National Survey on Users' Experience and Perception on the Judiciary

SUPREME COURT OF THE PHILIPPINES

Volume IIB

SURVEY TABLES

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Table 6.0 Do you know of any agency or organization that assists the poor to access the court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Yes	116	77.85%	225	78.39%	276	85.98%	161	85.63%	85	94.44%	863
No	33	22.14%	62	21.60%	45	14.01%	27	14.36%	5	5.55%	172
Total Responses	149	100.00%	287	100.00%	321	100.00%	188	100.00%	90	100.00%	1035
Total Non-Response	2	1.32%	7	2.38%	10	3.02%	3	1.57%	2	2.17%	24
Total	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1074
Other Stakeholders											
Yes	9	100.00%	32	96.96%	41	97.61%	16	100.00%	2	66.66%	100
No	0	0	1	3.03%	1	2.38%	0	0	1	33.33%	3
Total Responses	9	100.00%	33	100.00%	42	100.00%	16	100.00%	3	100.00%	103

Table 6.1 Did you learn through the books about the agency that assists the poor to access the courts?

Responses	Age Group										Total Non-Response		Total Count
	30 and below		31-40		41-50		51-60		61 and above				
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	8	5.29%	14	4.76%	15	4.53%	22	11.51%	5	5.43%	3	20.00%	67
No	143	94.70%	280	95.23%	316	95.46%	169	88.48%	87	94.56%	12	80.00%	1007
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	15	100.00%	1074

Table 6.2 Did you learn through a Policeman about the agency that assists the poor to access the courts?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Yes	19	12.58%	35	11.90%	51	15.40%	34	17.80%	6	6.52%	145
No	132	87.41%	259	88.09%	280	84.59%	157	82.19%	86	93.47%	914
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059
Other Stakeholders											
Yes	19	12.58%	35	11.90%	51	15.40%	34	17.80%	6	6.52%	145
No	132	87.41%	259	88.09%	280	84.59%	157	82.19%	86	93.47%	914
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.3 Before you filed a case in court/received a formal compliant through the court were you aware that: "The Court can resolve legal disputes between two parties"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Yes	139	92.66%	271	93.12%	318	96.95%	184	97.35%	82	90.10%	994
No	11	7.33%	20	6.87%	10	3.04%	5	2.64%	9	9.89%	55
Total Responses	150	100.00%	291	100.00%	328	100.00%	189	100.00%	91	100.00%	1049
Other Stakeholders											
Yes	7	77.77%	32	96.96%	42	100.00%	16	100.00%	3	100.00%	100
No	2	22.22%	1	3.03%	0	0	0	0	0	0	3
Total Responses	**9**	**100.00%**	**33**	**100.00%**	**42**	**100.00%**	**16**	**100.00%**	**3**	**100.00%**	**103**

Table 6.4 How many months did it take to formally file your complaint in court from the time the incident took place?

Total Non-Response			30 and below			31-40			41-50			51-60			61 and above		
Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N
3.38	111.92	8	5.3	157.45	49	5.57	243.76	100	5.02	218.59	125	6.49	181.83	91	5.91	257.21	45

Mean for All Responses	CV for All Responses	Total Responses
5.57	214.49	418

Table 6.5 Did you pay any fee when you filed the case?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	23	15.23%	42	14.28%	61	18.42%	54	28.27%	31	33.69%	211
No	128	84.76%	252	85.71%	270	81.57%	137	71.72%	61	66.30%	848
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.6 Did you pay lawyer's fees upon filing the case?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	29	50.87%	68	67.32%	86	64.66%	78	78.00%	42	76.36%	303
No	28	49.12%	33	32.67%	47	35.33%	22	22.00%	13	23.63%	143
Total Responses	57	100.00%	101	100.00%	133	100.00%	100	100.00%	55	100.00%	446

Table 6.7 Did you pay filing fee upon filing the case?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	25	16.55%	58	19.72%	74	22.35%	65	34.03%	32	34.78%	254
No	126	83.44%	236	80.27%	257	77.64%	126	65.96%	60	65.21%	805
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.8 Was the difficulty in scheduling case hearings due to the reason that the lawyers are not always available?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Lawyers											
Yes	21	21.21%	39	10.37%	33	13.52%	36	15.85%	14	7.60%	143
No	78	78.78%	337	89.62%	211	86.47%	191	84.14%	170	92.39%	987
Total Responses	99	100.00%	376	100.00%	244	100.00%	227	100.00%	184	100.00%	1130
Lititgants											
Yes	1	66%	10	3.40%	7	2.11%	12	6.28%	2	2.17%	32
No	150	99.33%	284	96.59%	324	97.88%	179	93.71%	90	97.82%	1027
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.9 How did you usually go to the court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Walk	12	8.21%	16	5.69%	7	2.15%	9	4.81%	3	3.29%	47
Private Vehicle	26	17.80%	64	22.77%	83	25.53%	60	32.08%	33	36.26%	266
Public Vehicle	64	43.83%	120	42.70%	149	45.84%	95	50.80%	44	48.35%	472
Others	44	30.13%	81	28.82%	86	26.46%	23	12.29%	11	12.08%	245
Total Responses	146	100.00%	281	100.00%	325	100.00%	187	100.00%	91	100.00%	1030

Table 6.10 How much did it usually cost to travel to court?

Groups	Total Non-Response			30 and below			31-40			41-50			51-60			61 and above		
	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N
Litigants	108.2	81.09	11	106	176.37	76	111.6	227.55	173	99.71	123.03	224	135.2	220.81	139	376.5	356.03	74
Other Stakeholders	100	70.71	2	259.3	130.28	7	160	150.46	24	111.8	79.57	25	621.9	174.22	8	300	0	1

Groups	Mean for All Responses	CV for All Responses	Total Responses
Litigants	139.93	348.29	697
Other Stakeholders	207.81	206.35	67

Table 6.11 How often do your hearings start on time?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	10	6.80%	28	9.85%	26	8.20%	23	12.43%	19	22.35%	106
Seldom	33	22.44%	45	15.84%	36	11.35%	16	8.64%	12	14.11%	142
Sometimes	31	21.08%	63	22.18%	70	22.08%	35	18.91%	21	24.70%	220
Most of the time	61	41.49%	120	42.25%	152	47.94%	86	46.48%	27	31.76%	446
All of the time	12	8.16%	28	9.85%	33	10.41%	25	13.51%	6	7.05%	104
Total Responses	147	100.00%	284	100.00%	317	100.00%	185	100.00%	85	100.00%	1018

Table 6.12a On the average, how long did you have to wait for a hearing to start?

Groups	Total Non-Response			30 and below			31-40			41-50			51-60			61 and above		
	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N
Lawyers	0.55	51.28	13	0.72	55.73	45	0.74	55.26	208	0.79	64.39	156	0.84	58.81	135	0.89	106.64	117
Litigants	0.71	71.94	9	0.82	92.64	71	1.02	79.35	133	1.05	84.62	129	1.03	88.51	70	1.12	81.44	51
Other Stakeholders	1	0	1	0.94	33.55	4	2.22	223.25	15	1.17	84	15	1.3	43.85	5	1.5	0	1

Groups	Mean for All Responses	CV for All Responses	Total Responses
Lawyers	0.79	72.65	674
Litigants	1	84.58	463
Other Stakeholders	1.55	195.85	41

Table 6.13 Before you filed a case in court/received a formal compliant through the court were you aware that: "The Court can resolve legal disputes between two parties"?

Responses (Litigants)	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	139	92.66%	271	93.12%	318	96.95%	184	97.35%	82	90.10%	994
No	11	7.33%	20	6.87%	10	3.04%	5	2.64%	9	9.89%	55
Total Responses	150	100.00%	291	100.00%	328	100.00%	189	100.00%	91	100.00%	1049

Table 6.14 Did you experience any difficulty in understanding the court proceedings?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	58	38.41%	117	40.34%	97	30.03%	51	27.12%	24	26.37%	347
No	93	61.58%	173	59.65%	226	69.96%	137	72.87%	67	73.62%	696
Total Responses	151	100.00%	290	100.00%	323	100.00%	188	100.00%	91	100.00%	1043

Table 6.15 Did you experience any difficulty in understanding the court proceedings because you cannot understand English?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	29	19.20%	52	17.68%	40	12.08%	13	6.80%	9	9.78%	143
No	122	80.79%	242	82.31%	291	87.91%	178	93.19%	83	90.21%	916
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.16 Did you experience any difficulty in understanding the court proceedings due to too many technical terms?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	33	21.85%	64	21.76%	58	17.52%	26	13.61%	14	15.21%	143
No	118	78.14%	230	78.23%	273	82.47%	165	86.38%	78	84.78%	916
Total Responses	151	100.00%	294	100.00%	331	100.00%	191	100.00%	92	100.00%	1059

Table 6.17 Did you testify during the hearing?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	75	50.33%	160	56.33%	193	59.38%	123	66.48%	39	43.82%	590
No	74	49.66%	124	43.66%	132	40.61%	62	33.51%	50	56.17%	442
Total Responses	149	100.00%	284	100.00%	325	100.00%	185	100.00%	89	100.00%	1032

Table 6.18 Did you hear the court proceedings clearly?

Responses (Lititgants)	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	82	55.40%	128	45.87%	133	41.82%	83	45.35%	21	24.13%	447
No	66	44.59%	151	54.12%	185	58.17%	100	54.64%	66	75.86%	568
Total Responses	148	100.00%	279	100.00%	318	100.00%	183	100.00%	87	100.00%	1015

Table 6.19 How did the Justice/Judge address you?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Mr./ Mrs./ Ms.	40	27.77%	109	39.06%	137	45.36%	66	37.50%	38	44.70%	390
First name only	51	35.41%	56	20.07%	50	16.55%	33	18.75%	8	9.41%	198
Last name only	34	23.61%	69	24.73%	76	25.16%	46	26.13%	25	29.41%	250
Others	19	13.19%	45	16.12%	39	12.91%	31	17.61%	14	16.47%	148
Total Responses	144	100.00%	279	100.00%	302	100.00%	176	100.00%	85	100.00%	986

Table 6.20 When your case was still being heard in court, was the Justice/Judge in control of the proceedings?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	6	4.08%	14	4.94%	11	3.50%	2	1.09%	1	1.14%	34
Seldom	13	8.84%	10	3.53%	8	2.54%	4	2.18%	2	2.29%	37
Sometimes	16	10.88%	38	13.42%	32	10.19%	21	11.47%	8	9.19%	115
Most of the time	81	55.10%	159	56.18%	202	64.33%	92	50.27%	48	55.17%	582
All of the time	31	21.08%	62	21.90%	61	19.42%	64	34.97%	28	32.18%	246
Total Responses	147	100.00%	283	100.00%	314	100.00%	183	100.00%	87	100.00%	1014

Table 6.21 When your case was still being heard in court, was the Justice/Judge attentive to the lawyer's questions?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	3	2.08%	12	4.19%	10	3.18%	2	1.10%	1	1.19%	28
Seldom	9	6.25%	5	1.74%	9	2.86%	5	2.76%	1	1.19%	29
Sometimes	17	11.80%	39	13.63%	34	10.82%	16	8.83%	12	14.28%	118
Most of the time	84	58.33%	157	54.89%	205	65.28%	101	55.80%	44	52.38%	591
All of the time	31	21.52%	73	25.52%	56	17.83%	57	31.49%	26	30.95%	243
Total Responses	144	100.00%	286	100.00%	314	100.00%	181	100.00%	84	100.00%	1009

Table 6.22 When your case was still being heard in court, was the Justice/Judge attentive to the answers of the witnesses?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	4	2.73%	17	5.98%	9	2.87%	3	1.65%	2	2.35%	35
Seldom	12	8.21%	11	3.87%	11	3.51%	5	2.76%	3	3.52%	42
Sometimes	26	17.80%	36	12.67%	41	13.09%	28	15.46%	7	8.23%	138
Most of the time	72	49.31%	145	51.05%	193	61.66%	101	55.80%	50	58.82%	561
All of the time	32	21.91%	75	26.40%	59	18.84%	44	24.30%	23	27.05%	233
Total Responses	146	100.00%	284	100.00%	313	100.00%	181	100.00%	85	100.00%	1009

Table 6.23 When your case was still being heard in court, was the Justice/Judge interrupted or distracted by activities in the courtroom?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	67	45.57%	109	38.65%	128	40.76%	78	44.06%	44	51.76%	426
Seldom	31	21.08%	63	22.34%	55	17.51%	35	19.77%	14	16.47%	198
Sometimes	31	21.08%	77	27.30%	91	28.98%	35	19.77%	17	20.00%	251
Most of the time	10	6.80%	27	9.57%	31	9.87%	27	15.25%	9	10.58%	104
All of the time	8	5.44%	6	2.12%	9	2.86%	2	1.12%	1	1.17%	26
Total Responses	147	100.00%	282	100.00%	314	100.00%	177	100.00%	85	100.00%	1005

Table 6.24 When your case was still being heard in court, did the Justice/Judge show any bias against you because of your economic status, educational attainment, gender, religion, or ethnic origin?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	81	55.10%	174	61.70%	201	63.80%	118	64.13%	59	68.60%	633
Seldom	23	15.64%	31	10.99%	33	10.47%	33	17.93%	8	9.30%	128
Sometimes	30	20.40%	48	17.02%	56	17.77%	22	11.95%	12	13.95%	168
Most of the time	5	3.40%	20	7.09%	23	7.30%	11	5.97%	6	6.97%	65
All of the time	8	5.44%	9	3.19%	2	63%	0	0	1	1.16%	20
Total Responses	147	100.00%	282	100.00%	315	100.00%	184	100.00%	86	100.00%	1014

Table 6.25 In general, how would rate the Justice's Judge's behavior during proceedings?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	2	.55%	8	3.34%	8	3.63%	5	2.80%	23
Fair	17	18.27%	42	11.73%	55	23.01%	54	24.54%	62	34.83%	230
Good	47	50.53%	184	51.39%	107	44.76%	85	38.63%	58	32.58%	481
Very Good	23	24.73%	117	32.68%	61	25.52%	62	28.18%	46	25.84%	309
Excellent	6	6.45%	13	3.63%	8	3.34%	11	5.00%	7	3.93%	45
Total Responses	93	100.00%	358	100.00%	239	100.00%	220	100.00%	178	100.00%	1088

Table 6.26 Based on your experience, how often do the Justices/Judges and court personnel show appropriate courtesy and respect to litigants?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Never	0	0	2	54%	0	0	0	0	1	54%	3
Seldom	4	4.16%	7	1.90%	13	5.39%	12	5.33%	11	6.04%	47
Sometimes	26	27.08%	54	14.71%	39	16.18%	40	17.77%	24	13.18%	183
Most of the time	49	51.04%	222	60.49%	136	56.43%	115	51.11%	100	54.94%	622
All of the time	17	17.70%	82	22.34%	53	21.99%	58	25.77%	46	25.27%	256
Total Responses	96	100.00%	367	100.00%	241	100.00%	225	100.00%	182	100.00%	1111
Other Stakeholders											
Never	9	6.42%	9	3.55%	7	2.41%	6	3.52%	4	4.81%	35
Seldom	24	17.14%	27	10.67%	46	15.86%	19	11.17%	11	13.25%	127
Sometimes	21	15.00%	71	28.06%	85	29.31%	42	24.70%	14	16.86%	233
Most of the time	60	42.85%	108	42.68%	109	37.58%	77	45.29%	42	50.60%	396
All of the time	26	18.57%	38	15.01%	43	14.82%	26	15.29%	12	14.45%	145
Total Responses	140	100.00%	253	100.00%	290	100.00%	170	100.00%	83	100.00%	936

Table 6.27 Is this court, as an institution, free from external controls, influence or pressure?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Definitely not free	8	8.42%	30	8.17%	12	4.97%	16	7.17%	9	5.05%	75
Not free	21	22.10%	68	18.52%	56	23.23%	48	21.52%	53	29.77%	246
Neither free nor not free	23	24.21%	95	25.88%	60	24.89%	56	25.11%	30	16.85%	264
Free	40	42.10%	148	40.32%	95	39.41%	89	39.91%	64	35.95%	436
Definitely free	3	3.15%	26	7.08%	18	7.46%	14	6.27%	22	12.35%	83
Total Responses	95	100.00%	367	100.00%	241	100.00%	223	100.00%	178	100.00%	1104

Table 6.28 Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	132	88.59%	274	94.80%	309	94.78%	180	95.23%	85	93.40%	980
No	17	11.40%	15	5.19%	17	5.21%	9	4.76%	6	6.59%	64
Total Responses	149	100.00%	289	100.00%	326	100.00%	189	100.00%	91	100.00%	1044

Table 6.29 Before you filed a case in court/received a formal complaint through the court, were you aware that your right to access to courts is guaranteed by the constitution?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	139	93.28%	273	93.81%	322	98.17%	179	96.23%	88	96.70%	1001
No	10	6.71%	18	6.18%	6	1.82%	7	3.76%	3	3.29%	44
Total Responses	149	100.00%	291	100.00%	328	100.00%	186	100.00%	91	100.00%	1045

Table 6.30 Were there administrative complaints filed against court personnel and Justices/Judges in the past six (6) months?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Yes	3	3.06%	22	5.88%	24	10.04%	24	10.66%	25	13.66%	98
No	95	96.93%	352	94.11%	215	89.95%	201	89.33%	158	86.33%	1021
Total Responses	98	100.00%	374	100.00%	239	100.00%	225	100.00%	183	100.00%	1119
Other Stakeholders											
Yes	2	1.35%	4	1.41%	2	62%	4	2.15%	7	7.95%	19
No	146	98.64%	279	98.58%	316	99.37%	182	97.84%	81	92.04%	1004
Total Responses	148	100.00%	283	100.00%	318	100.00%	186	100.00%	88	100.00%	1023

Table 6.31 How satisfied/dissatisfied were you with your experience with the court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very dissatisfied	2	2.06%	9	2.40%	10	4.13%	4	1.77%	3	1.63%	28
Dissatisfied	6	6.18%	38	10.13%	35	14.46%	23	10.22%	14	7.65%	116
Neither satisfied nor dissatisfied	38	39.17%	66	17.60%	41	16.94%	30	13.33%	36	19.67%	211
Satisfied	45	46.39%	238	63.46%	135	55.78%	141	62.66%	117	63.93%	676
Very satisfied	6	6.18%	24	6.40%	21	8.67%	27	12.00%	13	7.10%	91
Total Responses	97	100.00%	375	100.00%	242	100.00%	225	100.00%	183	100.00%	1122

Table 6.32 What is your response to the statement: "Overall, the court is accessible to its users."?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	6	3.97%	4	1.36%	1	30%	1	53%	2	2.22%	14
Disagree	9	5.96%	16	5.47%	17	5.16%	8	4.30%	11	12.22%	61
Neither disagree nor agree	29	19.20%	53	18.15%	55	16.71%	34	18.27%	11	12.22%	182
Agree	72	47.68%	157	53.76%	192	58.35%	112	60.21%	54	60.00%	587
Strongly agree	23	15.23%	38	13.01%	32	9.72%	23	12.36%	6	6.66%	122
Don't Know	12	7.94%	24	8.21%	32	9.72%	8	4.30%	6	6.66%	82
Total Responses	151	100.00%	292	100.00%	329	100.00%	186	100.00%	90	100.00%	1048

Table 6.33 What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion or ethnic origin"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	81	55.10%	174	61.70%	201	63.80%	118	64.13%	59	68.60%	633
Seldom	23	15.64%	31	10.99%	33	10.47%	33	17.93%	8	9.30%	128
Sometimes	30	20.40%	48	17.02%	56	17.77%	22	11.95%	12	13.95%	168
Most of the time	5	3.40%	20	7.09%	23	7.30%	11	5.97%	6	6.97%	65
All of the time	8	5.44%	9	3.19%	2	63%	0	0	1	1.16%	20
Total Responses	147	100.00%	282	100.00%	315	100.00%	184	100.00%	86	100.00%	1014

Table 6.34 What is your response to the statement: "The country's justice system protects both the rich and the poor"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	16	10.59%	22	7.48%	18	5.48%	21	11.11%	5	5.55%	82
Disagree	32	21.19%	64	21.76%	86	26.21%	46	24.33%	18	20.00%	246
Neither disagree nor agree	42	27.81%	81	27.55%	77	23.47%	42	22.22%	12	13.33%	254
Agree	46	30.46%	99	33.67%	122	37.19%	58	30.68%	49	54.44%	374
Strongly agree	11	7.28%	12	4.08%	8	2.43%	11	5.82%	4	4.44%	46
Don't Know	4	2.64%	16	5.44%	17	5.18%	11	5.82%	2	2.22%	50
Total Responses	151	100.00%	294	100.00%	328	100.00%	189	100.00%	90	100.00%	1052

Table 6.35 How often do Justices/Judges of this court expeditiously dispose of cases with minimal delay?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	3	3.40%	13	3.90%	10	4.60%	14	6.79%	10	6.32%	50
Seldom	26	29.54%	91	27.32%	66	30.41%	49	23.78%	53	33.54%	285
Sometimes	42	47.72%	131	39.33%	81	37.32%	82	39.80%	41	25.94%	377
Most of the time	17	19.31%	87	26.12%	56	25.80%	55	26.69%	45	28.48%	260
All of the time	0	0	11	3.30%	4	1.84%	6	2.91%	9	5.69%	30
Total Responses	88	100.00%	333	100.00%	217	100.00%	206	100.00%	158	100.00%	1002

Table 6.36 What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality."?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	0	0	3	80%	0	0	0	0	2	1.09%	5
Disagree	8	8.08%	17	4.53%	7	2.89%	10	4.42%	6	3.27%	48
Neither disagree nor agree	7	7.07%	15	4.00%	8	3.30%	6	2.65%	4	2.18%	40
Agree	55	55.55%	203	54.13%	151	62.39%	150	66.37%	128	69.94%	687
Strongly agree	29	29.29%	136	36.26%	75	30.99%	60	26.54%	43	23.49%	343
Don't Know	0	0	1	26%	1	41%	0	0	0	0	2
Total Responses	99	100.00%	375	100.00%	242	100.00%	226	100.00%	183	100.00%	1125
Other Stakeholders											
Strongly Disagree	4	2.64%	0	0	0	0	4	2.13%	3	3.33%	11
Disagree	16	10.59%	17	5.84%	20	6.07%	11	5.88%	6	6.66%	70
Neither disagree nor agree	11	7.28%	8	2.74%	11	3.34%	3	1.60%	3	3.33%	36
Agree	87	57.61%	202	69.41%	234	71.12%	138	73.79%	61	67.77%	722
Strongly agree	28	18.54%	52	17.86%	46	13.98%	29	15.50%	13	14.44%	168
Don't Know	5	3.31%	12	4.12%	18	5.47%	2	1.06%	4	4.44%	41
Total Responses	151	100.00%	291	100.00%	329	100.00%	187	100.00%	90	100.00%	1048

Table 6.37 What is your response to the statement: "The court responds to request for information in a reasonable time (i.e., prescribed by the court)"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	2	2.02%	6	1.62%	3	1.23%	1	44%	0	0	12
Disagree	19	19.19%	56	15.13%	39	16.11%	39	17.48%	27	14.83%	180
Neither disagree nor agree	20	20.20%	64	17.29%	48	19.83%	38	17.04%	21	11.53%	191
Agree	54	54.54%	219	59.18%	139	57.43%	128	57.39%	119	65.38%	659
Strongly agree	4	4.04%	24	6.48%	12	4.95%	17	7.62%	12	6.59%	69
Don't Know	0	0	1	27%	1	41%	0	0	3	1.64%	5
Total Responses	99	100.00%	370	100.00%	242	100.00%	223	100.00%	182	100.00%	1116
Other Stakeholders											
Strongly Disagree	4	2.64%	4	1.36%	8	2.43%	5	2.65%	3	3.33%	24
Disagree	22	14.56%	40	13.60%	31	9.42%	29	15.42%	12	13.33%	134
Neither disagree nor agree	36	23.84%	58	19.72%	70	21.27%	30	15.95%	8	8.88%	202
Agree	61	40.39%	142	48.29%	176	53.49%	98	52.12%	55	61.11%	532
Strongly agree	17	11.25%	18	6.12%	15	4.55%	19	10.10%	4	4.44%	73
Don't Know	11	7.28%	32	10.88%	29	8.81%	7	3.72%	8	8.88%	87
Total Responses	151	100.00%	294	100.00%	329	100.00%	188	100.00%	90	100.00%	1052

Table 6.38 What is your response to the statement: "The court resolves cases within the period prescribed by law/rules"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	11	11.11%	42	11.32%	19	7.85%	13	5.82%	11	6.04%	96
Disagree	33	33.33%	127	34.23%	95	39.25%	98	43.94%	79	43.40%	432
Neither disagree nor agree	32	32.32%	97	26.14%	66	27.27%	38	17.04%	31	17.03%	264
Agree	22	22.22%	97	26.14%	54	22.31%	68	30.49%	50	27.47%	291
Strongly agree	1	1.01%	7	1.88%	6	2.47%	6	2.69%	8	4.39%	28
Don't Know	0	0	1	.26%	2	.82%	0	0	3	1.64%	6
Total Responses	99	100.00%	371	100.00%	242	100.00%	223	100.00%	182	100.00%	1117

Table 6.39 What is your response to the statement: "The court has adequate resources to do its job within reasonable period"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	9	9.09%	43	11.59%	14	5.78%	10	4.48%	8	4.39%	84
Disagree	40	40.40%	121	32.61%	86	35.53%	72	32.28%	60	32.96%	379
Neither disagree nor agree	22	22.22%	80	21.56%	63	26.03%	41	18.38%	34	18.68%	240
Agree	23	23.23%	108	29.11%	68	28.09%	91	40.80%	69	37.91%	359
Strongly agree	2	2.02%	16	4.31%	7	2.89%	6	2.69%	6	3.29%	37
Don't Know	3	3.03%	3	80%	4	1.65%	3	1.34%	5	2.74%	18
Total Responses	99	100.00%	371	100.00%	242	100.00%	223	100.00%	182	100.00%	1117
Other Stakeholders											
Strongly Disagree	7	4.63%	4	1.36%	8	2.43%	9	4.78%	6	6.66%	34
Disagree	28	18.54%	49	16.72%	61	18.54%	26	13.82%	12	13.33%	176
Neither disagree nor agree	29	19.20%	66	22.52%	73	22.18%	40	21.27%	8	8.88%	216
Agree	59	39.07%	121	41.29%	135	41.03%	90	47.87%	46	51.11%	451
Strongly agree	16	10.59%	22	7.50%	20	6.07%	13	6.91%	6	6.66%	77
Don't Know	12	7.94%	31	10.58%	32	9.72%	10	5.31%	12	13.33%	97
Total Responses	151	100.00%	293	100.00%	329	100.00%	188	100.00%	90	100.00%	1051

Table 6.40 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	1	66%	5	1.71%	1	30%	2	1.07%	1	1.11%	10
Disagree	19	12.58%	39	13.40%	16	4.87%	8	4.30%	7	7.77%	89
Neither disagree nor agree	20	13.24%	47	16.15%	55	16.76%	32	17.20%	7	7.77%	161
Agree	77	50.99%	153	52.57%	197	60.06%	114	61.29%	59	65.55%	600
Strongly agree	24	15.89%	29	9.96%	31	9.45%	21	11.29%	7	7.77%	112
Don't Know	10	6.62%	18	6.18%	28	8.53%	9	4.83%	9	10.00%	74
Total Responses	151	100.00%	291	100.00%	328	100.00%	186	100.00%	90	100.00%	1046

Table 6.41 What is your response to the statement: "Court's decisions enforced within a reasonable time"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	5	5.05%	29	7.83%	7	2.90%	6	2.69%	7	3.86%	54
Disagree	33	33.33%	109	29.45%	74	30.70%	77	34.52%	53	29.28%	346
Neither disagree nor agree	30	30.30%	97	26.21%	71	29.46%	41	18.38%	35	19.33%	274
Agree	29	29.29%	121	32.70%	79	32.78%	87	39.01%	79	43.64%	395
Strongly agree	2	2.02%	11	2.97%	7	2.90%	12	5.38%	5	2.76%	37
Don't Know	0	0	3	81%	3	1.24%	0	0	2	1.10%	8
Total Responses	99	100.00%	370	100.00%	241	100.00%	223	100.00%	181	100.00%	1114
Other Stakeholders											
Strongly Disagree	8	5.29%	6	2.04%	9	2.73%	7	3.70%	4	4.44%	34
Disagree	26	17.21%	54	18.43%	52	15.80%	30	15.87%	13	14.44%	175
Neither disagree nor agree	25	16.55%	59	20.13%	79	24.01%	36	19.04%	10	11.11%	209
Agree	63	41.72%	123	41.97%	134	40.72%	94	49.73%	50	55.55%	464
Strongly agree	18	11.92%	21	7.16%	20	6.07%	13	6.87%	3	3.33%	75
Don't Know	11	7.28%	30	10.23%	35	10.63%	9	4.76%	10	11.11%	95
Total Responses	151	100.00%	293	100.00%	329	100.00%	189	100.00%	90	100.00%	1052

Table 6.42 What is your response to the statement: "Court decisions promulgated within the period prescribed by law/rules."?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	8	8.08%	29	7.81%	13	5.41%	8	3.58%	6	3.29%	64
Disagree	33	33.33%	119	32.07%	83	34.58%	81	36.32%	60	32.96%	376
Neither disagree nor agree	27	27.27%	86	23.18%	58	24.16%	42	18.83%	30	16.48%	243
Agree	27	27.27%	126	33.96%	76	31.66%	80	35.87%	75	41.20%	384
Strongly agree	4	4.04%	6	1.61%	9	3.75%	12	5.38%	6	3.29%	37
Don't Know	0	0	5	1.34%	1	41%	0	0	5	2.74%	11
Total Responses	99	100.00%	371	100.00%	240	100.00%	223	100.00%	182	100.00%	1115
Other Stakeholders											
Strongly Disagree	7	4.63%	5	1.70%	5	1.51%	8	4.23%	3	3.33%	28
Disagree	15	9.93%	50	17.00%	44	13.37%	22	11.64%	12	13.33%	143
Neither disagree nor agree	37	24.50%	53	18.02%	68	20.66%	27	14.28%	11	12.22%	196
Agree	66	43.70%	130	44.21%	155	47.11%	102	53.96%	45	50.00%	498
Strongly agree	16	10.59%	24	8.16%	24	7.29%	16	8.46%	6	6.66%	86
Don't Know	10	6.62%	32	10.88%	33	10.03%	14	7.40%	13	14.44%	102
Total Responses	151	100.00%	294	100.00%	329	100.00%	189	100.00%	90	100.00%	1053

Table 6.43 What is your response to the statement: "Court is easily accessible by public transportation"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	1	66%	0	0	0	0	0	0	1	1.11%	2
Disagree	10	6.62%	8	2.74%	14	4.25%	6	3.22%	4	4.44%	42
Neither disagree nor agree	8	5.29%	8	2.74%	11	3.34%	4	2.15%	1	1.11%	32
Agree	88	58.27%	203	69.75%	234	71.12%	140	75.26%	68	75.55%	733
Strongly agree	39	25.82%	60	20.61%	56	17.02%	35	18.81%	12	13.33%	202
Don't Know	5	3.31%	12	4.12%	14	4.25%	1	53%	4	4.44%	36
Total Responses	151	100.00%	291	100.00%	329	100.00%	186	100.00%	90	100.00%	1047

Table 6.44 Group rating based on the honesty in the administration of justice.

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	8	5.33%	6	2.08%	16	4.98%	10	5.37%	4	4.54%	44
A few	33	22.00%	52	18.05%	41	12.77%	20	10.75%	9	10.22%	155
Some	31	20.66%	61	21.18%	75	23.36%	40	21.50%	16	18.18%	223
Many	53	35.33%	122	42.36%	122	38.00%	75	40.32%	35	39.77%	407
Very many	9	6.00%	14	4.86%	21	6.54%	17	9.13%	3	3.40%	64
None	1	66%	1	34%	2	62%	0	0	0	0	4
Don't know	15	10.00%	32	11.11%	44	13.70%	24	12.90%	21	23.86%	136
Total Responses	**150**	**100.00%**	**288**	**100.00%**	**321**	**100.00%**	**186**	**100.00%**	**88**	**100.00%**	**1033**

Table 6.45 How many lawyers/PAOs would you assess to be honest in the administration of justice?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	2	2.06%	7	1.88%	3	1.24%	8	3.53%	11	6.07%	31
A few	11	11.34%	22	5.91%	15	6.22%	16	7.07%	16	8.83%	80
Some	26	26.80%	87	23.38%	54	22.40%	49	21.68%	39	21.54%	255
Many	38	39.17%	207	55.64%	127	52.69%	122	53.98%	89	49.17%	583
Very many	17	17.52%	44	11.82%	36	14.93%	23	10.17%	17	9.39%	137
None	0	0	1	26%	0	0	0	0	0	0	1
Don't know	3	3.09%	4	1.07%	6	2.48%	8	3.53%	9	4.97%	30
Total Responses	**97**	**100.00%**	**372**	**100.00%**	**241**	**100.00%**	**226**	**100.00%**	**181**	**100.00%**	**1117**

Table 6.46 How many clerks of court would you assess to be honest in the administration of justice?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	3	3.09%	12	3.22%	1	41%	7	3.08%	14	7.65%	37
A few	6	6.18%	16	4.30%	21	8.71%	13	5.72%	18	9.83%	74
Some	35	36.08%	106	28.49%	45	18.67%	55	24.22%	43	23.49%	284
Many	40	41.23%	191	51.34%	137	56.84%	123	54.18%	86	46.99%	577
Very many	8	8.24%	40	10.75%	27	11.20%	21	9.25%	15	8.19%	111
None	0	0	0	0	1	41%	0	0	0	0	1
Don't know	5	5.15%	7	1.88%	9	3.73%	8	3.52%	7	3.82%	36
Total Responses	**97**	**100.00%**	**372**	**100.00%**	**241**	**100.00%**	**227**	**100.00%**	**183**	**100.00%**	**1120**

Table 6.47 How many process servers would you assess to be honest in the administration of justice?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	8	8.16%	30	8.06%	11	4.56%	11	4.84%	26	14.28%	86
A few	11	11.22%	55	14.78%	24	9.95%	34	14.97%	19	10.43%	143
Some	40	40.81%	126	33.87%	67	27.80%	62	27.31%	57	31.31%	352
Many	26	26.53%	129	34.67%	105	43.56%	98	43.17%	64	35.16%	422
Very many	7	7.14%	21	5.64%	20	8.29%	10	4.40%	11	6.04%	69
None	0	0	3	.80%	1	41%	1	.44%	1	.54%	6
Don't know	6	6.12%	8	2.15%	13	5.39%	11	4.84%	4	2.19%	42
Total Responses	**98**	**100.00%**	**372**	**100.00%**	**241**	**100.00%**	**227**	**100.00%**	**182**	**100.00%**	**1120**

Table 6.48 How many stenographers would you assess to be honest in the administration of justice?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	3	2.00%	6	2.05%	11	3.35%	4	2.11%	5	5.55%	29
A few	26	17.33%	37	12.67%	38	11.58%	24	12.69%	13	14.44%	138
Some	29	19.33%	72	24.65%	84	25.60%	47	24.86%	17	18.88%	249
Many	48	32.00%	107	36.64%	115	35.06%	84	44.44%	31	34.44%	385
Very many	7	4.66%	16	5.47%	23	7.01%	14	7.40%	7	7.77%	67
None	0	0	1	.34%	3	.91%	0	0	0	0	4
Don't know	37	24.66%	53	18.15%	54	16.46%	16	8.46%	17	18.88%	177
Total Responses	150	100.00%	292	100.00%	328	100.00%	189	100.00%	90	100.00%	1049

Table 6.49 How would you rate the overall appearance projected by the building and facilities of the court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	28	28.57%	76	20.37%	32	13.27%	29	12.88%	33	18.23%	198
Fair	42	42.85%	126	33.78%	88	36.51%	71	31.55%	62	34.25%	389
Good	24	24.48%	131	35.12%	91	37.75%	89	39.55%	66	36.46%	401
Very Good	4	4.08%	30	8.04%	27	11.20%	28	12.44%	14	7.73%	103
Excellent	0	0	10	2.68%	3	1.24%	7	3.11%	4	2.20%	24
Don't Know	0	0	0	0	0	0	1	44%	2	1.10%	3
Total Responses	**98**	**100.00%**	**373**	**100.00%**	**241**	**100.00%**	**225**	**100.00%**	**181**	**100.00%**	**1118**

Table 6.50 How would you rate the design and layout of the court room?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	29	29.59%	86	23.05%	38	15.76%	43	19.11%	35	19.33%	231
Fair	47	47.95%	128	34.31%	94	39.00%	72	32.00%	69	38.12%	410
Good	18	18.36%	124	33.24%	82	34.02%	77	34.22%	60	33.14%	361
Very Good	4	4.08%	24	6.43%	22	9.12%	24	10.66%	15	8.28%	89
Excellent	0	0	10	2.68%	3	1.24%	7	3.11%	2	1.10%	22
Don't Know	0	0	1	26%	2	82%	2	88%	0	0	5
Total Responses	98	100.00%	373	100.00%	241	100.00%	225	100.00%	181	100.00%	1118

Table 6.51 How would you rate the availability of directional signs?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	37	38.14%	128	34.50%	67	27.91%	63	28.12%	44	24.30%	339
Fair	44	45.36%	143	38.54%	93	38.75%	64	28.57%	68	37.56%	412
Good	13	13.40%	80	21.56%	59	24.58%	76	33.92%	57	31.49%	285
Very Good	3	3.09%	17	4.58%	18	7.50%	17	7.58%	9	4.97%	64
Excellent	0	0	2	53%	2	83%	3	1.33%	0	0	7
Don't Know	0	0	1	26%	1	41%	1	44%	3	1.65%	6
Total Responses	97	100.00%	371	100.00%	240	100.00%	224	100.00%	181	100.00%	1113

Table 6.52 How would you rate the court's physical environment?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	30	30.92%	84	23.26%	38	16.30%	39	17.80%	27	15.00%	218
Fair	45	46.39%	147	40.72%	101	43.34%	69	31.50%	70	38.88%	432
Good	19	19.58%	97	26.86%	76	32.61%	81	36.98%	59	32.77%	332
Very Good	3	3.09%	28	7.75%	16	6.86%	24	10.95%	24	13.33%	95
Excellent	0	0	5	1.38%	1	42%	5	2.28%	0	0	11
Don't Know	0	0	0	0	1	42%	1	45%	0	0	2
Total Responses	97	100.00%	361	100.00%	233	100.00%	219	100.00%	180	100.00%	1090

Table 6.53 What is your response to the statement: "Transportation cost to and from court is affordable"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	1	1.02%	4	1.06%	2	83%	2	88%	2	1.09%	11
Disagree	8	8.16%	38	10.13%	8	3.33%	10	4.42%	13	7.10%	77
Neither disagree nor agree	14	14.28%	48	12.80%	31	12.91%	16	7.07%	14	7.65%	123
Agree	47	47.95%	184	49.06%	137	57.08%	134	59.29%	113	61.74%	615
Strongly agree	27	27.55%	97	25.86%	60	25.00%	62	27.43%	35	19.12%	281
Don't Know	1	1.02%	4	1.06%	2	83%	2	88%	6	3.27%	15
Total Responses	98	100.00%	375	100.00%	240	100.00%	226	100.00%	183	100.00%	1122
Other Stakeholders											
Strongly Disagree	4	2.64%	2	68%	4	1.21%	0	0	0	0	10
Disagree	16	10.59%	21	7.21%	21	6.38%	16	8.60%	14	15.55%	88
Neither disagree nor agree	14	9.27%	24	8.24%	35	10.63%	13	6.98%	3	3.33%	89
Agree	85	56.29%	184	63.23%	211	64.13%	127	68.27%	60	66.66%	667
Strongly agree	26	17.21%	45	15.46%	36	10.94%	26	13.97%	9	10.00%	142
Don't Know	6	3.97%	15	5.15%	22	6.68%	4	2.15%	4	4.44%	51
Total Responses	151	100.00%	291	100.00%	329	100.00%	186	100.00%	90	100.00%	1047

Table 6.54 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for court's use?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	17	11.33%	40	13.69%	39	11.92%	18	9.62%	5	5.61%	119
Fair	23	15.33%	77	26.36%	74	22.62%	45	24.06%	19	21.34%	238
Good	75	50.00%	117	40.06%	155	47.40%	85	45.45%	40	44.94%	472
Very Good	17	11.33%	19	6.50%	19	5.81%	18	9.62%	10	11.23%	83
Excellent	8	5.33%	9	3.08%	11	3.36%	5	2.67%	1	1.12%	34
Don't Know	10	6.66%	30	10.27%	29	8.86%	16	8.55%	14	15.73%	99
Total Responses	150	100.00%	292	100.00%	327	100.00%	187	100.00%	89	100.00%	1045

Table 6.55 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	2	1.33%	4	1.38%	0	0	3	1.61%	0	0	9
Disagree	18	12.00%	24	8.30%	17	5.19%	7	3.76%	6	6.66%	72
Neither disagree nor agree	24	16.00%	46	15.91%	40	12.23%	19	10.21%	10	11.11%	139
Agree	78	52.00%	167	57.78%	223	68.19%	130	69.89%	63	70.00%	661
Strongly agree	20	13.33%	34	11.76%	31	9.48%	22	11.82%	6	6.66%	113
Don't Know	8	5.33%	14	4.84%	16	4.89%	5	2.68%	5	5.55%	48
Total Responses	150	100.00%	289	100.00%	327	100.00%	186	100.00%	90	100.00%	1042

Table 6.56 What is your response to the statement: "The public can give full trust in the ability of the country's judicial system to protect their rights"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	5	5.05%	22	5.88%	7	2.91%	9	3.96%	8	4.39%	51
Disagree	20	20.20%	72	19.25%	51	21.25%	46	20.26%	38	20.87%	227
Neither disagree nor agree	38	38.38%	117	31.28%	73	30.41%	67	29.51%	43	23.62%	338
Agree	33	33.33%	149	39.83%	99	41.25%	94	41.40%	83	45.60%	458
Strongly agree	3	3.03%	12	3.20%	10	4.16%	9	3.96%	3	1.64%	37
Don't Know	0	0	2	53%	0	0	2	88%	7	3.84%	11
Total Responses	99	100.00%	374	100.00%	240	100.00%	227	100.00%	182	100.00%	1122

Table 6.57 What is your response to the statement: "During the course of the hearing, giving gift to the Justices/Judges by any of the parties is definitely corruption"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	0	0	4	1.07%	1	41%	2	88%	2	1.09%	9
Disagree	2	2.02%	19	5.12%	10	4.14%	12	5.33%	13	7.10%	56
Neither disagree nor agree	12	12.12%	22	5.92%	15	6.22%	7	3.11%	7	3.82%	63
Agree	41	41.41%	154	41.50%	124	51.45%	116	51.55%	107	58.46%	542
Strongly agree	43	43.43%	172	46.36%	88	36.51%	86	38.22%	51	27.86%	440
Don't Know	1	1.01%	0	0	3	1.24%	2	88%	3	1.63%	9
Total Responses	99	100.00%	371	100.00%	241	100.00%	225	100.00%	183	100.00%	1119
Other Stakeholders											
Strongly Disagree	8	5.29%	10	3.41%	3	91%	6	3.17%	3	3.33%	30
Disagree	22	14.56%	36	12.28%	28	8.56%	22	11.64%	13	14.44%	121
Neither disagree nor agree	22	14.56%	30	10.23%	37	11.31%	21	11.11%	5	5.55%	115
Agree	69	45.69%	150	51.19%	181	55.35%	91	48.14%	54	60.00%	545
Strongly agree	25	16.55%	51	17.40%	65	19.87%	45	23.80%	13	14.44%	199
Don't Know	5	3.31%	16	5.46%	13	3.97%	4	2.11%	2	2.22%	40
Total Responses	151	100.00%	293	100.00%	327	100.00%	189	100.00%	90	100.00%	1050

Table 6.58 What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	0	0	2	54%	3	1.24%	3	1.33%	2	1.10%	10
Disagree	7	7.07%	33	8.91%	27	11.20%	34	15.11%	26	14.36%	127
Neither disagree nor agree	11	11.11%	56	15.13%	38	15.76%	25	11.11%	25	13.81%	155
Agree	54	54.54%	171	46.21%	120	49.79%	117	52.00%	100	55.24%	562
Strongly agree	26	26.26%	101	27.29%	47	19.50%	45	20.00%	23	12.70%	242
Don't Know	1	1.01%	7	1.89%	6	2.48%	1	44%	5	2.76%	20
Total Responses	99	100.00%	370	100.00%	241	100.00%	225	100.00%	181	100.00%	1116
Other Stakeholders											
Strongly Disagree	6	3.97%	4	1.36%	1	30%	6	3.17%	1	1.11%	18
Disagree	13	8.60%	12	4.09%	18	5.50%	17	8.99%	7	7.77%	67
Neither disagree nor agree	27	17.88%	39	13.31%	51	15.59%	25	13.22%	5	5.55%	147
Agree	82	54.30%	169	57.67%	181	55.35%	100	52.91%	59	65.55%	591
Strongly agree	17	11.25%	47	16.04%	49	14.98%	30	15.87%	11	12.22%	154
Don't Know	6	3.97%	22	7.50%	27	8.25%	11	5.82%	7	7.77%	73
Total Responses	151	100.00%	293	100.00%	327	100.00%	189	100.00%	90	100.00%	1050

Table 6.59 What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?.

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	2	2.02%	8	2.15%	5	2.07%	3	1.34%	2	1.09%	20
Disagree	4	4.04%	36	9.70%	18	7.46%	27	12.10%	24	13.18%	109
Neither disagree nor agree	31	31.31%	81	21.83%	53	21.99%	31	13.90%	29	15.93%	225
Agree	45	45.45%	168	45.28%	116	48.13%	121	54.26%	99	54.39%	549
Strongly agree	15	15.15%	71	19.13%	41	17.01%	36	16.14%	20	10.98%	183
Don't Know	2	2.02%	7	1.88%	8	3.31%	5	2.24%	8	4.39%	30
Total Responses	99	100.00%	371	100.00%	241	100.00%	223	100.00%	182	100.00%	1116

Table 6.60 What is your response to the statement: "There is corruption in court because court personnel can be bribed."

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	1	1.02%	6	1.61%	3	1.25%	4	1.80%	1	54%	15
Disagree	5	5.10%	34	9.16%	18	7.50%	22	9.90%	21	11.53%	100
Neither disagree nor agree	22	22.44%	71	19.13%	61	25.41%	37	16.66%	30	16.48%	221
Agree	51	52.04%	175	47.16%	116	48.33%	124	55.85%	106	58.24%	572
Strongly agree	18	18.36%	79	21.29%	36	15.00%	29	13.06%	17	9.34%	179
Don't Know	1	1.02%	6	1.61%	6	2.50%	6	2.70%	7	3.84%	26
Total Responses	98	100.00%	371	100.00%	240	100.00%	222	100.00%	182	100.00%	1113

Table 6.61 What is your response to the statement: "There is corruption in court because lawyers can be bribed"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	5	5.05%	17	4.59%	8	3.33%	4	1.79%	6	3.31%	40
Disagree	17	17.17%	57	15.40%	30	12.50%	46	20.62%	38	20.99%	188
Neither disagree nor agree	34	34.34%	90	24.32%	73	30.41%	45	20.17%	37	20.44%	279
Agree	34	34.34%	143	38.64%	91	37.91%	101	45.29%	81	44.75%	450
Strongly agree	7	7.07%	58	15.67%	32	13.33%	21	9.41%	13	7.18%	131
Don't Know	2	2.02%	5	1.35%	6	2.50%	6	2.69%	6	3.31%	25
Total Responses	99	100.00%	370	100.00%	240	100.00%	223	100.00%	181	100.00%	1113

Table 6.62 What is your response to the statement: "Corruption is the reason why some people do not use the court"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	1	1.01%	8	2.16%	5	2.07%	3	1.33%	1	54%	18
Disagree	8	8.08%	46	12.43%	24	9.95%	39	17.33%	24	13.11%	141
Neither disagree nor agree	21	21.21%	76	20.54%	59	24.48%	50	22.22%	34	18.57%	240
Agree	44	44.44%	160	43.24%	102	42.32%	105	46.66%	96	52.45%	507
Strongly agree	24	24.24%	72	19.45%	44	18.25%	27	12.00%	21	11.47%	188
Don't Know	1	1.01%	8	2.16%	7	2.90%	1	44%	7	3.82%	24
Total Responses	99	100.00%	370	100.00%	241	100.00%	225	100.00%	183	100.00%	1118

Table 6.63 What is your response to the statement: "People do not appeal cases to higher courts due to corruption"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	9	9.09%	15	4.06%	7	2.90%	3	1.33%	3	1.63%	37
Disagree	27	27.27%	101	27.37%	74	30.70%	82	36.60%	65	35.51%	349
Neither disagree nor agree	28	28.28%	121	32.79%	91	37.75%	57	25.44%	48	26.22%	345
Agree	27	27.27%	84	22.76%	51	21.16%	68	30.35%	49	26.77%	279
Strongly agree	6	6.06%	36	9.75%	13	5.39%	11	4.91%	11	6.01%	77
Don't Know	2	2.02%	12	3.25%	5	2.07%	3	1.33%	7	3.82%	29
Total Responses	99	100.00%	369	100.00%	241	100.00%	224	100.00%	183	100.00%	1116

Table 6.64 What is your response to the statement: "Court provides enough information to litigants about procedures and services"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	2	2.02%	11	2.94%	5	2.06%	4	1.77%	3	1.66%	25
Disagree	21	21.21%	76	20.37%	58	23.96%	48	21.33%	35	19.44%	238
Neither disagree nor agree	31	31.31%	107	28.68%	53	21.90%	53	23.55%	28	15.55%	272
Agree	43	43.43%	153	41.01%	112	46.28%	99	44.00%	96	53.33%	503
Strongly agree	1	1.01%	23	6.16%	14	5.78%	20	8.88%	15	8.33%	73
Don't Know	1	1.01%	3	80%	0	0	1	44%	3	1.66%	8
Total Responses	99	100.00%	373	100.00%	242	100.00%	225	100.00%	180	100.00%	1119

Table 6.65 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Strongly Disagree	20	20.83%	106	28.80%	73	30.41%	81	36.65%	58	31.86%	338
Disagree	35	36.45%	133	36.14%	79	32.91%	80	36.19%	83	45.60%	410
Neither disagree nor agree	15	15.62%	65	17.66%	35	14.58%	18	8.14%	15	8.24%	148
Agree	19	19.79%	44	11.95%	40	16.66%	25	11.31%	19	10.43%	147
Strongly agree	3	3.12%	8	2.17%	4	1.66%	10	4.52%	3	1.64%	28
Don't Know	4	4.16%	12	3.26%	9	3.75%	7	3.16%	4	2.19%	36
Total Responses	96	100.00%	368	100.00%	240	100.00%	221	100.00%	182	100.00%	1107
Other Stakeholders											
Strongly distrust it	10	6.62%	13	4.43%	14	4.28%	16	8.60%	8	8.98%	61
Distrust it	31	20.52%	65	22.18%	69	21.10%	36	19.35%	20	22.47%	221
Neither distrust nor trust it	31	20.52%	38	12.96%	52	15.90%	23	12.36%	3	3.37%	147
Trust it	50	33.11%	97	33.10%	128	39.14%	78	41.93%	40	44.94%	393
Strongly trust it	12	7.94%	22	7.50%	14	4.28%	14	7.52%	4	4.49%	66
Don't Know	17	11.25%	58	19.79%	50	15.29%	19	10.21%	14	15.73%	158
Total Responses	151	100.00%	293	100.00%	327	100.00%	186	100.00%	89	100.00%	1046

Table 6.66 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	7	4.66%	11	3.75%	4	1.21%	2	1.07%	1	1.12%	25
Distrust it	15	10.00%	24	8.19%	25	7.62%	19	10.21%	8	8.98%	91
Neither distrust nor trust it	18	12.00%	28	9.55%	35	10.67%	10	5.37%	6	6.74%	97
Trust it	74	49.33%	122	41.63%	147	44.81%	97	52.15%	48	53.93%	488
Strongly trust it	19	12.66%	53	18.08%	68	20.73%	39	20.96%	16	17.97%	195
Don't Know	17	11.33%	55	18.77%	49	14.93%	19	10.21%	10	11.23%	150
Total Responses	150	100.00%	293	100.00%	328	100.00%	186	100.00%	89	100.00%	1046

Table 6.67 What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	4	4.04%	26	6.98%	10	4.13%	10	4.42%	3	1.63%	53
Distrust it	15	15.15%	66	17.74%	58	23.96%	42	18.58%	38	20.76%	219
Neither distrust nor trust it	38	38.38%	109	29.30%	69	28.51%	62	27.43%	34	18.57%	312
Trust it	23	23.23%	122	32.79%	79	32.64%	87	38.49%	80	43.71%	391
Strongly trust it	6	6.06%	14	3.76%	10	4.13%	13	5.75%	9	4.91%	52
Don't Know	13	13.13%	35	9.40%	16	6.61%	12	5.30%	19	10.38%	95
Total Responses	99	100.00%	372	100.00%	242	100.00%	226	100.00%	183	100.00%	1122

Table 6.68 How well do you think the general public trusts the independence of your Court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	2	2.22%	10	2.81%	11	4.86%	6	2.84%	8	4.54%	37
Distrust it	28	31.11%	69	19.43%	35	15.48%	31	14.69%	29	16.47%	192
Neither distrust nor trust it	23	25.55%	87	24.50%	53	23.45%	50	23.69%	52	29.54%	265
Trust it	35	38.88%	178	50.14%	117	51.76%	108	51.18%	83	47.15%	521
Strongly trust it	2	2.22%	11	3.09%	10	4.42%	16	7.58%	4	2.27%	43
Total Responses	90	100.00%	355	100.00%	226	100.00%	211	100.00%	176	100.00%	1058

Table 6.69 How well do you think the general public trusts the impartiality of your Court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	1	1.11%	8	2.25%	8	3.53%	6	2.84%	6	3.40%	29
Distrust it	25	27.77%	75	21.12%	37	16.37%	29	13.74%	26	14.77%	192
Neither distrust nor trust it	34	37.77%	95	26.76%	62	27.43%	55	26.06%	55	31.25%	301
Trust it	28	31.11%	167	47.04%	111	49.11%	112	53.08%	84	47.72%	502
Strongly trust it	2	2.22%	10	2.81%	8	3.53%	9	4.26%	5	2.84%	34
Total Responses	90	100.00%	355	100.00%	226	100.00%	211	100.00%	176	100.00%	1058

Table 6.70 How well do you think the general public trusts the integrity and professionalism of your court?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	0	0	9	2.43%	10	4.21%	5	2.22%	5	2.76%	29
Distrust it	26	26.26%	67	18.15%	36	15.18%	31	13.77%	27	14.91%	187
Neither distrust nor trust it	36	36.36%	104	28.18%	63	26.58%	55	24.44%	53	29.28%	311
Trust it	35	35.35%	182	49.32%	120	50.63%	125	55.55%	91	50.27%	553
Strongly trust it	2	2.02%	7	1.89%	8	3.37%	9	4.00%	5	2.76%	31
Total Responses	99	100.00%	369	100.00%	237	100.00%	225	100.00%	181	100.00%	1111

Table 6.71 Do you have more confidence now than five years ago about the Judiciary's ability to initiate reforms?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly distrust it	1	1.05%	8	2.15%	6	2.50%	5	2.21%	11	6.07%	31
Distrust it	7	7.36%	42	11.32%	20	8.33%	23	10.17%	34	18.78%	126
Neither distrust nor trust it	33	34.73%	102	27.49%	54	22.50%	37	16.37%	37	20.44%	263
Trust it	48	50.52%	200	53.90%	136	56.66%	142	62.83%	92	50.82%	618
Strongly trust it	6	6.31%	19	5.12%	24	10.00%	19	8.40%	7	3.86%	75
Total Responses	95	100.00%	371	100.00%	240	100.00%	226	100.00%	181	100.00%	1113

Table 6.72 Overall, what is your level of trust in the Court of Appeals?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	2	2.06%	4	1.08%	1	41%	3	1.33%	2	1.09%	12
Distrust	6	6.18%	22	5.96%	13	5.37%	13	5.77%	3	1.63%	57
Undecided	29	29.89%	116	31.43%	72	29.75%	54	24.00%	53	28.96%	324
Trust	38	39.17%	140	37.94%	93	38.42%	90	40.00%	60	32.78%	421
Much Trust	7	7.21%	17	4.60%	19	7.85%	8	3.55%	4	2.18%	55
Don't know	15	15.46%	70	18.97%	44	18.18%	57	25.33%	61	33.33%	247
Total Responses	97	100.00%	369	100.00%	242	100.00%	225	100.00%	183	100.00%	1116

Table 6.73 Overall, what is your level of trust in the Municipal Trial Courts in Cities?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	0	0	3	1.02%	6	1.83%	0	0	2	2.22%	11
Distrust	4	2.66%	8	2.73%	19	5.81%	13	6.91%	6	6.66%	50
Undecided	36	24.00%	59	20.13%	65	19.87%	42	22.34%	12	13.33%	214
Trust	72	48.00%	146	49.82%	152	46.48%	88	46.80%	41	45.55%	499
Much Trust	5	3.33%	10	3.41%	24	7.33%	16	8.51%	12	13.33%	67
Don't know	33	22.00%	67	22.86%	61	18.65%	29	15.42%	17	18.88%	207
Total Responses	150	100.00%	293	100.00%	327	100.00%	188	100.00%	90	100.00%	1048

Table 6.74 Overall, what is your level of trust in Regional Trial Courts?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	1	1.01%	5	1.34%	0	0	1	44%	2	1.09%	9
Distrust	13	13.13%	33	8.87%	21	8.71%	12	5.28%	10	5.46%	89
Undecided	25	25.25%	75	20.16%	53	21.99%	33	14.53%	31	16.93%	217
Trust	56	56.56%	235	63.17%	146	60.58%	167	73.56%	124	67.75%	728
Much Trust	3	3.03%	19	5.10%	20	8.29%	14	6.16%	10	5.46%	66
Don't know	1	1.01%	5	1.34%	1	41%	0	0	6	3.27%	13
Total Responses	99	100.00%	372	100.00%	241	100.00%	227	100.00%	183	100.00%	1122

Table 6.75 Overall, what is your level of trust in Shari'a Courts?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	1	1.03%	3	82%	3	1.23%	2	90%	1	55%	10
Distrust	6	6.18%	6	1.64%	4	1.65%	7	3.15%	1	55%	24
Undecided	25	25.77%	107	29.31%	73	30.16%	46	20.72%	31	17.12%	282
Trust	14	14.43%	40	10.95%	30	12.39%	38	17.11%	21	11.60%	143
Much Trust	2	2.06%	6	1.64%	3	1.23%	3	1.35%	1	55%	15
Don't know	49	50.51%	203	55.61%	129	53.30%	126	56.75%	126	69.61%	633
Total Responses	97	100.00%	365	100.00%	242	100.00%	222	100.00%	181	100.00%	1107

Table 6.76 Overall, what is your level of trust in the whole Judiciary?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	3.03%	2	53%	0	0	2	89%	0	0	7
Distrust	8	8.08%	22	5.92%	17	7.02%	8	3.57%	12	6.55%	67
Undecided	26	26.26%	85	22.91%	51	21.07%	44	19.64%	37	20.21%	243
Trust	44	44.44%	208	56.06%	137	56.61%	143	63.83%	107	58.46%	639
Much Trust	2	2.02%	14	3.77%	16	6.61%	8	3.57%	7	3.82%	47
Don't know	16	16.16%	40	10.78%	21	8.67%	19	8.48%	20	10.92%	116
Total Responses	**99**	**100.00%**	**371**	**100.00%**	**242**	**100.00%**	**224**	**100.00%**	**183**	**100.00%**	**1119**

Table 6.77 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Litigants											
Much Distrust	3	3.03%	4	1.07%	0	0	2	88%	0	0	9
Distrust	9	9.09%	23	6.19%	15	6.19%	9	4.00%	14	7.65%	70
Undecided	25	25.25%	82	22.10%	50	20.66%	40	17.77%	32	17.48%	229
Trust	51	51.51%	222	59.83%	143	59.09%	154	68.44%	118	64.48%	688
Much Trust	2	2.02%	14	3.77%	18	7.43%	11	4.88%	7	3.82%	52
Don't know	9	9.09%	26	7.00%	16	6.61%	9	4.00%	12	6.55%	72
Total Responses	99	100.00%	371	100.00%	242	100.00%	225	100.00%	183	100.00%	1120
Other Stakeholders											
Much Distrust	1	66%	3	1.02%	6	1.84%	1	52%	2	2.22%	13
Distrust	4	2.66%	11	3.74%	21	6.44%	11	5.82%	9	10.00%	56
Undecided	40	26.66%	55	18.70%	74	22.69%	54	28.57%	8	8.88%	231
Trust	66	44.00%	143	48.63%	141	43.25%	65	34.39%	43	47.77%	458
Much Trust	4	2.66%	11	3.74%	22	6.74%	9	4.76%	6	6.66%	52
Don't know	35	23.33%	71	24.14%	62	19.01%	49	25.92%	22	24.44%	236
Total Responses	150	100.00%	294	100.00%	326	100.00%	189	100.00%	90	100.00%	1049

Table 6.78 Overall, what is your level of trust in Metropolitan Trial Courts?

Responses	Age Groups										Total Count
	30 and below		31-40		41-50		51-60		61 and above		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	2	2.04%	3	80%	0	0	2	88%	0	0	7
Distrust	10	10.20%	23	6.19%	13	5.37%	9	3.98%	12	6.55%	67
Undecided	26	26.53%	104	28.03%	55	22.72%	42	18.58%	39	21.31%	266
Trust	49	50.00%	183	49.32%	130	53.71%	144	63.71%	106	57.92%	612
Much Trust	2	2.04%	12	3.23%	15	6.19%	9	3.98%	5	2.73%	43
Don't know	9	9.18%	46	12.39%	29	11.98%	20	8.84%	21	11.47%	125
Total Responses	98	100.00%	371	100.00%	242	100.00%	226	100.00%	183	100.00%	1120

SET 7

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Table 7.0 What are the top three (3) sources of information about the Philippine court system?

Responses	Litigants									Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Non-Response		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
School	138	38.33%	166	31.26%	49	27.22%	1	33.33%	354	23	48.94%	26	55.32%	10	83.33%	59
Family and friends	146	40.56%	192	36.16%	36	20.00%	0	0.00%	374	13	27.66%	8	17.02%	1	8.33%	22
Mass media - i.e., TV, radio, newspaper	181	50.28%	233	43.88%	79	43.89%	0	0.00%	493	25	53.19%	19	40.43%	7	58.33%	51
Books	83	23.06%	66	12.43%	22	12.22%	1	33.33%	172	13	27.66%	18	38.30%	5	41.67%	36
Government agency	70	19.44%	99	18.64%	61	33.89%	0	0.00%	230	16	34.04%	21	44.68%	4	33.33%	41
Lawyer	165	45.83%	247	46.52%	52	28.89%	1	33.33%	465	24	51.06%	21	44.68%	2	16.67%	47
Social worker	7	1.94%	8	1.51%	1	0.56%	0	0.00%	16	4	8.51%	0	0.00%	0	0.00%	4
Policeman	21	5.83%	83	15.63%	13	7.22%	0	0.00%	117	4	8.51%	5	10.64%	3	25.00%	12
Barangay official/Community leader	34	9.44%	132	24.86%	42	23.33%	0	0.00%	208	7	14.89%	0	0.00%	3	25.00%	10
Others	14	3.89%	15	2.82%	3	1.67%	1	33.33%	33	5	10.64%	6	12.77%	0	0.00%	11
Total Non-Response	221	61.39%	352	66.29%	182	101.11%	5	166.67%	760	7	14.89%	20	42.55%	1	8.33%	28
Total	360	100.00%	531	100.00%	180	100.00%	3	100.00%	1074	47	100.00%	47	100.00%	12	100.00%	106

Table 7.1 Do you know of any agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	289	81.86%	462	88.00%	125	73.52%	876	46	97.87%	47	100.00%	10	83.33%	103
No	64	18.13%	63	12.00%	45	26.47%	172	1	2.12%	0	0	2	16.66%	3
Total Responses	353	100.00%	525	100.00%	170	100.00%	1048	47	100.00%	47	100.00%	12	100.00%	106

Table 7.2 Are you familiar with the Public Attorney's Office as an organization that assists the poor to access the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	259	71.94%	436	82.10%	116	64.44%	811	42	89.36%	41	87.23%	9	75.00%	92
No	101	28.05%	95	17.89%	64	35.55%	260	5	10.63%	6	12.76%	3	25.00%	14
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.3 Are you familiar with the Local Government Unit as an organization that assists the poor to access the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	17	4.72%	21	3.95%	6	3.33%	44	7	14.89%	7	14.89%	0	0	14
No	343	95.27%	510	96.04%	174	96.66%	1027	40	85.10%	40	85.10%	12	100.00%	92
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.4 Are you familiar with Private Groups/Non-Governmental Organizations or Media as organizations that assist the poor to access the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	10	2.77%	7	1.31%	2	1.11%	19	11	23.40%	9	19.14%	1	8.33%	21
No	350	97.22%	524	98.68%	178	98.88%	1052	36	76.59%	38	80.85%	11	91.66%	85
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.5 Are you familiar with Lawyers' Groups as organizations that assist the poor to access the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	24	6.66%	5	94%	5	2.77%	34	14	29.78%	9	19.14%	3	25.00%	26
No	336	93.33%	526	99.05%	175	97.22%	1037	33	70.21%	38	80.85%	9	75.00%	80
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.6 Are you familiar with Courts/Judicial bodies as organizations that assist the poor to access the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	4	1.11%	5	94%	3	1.66%	12	0	0	1	2.12%	0	0	1
No	356	98.88%	526	99.05%	177	98.33%	1059	47	100.00%	46	97.87%	12	100.00%	105
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.7 Did you learn through the school about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	43	11.94%	108	20.33%	19	10.55%	170	10	21.27%	12	25.53%	3	25.00%	25
No	317	88.05%	423	79.66%	161	89.44%	901	37	78.72%	35	74.46%	9	75.00%	81
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.8 Did you learn through family and friends about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	119	33.05%	200	37.66%	20	11.11%	339	20	42.55%	4	8.51%	2	16.66%	26
No	241	66.94%	331	62.33%	160	88.88%	732	27	57.44%	43	91.48%	10	83.33%	80
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.9 Did you learn about the agency that assists the poor to access the courts through the mass media (i.e., TV, radio, newspapers)?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	96	26.66%	214	40.30%	46	25.55%	356	23	48.93%	16	34.04%	4	33.33%	43
No	264	73.33%	317	59.69%	134	74.44%	715	24	51.06%	31	65.95%	8	66.66%	63
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.10 Did you learn through books about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	20	5.55%	37	6.96%	10	5.55%	67	2	4.25%	4	8.51%	0	0	6
No	340	94.44%	494	93.03%	170	94.44%	1004	45	95.74%	43	91.48%	12	100.00%	100
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.11 Did you learn through Government agencies about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	50	13.88%	132	24.85%	53	29.44%	235	11	23.40%	20	42.55%	6	50.00%	37
No	310	86.11%	399	75.14%	127	70.55%	836	36	76.59%	27	57.44%	6	50.00%	69
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.12 Did you learn through a Lawyer about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	85	23.61%	222	41.80%	42	23.33%	349	28	59.57%	10	21.27%	4	33.33%	42
No	275	76.38%	309	58.19%	138	76.66%	722	19	40.42%	37	78.72%	8	66.66%	64
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.13 Did you learn through a social worker about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	8	2.22%	22	4.14%	4	2.22%	34	5	10.63%	2	4.25%	1	8.33%	8
No	352	97.77%	509	95.85%	176	97.77%	1037	42	89.36%	45	95.74%	11	91.66%	98
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.14 Did you learn through a Policeman about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	8	2.22%	127	23.91%	12	6.66%	147	2	4.25%	2	4.25%	0	0	4
No	352	97.77%	404	76.08%	168	93.33%	924	45	95.74%	45	95.74%	12	100.00%	102
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.15 Did you learn through a Barangay Official/Community Leader about the agency that assists the poor to access the courts?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	13	3.61%	140	26.36%	23	12.77%	176	5	10.63%	0	0	1	8.33%	6
No	347	96.38%	391	73.63%	157	87.22%	895	42	89.36%	47	100.00%	11	91.66%	100
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.16 Before you filed a case in court/received a formal complaint through the court, were you aware that the courts can resolve legal disputes between two (2) parties?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	342	95.26%	500	94.69%	164	93.71%	1006	45	95.74%	46	97.87%	12	100.00%	103
No	17	4.73%	28	5.30%	11	6.28%	56	2	4.25%	1	2.12%	0	0	3
Total Responses	359	100.00%	528	100.00%	175	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.17 Before you filed a case in court/received a formal complaint through the court, were you aware of the existence of the Barangay Justice System to settle civil disputes between two (2) parties from the same barangay?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	290	81.23%	442	84.03%	149	86.12%	881	42	93.33%	40	85.10%	10	83.33%	92
No	67	18.76%	84	15.96%	24	13.87%	175	3	6.66%	7	14.89%	2	16.66%	12
Total Responses	357	100.00%	526	100.00%	173	100.00%	1056	45	100.00%	47	100.00%	12	100.00%	104

Table 7.18 Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	350	97.76%	484	92.19%	159	91.37%	993	46	97.87%	46	97.87%	11	91.66%	103
No	8	2.23%	41	7.80%	15	8.62%	64	1	2.12%	1	2.12%	1	8.33%	3
Total Responses	358	100.00%	525	100.00%	174	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.19 Before you filed a case in court/received a formal complaint through the court, were you aware that you need a lawyer to bring a case to court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	331	92.20%	504	95.63%	171	97.15%	1006	38	80.85%	41	87.23%	10	83.33%	89
No	28	7.79%	23	4.36%	5	2.84%	56	9	19.14%	6	12.76%	2	16.66%	17
Total Responses	359	100.00%	527	100.00%	176	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.20 Before you filed a case in court/received a formal complaint through the court, were you aware that your right to access to courts is guaranteed by the constitution?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	346	96.64%	499	95.04%	168	96.00%	1013	45	95.74%	46	97.87%	12	100.00%	103
No	12	3.35%	26	4.95%	7	4.00%	45	2	4.25%	1	2.12%	0	0	3
Total Responses	358	100.00%	525	100.00%	175	100.00%	1058	47	100.00%	47	100.00%	12	100.00%	106

Table 7.21 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case cannot be forced to take the witness stand?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	279	79.03%	369	69.88%	136	78.61%	784	43	91.48%	38	80.85%	10	83.33%	91
No	74	20.96%	159	30.11%	37	21.38%	270	4	8.51%	9	19.14%	2	16.66%	15
Total Responses	353	100.00%	528	100.00%	173	100.00%	1054	47	100.00%	47	100.00%	12	100.00%	106

Table 7.22 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has a right to a speedy trial?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	345	96.91%	474	89.77%	170	96.59%	989	45	100.00%	46	97.87%	12	100.00%	103
No	11	3.08%	54	10.22%	6	3.40%	71	0	0	1	2.12%	0	0	1
Total Responses	356	100.00%	528	100.00%	176	100.00%	1060	45	100.00%	47	100.00%	12	100.00%	104

Table 7.23 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has the right to a lawyer and that the court must provide him with a lawyer if he can not afford to hire one?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	353	99.15%	522	98.67%	173	98.29%	1048	44	95.65%	47	100.00%	12	100.00%	103
No	3	84%	7	1.32%	3	1.70%	13	2	4.34%	0	0	0	0	2
Total Responses	356	100.00%	529	100.00%	176	100.00%	1061	46	100.00%	47	100.00%	12	100.00%	105

Table 7.24 When you filed your case, how confident were you that the court will be able to resolve your case and serve justice?

Responses	Litigants						
	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct	
Definitely not confident	8	4.87%	9	3.78%	1	1.81%	18
Not confident	5	3.04%	15	6.30%	4	7.27%	24
Neither confident nor not confident	17	10.36%	38	15.96%	7	12.72%	62
Confident	106	64.63%	143	60.08%	32	58.18%	281
Definitely confident	28	17.07%	33	13.86%	11	20.00%	72
Total Responses	164	100.00%	238	100.00%	55	100.00%	457

Table 7.25 How many months did it take to formally file your complaint in court from the time the incident took place?

Litigants												Mean for All Responses	CV for All Responses	Total Responses
Total Non-Response			Tagalog			Cebuano/Bisaya			Others					
Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N			
0	0	0	5.35	186.26	146	5.08	238.19	225	8.6	186.43	47	5.57	214.49	418

Table 7.26 Did you pay any fee when you filed the case?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	125	76.68%	144	61.27%	37	67.27%	306
No	38	23.31%	91	38.72%	18	32.72%	147
Total Responses	163	100.00%	235	100.00%	55	100.00%	453

Table 7.27 Did you pay lawyer's fees upon filing the case?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	81	22.50%	108	20.33%	22	12.22%	211
No	279	77.50%	423	79.66%	158	87.77%	860
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.28 Did you pay filing fee upon filing the case?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	107	29.72%	122	22.97%	28	15.55%	257
No	253	70.27%	409	77.02%	152	84.44%	814
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.29 Did you pay Mediation Fee upon filing the case?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	36	10.00%	39	7.34%	7	3.88%	82
No	324	90.00%	492	92.65%	173	96.11%	989
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.30 Did you experience any difficulty in scheduling the case hearings?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	58	35.15%	48	20.00%	15	27.77%	121
No	107	64.84%	192	80.00%	39	72.22%	338
Total Responses	165	100.00%	240	100.00%	54	100.00%	459

Table 7.31 Was the difficulty in scheduling case hearings due to the too many cases handles by the court?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	32	8.88%	27	5.08%	8	4.44%	67
No	328	91.11%	504	94.91%	172	95.55%	1004
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.32 Was the difficulty in scheduling case hearings due to the reason that the Justice/Judge is absent most of the time?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	25	6.94%	4	75%	4	2.22%	33
No	335	93.05%	527	99.24%	176	97.77%	1038
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.33 Was the difficulty in scheduling case hearings due to the reason that the court does not start hearings on time?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	24	6.66%	12	2.25%	4	2.22%	40
No	336	93.33%	519	97.74%	176	97.77%	1031
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.34 Was the difficulty in scheduling case hearings due to the reason that the lawyers are not always available?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Yes	14	3.88%	15	2.82%	3	1.66%	32
No	346	96.11%	516	97.17%	177	98.33%	1039
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071

Table 7.35 How did you usually go to the court?

	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Walk	23	6.59%	19	3.68%	6	3.40%	48	0	0	8	26.66%	0	0	8
Private Vehicle	120	34.38%	112	21.70%	39	22.15%	271	19	50.00%	6	20.00%	2	50.00%	27
Public Vehicle	113	32.37%	317	61.43%	47	26.70%	477	18	47.36%	13	43.33%	2	50.00%	33
Others	93	26.64%	68	13.17%	84	47.72%	245	1	2.63%	3	10.00%	0	0	4
Total Responses	349	100.00%	516	100.00%	176	100.00%	1041	38	100.00%	30	100.00%	4	100.00%	72

Table 7.36 How much does it usually cost you to go to court?

Reponses	Total Non-Response			Tagalog			Cebuano/Bisaya			Others			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N			
Litigants	250	0	1	191.16	172.7	223	94.12	348.75	387	211.94	505.78	86	139.93	348.29	697
Other Stakeholders	271.18	187.95	38	132.5	226.13	25	76.5	61.44	4	271.18	187.95	38	207.81	206.35	67

Table 7.37 How often do your hearings start on time?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	23	6.78%	72	13.89%	12	6.89%	107	5	12.82%	2	6.66%	0	0	7
Seldom	50	14.74%	75	14.47%	18	10.34%	143	14	35.89%	5	16.66%	0	0	19
Sometimes	107	31.56%	72	13.89%	49	28.16%	228	10	25.64%	7	23.33%	0	0	17
Most of the time	132	38.93%	238	45.94%	79	45.40%	449	10	25.64%	12	40.00%	4	100.00%	26
All of the time	27	7.96%	61	11.77%	16	9.19%	104	0	0	4	13.33%	0	0	4
Total Responses	339	100.00%	518	100.00%	174	100.00%	1031	39	100.00%	30	100.00%	4	100.00%	73

Table 7.38 On the average, how long did you have to wait for a hearing to start?

Reponses	Total Non-Response			Tagalog			Cebuano/Bisaya			Others			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N	Mean	CV	N	Mean	CV	N			
Litigants	0	0	0	0.94	81.61	178	0.99	80.84	209	1.19	93.07	76	1	84.58	463
Other Stakeholders	0	0	0	1.78	208.76	27	1.11	58.56	14	0	0	0	1.55	195.85	41

Table 7.39 Who are the top three (3) causes of delay?

Responses	Litigants									Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Non-Response		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Justice/Judge	140	38.89%	112	21.09%	44	24.44%	0	0	296	26	55.32%	11	23.40%	0	0	37
Lawyer	122	33.89%	117	22.03%	48	26.67%	0	0	287	20	42.55%	12	25.53%	0	0	28
Complainant/Plaintiff	63	17.50%	47	8.85%	28	15.56%	0	0	138	1	2.13%	4	8.51%	0	0	3
Defendant	41	11.39%	48	9.04%	27	15.00%	0	0	116	4	8.51%	1	2.13%	0	0	5
Witness	32	8.89%	40	7.53%	20	11.11%	0	0	92	1	2.13%	0	0.00%	0	0	1
Others	16	4.44%	10	1.88%	4	2.22%	0	0	30	0	0	0	0	0	0	0
Total Non-Response	186	51.67%	341	64.22%	103	57.22%	3	100.00%	633	24	51.06%	33	70.21%	12	100.00%	69
Total	360	100.00%	531	100.00%	180	100.00%	3	100.00%	1074	47	100.00%	47	100.00%	12	100.00%	106

Table 7.40 How would you rate the pace of the whole litigation process of your case?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very slow	91	25.85%	79	15.13%	50	27.93%	220	15	38.46%	9	30.00%	1	25.00%	25
Slow	141	40.05%	171	32.75%	59	32.96%	371	12	30.76%	10	33.33%	1	25.00%	23
Just right	84	23.86%	218	41.76%	45	25.13%	347	9	23.07%	9	30.00%	2	50.00%	20
Fast	32	9.09%	37	7.08%	23	12.84%	92	3	7.69%	2	6.66%	0	0	5
Very fast	4	1.13%	17	3.25%	2	1.11%	23	0	0	0	0	0	0	0
Total Responses	352	100.00%	522	100.00%	179	100.00%	1053	39	100.00%	30	100.00%	4	100.00%	73

Table 7.41 Did you experience any difficulty in understanding the court proceedings?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	123	35.14%	157	29.79%	69	38.76%	349	19	50.00%	9	29.03%	1	20.00%	29
No	227	64.85%	370	70.20%	109	61.23%	706	19	50.00%	22	70.96%	4	80.00%	45
Total Responses	350	100.00%	527	100.00%	178	100.00%	1055	38	100.00%	31	100.00%	5	100.00%	74

Table 7.42 Did you experience any difficulty in understanding the court proceedings because you cannot understand English?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	53	14.72%	57	10.73%	33	18.33%	143	3	6.38%	1	2.12%	0	0	4
No	307	85.27%	474	89.26%	147	81.66%	928	44	93.61%	46	97.87%	12	100.00%	102
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.43 Did you experience any difficulty in understanding the court proceedings because you encountered difficulties in hearing the proceedings?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	28	7.77%	18	3.38%	15	8.33%	61	7	14.89%	0	0	0	0	7
No	332	92.22%	513	96.61%	165	91.66%	1010	40	85.10%	47	100.00%	12	100.00%	99
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.44 Did you experience any difficulty in understanding the court proceedings due to too many technical terms?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	72	20.00%	79	14.87%	45	25.00%	196	18	38.29%	7	14.89%	1	8.33%	26
No	288	80.00%	452	85.12%	135	75.00%	875	29	61.70%	40	85.10%	11	91.66%	80
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.45 Did you testify during the hearing?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	161	46.66%	350	66.92%	85	48.57%	596	15	38.46%	21	67.74%	3	50.00%	39
No	184	53.33%	173	33.07%	90	51.42%	447	24	61.53%	10	32.25%	3	50.00%	37
Total Responses	345	100.00%	523	100.00%	175	100.00%	1043	39	100.00%	31	100.00%	6	100.00%	76

Table 7.46 Did you request for an interpreter?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	42	26.58%	99	28.86%	30	35.71%	171	8	53.33%	4	19.04%	0	0	12
No	116	73.41%	244	71.13%	54	64.28%	414	7	46.66%	17	80.95%	3	100.00%	27
Total Responses	158	100.00%	343	100.00%	84	100.00%	585	15	100.00%	21	100.00%	3	100.00%	39

Table 7.47 Was the interpreter helpful?

Responses	Litigants							Other Stakeholders				
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very much	16	40.00%	48	51.06%	10	34.48%	74	4	66.66%	3	75.00%	7
To some extent	11	27.50%	24	25.53%	9	31.03%	44	2	33.33%	1	25.00%	3
Sufficient enough	8	20.00%	17	18.08%	4	13.79%	29	0	0	0	0	0
Very little	3	7.50%	3	3.19%	1	3.44%	7	0	0	0	0	0
Not at all	2	5.00%	2	2.12%	5	17.24%	9	0	0	0	0	0
Total Responses	40	100.00%	94	100.00%	29	100.00%	163	6	100.00%	4	100.00%	10

Table 7.48 Did you hear the court proceedings clearly?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	102	30.63%	232	44.61%	120	68.96%	454	3	7.89%	2	6.66%	0	0	5
No	231	69.36%	288	55.38%	54	31.03%	573	35	92.10%	28	93.33%	6	100.00%	69
Total Responses	333	100.00%	520	100.00%	174	100.00%	1027	38	100.00%	30	100.00%	6	100.00%	74

Table 7.49 Why did you not hear the court proceedings clearly?

Responses	Litigants							Other Stakeholders		
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	
Extraneous noise outside the courtroom	21	80.76%	3	37.50%	6	50.00%	30	8	100.00%	8
Noise inside the courtroom contribute to inaudibility	1	3.84%	3	37.50%	1	8.33%	5	0	0	0
Poor room arrangement for audience to hear proceedings	3	11.53%	1	12.50%	4	33.33%	8	0	0	0
Others	1	3.84%	1	12.50%	1	8.33%	3	0	0	0
Total Responses	26	100.00%	8	100.00%	12	100.00%	46	8	100.00%	8

Table 7.50 How did the Justice/Judge address you?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Mr./ Mrs./ Ms.	146	44.37%	185	37.00%	64	37.86%	395	18	40.00%	11	25.58%	0	0	29
First name only	44	13.37%	106	21.20%	49	28.99%	199	7	15.55%	10	23.25%	6	50.00%	23
Last name only	70	21.27%	148	29.60%	36	21.30%	254	1	2.22%	4	9.30%	0	0	5
Others	69	20.97%	61	12.20%	20	11.83%	150	19	42.22%	18	41.86%	6	50.00%	43
Total Responses	329	100.00%	500	100.00%	169	100.00%	998	45	100.00%	43	100.00%	12	100.00%	100

Table 7.51 When your case was still being heard in court, was the Justice//Judge fair?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	47	14.07%	22	4.20%	29	17.15%	98	4	8.69%	0	0	0	0	4
Seldom	19	5.68%	28	5.35%	9	5.32%	56	7	15.21%	1	2.12%	1	8.33%	9
Sometimes	76	22.75%	119	22.75%	40	23.66%	235	9	19.56%	9	19.14%	0	0	18
Most of the time	168	50.29%	232	44.35%	77	45.56%	477	22	47.82%	24	51.06%	5	41.66%	51
All of the time	24	7.18%	122	23.32%	14	8.28%	160	4	8.69%	13	27.65%	6	50.00%	23
Total Responses	334	100.00%	523	100.00%	169	100.00%	1026	46	100.00%	47	100.00%	12	100.00%	105

Table 7.52 When your case was still being heard in court, was the Justice/Judge in control of the proceedings?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	19	5.70%	8	1.52%	7	4.16%	34	2	4.25%	0	0	0	0	2
Seldom	13	3.90%	20	3.80%	5	2.97%	38	2	4.25%	0	0	0	0	2
Sometimes	42	12.61%	50	9.52%	25	14.88%	117	9	19.14%	3	6.38%	1	8.33%	13
Most of the time	212	63.66%	269	51.23%	110	65.47%	591	26	55.31%	19	40.42%	3	25.00%	48
All of the time	47	14.11%	178	33.90%	21	12.50%	246	8	17.02%	25	53.19%	8	66.66%	41
Total Responses	333	100.00%	525	100.00%	168	100.00%	1026	47	100.00%	47	100.00%	12	100.00%	106

Table 7.53 When your case was still being heard in court, was the Justice/Judge attentive to the lawyer's questions?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	15	4.54%	6	1.14%	7	4.14%	28	0	0	0	0	0	0	0
Seldom	10	3.03%	14	2.68%	5	2.95%	29	1	2.12%	1	2.12%	0	0	2
Sometimes	49	14.84%	55	10.53%	19	11.24%	123	12	25.53%	3	6.38%	1	8.33%	16
Most of the time	214	64.84%	269	51.53%	115	68.04%	598	28	59.57%	25	53.19%	4	33.33%	57
All of the time	42	12.72%	178	34.09%	23	13.60%	243	6	12.76%	18	38.29%	7	58.33%	31
Total Responses	330	100.00%	522	100.00%	169	100.00%	1021	47	100.00%	47	100.00%	12	100.00%	106

Table 7.54 When your case was still being heard in court, was the Justice/Judge attentive to the answers of the witnesses?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	14	4.24%	12	2.29%	9	5.32%	35	0	0	0	0	0	0	0
Seldom	10	3.03%	23	4.40%	9	5.32%	42	0	0	0	0	0	0	0
Sometimes	43	13.03%	75	14.36%	23	13.60%	141	9	19.14%	7	14.89%	1	8.33%	17
Most of the time	218	66.06%	246	47.12%	106	62.72%	570	29	61.70%	17	36.17%	2	16.66%	48
All of the time	45	13.63%	166	31.80%	22	13.01%	233	9	19.14%	23	48.93%	9	75.00%	41
Total Responses	330	100.00%	522	100.00%	169	100.00%	1021	47	100.00%	47	100.00%	12	100.00%	106

Table 7.55 When your case was still being heard in court, was the Justice/Judge interrupted or distracted by activities in the courtroom?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	156	47.85%	194	37.09%	77	45.83%	427	13	27.65%	8	17.02%	5	41.66%	26
Seldom	47	14.41%	120	22.94%	33	19.64%	200	7	14.89%	12	25.53%	1	8.33%	20
Sometimes	87	26.68%	128	24.47%	42	25.00%	257	20	42.55%	18	38.29%	5	41.66%	43
Most of the time	32	9.81%	59	11.28%	14	8.33%	105	6	12.76%	6	12.76%	1	8.33%	13
All of the time	4	1.22%	22	4.20%	2	1.19%	28	1	2.12%	3	6.38%	0	0	4
Total Responses	326	100.00%	523	100.00%	168	100.00%	1017	47	100.00%	47	100.00%	12	100.00%	106

Table 7.56 When your case was still being heard in court, did the Justice/Judge appear knowledgeable about the proper procedure for conducting hearings?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	22	6.72%	7	1.33%	6	3.61%	35	1	2.12%	0	0	0	0	1
Seldom	10	3.05%	5	95%	3	1.80%	18	0	0	3	6.38%	0	0	3
Sometimes	37	11.31%	28	5.34%	17	10.24%	82	4	8.51%	1	2.12%	1	8.33%	6
Most of the time	214	65.44%	268	51.14%	116	69.87%	598	31	65.95%	16	34.04%	3	25.00%	50
All of the time	44	13.45%	216	41.22%	24	14.45%	284	11	23.40%	27	57.44%	8	66.66%	46
Total Responses	327	100.00%	524	100.00%	166	100.00%	1017	47	100.00%	47	100.00%	12	100.00%	106

Table 7.57 When your case was still being heard in court, did the appearance of the Justice/Judge command respect?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	7	2.09%	7	1.33%	3	1.75%	17							
Seldom	7	2.09%	5	95%	2	1.16%	14	0	0	1	2.12%	0	0	1
Sometimes	25	7.48%	39	7.45%	14	8.18%	78	4	8.51%	1	2.12%	0	0	5
Most of the time	226	67.66%	265	50.66%	121	70.76%	612	28	59.57%	18	38.29%	4	33.33%	50
All of the time	69	20.65%	207	39.57%	31	18.12%	307	15	31.91%	27	57.44%	8	66.66%	50
Total Responses	334	100.00%	523	100.00%	171	100.00%	1028	47	100.00%	47	100.00%	12	100.00%	106

Table 7.58 When your case was still being heard in court, did the Justice/Judge show any bias against you because of your economic status, educational attainment, gender, religion, or ethnic origin?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	217	65.55%	302	57.41%	101	59.76%	620	25	53.19%	30	63.82%	10	83.33%	65
Seldom	31	9.36%	94	17.87%	17	10.05%	142	2	4.25%	5	10.63%	0	0	7
Sometimes	46	13.89%	77	14.63%	29	17.15%	152	16	34.04%	6	12.76%	2	16.66%	24
Most of the time	32	9.66%	38	7.22%	17	10.05%	87	4	8.51%	5	10.63%	0	0	9
All of the time	5	1.51%	15	2.85%	5	2.95%	25	0	0	1	2.12%	0	0	1
Total Responses	331	100.00%	526	100.00%	169	100.00%	1026	47	100.00%	47	100.00%	12	100.00%	106

Table 7.59 When your case was still being heard in court, did any court personnel show any bias against you because of economic status, educational attainment, gender, religion, and ethnic origin?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	238	71.90%	286	54.37%	113	66.86%	637	24	60.00%	17	51.51%	3	60.00%	44
Seldom	27	8.15%	92	17.49%	12	7.10%	131	1	2.50%	6	18.18%	0	0	7
Sometimes	44	13.29%	102	19.39%	27	15.97%	173	8	20.00%	6	18.18%	2	40.00%	16
Most of the time	20	6.04%	31	5.89%	14	8.28%	65	7	17.50%	4	12.12%	0	0	11
All of the time	2	60%	15	2.85%	3	1.77%	20	0	0	0	0	0	0	0
Total Responses	331	100.00%	526	100.00%	169	100.00%	1026	40	100.00%	33	100.00%	5	100.00%	78

Table 7.60 Based on your experience, how would you assess the Justices/Judges and court personnel in their manifestation of appropriate courtesy and respect to litigants?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	45	13.08%	22	4.17%	25	14.28%	92	3	6.38%	3	6.38%	1	8.33%	7
Fair	83	24.12%	166	31.49%	46	26.28%	295	14	29.78%	9	19.14%	2	16.66%	25
Good	160	46.51%	253	48.00%	75	42.85%	488	19	40.42%	18	38.29%	3	25.00%	40
Very Good	48	13.95%	66	12.52%	21	12.00%	135	10	21.27%	11	23.40%	5	41.66%	26
Excellent	8	2.32%	20	3.79%	8	4.57%	36	1	2.12%	6	12.76%	1	8.33%	8
Total Responses	344	100.00%	527	100.00%	175	100.00%	1046	47	100.00%	47	100.00%	12	100.00%	106

Table 7.61 Based on your experience, were the court personnel courteous and helpful when you sought assistance?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Never	10	3.30%	19	3.76%	7	4.96%	36	0	0	0	0	1	8.33%	1
Seldom	33	10.89%	83	16.43%	13	9.21%	129	7	14.89%	4	8.51%	0	0	11
Sometimes	71	23.43%	141	27.92%	29	20.56%	241	13	27.65%	7	14.89%	0	0	20
Most of the time	165	54.45%	157	31.08%	76	53.90%	398	23	48.93%	23	48.93%	5	41.66%	51
All of the time	24	7.92%	105	20.79%	16	11.34%	145	4	8.51%	13	27.65%	6	50.00%	23
Total Responses	303	100.00%	505	100.00%	141	100.00%	949	47	100.00%	47	100.00%	12	100.00%	106

Table 7.62 Did you personally witness any form of corruption in this court?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	26	7.34%	29	5.53%	9	5.08%	64	18	38.29%	11	23.40%	1	8.33%	30
No	328	92.65%	495	94.46%	168	94.91%	991	29	61.70%	36	76.59%	11	91.66%	76
Total Responses	354	100.00%	524	100.00%	177	100.00%	1055	47	100.00%	47	100.00%	12	100.00%	106

Table 7.63 Did corruption manifest through the intentional delay of the case?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	7	1.94%	10	1.88%	3	1.66%	20	11	23.40%	4	8.51%	0	0	15
No	353	98.05%	521	98.11%	177	98.33%	1051	36	76.59%	43	91.48%	12	100.00%	91
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.64 Did corruption manifest in the bribery of the Justice/Judge and/or court personnel for a favorable decision?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	14	3.88%	11	2.07%	4	2.22%	29	8	17.02%	3	6.38%	1	8.33%	12
No	346	96.11%	520	97.92%	176	97.77%	1042	39	82.97%	44	93.61%	11	91.66%	94
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.65 Did corruption manifest through the intentional delay in the decision regarding the case?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	7	1.94%	7	1.31%	1	55%	15	14	29.78%	3	6.38%	0	0	17
No	353	98.05%	524	98.68%	179	99.44%	1056	33	70.21%	44	93.61%	12	100.00%	89
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.66 Did you witness bribery in the issuance of Temporary Restraining Order?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	5	1.38%	3	.56%	1	.55%	9	10	21.27%	0	0	0	0	10
No	355	98.61%	528	99.43%	179	99.44%	1062	37	78.72%	47	100.00%	12	100.00%	96
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.67 Did you file any administrative case/complaint against a Justice/Judge or court personnel?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	9	2.57%	7	1.36%	3	1.72%	19	5	10.63%	4	8.51%	0	0	9
No	340	97.42%	505	98.63%	171	98.27%	1016	42	89.36%	43	91.48%	12	100.00%	97
Total Responses	349	100.00%	512	100.00%	174	100.00%	1035	47	100.00%	47	100.00%	12	100.00%	106

Table 7.68 Was the complaint due to the inappropriate demeanor of the Justice/Judge or court personnel?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	1	.27%	1	.18%	1	.55%	3	2	4.25%	2	4.25%	0	0	4
No	359	99.72%	530	99.81%	179	99.44%	1068	45	95.74%	45	95.74%	12	100.00%	102
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.69 Was the complaint due to inefficiency?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	2	.55%	2	.37%	1	.55%	5	2	4.25%	1	2.12%	0	0	3
No	358	99.44%	529	99.62%	179	99.44%	1066	45	95.74%	46	97.87%	12	100.00%	103
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.70 Was the complaint due to incompetence?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	2	.55%	2	37%	1	.55%	5	4	8.51%	0	0	0	0	4
No	358	99.44%	529	99.62%	179	99.44%	1066	43	91.48%	47	100.00%	12	100.00%	102
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.71 Was the complaint due to lack of integrity?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	1	.27%	1	.18%	1	.55%	3	3	6.38%	0	0	0	0	3
No	359	99.72%	530	99.81%	179	99.44%	1068	44	93.61%	47	100.00%	12	100.00%	103
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.72 Was the complaint due to unfairness and partiality?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Yes	4	1.11%	1	18%	2	1.11%	7	4	8.51%	3	6.38%	0	0	7
No	356	98.88%	530	99.81%	178	98.88%	1064	43	91.48%	44	93.61%	12	100.00%	99
Total Responses	360	100.00%	531	100.00%	180	100.00%	1071	47	100.00%	47	100.00%	12	100.00%	106

Table 7.73 What happened to the complaint?

Responses	Litigants							Other Stakeholders				
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Still pending	3	60.00%	1	20.00%	0	0	4	3	60.00%	1	25.00%	4
Dismissed	2	40.00%	1	20.00%	0	0	3	2	40.00%	2	50.00%	4
Nothing happened	0	0	3	60.00%	1	100.00%	4	0	0	1	25.00%	1
Total Responses	5	100.00%	5	100.00%	1	100.00%	11	5	100.00%	4	100.00%	9

Table 7.74 How confident are you that his case will be resolved satisfactorily?

Responses	Litigants							Other Stakeholders				
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Not confident	0	0	1	25.00%	0	0	1	2	50.00%	1	50.00%	3
Neither confident nor not confident	0	0	0	0	1	100.00%	1	2	50.00%	0	0	2
Confident	3	100.00%	2	50.00%	0	0	5	0	0	1	50.00%	1
Definitely confident	0	0	1	25.00%	0	0	1	0	0	0	0	0
Total Responses	3	100.00%	4	100.00%	1	100.00%	8	4	100.00%	2	100.00%	6

Table 7.75 How much did the administrative complaint affect your case negatively?

Responses	Litigants						Total Count
	Tagalog		Cebuano/Bisaya		Others		
	Count	Pct	Count	Pct	Count	Pct	
Very Much	2	40.00%	2	40.00%	1	100.00%	5
Much	1	20.00%	1	20.00%	0	0	2
Moderate	1	20.00%	1	20.00%	0	0	2
Not at all	1	20.00%	1	20.00%	0	0	2
Total Responses	5	100.00%	5	100.00%	1	100.00%	11

Table 7.76 How satisfied or dissatisfied were you with your experience with the court?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very dissatisfied	52	14.73%	35	6.69%	28	16.27%	115	2	6.66%	1	3.57%	0	0	3
Dissatisfied	79	22.37%	67	12.81%	43	25.00%	189	5	16.66%	4	14.28%	0	0	9
Neither satisfied nor dissatisfied	62	17.56%	122	23.32%	34	19.76%	218	1	3.33%	2	7.14%	0	0	3
Satisfied	145	41.07%	266	50.86%	57	33.13%	468	19	63.33%	15	53.57%	6	54.54%	40
Very satisfied	15	4.24%	33	6.30%	10	5.81%	58	3	10.00%	6	21.42%	5	45.45%	14
Total Responses	353	100.00%	523	100.00%	172	100.00%	1048	30	100.00%	28	100.00%	11	100.00%	69

Table 7.77 What is your response to the statement: "My lawyer is concerned about protecting my rights"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	9	2.60%	9	1.70%	4	2.27%	22	1	2.12%	0	0	0	0	1
Disagree	25	7.22%	18	3.41%	16	9.09%	59	0	0	0	0	0	0	0
Neither disagree nor agree	30	8.67%	26	4.93%	19	10.79%	75	7	14.89%	3	6.38%	0	0	10
Agree	225	65.02%	318	60.34%	110	62.50%	653	30	63.82%	29	61.70%	8	66.66%	67
Strongly agree	57	16.47%	156	29.60%	27	15.34%	240	9	19.14%	15	31.91%	4	33.33%	28
Total Responses	346	100.00%	527	100.00%	176	100.00%	1049	47	100.00%	47	100.00%	12	100.00%	106

Table 7.78 What is your response to the statement: "My lawyer has adequate knowledge and training in law to protect my rights and interest"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	8	2.31%	5	.94%	2	1.14%	15	0	0	0	0	0	0	0
Disagree	18	5.20%	15	2.84%	14	8.04%	47	0	0	3	6.38%	1	8.33%	4
Neither disagree nor agree	29	8.38%	27	5.12%	23	13.21%	79	9	19.14%	5	10.63%	1	8.33%	15
Agree	228	65.89%	310	58.82%	104	59.77%	642	33	70.21%	30	63.82%	7	58.33%	70
Strongly agree	63	18.20%	170	32.25%	31	17.81%	264	5	10.63%	9	19.14%	3	25.00%	17
Total Responses	346	100.00%	527	100.00%	174	100.00%	1047	47	100.00%	47	100.00%	12	100.00%	106

Table 7.79 What is your response to the statement: "My lawyer is doing his/her best to protect my rights"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	12	3.47%	9	1.70%	4	2.27%	25	0	0	0	0	0	0	0
Disagree	26	7.53%	16	3.03%	15	8.52%	57	0	0	1	2.12%	1	8.33%	2
Neither disagree nor agree	29	8.40%	38	7.21%	23	13.06%	90	3	6.38%	6	12.76%	0	0	9
Agree	216	62.60%	297	56.35%	101	57.38%	614	35	74.46%	31	65.95%	6	50.00%	72
Strongly agree	62	17.97%	167	31.68%	33	18.75%	262	9	19.14%	9	19.14%	5	41.66%	23
Total Responses	345	100.00%	527	100.00%	176	100.00%	1048	47	100.00%	47	100.00%	12	100.00%	106

Table 7.80 What is your response to the statement: "My lawyer explains to me the progress of my case"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	10	2.90%	8	1.51%	5	2.84%	23	1	2.12%	0	0	0	0	1
Disagree	36	10.46%	27	5.12%	25	14.20%	88	3	6.38%	0	0	0	0	3
Neither disagree nor agree	38	11.04%	37	7.02%	29	16.47%	104	9	19.14%	6	12.76%	3	25.00%	18
Agree	205	59.59%	298	56.54%	89	50.56%	592	29	61.70%	31	65.95%	6	50.00%	66
Strongly agree	55	15.98%	157	29.79%	28	15.90%	240	5	10.63%	10	21.27%	3	25.00%	18
Total Responses	344	100.00%	527	100.00%	176	100.00%	1047	47	100.00%	47	100.00%	12	100.00%	106

Table 7.81 What is your response to the statement: "My lawyer explains to me possible options/ strategies regarding my case"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	12	3.48%	7	1.33%	5	2.84%	24	2	4.25%	0	0	0	0	2
Disagree	34	9.88%	27	5.13%	27	15.34%	88	3	6.38%	2	4.25%	0	0	5
Neither disagree nor agree	36	10.46%	40	7.60%	27	15.34%	103	9	19.14%	5	10.63%	2	16.66%	16
Agree	208	60.46%	303	57.60%	89	50.56%	600	27	57.44%	28	59.57%	7	58.33%	62
Strongly agree	54	15.69%	149	28.32%	28	15.90%	231	6	12.76%	12	25.53%	3	25.00%	21
Total Responses	344	100.00%	526	100.00%	176	100.00%	1046	47	100.00%	47	100.00%	12	100.00%	106

Table 7.82 What is your response to the statement: "Overall, the court is accessible to its users"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	6	1.69%	4	.75%	5	2.79%	15	1	2.12%	0	0	0	0	1
Disagree	20	5.66%	33	6.25%	8	4.46%	61	8	17.02%	5	10.63%	2	16.66%	15
Neither disagree nor agree	55	15.58%	89	16.85%	41	22.90%	185	9	19.14%	2	4.25%	1	8.33%	12
Agree	227	64.30%	280	53.03%	88	49.16%	595	24	51.06%	21	44.68%	6	50.00%	51
Strongly agree	18	5.09%	93	17.61%	11	6.14%	122	4	8.51%	19	40.42%	3	25.00%	26
Don't Know	27	7.64%	29	5.49%	26	14.52%	82	1	2.12%	0	0	0	0	1
Total Responses	353	100.00%	528	100.00%	179	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.83 What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	6	1.69%	2	37%	3	1.69%	11	0	0	1	2.12%	1	8.33%	2
Disagree	22	6.19%	26	4.91%	24	13.55%	72	2	4.25%	2	4.25%	5	41.66%	9
Neither disagree nor agree	12	3.38%	18	3.40%	7	3.95%	37	0	0	3	6.38%	0	0	3
Agree	267	75.21%	358	67.67%	104	58.75%	729	39	82.97%	24	51.06%	4	33.33%	67
Strongly agree	35	9.85%	111	20.98%	25	14.12%	171	6	12.76%	17	36.17%	2	16.66%	25
Don't Know	13	3.66%	14	2.64%	14	7.90%	41							
Total Responses	355	100.00%	529	100.00%	177	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.84 What is your response to the statement: "Court is easily accessible by public transportation"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	2	.56%	0	0	0	0	2	0	0	0	0	1	8.33%	1
Disagree	15	4.23%	13	2.45%	16	9.03%	44	0	0	0	0	2	16.66%	2
Neither disagree nor agree	11	3.10%	11	2.07%	11	6.21%	33	0	0	2	4.25%	0	0	2
Agree	278	78.53%	347	65.59%	116	65.53%	741	40	85.10%	23	48.93%	5	41.66%	68
Strongly agree	35	9.88%	150	28.35%	19	10.73%	204	7	14.89%	22	46.80%	4	33.33%	33
Don't Know	13	3.67%	8	1.51%	15	8.47%	36	0	0	0	0	0	0	0
Total Responses	354	100.00%	529	100.00%	177	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.85 What is your response to the statement: "Transportation cost to and from court is affordable"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	4	75%	2	1.12%	10	1	2.12%	1	2.12%	0	0	2
Disagree	26	7.34%	39	7.37%	25	14.12%	90	8	17.02%	1	2.12%	4	33.33%	13
Neither disagree nor agree	29	8.19%	41	7.75%	22	12.42%	92	1	2.12%	3	6.38%	2	16.66%	6
Agree	246	69.49%	335	63.32%	93	52.54%	674	33	70.21%	26	55.31%	5	41.66%	64
Strongly agree	28	7.90%	100	18.90%	15	8.47%	143	4	8.51%	16	34.04%	1	8.33%	21
Don't Know	21	5.93%	10	1.89%	20	11.29%	51	0	0	0	0	0	0	0
Total Responses	354	100.00%	529	100.00%	177	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.86 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	0	0	6	1.13%	4	2.27%	10	3	6.38%	1	2.12%	0	0	4
Disagree	29	8.23%	38	7.21%	7	3.97%	74	8	17.02%	1	2.12%	1	8.33%	10
Neither disagree nor agree	50	14.20%	69	13.09%	23	13.06%	142	6	12.76%	6	12.76%	1	8.33%	13
Agree	235	66.76%	330	62.61%	102	57.95%	667	24	51.06%	23	48.93%	8	66.66%	55
Strongly agree	21	5.96%	72	13.66%	21	11.93%	114	6	12.76%	16	34.04%	2	16.66%	24
Don't Know	17	4.82%	12	2.27%	19	10.79%	48							
Total Responses	352	100.00%	527	100.00%	176	100.00%	1055	47	100.00%	47	100.00%	12	100.00%	106

Table D.7 87 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	1	28%	7	1.32%	3	1.67%	11	4	8.51%	1	2.12%	0	0	5
Disagree	35	9.94%	43	8.14%	11	6.14%	89	9	19.14%	1	2.12%	1	8.33%	11
Neither disagree nor agree	59	16.76%	83	15.71%	25	13.96%	167	4	8.51%	7	14.89%	3	25.00%	14
Agree	215	61.07%	291	55.11%	99	55.30%	605	27	57.44%	21	44.68%	6	50.00%	54
Strongly agree	19	5.39%	74	14.01%	20	11.17%	113	3	6.38%	17	36.17%	2	16.66%	22
Don't Know	23	6.53%	30	5.68%	21	11.73%	74	0	0	0	0	0	0	0
Total Responses	352	100.00%	528	100.00%	179	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.88 What is your response to the statement: "Court provides enough information to litigants about procedures and services"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	8	2.27%	14	2.65%	3	1.67%	25	5	10.63%	0	0	0	0	5
Disagree	46	13.06%	27	5.11%	17	9.49%	90	11	23.40%	3	6.38%	1	8.33%	15
Neither disagree nor agree	59	16.76%	71	13.44%	23	12.84%	153	5	10.63%	5	10.63%	1	8.33%	11
Agree	194	55.11%	317	60.03%	98	54.74%	609	22	46.80%	20	42.55%	9	75.00%	51
Strongly agree	14	3.97%	83	15.71%	14	7.82%	111	4	8.51%	18	38.29%	1	8.33%	23
Don't Know	31	8.80%	16	3.03%	24	13.40%	71	0	0	1	2.12%	0	0	1
Total Responses	352	100.00%	528	100.00%	179	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.89 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	28	7.90%	27	5.14%	8	4.46%	63	7	14.89%	3	6.38%	2	16.66%	12
Disagree	87	24.57%	90	17.14%	48	26.81%	225	13	27.65%	12	25.53%	4	33.33%	29
Neither disagree nor agree	43	12.14%	73	13.90%	36	20.11%	152	3	6.38%	6	12.76%	2	16.66%	11
Agree	118	33.33%	236	44.95%	40	22.34%	394	19	40.42%	17	36.17%	2	16.66%	38
Strongly agree	8	2.25%	49	9.33%	9	5.02%	66	3	6.38%	6	12.76%	1	8.33%	10
Don't Know	70	19.77%	50	9.52%	38	21.22%	158	2	4.25%	3	6.38%	1	8.33%	6
Total Responses	354	100.00%	525	100.00%	179	100.00%	1058	47	100.00%	47	100.00%	12	100.00%	106

Table 7.90 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	9	2.54%	10	1.89%	6	3.37%	25	1	2.12%	5	10.63%	0	0	6
Disagree	32	9.06%	49	9.29%	10	5.61%	91	7	14.89%	11	23.40%	2	16.66%	20
Neither disagree nor agree	30	8.49%	51	9.67%	17	9.55%	98	3	6.38%	8	17.02%	2	16.66%	13
Agree	164	46.45%	248	47.05%	83	46.62%	495	21	44.68%	10	21.27%	8	66.66%	39
Strongly agree	55	15.58%	119	22.58%	25	14.04%	199	12	25.53%	12	25.53%	0	0	24
Don't Know	63	17.84%	50	9.48%	37	20.78%	150	3	6.38%	1	2.12%	0	0	4
Total Responses	353	100.00%	527	100.00%	178	100.00%	1058	47	100.00%	47	100.00%	12	100.00%	106

Table 7.91 What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	8	2.25%	12	2.27%	4	2.25%	24	2	4.25%	3	6.38%	1	9.09%	6
Disagree	28	7.90%	45	8.53%	16	9.03%	89	9	19.14%	2	4.25%	1	9.09%	12
Neither disagree nor agree	72	20.33%	132	25.04%	32	18.07%	236	14	29.78%	6	12.76%	0	0	20
Agree	143	40.39%	204	38.70%	71	40.11%	418	15	31.91%	23	48.93%	8	72.72%	46
Strongly agree	13	3.67%	49	9.29%	11	6.21%	73	2	4.25%	11	23.40%	1	9.09%	14
Don't Know	90	25.42%	85	16.12%	43	24.29%	218	5	10.63%	2	4.25%	0	0	7
Total Responses	354	100.00%	527	100.00%	177	100.00%	1058	47	100.00%	47	100.00%	11	100.00%	105

Table 7.92 What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion or ethnic origin"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	11	3.08%	21	3.97%	4	2.23%	36	4	8.51%	3	6.52%	0	0	7
Disagree	48	13.44%	60	11.36%	26	14.52%	134	19	40.42%	5	10.86%	1	8.33%	25
Neither disagree nor agree	50	14.00%	100	18.93%	30	16.75%	180	3	6.38%	2	4.34%	0	0	5
Agree	215	60.22%	278	52.65%	89	49.72%	582	18	38.29%	22	47.82%	8	66.66%	48
Strongly agree	16	4.48%	61	11.55%	12	6.70%	89	2	4.25%	14	30.43%	3	25.00%	19
Don't Know	17	4.76%	8	1.51%	18	10.05%	43	1	2.12%	0	0	0	0	1
Total Responses	357	100.00%	528	100.00%	179	100.00%	1064	47	100.00%	46	100.00%	12	100.00%	105

Table 7.93 What is your response to with the statement: "The court treats people fairly"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	9	2.51%	18	3.40%	6	3.35%	33	6	12.76%	2	4.25%	0	0	8
Disagree	54	15.08%	78	14.77%	32	17.87%	164	13	27.65%	3	6.38%	1	8.33%	17
Neither disagree nor agree	61	17.03%	99	18.75%	26	14.52%	186	5	10.63%	5	10.63%	1	8.33%	11
Agree	201	56.14%	258	48.86%	84	46.92%	543	21	44.68%	19	40.42%	7	58.33%	47
Strongly agree	20	5.58%	63	11.93%	13	7.26%	96	1	2.12%	18	38.29%	3	25.00%	22
Don't Know	13	3.63%	12	2.27%	18	10.05%	43	1	2.12%	0	0	0	0	1
Total Responses	358	100.00%	528	100.00%	179	100.00%	1065	47	100.00%	47	100.00%	12	100.00%	106

Table 7.94 What is your response to the statement: "The country's justice system protects the both the rich and the poor"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	24	6.72%	45	8.52%	16	8.93%	85	7	14.89%	3	6.38%	0	0	10
Disagree	81	22.68%	130	24.62%	36	20.11%	247	20	42.55%	3	6.38%	1	8.33%	24
Neither disagree nor agree	84	23.52%	128	24.24%	47	26.25%	259	6	12.76%	6	12.76%	3	25.00%	15
Agree	143	40.05%	174	32.95%	59	32.96%	376	12	25.53%	21	44.68%	6	50.00%	39
Strongly agree	8	2.24%	34	6.43%	5	2.79%	47	0	0	14	29.78%	1	8.33%	15
Don't Know	17	4.76%	17	3.21%	16	8.93%	50	2	4.25%	0	0	1	8.33%	3
Total Responses	357	100.00%	528	100.00%	179	100.00%	1064	47	100.00%	47	100.00%	12	100.00%	106

Table 7.95 What is your response to the statement: "The court responds to request for information within a reasonable time"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	10	2.80%	11	2.08%	5	2.79%	26	2	4.25%	2	4.25%	0	0	4
Disagree	58	16.24%	55	10.41%	20	11.17%	133	13	27.65%	2	4.25%	1	8.33%	16
Neither disagree nor agree	58	16.24%	115	21.78%	34	18.99%	207	4	8.51%	6	12.76%	0	0	10
Agree	179	50.14%	274	51.89%	85	47.48%	538	24	51.06%	25	53.19%	9	75.00%	58
Strongly agree	13	3.64%	51	9.65%	9	5.02%	73	3	6.38%	12	25.53%	2	16.66%	17
Don't Know	39	10.92%	22	4.16%	26	14.52%	87	1	2.12%	0	0	0	0	1
Total Responses	357	100.00%	528	100.00%	179	100.00%	1064	47	100.00%	47	100.00%	12	100.00%	106

Table 7.96 What is your response to the statement: "The court resolves cases within the period prescribed by law/rules"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	23	6.46%	17	3.22%	8	4.46%	48	5	10.63%	5	10.63%	0	0	10
Disagree	109	30.61%	87	16.50%	42	23.46%	238	19	40.42%	12	25.53%	1	8.33%	32
Neither disagree nor agree	64	17.97%	123	23.33%	42	23.46%	229	7	14.89%	7	14.89%	4	33.33%	18
Agree	113	31.74%	229	43.45%	56	31.28%	398	14	29.78%	16	34.04%	6	50.00%	36
Strongly agree	9	2.52%	53	10.05%	8	4.46%	70	2	4.25%	6	12.76%	1	8.33%	9
Don't Know	38	10.67%	18	3.41%	23	12.84%	79	0	0	1	2.12%	0	0	1
Total Responses	356	100.00%	527	100.00%	179	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.97 What is your response to the statement: "The court has adequate resources to do its job within reasonable period"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	15	4.20%	16	3.03%	5	2.80%	36	6	12.76%	2	4.25%	0	0	8
Disagree	87	24.36%	59	11.17%	31	17.41%	177	18	38.29%	15	31.91%	2	16.66%	35
Neither disagree nor agree	60	16.80%	129	24.43%	32	17.97%	221	7	14.89%	6	12.76%	3	25.00%	16
Agree	143	40.05%	240	45.45%	72	40.44%	455	15	31.91%	16	34.04%	5	41.66%	36
Strongly agree	12	3.36%	51	9.65%	14	7.86%	77	1	2.12%	7	14.89%	2	16.66%	10
Don't Know	40	11.20%	33	6.25%	24	13.48%	97	0	0	1	2.12%	0	0	1
Total Responses	357	100.00%	528	100.00%	178	100.00%	1063	47	100.00%	47	100.00%	12	100.00%	106

Table 7.98 What is your response to the statement: "Court's decision are enforced within the period prescribed by law/rules"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	17	4.74%	13	2.46%	5	2.80%	35	4	8.51%	3	6.38%	0	0	7
Disagree	83	23.18%	68	12.87%	27	15.16%	178	20	42.55%	10	21.27%	1	8.33%	31
Neither disagree nor agree	60	16.75%	115	21.78%	40	22.47%	215	4	8.51%	9	19.14%	2	16.66%	15
Agree	149	41.62%	248	46.96%	69	38.76%	466	16	34.04%	20	42.55%	7	58.33%	43
Strongly agree	8	2.23%	55	10.41%	12	6.74%	75	3	6.38%	5	10.63%	1	8.33%	9
Don't Know	41	11.45%	29	5.49%	25	14.04%	95	0	0	0	0	1	8.33%	1
Total Responses	358	100.00%	528	100.00%	178	100.00%	1064	47	100.00%	47	100.00%	12	100.00%	106

Table 7.99 What is your response to the statement: "The court has good working relationship with the police and other pillars of justice"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	6	1.67%	5	94%	2	1.11%	13	1	2.12%	1	2.12%	0	0	2
Disagree	29	8.10%	27	5.11%	13	7.26%	69	8	17.02%	1	2.12%	0	0	9
Neither disagree nor agree	79	22.06%	88	16.66%	34	18.99%	201	9	19.14%	5	10.63%	0	0	14
Agree	175	48.88%	303	57.38%	88	49.16%	566	23	48.93%	23	48.93%	10	83.33%	56
Strongly agree	14	3.91%	61	11.55%	14	7.82%	89	4	8.51%	15	31.91%	2	16.66%	21
Don't Know	55	15.36%	44	8.33%	28	15.64%	127	2	4.25%	2	4.25%	0	0	4
Total Responses	358	100.00%	528	100.00%	179	100.00%	1065	47	100.00%	47	100.00%	12	100.00%	106

Table 7.100 How well do you agree with the statement: "Court decisions are promulgated within the period prescribed by law/rules"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	11	3.07%	12	2.27%	6	3.35%	29	4	8.51%	3	6.38%	0	0	7
Disagree	82	22.90%	44	8.33%	19	10.61%	145	16	34.04%	6	12.76%	0	0	22
Neither disagree nor agree	69	19.27%	90	17.04%	43	24.02%	202	4	8.51%	6	12.76%	2	16.66%	12
Agree	140	39.10%	288	54.54%	72	40.22%	500	19	40.42%	21	44.68%	8	66.66%	48
Strongly agree	15	4.18%	61	11.55%	11	6.14%	87	4	8.51%	11	23.40%	2	16.66%	17
Don't Know	41	11.45%	33	6.25%	28	15.64%	102	0	0	0	0	0	0	0
Total Responses	358	100.00%	528	100.00%	179	100.00%	1065	47	100.00%	47	100.00%	12	100.00%	106

Table 7.101 How would you rate the overall appearance projected by building and facilities of the court?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	39	11.07%	22	4.16%	15	8.52%	76	7	14.89%	11	23.40%	2	16.66%	20
Fair	92	26.13%	132	25.00%	37	21.02%	261	15	31.91%	18	38.29%	0	0	33
Good	184	52.27%	288	54.54%	94	53.40%	566	15	31.91%	11	23.40%	3	25.00%	29
Very Good	24	6.81%	57	10.79%	19	10.79%	100	7	14.89%	7	14.89%	4	33.33%	18
Excellent	3	.85%	22	4.16%	6	3.40%	31	3	6.38%	0	0	3	25.00%	6
Don't Know	10	2.84%	7	1.32%	5	2.84%	22							
Total Responses	352	100.00%	528	100.00%	176	100.00%	1056	47	100.00%	47	100.00%	12	100.00%	106

Table 7.102 How would you rate the design and layout of the court room?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	41	11.61%	22	4.16%	11	6.25%	74	8	17.02%	12	25.53%	1	8.33%	21
Fair	102	28.89%	148	28.03%	38	21.59%	288	16	34.04%	18	38.29%	2	16.66%	36
Good	171	48.44%	263	49.81%	99	56.25%	533	17	36.17%	12	25.53%	6	50.00%	35
Very Good	23	6.51%	66	12.50%	17	9.65%	106	4	8.51%	5	10.63%	2	16.66%	11
Excellent	5	1.41%	25	4.73%	5	2.84%	35	2	4.25%	0	0	1	8.33%	3
Don't Know	11	3.11%	4	75%	6	3.40%	21	0	0	0	0	0	0	0
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.103 How would you rate the availability of directional signs?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	66	18.69%	74	14.01%	27	15.34%	167	11	23.40%	14	29.78%	2	16.66%	27
Fair	103	29.17%	153	28.97%	43	24.43%	299	20	42.55%	13	27.65%	1	8.33%	34
Good	145	41.07%	212	40.15%	83	47.15%	440	12	25.53%	12	25.53%	4	33.33%	28
Very Good	22	6.23%	58	10.98%	15	8.52%	95	2	4.25%	6	12.76%	3	25.00%	11
Excellent	4	1.13%	22	4.16%	4	2.27%	30	2	4.25%	2	4.25%	2	16.66%	6
Don't Know	13	3.68%	9	1.70%	4	2.27%	26	0	0	0	0	0	0	0
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.104 How would you rate court's physical environment?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	48	13.59%	35	6.64%	12	6.81%	95	8	17.02%	12	25.53%	0	0	20
Fair	100	28.32%	170	32.25%	39	22.15%	309	15	31.91%	13	27.65%	2	16.66%	30
Good	171	48.44%	233	44.21%	100	56.81%	504	17	36.17%	17	36.17%	5	41.66%	39
Very Good	23	6.51%	57	10.81%	16	9.09%	96	4	8.51%	5	10.63%	4	33.33%	13
Excellent	2	56%	29	5.50%	5	2.84%	36	3	6.38%	0	0	1	8.33%	4
Don't Know	9	2.54%	3	56%	4	2.27%	16	0	0	0	0	0	0	0
Total Responses	353	100.00%	527	100.00%	176	100.00%	1056	47	100.00%	47	100.00%	12	100.00%	106

Table 7.105 How would you rate the ventilation within the court room?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	63	17.84%	35	6.62%	16	9.09%	114	17	36.17%	18	38.29%	1	8.33%	36
Fair	116	32.86%	143	27.08%	42	23.86%	301	10	21.27%	10	21.27%	2	16.66%	22
Good	139	39.37%	247	46.78%	94	53.40%	480	11	23.40%	12	25.53%	3	25.00%	26
Very Good	24	6.79%	68	12.87%	15	8.52%	107	5	10.63%	7	14.89%	5	41.66%	17
Excellent	4	1.13%	34	6.43%	5	2.84%	43	4	8.51%	0	0	1	8.33%	5
Don't Know	7	1.98%	1	18%	4	2.27%	12	0	0	0	0	0	0	0
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.106 How would you rate the lighting facilities?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	27	7.62%	15	2.85%	8	4.54%	50	4	8.51%	7	15.21%	0	0	11
Fair	96	27.11%	138	26.23%	28	15.90%	262	15	31.91%	13	28.26%	0	0	28
Good	191	53.95%	264	50.19%	113	64.20%	568	18	38.29%	18	39.13%	4	33.33%	40
Very Good	26	7.34%	74	14.06%	16	9.09%	116	4	8.51%	8	17.39%	7	58.33%	19
Excellent	5	1.41%	32	6.08%	7	3.97%	44	5	10.63%	0	0	1	8.33%	6
Don't Know	9	2.54%	3	57%	4	2.27%	16	1	2.12%	0	0	0	0	1
Total Responses	354	100.00%	526	100.00%	176	100.00%	1056	47	100.00%	46	100.00%	12	100.00%	105

Table 7.107 How would you rate the acoustical environment?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	30	8.49%	28	5.31%	10	5.74%	68	11	23.40%	9	19.14%	1	8.33%	21
Fair	108	30.59%	149	28.27%	44	25.28%	301	12	25.53%	14	29.78%	0	0	26
Good	180	50.99%	246	46.67%	92	52.87%	518	13	27.65%	15	31.91%	4	33.33%	32
Very Good	23	6.51%	66	12.52%	19	10.91%	108	8	17.02%	8	17.02%	5	41.66%	21
Excellent	4	1.13%	38	7.21%	5	2.87%	47	3	6.38%	1	2.12%	2	16.66%	6
Don't Know	8	2.26%	0	0	4	2.29%	12	0	0	0	0	0	0	0
Total Responses	353	100.00%	527	100.00%	174	100.00%	1054	47	100.00%	47	100.00%	12	100.00%	106

Table 7.108 How would you rate the availability of adequate chairs and other facilities for the public?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	88	24.92%	49	9.29%	37	21.14%	174	14	29.78%	14	29.78%	4	33.33%	32
Fair	107	30.31%	152	28.84%	41	23.42%	300	14	29.78%	12	25.53%	1	8.33%	27
Good	127	35.97%	233	44.21%	71	40.57%	431	13	27.65%	15	31.91%	5	41.66%	33
Very Good	15	4.24%	57	10.81%	12	6.85%	84	2	4.25%	6	12.76%	1	8.33%	9
Excellent	3	84%	34	6.45%	6	3.42%	43	4	8.51%	0	0	1	8.33%	5
Don't Know	13	3.68%	2	37%	8	4.57%	23	0	0	0	0	0	0	0
Total Responses	353	100.00%	527	100.00%	175	100.00%	1055	47	100.00%	47	100.00%	12	100.00%	106

Table 7.109 How would you rate the availability of office equipment like typewriter and computer for court employees?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	49	13.88%	21	3.97%	14	7.95%	84	7	14.89%	11	23.40%	1	8.33%	19
Fair	83	23.51%	120	22.72%	32	18.18%	235	18	38.29%	16	34.04%	3	25.00%	37
Good	155	43.90%	279	52.84%	91	51.70%	525	14	29.78%	12	25.53%	3	25.00%	29
Very Good	24	6.79%	54	10.22%	22	12.50%	100	5	10.63%	7	14.89%	4	33.33%	16
Excellent	3	84%	34	6.43%	6	3.40%	43	2	4.25%	1	2.12%	1	8.33%	4
Don't Know	39	11.04%	20	3.78%	11	6.25%	70	1	2.12%	0	0	0	0	1
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.110 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for court's use?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	64	18.13%	40	7.57%	21	11.93%	125	8	17.02%	11	23.40%	2	16.66%	21
Fair	76	21.52%	129	24.43%	37	21.02%	242	17	36.17%	17	36.17%	1	8.33%	35
Good	141	39.94%	246	46.59%	87	49.43%	474	14	29.78%	13	27.65%	5	41.66%	32
Very Good	21	5.94%	49	9.28%	14	7.95%	84	6	12.76%	4	8.51%	3	25.00%	13
Excellent	4	1.13%	27	5.11%	3	1.70%	34	2	4.25%	0	0	1	8.33%	3
Don't Know	47	13.31%	37	7.00%	14	7.95%	98	0	0	2	4.25%	0	0	2
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.111 How would you rate the availability of telecommunication equipment (telephone, facsimile machine)for the public?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	138	39.09%	106	20.07%	55	31.25%	299	23	48.93%	22	47.82%	4	33.33%	49
Fair	87	24.64%	146	27.65%	43	24.43%	276	9	19.14%	10	21.73%	4	33.33%	23
Good	76	21.52%	179	33.90%	46	26.13%	301	12	25.53%	10	21.73%	4	33.33%	26
Very Good	14	3.96%	34	6.43%	6	3.40%	54	1	2.12%	4	8.69%	0	0	5
Excellent	1	28%	24	4.54%	4	2.27%	29	1	2.12%	0	0	0	0	1
Don't Know	37	10.48%	39	7.38%	22	12.50%	98	1	2.12%	0	0	0	0	1
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	46	100.00%	12	100.00%	105

Table 7.112 How would you rate the assurance of safety and security of all parties?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	50	14.16%	37	7.00%	21	11.93%	108	8	17.02%	8	17.02%	2	16.66%	18
Fair	105	29.74%	140	26.51%	35	19.88%	280	19	40.42%	13	27.65%	2	16.66%	34
Good	144	40.79%	228	43.18%	90	51.13%	462	13	27.65%	19	40.42%	4	33.33%	36
Very Good	17	4.81%	67	12.68%	13	7.38%	97	5	10.63%	7	14.89%	3	25.00%	15
Excellent	5	1.41%	39	7.38%	6	3.40%	50	2	4.25%	0	0	1	8.33%	3
Don't Know	32	9.06%	17	3.21%	11	6.25%	60	0	0	0	0	0	0	0
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.113 How would you rate the availability of special access for the disabled?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	126	35.69%	177	33.52%	67	38.06%	370	13	27.65%	19	40.42%	4	33.33%	36
Fair	80	22.66%	143	27.08%	30	17.04%	253	15	31.91%	15	31.91%	2	16.66%	32
Good	77	21.81%	100	18.93%	49	27.84%	226	13	27.65%	11	23.40%	4	33.33%	28
Very Good	12	3.39%	27	5.11%	5	2.84%	44	4	8.51%	2	4.25%	1	8.33%	7
Excellent	1	28%	24	4.54%	5	2.84%	30	1	2.12%	0	0	1	8.33%	2
Don't Know	57	16.14%	57	10.79%	20	11.36%	134	1	2.12%	0	0	0	0	1
Total Responses	353	100.00%	528	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.114 What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedures"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	3	.57%	2	1.12%	8	0	0	1	2.12%	0	0	1
Disagree	16	4.50%	16	3.04%	7	3.93%	39	6	12.76%	2	4.25%	0	0	8
Neither disagree nor agree	35	9.85%	47	8.93%	17	9.55%	99	4	8.51%	1	2.12%	1	8.33%	6
Agree	246	69.29%	307	58.36%	114	64.04%	667	30	63.82%	28	59.57%	6	50.00%	64
Strongly agree	36	10.14%	139	26.42%	22	12.35%	197	7	14.89%	15	31.91%	4	33.33%	26
Don't Know	19	5.35%	14	2.66%	16	8.98%	49	0	0	0	0	1	8.33%	1
Total Responses	355	100.00%	526	100.00%	178	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.115 What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	2	38%	2	1.12%	8	1	2.12%	1	2.12%	0	0	2
Disagree	16	4.49%	17	3.23%	6	3.37%	39	7	14.89%	5	10.63%	1	8.33%	13
Neither disagree nor agree	75	21.06%	99	18.82%	30	16.85%	204	9	19.14%	5	10.63%	4	33.33%	18
Agree	225	63.20%	313	59.50%	109	61.23%	647	25	53.19%	34	72.34%	5	41.66%	64
Strongly agree	13	3.65%	68	12.92%	11	6.17%	92	5	10.63%	2	4.25%	2	16.66%	9
Don't Know	23	6.46%	27	5.13%	20	11.23%	70	0	0	0	0	0	0	0
Total Responses	356	100.00%	526	100.00%	178	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.116 What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	1	.19%	2	1.12%	6	0	0	1	2.12%	0	0	1
Disagree	16	4.50%	13	2.47%	4	2.25%	33	5	10.63%	2	4.25%	0	0	7
Neither disagree nor agree	80	22.53%	129	24.52%	26	14.68%	235	8	17.02%	8	17.02%	1	8.33%	17
Agree	213	60.00%	279	53.04%	111	62.71%	603	29	61.70%	27	57.44%	9	75.00%	65
Strongly agree	12	3.38%	64	12.16%	12	6.77%	88	5	10.63%	8	17.02%	2	16.66%	15
Don't Know	31	8.73%	40	7.60%	22	12.42%	93	0	0	1	2.12%	0	0	1
Total Responses	355	100.00%	526	100.00%	177	100.00%	1058	47	100.00%	47	100.00%	12	100.00%	106

Table 7.117 What is your response to the statement: "Court personnel are competent"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	1	19%	2	1.12%	7	0	0	1	2.12%	0	0	1
Disagree	19	5.36%	18	3.42%	9	5.08%	46	5	10.63%	3	6.38%	1	8.33%	9
Neither disagree nor agree	76	21.46%	131	24.90%	28	15.81%	235	13	27.65%	10	21.27%	1	8.33%	24
Agree	223	62.99%	285	54.18%	107	60.45%	615	25	53.19%	26	55.31%	8	66.66%	59
Strongly agree	8	2.25%	58	11.02%	11	6.21%	77	4	8.51%	6	12.76%	2	16.66%	12
Don't Know	24	6.77%	33	6.27%	20	11.29%	77	0	0	1	2.12%	0	0	1
Total Responses	354	100.00%	526	100.00%	177	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.118 What is your response to the statement: "Court personnel have adequate knowledge about the proper procedures for all cases being heard in their sala"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	1	19%	2	1.12%	7	0	0	1	2.12%	0	0	1
Disagree	15	4.23%	22	4.18%	5	2.82%	42	4	8.51%	4	8.51%	1	8.33%	9
Neither disagree nor agree	72	20.33%	109	20.72%	32	18.07%	213	12	25.53%	6	12.76%	1	8.33%	19
Agree	228	64.40%	300	57.03%	105	59.32%	633	26	55.31%	30	63.82%	10	83.33%	66
Strongly agree	8	2.25%	62	11.78%	13	7.34%	83	5	10.63%	6	12.76%	0	0	11
Don't Know	27	7.62%	32	6.08%	20	11.29%	79	0	0	0	0	0	0	0
Total Responses	354	100.00%	526	100.00%	177	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.119 What is your response to the statement: "Public has full trust in the ability of the Country's judicial system to protect their rights"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	13	3.67%	10	1.89%	4	2.27%	27	2	4.25%	2	4.25%	0	0	4
Disagree	43	12.14%	44	8.34%	17	9.65%	104	10	21.27%	5	10.63%	0	0	15
Neither disagree nor agree	92	25.98%	142	26.94%	57	32.38%	291	15	31.91%	7	14.89%	4	33.33%	26
Agree	173	48.87%	249	47.24%	77	43.75%	499	15	31.91%	25	53.19%	8	66.66%	48
Strongly agree	10	2.82%	52	9.86%	6	3.40%	68	4	8.51%	7	14.89%	0	0	11
Don't Know	23	6.49%	30	5.69%	15	8.52%	68	1	2.12%	1	2.12%	0	0	2
Total Responses	354	100.00%	527	100.00%	176	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.120 What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	24	6.79%	15	2.84%	7	3.95%	46	7	14.89%	2	4.25%	0	0	9
Disagree	48	13.59%	60	11.38%	27	15.25%	135	11	23.40%	3	6.38%	2	16.66%	16
Neither disagree nor agree	122	34.56%	165	31.30%	65	36.72%	352	12	25.53%	9	19.14%	1	8.33%	22
Agree	116	32.86%	217	41.17%	54	30.50%	387	12	25.53%	23	48.93%	6	50.00%	41
Strongly agree	6	1.69%	49	9.29%	8	4.51%	63	4	8.51%	10	21.27%	3	25.00%	17
Don't Know	37	10.48%	21	3.98%	16	9.03%	74	1	2.12%	0	0	0	0	1
Total Responses	353	100.00%	527	100.00%	177	100.00%	1057	47	100.00%	47	100.00%	12	100.00%	106

Table 7.121 What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	21	5.93%	13	2.46%	8	4.51%	42	6	12.76%	1	2.12%	0	0	7
Disagree	38	10.73%	39	7.40%	20	11.29%	97	10	21.27%	4	8.51%	1	8.33%	15
Neither disagree nor agree	115	32.48%	133	25.23%	50	28.24%	298	10	21.27%	4	8.51%	1	8.33%	15
Agree	142	40.11%	260	49.33%	77	43.50%	479	17	36.17%	26	55.31%	8	66.66%	51
Strongly agree	10	2.82%	59	11.19%	9	5.08%	78	3	6.38%	12	25.53%	2	16.66%	17
Don't Know	28	7.90%	23	4.36%	13	7.34%	64	1	2.12%	0	0	0	0	1
Total Responses	354	100.00%	527	100.00%	177	100.00%	1058	47	100.00%	47	100.00%	12	100.00%	106

Table 7.122 What is your response to the statement: "During the course of the hearing, giving a gift to the Justices/Judges by any of the parties is definitely corruption"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	20	3.78%	7	3.93%	30	0	0	1	2.12%	0	0	1
Disagree	30	8.42%	71	13.44%	21	11.79%	122	4	8.51%	3	6.38%	4	33.33%	11
Neither disagree nor agree	31	8.70%	66	12.50%	20	11.23%	117	2	4.25%	5	10.63%	0	0	7
Agree	219	61.51%	237	44.88%	95	53.37%	551	26	55.31%	19	40.42%	5	41.66%	50
Strongly agree	60	16.85%	117	22.15%	25	14.04%	202	14	29.78%	19	40.42%	3	25.00%	36
Don't Know	13	3.65%	17	3.21%	10	5.61%	40	1	2.12%	0	0	0	0	1
Total Responses	356	100.00%	528	100.00%	178	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.123 What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	7	1.32%	8	4.49%	18	0	0	1	2.12%	0	0	1
Disagree	18	5.05%	38	7.19%	13	7.30%	69	6	12.76%	4	8.51%	4	33.33%	14
Neither disagree nor agree	39	10.95%	80	15.15%	31	17.41%	150	1	2.12%	7	14.89%	0	0	8
Agree	220	61.79%	281	53.21%	96	53.93%	597	22	46.80%	22	46.80%	4	33.33%	48
Strongly agree	44	12.35%	97	18.37%	14	7.86%	155	14	29.78%	13	27.65%	3	25.00%	30
Don't Know	32	8.98%	25	4.73%	16	8.98%	73	4	8.51%	0	0	1	8.33%	5
Total Responses	356	100.00%	528	100.00%	178	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.124 What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	84%	7	1.32%	5	2.80%	15	0	0	4	8.51%	3	25.00%	7
Disagree	18	5.07%	60	11.36%	14	7.86%	92	5	10.63%	6	12.76%	2	16.66%	13
Neither disagree nor agree	60	16.90%	76	14.39%	46	25.84%	182	7	14.89%	7	14.89%	3	25.00%	17
Agree	191	53.80%	237	44.88%	85	47.75%	513	22	46.80%	18	38.29%	2	16.66%	42
Strongly agree	48	13.52%	117	22.15%	16	8.98%	181	11	23.40%	10	21.27%	2	16.66%	23
Don't Know	35	9.85%	31	5.87%	12	6.74%	78	2	4.25%	2	4.25%	0	0	4
Total Responses	355	100.00%	528	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.125 What is your response to the statement "There is corruption in court because court personnel can be bribed"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	8	1.51%	5	2.80%	17	1	2.12%	4	8.51%	3	25.00%	8
Disagree	20	5.63%	53	10.03%	24	13.48%	97	6	12.76%	6	12.76%	4	33.33%	16
Neither disagree nor agree	56	15.77%	82	15.53%	43	24.15%	181	5	10.63%	9	19.14%	1	8.33%	15
Agree	195	54.92%	246	46.59%	80	44.94%	521	22	46.80%	16	34.04%	2	16.66%	40
Strongly agree	46	12.95%	104	19.69%	11	6.17%	161	11	23.40%	10	21.27%	2	16.66%	23
Don't Know	34	9.57%	35	6.62%	15	8.42%	84	2	4.25%	2	4.25%	0	0	4
Total Responses	355	100.00%	528	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.126 What is your response to the statement "There is corruption in court because lawyers can be bribed"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	4	.75%	4	2.25%	11	1	2.12%	1	2.12%	2	16.66%	4
Disagree	33	9.29%	55	10.41%	19	10.73%	107	2	4.25%	7	14.89%	2	16.66%	11
Neither disagree nor agree	53	14.92%	67	12.68%	36	20.33%	156	8	17.02%	9	19.14%	2	16.66%	19
Agree	201	56.61%	266	50.37%	94	53.10%	561	24	51.06%	19	40.42%	2	16.66%	45
Strongly agree	39	10.98%	110	20.83%	15	8.47%	164	10	21.27%	9	19.14%	2	16.66%	21
Don't Know	26	7.32%	26	4.92%	9	5.08%	61	2	4.25%	2	4.25%	2	16.66%	6
Total Responses	355	100.00%	528	100.00%	177	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.127 What is your response to the statement: "Corruption is the reason why some people do not use the court"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	3	.84%	13	2.46%	4	2.27%	20	1	2.12%	1	2.12%	0	0	2
Disagree	43	12.07%	104	19.73%	17	9.65%	164	5	10.63%	8	17.02%	4	33.33%	17
Neither disagree nor agree	53	14.88%	80	15.18%	36	20.45%	169	2	4.25%	6	12.76%	2	16.66%	10
Agree	188	52.80%	231	43.83%	96	54.54%	515	20	42.55%	22	46.80%	4	33.33%	46
Strongly agree	46	12.92%	74	14.04%	12	6.81%	132	16	34.04%	8	17.02%	2	16.66%	26
Don't Know	23	6.46%	25	4.74%	11	6.25%	59	3	6.38%	2	4.25%	0	0	5
Total Responses	356	100.00%	527	100.00%	176	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.128 What is your response to the statement "People do not appeal cases to higher courts due to corruption"?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	4	1.12%	12	2.28%	3	1.69%	19	0	0	2	4.25%	0	0	2
Disagree	57	16.01%	117	22.24%	17	9.60%	191	6	12.76%	19	40.42%	6	50.00%	31
Neither disagree nor agree	76	21.34%	98	18.63%	44	24.85%	218	8	17.02%	5	10.63%	2	16.66%	15
Agree	162	45.50%	216	41.06%	89	50.28%	467	18	38.29%	15	31.91%	2	16.66%	35
Strongly agree	33	9.26%	59	11.21%	12	6.77%	104	14	29.78%	4	8.51%	0	0	18
Don't Know	24	6.74%	24	4.56%	12	6.77%	60	1	2.12%	2	4.25%	2	16.66%	5
Total Responses	356	100.00%	526	100.00%	177	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.129 How many Justices would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	19	5.30%	17	3.33%	9	5.05%	45	3	6.38%	5	11.62%	0	0	8
A few	58	16.20%	71	13.94%	28	15.73%	157	9	19.14%	5	11.62%	1	8.33%	15
Some	60	16.75%	129	25.34%	39	21.91%	228	13	27.65%	9	20.93%	2	16.66%	24
Many	165	46.08%	177	34.77%	69	38.76%	411	20	42.55%	17	39.53%	5	41.66%	42
Very many	15	4.18%	41	8.05%	8	4.49%	64	2	4.25%	1	2.32%	3	25.00%	6
None	2	55%	1	19%	1	56%	4	0	0	3	6.97%	0	0	3
Don't know	39	10.89%	73	14.34%	24	13.48%	136	0	0	3	6.97%	1	8.33%	4
Total Responses	358	100.00%	509	100.00%	178	100.00%	1045	47	100.00%	43	100.00%	12	100.00%	102

Table 7.130 How many Judges would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	24	6.68%	14	2.66%	9	5.05%	47	4	8.51%	5	10.63%	0	0	9
A few	53	14.76%	86	16.38%	30	16.85%	169	7	14.89%	6	12.76%	2	16.66%	15
Some	79	22.00%	119	22.66%	53	29.77%	251	12	25.53%	9	19.14%	0	0	21
Many	155	43.17%	220	41.90%	56	31.46%	431	20	42.55%	23	48.93%	6	50.00%	49
Very many	15	4.17%	47	8.95%	8	4.49%	70	2	4.25%	4	8.51%	3	25.00%	9
None	1	27%	2	38%	2	1.12%	5	0	0	0	0	0	0	0
Don't know	32	8.91%	37	7.04%	20	11.23%	89	2	4.25%	0	0	1	8.33%	3
Total Responses	359	100.00%	525	100.00%	178	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.131 How many Lawyers/POA would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	18	5.01%	22	4.18%	6	3.38%	46	3	6.38%	5	10.63%	0	0	8
A few	60	16.71%	90	17.11%	31	17.51%	181	6	12.76%	5	10.63%	2	16.66%	13
Some	83	23.11%	126	23.95%	54	30.50%	263	18	38.29%	12	25.53%	0	0	30
Many	148	41.22%	214	40.68%	54	30.50%	416	19	40.42%	23	48.93%	4	33.33%	46
Very many	18	5.01%	45	8.55%	9	5.08%	72	1	2.12%	0	0	4	33.33%	5
None	3	.83%	3	.57%	2	1.12%	8	0	0	1	2.12%	0	0	1
Don't know	29	8.07%	26	4.94%	21	11.86%	76	0	0	1	2.12%	2	16.66%	3
Total Responses	359	100.00%	526	100.00%	177	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.132 How many Clerks of Court would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	12	3.34%	14	2.66%	8	4.49%	34	2	4.25%	4	8.51%	0	0	6
A few	46	12.81%	68	12.92%	21	11.79%	135	10	21.27%	5	10.63%	0	0	15
Some	100	27.85%	136	25.85%	42	23.59%	278	13	27.65%	7	14.89%	3	25.00%	23
Many	151	42.06%	206	39.16%	59	33.14%	416	19	40.42%	27	57.44%	6	50.00%	52
Very many	11	3.06%	46	8.74%	6	3.37%	63	3	6.38%	2	4.25%	3	25.00%	8
None	2	..55%	0	0	1	.56%	3	0	0	1	2.12%	0	0	1
Don't know	37	10.30%	56	10.64%	41	23.03%	134	0	0	1	2.12%	0	0	1
Total Responses	359	100.00%	526	100.00%	178	100.00%	1063	47	100.00%	47	100.00%	12	100.00%	106

Table 7.133 How many Process Servers would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	17	4.73%	18	3.42%	9	5.08%	44	2	4.25%	4	8.51%	0	0	6
A few	56	15.59%	67	12.73%	23	12.99%	146	12	25.53%	3	6.38%	4	33.33%	19
Some	91	25.34%	142	26.99%	40	22.59%	273	14	29.78%	13	27.65%	1	8.33%	28
Many	130	36.21%	178	33.84%	52	29.37%	360	16	34.04%	23	48.93%	3	25.00%	42
Very many	10	2.78%	41	7.79%	4	2.25%	55	1	2.12%	3	6.38%	4	33.33%	8
None	3	.83%	0	0	1	56%	4	0	0	0	0	0	0	0
Don't know	52	14.48%	80	15.20%	48	27.11%	180	2	4.25%	1	2.12%	0	0	3
Total Responses	359	100.00%	526	100.00%	177	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.134 How many Stenographers would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	9	2.51%	13	2.47%	8	4.49%	30	4	8.51%	4	8.51%	0	0	8
A few	54	15.08%	66	12.57%	19	10.67%	139	10	21.27%	3	6.38%	0	0	13
Some	86	24.02%	132	25.14%	34	19.10%	252	11	23.40%	10	21.27%	4	33.33%	25
Many	131	36.59%	194	36.95%	63	35.39%	388	20	42.55%	21	44.68%	4	33.33%	45
Very many	19	5.30%	45	8.57%	4	2.24%	68	2	4.25%	7	14.89%	4	33.33%	13
None	4	1.11%	0	0	1	56%	5	0	0	1	2.12%	0	0	1
Don't know	55	15.36%	75	14.28%	49	27.52%	179	0	0	1	2.12%	0	0	1
Total Responses	358	100.00%	525	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.135 How many Police would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	62	17.27%	72	13.68%	27	15.25%	161	11	23.40%	7	15.21%	0	0	18
A few	130	36.21%	128	24.33%	47	26.55%	305	11	23.40%	8	17.39%	2	16.66%	21
Some	62	17.27%	141	26.80%	35	19.77%	238	8	17.02%	14	30.43%	3	25.00%	25
Many	59	16.43%	123	23.38%	45	25.42%	227	12	25.53%	14	30.43%	6	50.00%	32
Very many	8	2.22%	21	3.99%	2	1.12%	31	1	2.12%	2	4.34%	0	0	3
None	11	3.06%	6	1.14%	5	2.82%	22	2	4.25%	0	0	0	0	2
Don't know	27	7.52%	35	6.65%	16	9.03%	78	2	4.25%	1	2.17%	1	8.33%	4
Total Responses	359	100.00%	526	100.00%	177	100.00%	1062	47	100.00%	46	100.00%	12	100.00%	105

Table 7.136 How many Sheriffs would you say are honest in the administration of justice?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very few	41	11.42%	54	10.26%	20	11.23%	115	11	23.40%	6	12.76%	1	8.33%	18
A few	101	28.13%	123	23.38%	32	17.97%	256	11	23.40%	7	14.89%	1	8.33%	19
Some	81	22.56%	135	25.66%	46	25.84%	262	8	17.02%	14	29.78%	3	25.00%	25
Many	67	18.66%	115	21.86%	34	19.10%	216	13	27.65%	17	36.17%	6	50.00%	36
Very many	7	1.94%	25	4.75%	3	1.68%	35	1	2.12%	2	4.25%	1	8.33%	4
None	4	1.11%	2	38%	2	1.12%	8	1	2.12%	0	0	0	0	1
Don't know	58	16.15%	72	13.68%	41	23.03%	171	2	4.25%	1	2.12%	0	0	3
Total Responses	359	100.00%	526	100.00%	178	100.00%	1063	47	100.00%	47	100.00%	12	100.00%	106

Table 7.137 Overall, what is your level of trust in the whole judiciary?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	84%	8	1.52%	5	2.80%	16	1	2.12%	1	2.12%	0	0	2
Distrust	26	7.28%	30	5.71%	10	5.61%	66	12	25.53%	3	6.38%	1	8.33%	16
Undecided	89	24.92%	114	21.71%	39	21.91%	242	8	17.02%	2	4.25%	0	0	10
Trust	198	55.46%	267	50.85%	98	55.05%	563	22	46.80%	30	63.82%	7	58.33%	59
Much Trust	18	5.04%	55	10.47%	8	4.49%	81	3	6.38%	10	21.27%	4	33.33%	17
Don't know	23	6.44%	51	9.71%	18	10.11%	92	1	2.12%	1	2.12%	0	0	2
Total Responses	357	100.00%	525	100.00%	178	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.138 Overall, what is your level of trust in the Supreme Court?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	83%	4	76%	4	2.24%	11	0	0	1	2.12%	0	0	1
Distrust	10	2.79%	13	2.47%	7	3.93%	30	13	27.65%	4	8.51%	1	8.33%	18
Undecided	55	15.36%	98	18.66%	31	17.41%	184	4	8.51%	1	2.12%	1	8.33%	6
Trust	220	61.45%	270	51.42%	100	56.17%	590	24	51.06%	29	61.70%	4	33.33%	57
Much Trust	46	12.84%	74	14.09%	21	11.79%	141	5	10.63%	10	21.27%	6	50.00%	21
Don't know	24	6.70%	66	12.57%	15	8.42%	105	1	2.12%	2	4.25%	0	0	3
Total Responses	358	100.00%	525	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.139 Overall, what is your level of trust in the Court of Appeals?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	1	27%	2	38%	2	1.12%	5	1	2.12%	1	2.12%	0	0	2
Distrust	9	2.51%	26	4.95%	9	5.05%	44	11	23.40%	2	4.25%	0	0	13
Undecided	67	18.71%	110	20.95%	34	19.10%	211	4	8.51%	3	6.38%	1	8.33%	8
Trust	225	62.84%	247	47.04%	97	54.49%	569	26	55.31%	29	61.70%	5	41.66%	60
Much Trust	33	9.21%	60	11.42%	19	10.67%	112	4	8.51%	9	19.14%	4	33.33%	17
Don't know	23	6.42%	80	15.23%	17	9.55%	120	1	2.12%	3	6.38%	2	16.66%	6
Total Responses	358	100.00%	525	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.140 Overall, what is your level of trust in the Sandiganbayan?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	4	1.11%	4	76%	2	1.12%	10	2	4.25%	3	6.38%	0	0	5
Distrust	24	6.70%	20	3.81%	11	6.17%	55	10	21.27%	2	4.25%	0	0	12
Undecided	67	18.71%	138	26.33%	35	19.66%	240	8	17.02%	4	8.51%	2	16.66%	14
Trust	141	39.38%	196	37.40%	60	33.70%	397	15	31.91%	27	57.44%	5	41.66%	47
Much Trust	24	6.70%	48	9.16%	15	8.42%	87	5	10.63%	7	14.89%	1	8.33%	13
Don't know	98	27.36%	118	22.51%	55	30.89%	271	7	14.89%	4	8.51%	4	33.33%	15
Total Responses	358	100.00%	524	100.00%	178	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.141 Overall, what is your level of trust in the Court of Tax Appeals?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	.83%	10	1.90%	4	2.25%	17	1	2.12%	2	4.25%	0	0	3
Distrust	26	7.26%	29	5.52%	10	5.64%	65	7	14.89%	4	8.51%	0	0	11
Undecided	67	18.71%	146	27.80%	46	25.98%	259	11	23.40%	12	25.53%	2	16.66%	25
Trust	118	32.96%	139	26.47%	38	21.46%	295	12	25.53%	15	31.91%	4	33.33%	31
Much Trust	12	3.35%	34	6.47%	5	2.82%	51	2	4.25%	3	6.38%	0	0	5
Don't know	132	36.86%	167	31.80%	74	41.80%	373	14	29.78%	11	23.40%	6	50.00%	31
Total Responses	358	100.00%	525	100.00%	177	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.142 Overall, what is your level of trust in the Municipal Trial Courts in Cities?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	6	1.67%	6	1.14%	1	.56%	13	0	0	1	2.12%	0	0	1
Distrust	28	7.82%	12	2.28%	10	5.68%	50	11	23.40%	3	6.38%	0	0	14
Undecided	66	18.43%	128	24.33%	25	14.20%	219	7	14.89%	3	6.38%	1	8.33%	11
Trust	153	42.73%	268	50.95%	82	46.59%	503	19	40.42%	29	61.70%	6	50.00%	54
Much Trust	17	4.74%	47	8.93%	4	2.27%	68	1	2.12%	9	19.14%	4	33.33%	14
Don't know	88	24.58%	65	12.35%	54	30.68%	207	9	19.14%	2	4.25%	1	8.33%	12
Total Responses	358	100.00%	526	100.00%	176	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.143 Overall, what is your level of trust in the Regional Trial Courts?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	7	1.95%	7	1.33%	4	2.24%	18	0	0	2	4.25%	0	0	2
Distrust	36	10.05%	26	4.94%	9	5.05%	71	13	27.65%	2	4.25%	0	0	15
Undecided	58	16.20%	131	24.90%	23	12.92%	212	10	21.27%	1	2.12%	1	8.33%	12
Trust	185	51.67%	272	51.71%	103	57.86%	560	21	44.68%	33	70.21%	6	50.00%	60
Much Trust	18	5.02%	56	10.64%	8	4.49%	82	2	4.25%	8	17.02%	4	33.33%	14
Don't know	54	15.07%	34	6.46%	31	17.41%	119	1	2.12%	1	2.12%	1	8.33%	3
Total Responses	358	100.00%	526	100.00%	178	100.00%	1062	47	100.00%	47	100.00%	12	100.00%	106

Table 7.144 Overall, what is your level of trust in the Metropolitan Trial Courts?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	83%	5	95%	3	1.68%	11	0	0	1	2.12%	0	0	1
Distrust	22	6.14%	19	3.63%	9	5.05%	50	9	19.14%	2	4.25%	0	0	11
Undecided	60	16.75%	133	25.43%	18	10.11%	211	8	17.02%	3	6.38%	1	8.33%	12
Trust	132	36.87%	185	35.37%	45	25.28%	362	13	27.65%	25	53.19%	4	33.33%	42
Much Trust	15	4.18%	29	5.54%	1	56%	45	2	4.25%	3	6.38%	1	8.33%	6
Don't know	126	35.19%	152	29.06%	102	57.30%	380	15	31.91%	13	27.65%	6	50.00%	34
Total Responses	358	100.00%	523	100.00%	178	100.00%	1059	47	100.00%	47	100.00%	12	100.00%	106

Table 7.145 Overall, what is your level of trust in the Shari'a Court?-

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	0	0	6	1.14%	3	1.68%	9	0	0	2	4.25%	0	0	2
Distrust	10	2.79%	30	5.71%	3	1.68%	43	3	6.38%	0	0	0	0	3
Undecided	64	17.87%	111	21.14%	15	8.42%	190	7	14.89%	7	14.89%	1	8.33%	15
Trust	38	10.61%	75	14.28%	26	14.60%	139	8	17.02%	13	27.65%	2	16.66%	23
Much Trust	8	2.23%	20	3.80%	7	3.93%	35	0	0	1	2.12%	0	0	1
Don't know	238	66.47%	283	53.90%	124	69.66%	645	29	61.70%	24	51.06%	9	75.00%	62
Total Responses	358	100.00%	525	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.146 Overall, what is your level of trust in the Municipal Circuit Trial Courts?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	3	83%	5	95%	4	2.24%	12	0	0	1	2.12%	0	0	1
Distrust	27	7.54%	16	3.05%	7	3.93%	50	7	14.89%	1	2.12%	0	0	8
Undecided	51	14.24%	137	26.14%	20	11.23%	208	7	14.89%	5	10.63%	2	16.66%	14
Trust	125	34.91%	182	34.73%	56	31.46%	363	17	36.17%	29	61.70%	5	41.66%	51
Much Trust	15	4.18%	37	7.06%	2	1.12%	54	1	2.12%	5	10.63%	1	8.33%	7
Don't know	137	38.24%	147	28.05%	89	49.99%	373	15	31.91%	6	12.76%	4	33.33%	25
Total Responses	358	100.00%	524	100.00%	178	100.00%	1060	47	100.00%	47	100.00%	12	100.00%	106

Table 7.147 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Much Distrust	5	1.39%	5	95%	5	2.80%	15	0	0	1	2.12%	0	0	1
Distrust	28	7.82%	20	3.80%	8	4.49%	56	8	17.02%	2	4.25%	0	0	10
Undecided	59	16.48%	147	28.00%	27	15.16%	233	9	19.14%	3	6.38%	3	25.00%	15
Trust	162	45.25%	217	41.33%	84	47.19%	463	24	51.06%	33	70.21%	7	58.33%	64
Much Trust	14	3.91%	36	6.85%	2	1.12%	52	2	4.25%	5	10.63%	1	8.33%	8
Don't know	90	25.12%	100	19.04%	52	29.21%	242	4	8.51%	3	6.38%	1	8.33%	8
Total Responses	358	100.00%	525	100.00%	178	100.00%	1061	47	100.00%	47	100.00%	12	100.00%	106

Table 7.148 Overall, what is your impression of the court where the case was heard?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Very negative	47	13.35%	23	4.43%	33	18.96%	103	7	17.94%	0	0	0	0	7
Somewhat negative	81	23.01%	59	11.36%	32	18.39%	172	10	25.64%	5	14.70%	0	0	15
Undecided	71	20.17%	105	20.23%	40	22.98%	216	6	15.38%	4	11.76%	1	25.00%	11
Somewhat positive	131	37.21%	260	50.09%	53	30.45%	444	13	33.33%	20	58.82%	2	50.00%	35
Very positive	22	6.25%	72	13.87%	16	9.19%	110	3	7.69%	5	14.70%	1	25.00%	9
Total Responses	352	100.00%	519	100.00%	174	100.00%	1045	39	100.00%	34	100.00%	4	100.00%	77

Table 7.149 How would you rate the court performance in general?

Responses	Litigants							Other Stakeholders						
	Tagalog		Cebuano/Bisaya		Others		Total Count	Tagalog		Cebuano/Bisaya		Others		Total Count
	Count	Pct	Count	Pct	Count	Pct		Count	Pct	Count	Pct	Count	Pct	
Poor	65	18.36%	37	7.10%	36	20.68%	138	8	17.77%	7	16.66%	0	0	15
Fair	98	27.68%	183	35.12%	60	34.48%	341	18	40.00%	7	16.66%	0	0	25
Good	139	39.26%	208	39.92%	54	31.03%	401	8	17.77%	13	30.95%	3	27.27%	24
Very Good	46	12.99%	55	10.55%	17	9.77%	118	11	24.44%	13	30.95%	6	54.54%	30
Excellent	6	1.69%	38	7.29%	7	4.02%	51	0	0	2	4.76%	2	18.18%	4
Total Responses	354	100.00%	521	100.00%	174	100.00%	1049	45	100.00%	42	100.00%	11	100.00%	98

SET 8

AGGREGATE TABLES BY TYPE OF INTERVIEWEE IN ANGELES AND MALOLOS

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Table 8.116	How many Police would you say are honest in the administration of justice?	8-32
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Table 8.118	What is your response to the statement: "Overall, the court is accessible to its users"?	8-33
Table 8.119	What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality"?	8-33
Table 8.120	What is your response to the statement: "Court is easily accessible by public transportation"?	8-34
Table 8.121	What is your response to the statement: "Transportation cost to and from court is affordable"?	8-34
Table 8.122	What is your response to the statement: "Court proceedings are easy to understand and follow"?	8-34
Table 8.123	What is your response to the statement: "Court decisions are easy to understand"?	8-35
Table 8.124	What is your response to the statement: "Court provides enough information to litigants about procedures and services"?	8-35
Table 8.125	What is your response to the statement: "Filing fees paid to the court are reasonable"?	8-35
Table 8.126	What is your response to the statement: "It costs too much to file a case in court"?	8-36
Table 8.127	What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?	8-36
Table 8.128	What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion, or ethnic origin"?	8-36
Table 8.129	What is your response to the statement: "The court treats people fairly"?	8-37
Table 8.130	What is your response to the statement: "The court's justice system protects both the rich and the poor"?	8-37
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Table 8.132	What is your response to the statement: " The court resolves cases within the period prescribed by law/rules"?	8-38
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Table No.	Title	Page No.
Table 8.135	What is your response to the statement: "Court has proper coordination with the police and other pillars of justice"?	8-39
Table 8.136	What is your response to the statement: "Court decisions are promulgated within the period prescribed by law/rules"?	8-39
Table 8.137	How would you rate the overall appearance projected by the building and facilities of the court?	8-40
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Table 8.146	How would you rate the availability of telecommunication equipment for court's use?	8-42
Table 8.147	How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for the public?	8-42
Table 8.148	How would you rate the level of assurance of safety and security of all parties?	8-42
Table 8.149	How would you rate the availability of special access for the disabled?	8-43
Table 8.150	What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedures"?	8-43
Table 8.151	What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?	8-43
Table 8.152	What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?	8-43
Table 8.153	What is your response to the statement: "Court personnel are competent"?	8-44
Table 8.154	What is your response to the statement: "Court personnel have adequate knowledge about the proper procedures for all cases being heard in their sala"?	8-44
Table 8.155	What is your response to the statement: "Judges are promptly supplied with complete copies of all Supreme Court decisions and administrative issuances"?	8-44
Table 8.156	What is your response to the statement: "Justices/Judges have access to legal research materials."	8-45
Table 8.157	What is your response to the statement: "Training and other similar knowledge facilities made available to Justice/Judges"?	8-45

Table No.	Title	Page No.
Table 8.158	What is your response to the statement: "Public has full trust in the ability of the Country's judicial system to protect their rights"?	8-45
Table 8.159	What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?	8-46
Table 8.160	What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?	8-46
Table 8.161	What is your response to the statement: "During the course of the hearing, giving a gift to the Justices/Judges by any of the parties is definitely corruption"?	8-47
Table 8.162	What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?	8-47
Table 8.163	What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?	8-48
Table 8.164	What is your response to the statement: "There is corruption in court because court personnel can be bribed"?	8-48
Table 8.165	What is your response to the statement: "There is corruption in court because lawyers can be bribed"?	8-49
Table 8.166	What is your response to the statement: "Corruption is the reason why some people do not use the court"?	8-49
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Table 8.168	How would you rate your overall impression of the court that heard your case based on personal experience?	8-51
Table 8.169	In general, how would rate the court's performance?	8-51

Table 8.0 What are the top three (3) sources of information about the Philippine court system?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
School	27	26.47%	20	25.00%	47	6	75.00%	6	75.00%	12
Family and friends	11	10.78%	62	77.50%	73	2	25.00%	1	12.50%	3
Mass media - i.e., TV, radio, newspaper	59	57.84%	55	68.75%	114	4	25.00%	4	50.00%	8
Books	13	12.75%	4	5.00%	17	2	0	0	0	2
Government agency	52	50.98%	16	20.00%	68	3	25.00%	0	0	5
Lawyer	38	37.25%	34	42.50%	72	2	12.50%	0	0	7
Policeman	0	0	0	0	0	2	12.50%	0	0	3
Barangay official/Community leader	32	31.37%	10	12.50%	42	3	37.50%	3	37.50%	6
Others	0	0	1	1.25%	1	0	0	0	0	0
Total Non-Response	67	65.69%	34	42.50%	101	0	0	0	0	0
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.1 Do you know of any agency or organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	68	66.66%	64	80.00%	132	7	87.50%	7	87.50%	14
No	34	33.33%	16	20.00%	50	1	12.50%	1	12.50%	2
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.2 Are you familiar with the Public Attorney's Office as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	65	63.72%	61	76.25%	126	6	75.00%	7	87.50%	13
No	37	36.27%	19	23.75%	56	2	25.00%	1	12.50%	3
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.3 Are you familiar with the Local Government Unit as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	2	2.50%	2	0	0	0	0	0
No	102	100.00%	78	97.50%	180	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.4 Are you familiar with Private Groups/Non-Governmental Organizations or Media as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	0	0	0
No	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.5 Are you familiar with Lawyers' Groups as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	3	37.50%	1	12.50%	4
No	102	100.00%	80	100.00%	182	5	62.50%	7	87.50%	12
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.6 Are you familiar with Courts/Judicial bodies as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	0	0	0
No	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.7 Did you learn through the school about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	15	14.70%	0	0	15	3	37.50%	3	37.50%	6
No	87	85.29%	80	100.00%	167	5	62.50%	5	62.50%	10
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.8 Did you learn through family and friends about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	7	6.86%	38	47.50%	45	0	0	1	12.50%	1
No	95	93.13%	42	52.50%	137	8	100.00%	7	87.50%	15
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.9 Did you learn through the mass media (i.e., TV, radio, newspapers)about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	36	35.29%	7	8.75%	43	3	37.50%	5	62.50%	8
No	66	64.70%	73	91.25%	139	5	62.50%	3	37.50%	8
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.10 Did you learn through the books about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	1.96%	0	0	2					
No	100	98.03%	80	100.00%	180	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.11 Did you learn through Government agencies about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	45	44.11%	11	13.75%	56	5	62.50%	3	37.50%	8
No	57	55.88%	69	86.25%	126	3	37.50%	5	62.50%	8
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.12 Did you learn through a Lawyer about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	20	19.60%	5	6.25%	25	4	50.00%	5	62.50%	9
No	82	80.39%	75	93.75%	157	4	50.00%	3	37.50%	7
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.13 Did you learn through a social worker about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	.98%	1	1.25%	2	1	12.50%	0	0	1
No	101	99.01%	79	98.75%	180	7	87.50%	8	100.00%	15
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.14 Did you learn through a Policeman about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	4	3.92%	2	2.50%	6	0	0	1	12.50%	1
No	98	96.07%	78	97.50%	176	8	100.00%	7	87.50%	15
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.15 Did you learn through a Barangay Official/Community Leader about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	18	17.64%	2	2.50%	20	2	25.00%	0	0	2
No	84	82.35%	78	97.50%	162	6	75.00%	8	100.00%	14
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.16 Before you filed a case in court/received a formal complaint through the court, were you aware that the courts can resolve legal disputes between two (2) parties?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	92	90.19%	74	92.50%	166	8	100.00%	8	100.00%	16
No	10	9.80%	6	7.50%	16	0	0	0	0	0
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.17 Before you filed a case in court/received a formal complaint through the court, were you aware of the existence of the Barangay Justice System to settle civil disputes between two (2) parties from the same barangay?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	87	85.29%	62	77.50%	149	8	100.00%	6	75.00%	14
No	15	14.70%	18	22.50%	33	0	0	2	25.00%	2
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.18 Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	89	87.25%	77	96.25%	166	8	100.00%	7	87.50%	15
No	13	12.74%	3	3.75%	16	0	0	1	12.50%	1
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.19 Before you filed a case in court/received a formal complaint through the court, were you aware that you need a lawyer to bring a case to court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	93	91.17%	67	83.75%	160	7	87.50%	4	50.00%	11
No	9	8.82%	13	16.25%	22	1	12.50%	4	50.00%	5
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.20 Before you filed a case in court/received a formal complaint through the court, were you aware that your right to access to courts is guaranteed by the constitution?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	96	94.11%	78	97.50%	174	8	100.00%	8	100.00%	16
No	6	5.88%	2	2.50%	8	0	0	0	0	0
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.21 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case cannot be forced to take the witness stand?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	67	65.68%	51	63.75%	118	6	75.00%	7	87.50%	13
No	35	34.31%	29	36.25%	64	2	25.00%	1	12.50%	3
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.22 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has a right to a speedy trial?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	96	94.11%	79	98.75%	175	8	100.00%	8	100.00%	16
No	6	5.88%	1	1.25%	7	0	0	0	0	0
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.23 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has the right to a lawyer and that the court must provide him with a lawyer if he cannot afford to hire one?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	99	97.05%	79	98.75%	178	8	100.00%	8	100.00%	16
No	3	2.94%	1	1.25%	4	0	0	0	0	0
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.24 When you filed your case, how confident were you that the court will be able to resolve your case and serve justice?

Responses	Litigants				
	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct	
Definitely not confident	1	98%	4	5.00%	5
Not confident	4	3.92%	1	1.25%	5
Neither confident nor not confident	5	4.90%	3	3.75%	8
Confident	29	28.43%	33	41.25%	62
Definitely confident	12	11.76%	2	2.50%	14
Total Non-Response	51	50.00%	37	46.25%	88
Total	102	100.00%	80	100.00%	182

Table 8.25 How many months did it take to formally file your complaint in court from the time the incident took place?

Litigants								
Angeles City, Pampanga			Malolos City, Bulacan			Mean for All Responses	CV for All Responses	Total Responses
Mean	CV	N	Mean	CV	N			
7.2	154.23	45	4.95	131.1	39	6.15	150.59	84

Table 8.26 Did you pay any fee when you filed the case?

Responses	Litigants				
	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	35	34.31%	25	31.25%	60
No	16	15.68%	18	22.50%	34
Total Non-Response	51	50.00%	37	46.25%	88
Total	102	100.00%	80	100.00%	182

Table 8.27 Did you pay lawyer's fees upon filing the case?

Responses	Litigants				
	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	14	13.72%	12	15.00%	26
No	88	86.27%	68	85.00%	156
Total Responses	102	100.00%	80	100.00%	182

Table 8.28 Did you pay filing fee upon filing the case?

Responses	Litigants				
	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	27	26.47%	20	25.00%	47
No	75	73.52%	60	75.00%	135
Total Responses	102	100.00%	80	100.00%	182

Table 8.29 Did you pay Mediation Fee upon filing the case?

Responses	Litigants				
	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	3	2.94%	5	6.25%	8
No	99	97.05%	75	93.75%	174
Total Responses	102	100.00%	80	100.00%	182

Table 8.30 Did you experience any difficulty in scheduling the case hearings?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	43	49.42%	32	42.10%	75	12	11.76%	8	10.00%	20
No	44	50.57%	44	57.89%	88	38	37.25%	35	43.75%	73
Total Non-Response	0	0	0	0	0	52	50.98%	37	46.25%	89
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.31 Was the difficulty in scheduling case hearings caused by too many cases handled by the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	37	42.52%	20	26.31%	57	7	6.86%	5	6.25%	12
No	50	57.47%	56	73.68%	106	95	93.13%	75	93.75%	170
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.32 Was the difficulty in scheduling case hearings due to the Justice/Judge being absent most of the time?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	4	5.26%	4	4	3.92%	0	0	4
No	87	100.00%	72	94.73%	159	98	96.07%	80	100.00%	178
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.33 Was the difficulty in scheduling case hearings due to the court's not starting on time?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	2.29%	5	6.57%	7	3	2.94%	0	0	3
No	85	97.70%	71	93.42%	156	99	97.05%	80	100.00%	179
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.34 Was the difficulty in scheduling case hearings due to the reason that the lawyers are not always available?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	10	11.49%	4	5.26%	14	2	1.96%	1	1.25%	3
No	77	88.50%	72	94.73%	149	100	98.03%	79	98.75%	179
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.35 How did you usually go to the court?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		TOTAL Count	Angeles City		Malolos City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Walk	0	0	21	26.25%	21	0	0	0	0	0
Private Vehicle	31	30.39%	14	17.50%	45	3	37.50%	3	37.50%	6
Public Vehicle	27	26.47%	42	52.50%	69	1	12.50%	1	12.50%	2
Others	44	43.13%	1	1.25%	45	0	0	0	0	0
Total Non-Response	0	0	2	2.50%	2	4	50.00%	4	50.00%	8
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.36 How much does it usually cost you to go to the court?

Groups	Angeles City			Malolos City			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Litigants	103.66	102.19	62	65.4	151.66	54	85.85	121.35	116
Other Stakeholders	100	0	4	87.5	54.71	4	93.75	34.18	8

Table 8.37 How often do your hearings start on time?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	0	0	7	9.21%	7	1	.98%	4	5.00%	5	0	0	0	0	0
Seldom	10	11.49%	18	23.68%	28	10	9.80%	6	7.50%	16	0	0	3	37.50%	3
Sometimes	9	10.34%	25	32.89%	34	35	34.31%	43	53.75%	78	0	0	1	12.50%	1
Most of the time	48	55.17%	8	10.52%	56	49	48.03%	21	26.25%	70	4	50.00%	0	0	4
All of the time	20	22.98%	18	23.68%	38	7	6.86%	5	6.25%	12	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	1	1.25%	1	4	50.00%	4	50.00%	8
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.38 On the average, how long did you have to wait for a hearing to start?

Groups	Angeles City			Malolos City			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Lawyers	0.47	34.34	59	0.76	52.57	56	0.61	54.53	115
Litigants	0.74	53.07	45	0.85	51.79	52	0.8	52.61	97
Other Stakeholders	0	0	0	1.75	20.2	2	1.75	20.2	2

Table 8.39 Who are the top three (3) causes of delay?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Justice/Judge	34	39.08%	47	61.84%	81	32	31.37%	41	51.25%	73	0	0	4	50.00%	4
Lawyer	51	58.62%	53	69.74%	104	26	25.49%	45	56.25%	71	0	0	4	50.00%	4
Complainant/Plaintiff	16	18.39%	16	21.05%	32	14	13.73%	27	33.75%	41	0	0	0	0	0
Defendant	10	11.49%	13	17.11%	23	14	13.73%	11	13.75%	25	0	0	0	0	0
Witness	9	10.34%	23	30.26%	32	12	11.76%	5	6.25%	17	0	0	0	0	0
Others	37	42.53%	0	0.00%	37	0	0.00%	5	6.25%	5	0	0	0	0	0
Total Non-Response	26	29.89%	20	26.32%	46	57	55.88%	29	36.25%	86	8	100.00%	4	50.00%	12
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.40 How would you rate the pace of the whole litigation process of your case?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very slow	25	28.73%	3	3.94%	28	47	46.07%	30	37.50%	77	1	12.50%	0	0	1
Slow	27	31.03%	33	43.42%	60	25	24.50%	31	38.75%	56	0	0	3	37.50%	3
Just right	30	34.48%	36	47.36%	66	25	24.50%	15	18.75%	40	3	37.50%	0	0	3
Fast	4	4.59%	4	5.26%	8	3	2.94%	3	3.75%	6	0	0	1	12.50%	1
Total Non-Response	1	1.14%	0	0	1	2	1.96%	1	1.25%	3	4	50.00%	4	50.00%	8
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.41 Did you experience any difficulty in understanding the court proceedings?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	20	19.60%	29	36.25%	49	2	25.00%	0	0	2
No	82	80.39%	51	63.75%	133	3	37.50%	4	50.00%	7
Total Non-Response	0	0	0	0	0	3	37.50%	4	50.00%	7
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.42 Did you experience any difficulty in understanding the court proceedings because you cannot understand English?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	4	3.92%	15	18.75%	19	0	0	0	0	0
No	98	96.07%	65	81.25%	163	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.43 Did you experience any difficulty in understanding the court proceedings because you encountered difficulties in hearing the proceedings?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	1.96%	2	2.50%	4	0	0	0	0	0
No	100	98.03%	78	97.50%	178	8	100.00%	8	100.00%	16
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.44 Did you experience any difficulty in understanding the court proceedings due to too many technical terms?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	15	14.70%	11	13.75%	26	2	25.00%	0	0	2
No	87	85.29%	69	86.25%	156	6	75.00%	8	100.00%	14
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.45 Did you testify during the hearing?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	43	42.15%	17	21.25%	60	4	50.00%	2	25.00%	6
No	59	57.84%	63	78.75%	122	1	12.50%	3	37.50%	4
Total Non-Response	0	0	0	0	0	3	37.50%	3	37.50%	6
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.46 Did you request for an interpreter?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	6	5.88%	5	6.25%	11	0	0	1	12.50%	1
No	37	36.27%	11	13.75%	48	4	50.00%	1	12.50%	5
Total Non-Response	59	57.84%	64	80.00%	123	4	50.00%	6	75.00%	10
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.47 Was the interpreter helpful?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very much	6	5.88%	4	5.00%	10	0	0	1	12.50%	1
Sufficient enough	0	0	1	1.25%	1	0	0	0	0	0
Total Non-Response	96	94.11%	75	93.75%	171	8	100.00%	7	87.50%	15
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.48 Did you hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	98	96.07%	9	11.25%	107	0	0	0	0	0
No	4	3.92%	70	87.50%	74	5	62.50%	5	62.50%	10
Total Non-Response	0	0	1	1.25%	1	3	37.50%	3	37.50%	6
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.49 Why did you not hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Extraneous noise outside the courtroom	0	0	1	1.25%	1	0	0	0	0	0
Noise inside the courtroom contribute to inaudibility	1	.98%	1	1.25%	2	0	0	0	0	0
Poor room arrangement for audience to hear proceedings	1	.98%	0	0	1	0	0	0	0	0
Others	1	.98%	0	0	1	0	0	0	0	0
Total Non-Response	99	97.05%	78	97.50%	177	8	100.00%	8	100.00%	16
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.50 How did the Justice/Judge address you?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Mr./ Mrs./ Ms.	46	45.09%	44	55.00%	90	0	0	1	12.50%	1
First name only	41	40.19%	21	26.25%	62	4	50.00%	3	37.50%	7
Last name only	13	12.74%	8	10.00%	21	0	0	0	0	0
Others	2	1.96%	6	7.50%	8	4	50.00%	4	50.00%	8
Total Non-Response	0	0	1	1.25%	1	0	0	0	0	0
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.51 When your case was still being heard in court, was the Justice/Judge fair?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	5	4.90%	1	1.25%	6	0	0	0	0	0
Seldom	8	7.84%	2	2.50%	10	0	0	0	0	0
Sometimes	26	25.49%	11	13.75%	37	0	0	2	25.00%	2
Most of the time	55	53.92%	62	77.50%	117	5	62.50%	4	50.00%	9
All of the time	8	7.84%	4	5.00%	12	3	37.50%	2	25.00%	5
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.52 When your case was still being heard in court, was the Justice/Judge in control of the proceedings?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	4	3.92%	1	1.25%	5	0	0	0	0	0
Seldom	2	1.96%	3	3.75%	5	0	0	0	0	0
Sometimes	10	9.80%	9	11.25%	19	0	0	0	0	0
Most of the time	73	71.56%	61	76.25%	134	3	37.50%	5	62.50%	8
All of the time	13	12.74%	6	7.50%	19	5	62.50%	3	37.50%	8
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.53 When your case was still being heard in court, was the Justice/Judge attentive to the lawyer's questions?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	2	1.96%	1	1.25%	3	0	0	0	0	0
Seldom	0	0	0	0	0	0	0	1	12.50%	1
Sometimes	6	5.88%	8	10.00%	14	0	0	0	0	0
Most of the time	81	79.41%	68	85.00%	149	3	37.50%	4	50.00%	7
All of the time	13	12.74%	3	3.75%	16	5	62.50%	3	37.50%	8
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.54 When your case was still being heard in court, was the Justice/Judge attentive to the answers of the witnesses?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	6	5.88%	3	3.75%	9	0	0	0	0	0
Seldom	4	3.92%	3	3.75%	7	0	0	0	0	0
Sometimes	17	16.66%	3	3.75%	20	0	0	0	0	0
Most of the time	64	62.74%	68	85.00%	132	2	25.00%	3	37.50%	5
All of the time	11	10.78%	3	3.75%	14	6	75.00%	5	62.50%	11
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.55 When your case was still being heard in court, was the Justice/Judge interrupted or distracted by activities in the courtroom?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	57	55.88%	60	75.00%	117	3	37.50%	2	25.00%	5
Seldom	11	10.78%	1	1.25%	12	1	12.50%	1	12.50%	2
Sometimes	24	23.52%	13	16.25%	37	4	50.00%	4	50.00%	8
Most of the time	9	8.82%	4	5.00%	13	0	0	1	12.50%	1
All of the time	0	0	2	2.50%	2	0	0	0	0	0
Total Non-Response	1	98%	0	0	1	0	0	0	0	0
Total	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.56 When your case was still being heard in court, did the Justice/Judge appear knowledgeable about the proper procedure for conducting hearing?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	2	1.96%	0	0	2	0	0	0	0	0
Seldom	1	.98%	0	0	1	0	0	0	0	0
Sometimes	15	14.70%	5	6.25%	20	0	0	0	0	0
Most of the time	70	68.62%	68	85.00%	138	3	37.50%	3	37.50%	6
All of the time	14	13.72%	7	8.75%	21	5	62.50%	5	62.50%	10
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.57 When your case was still being heard in court, did the appearance of the Justice/Judge command respect?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Seldom	2	1.96%	1	1.25%	3	0	0	0	0	0
Sometimes	6	5.88%	1	1.25%	7	0	0	0	0	0
Most of the time	80	78.43%	68	85.00%	148	3	37.50%	3	37.50%	6
All of the time	14	13.72%	10	12.50%	24	5	62.50%	5	62.50%	10
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.58 When your case was still being heard in court, did the Justice/Judge show any bias against you because of your economic status, educational attainment, gender, religion, or ethnic origin?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	76	74.50%	76	95.00%	152	8	100.00%	5	62.50%	13
Seldom	4	3.92%	1	1.25%	5	0	0	0	0	0
Sometimes	14	13.72%	1	1.25%	15	0	0	3	37.50%	3
Most of the time	7	6.86%	2	2.50%	9	0	0	0	0	0
All of the time	1	.98%	0	0	1	0	0	0	0	0
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.59 When your case was still being heard in court, did the court personnel show any bias against you because of economic status, educational attainment, gender, religion, and ethnic origin?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	83	81.37%	77	96.25%	160	4	50.00%	4	50.00%	8
Seldom	5	4.90%	0	0	5	0	0	0	0	0
Sometimes	7	6.86%	2	2.50%	9	0	0	1	12.50%	1
Most of the time	7	6.86%	1	1.25%	8	0	0	0	0	0
Total Non-Response	0	0	0	0	0	4	50.00%	3	37.50%	7
Total Responses	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.60 Based on your experience, how often do the Justices/Judges and court personnel show appropriate courtesy and respect to litigants?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Rarely	0	0	0	0	0	2	2.29%	0	0	2
Sometimes	0	0	0	0	0	6	6.89%	5	6.57%	11
Undecided	0	0	0	0	0	2	2.29%	5	6.57%	7
Usually	3	33.33%	9	42.85%	12	42	48.27%	26	34.21%	68
Always	6	66.66%	12	57.14%	18	35	40.22%	40	52.63%	75
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.61 How confident are you that Justices/Judges of this court are able to remain neutral and avoid suspicions of favoritism and partiality?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	3	14.28%	3
Confident	5	55.55%	11	52.38%	16
Definitely confident	4	44.44%	7	33.33%	11
Total Responses	9	100.00%	21	100.00%	30

Table 8.62 Is this court, as an institution, free from external controls, influence or pressure?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	0	0	4	5.26%	4
Not free	0	0	1	4.76%	1	12	13.79%	13	17.10%	25
Neither free nor not free	1	11.11%	2	9.52%	3	12	13.79%	16	21.05%	28
Free	2	22.22%	11	52.38%	13	57	65.51%	29	38.15%	86
Definitely free	6	66.66%	7	33.33%	13	5	5.74%	13	17.10%	18
Total Non-Response	0	0	0	0	0	1	1.14%	1	1.31%	2
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.63 Are the individual Justices/Judges of this court free to make decisions without undue pressure or influence?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	0	0	1	1.31%	1
Not free	0	0	1	4.76%	1	2	2.29%	12	15.78%	14
Neither free nor not free	0	0	2	9.52%	2	14	16.09%	21	27.63%	35
Free	3	33.33%	10	47.61%	13	65	74.71%	30	39.47%	95
Definitely free	6	66.66%	8	38.09%	14	3	3.44%	11	14.47%	14
Total Non-Response	0	0	0	0	0	3	3.44%	1	1.31%	4
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.64 Did you personally witness any form of corruption in this court?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Yes	1	11.11%	2	9.52%	3	7	8.04%	15	19.73%	22	5	4.90%	1	1.25%	6	0	0	3	37.50%	3
No	8	88.88%	19	90.47%	27	80	91.95%	61	80.26%	141	97	95.09%	79	98.75%	176	8	100.00%	5	62.50%	13
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.65 Did corruption manifest through the intentional delay of the case?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Yes	0	0	1	4.76%	1	4	4.59%	1	1.31%	5	1	.98%	0	0	1	0	0	1	12.50%	1
No	9	100.00%	20	95.23%	29	83	95.40%	75	98.68%	158	101	99.01%	80	100.00%	181	8	100.00%	7	87.50%	15
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.66 Did corruption manifest in the bribery of the Justice/Judge and/or court personnel for a favorable decision?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Yes	0	0	1	4.76%	1	1	1.14%	6	7.89%	7	2	1.96%	0	0	2	0	0	2	25.00%	2
No	9	100.00%	20	95.23%	29	86	98.85%	70	92.10%	156	100	98.03%	80	100.00%	180	8	100.00%	6	75.00%	14
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.67 Did corruption manifest through intentional delay in the decision regarding the case?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Yes	0	0	1	4.76%	1	3	3.44%	2	2.63%	5	0	0	1	1.25%	1	0	0	0	0	0
No	9	100.00%	20	95.23%	29	84	96.55%	74	97.36%	158	102	100.00%	79	98.75%	181	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.68 Did you witness bribery in the issuance of Temporary Restraining Order?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Yes	0	0	1	4.76%	1	1	1.14%	6	7.89%	7	0	0	0	0	0	0	0	0	0	
No	9	100.00%	20	95.23%	29	86	98.85%	70	92.10%	156	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.69 Is there a formal system for handling complaints against personnel and Justices/Judges in this court?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	8	88.88%	18	85.71%	26
No	1	11.11%	3	14.28%	4
Total Responses	9	100.00%	21	100.00%	30

Table 8.70 Do you think the existing system is adequate in handling complaints?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	6	66.66%	17	80.95%	23
No	2	22.22%	1	4.76%	3
Total Non-Response	1	11.11%	3	14.28%	4
Total	9	100.00%	21	100.00%	30

Table 8.71 Were there administrative complaints filed against court personnel and Justices/Judges in the past six (6) months?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	11.11%	4	19.04%	5	2	2.29%	3	3.94%	5	1	.98%	0	0	1	0	0	1	12.50%	1
No	8	88.88%	17	80.95%	25	85	97.70%	73	96.05%	158	101	99.01%	78	97.50%	179	8	100.00%	7	87.50%	15
Total Non-Response	0	0	0	0	0	0	0	0	0	0	0	0	2	2.50%	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.72 Was the complaint due to the inappropriate demeanor of the Justice/Judge or court personnel?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	2	2.29%	1	1.31%	3	1	.98%	0	0	1	0	0	0	0	0
No	9	100.00%	21	100.00%	30	85	97.70%	75	98.68%	160	101	99.01%	80	100.00%	181	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.73 Was the complaint due to inefficiency?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	4.76%	1	1	1.14%	0	0	1	1	.98%	0	0	1	0	0	0	0	0
No	9	100.00%	20	95.23%	29	86	98.85%	76	100.00%	162	101	99.01%	80	100.00%	181	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.74 Was the complaint due to incompetence?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	4.76%	1	1	1.14%	1	1.31%	2	1	.98%	0	0	1	0	0	1	12.50%	1
No	9	100.00%	20	95.23%	29	86	98.85%	75	98.68%	161	101	99.01%	80	100.00%	181	8	100.00%	7	87.50%	15
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.75 Was the complaint due to lack of integrity?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	11.11%	0	0	1	1	1.14%	0	0	1	1	.98%	0	0	1	0	0	0	0	0
No	8	88.88%	21	100.00%	29	86	98.85%	76	100.00%	162	101	99.01%	80	100.00%	181	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.76 Was the complaint due to unfairness and partiality?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	4.76%	1	1	1.14%	0	0	1	1	.98%	0	0	1	0	0	0	0	0
No	9	100.00%	20	95.23%	29	86	98.85%	76	100.00%	162	101	99.01%	80	100.00%	181	8	100.00%	8	100.00%	16
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.77 Were the lawyers mostly the complainants?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	0	0	1	4.76%	1
No	9	100.00%	20	95.23%	29
Total Responses	9	100.00%	21	100.00%	30

Table 8.78 Were the litigants mostly the complainants?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	0	0	2	9.52%	2
No	9	100.00%	19	90.47%	28
Total Responses	9	100.00%	21	100.00%	30

Table 8.79 Were the Justices/Judges mostly the complainants?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	0	0	0	0	0
No	9	100.00%	21	100.00%	30
Total Responses	9	100.00%	21	100.00%	30

Table 8.80 Were the court personnel from your own court mostly the complainants?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	1	11.11%	0	0	1
No	8	88.88%	21	100.00%	29
Total Responses	9	100.00%	21	100.00%	30

Table 8.81 Were the court personnel from other courts mostly the complainants?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Yes	0	0	0	0	0
No	9	100.00%	21	100.00%	30
Total Responses	9	100.00%	21	100.00%	30

Table 8.82 What happened to this complaint?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Nothing happened	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Still pending	0	0	2	2.63%	2	0	0	0	0	0	0	0	0	0	0
Dismissed	0	0	0	0	0	0	0	0	0	0	0	0	1	12.50%	1
Total Non-Response	87	100.00%	74	97.36%	161	101	99.01%	80	100.00%	181	8	100.00%	7	87.50%	15
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.83 How confident are you that his case will be resolved satisfactorily?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Not confident	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	12.50%	1
Neither confident nor not confident	0	0	0	0	0	0	0	1	1.31%	1	1	98%	0	0	1		0	0	0	0
Confident	0	0	2	9.52%	2	1	1.14%	1	1.31%	2	0	0	0	0	0	0	0	0	0	0
Definitely confident	1	11.11%	2	9.52%	3	0	0	1	1.31%	1	0	0	0	0	0	0	0	0	0	0
Total Non-Response	8	88.88%	17	80.95%	25	86	98.85%	73	96.05%	159	101	99.01%	80	100.00%	181	8	100.00%	7	87.50%	15
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.84 How much did the administrative complaint affect your court negatively?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Very Much	0	0	1	4.76%	1
Moderate	0	0	1	4.76%	1
Not Much	1	11.11%	2	9.52%	3
Total Non-Response	8	88.88%	17	80.95%	25
Total	9	100.00%	21	100.00%	30

Table 8.85 How much did the administrative complaint affect your case negatively?

Responses	Lawyers					Litigants				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very Much	0	0	0	0	0	1	.98%	0	0	1
Moderate	0	0	1	1.31%	1	0	0	0	0	0
Not Much	0	0	1	1.31%	1	0	0	0	0	0
Not at all	2	2.29%	1	1.31%	3	0	0	0	0	0
Total Non-Response	85	97.70%	73	96.05%	158	101	99.01%	80	100.00%	181
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182

Table 8.86 How satisfied or dissatisfied were you with your experience with the court?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very dissatisfied	0	0	2	2.63%	2	10	9.80%	7	8.75%	17	0	0	0	0	0
Dissatisfied	4	4.59%	5	6.57%	9	34	33.33%	18	22.50%	52	0	0	1	12.50%	1
Neither satisfied nor dissatisfied	16	18.39%	12	15.78%	28	19	18.62%	15	18.75%	34	0	0	1	12.50%	1
Satisfied	60	68.96%	47	61.84%	107	32	31.37%	39	48.75%	71	5	62.50%	4	50.00%	9
Very satisfied	7	8.04%	10	13.15%	17	7	6.86%	1	1.25%	8	3	37.50%	2	25.00%	5
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.87 What is your response to the statement: "My lawyer is concerned about protecting my rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.96%	1	1.25%	3	0	0	0	0	0
Disagree	0	0	0	0	0	2	1.96%	4	5.00%	6	0	0	0	0	0
Neither disagree nor agree	0	0	1	1.31%	1	14	13.72%	6	7.50%	20	0	0	0	0	0
Agree	32	36.78%	23	30.26%	55	72	70.58%	66	82.50%	138	5	62.50%	6	75.00%	11
Strongly agree	55	63.21%	52	68.42%	107	11	10.78%	3	3.75%	14	3	37.50%	2	25.00%	5
Total Non-Response	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.88 What is your response to the statement: "My lawyer has adequate knowledge and training in law to protect my rights and interest"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.96%	1	1.25%	3	0	0	0	0	0
Disagree	0	0	0	0	0	2	1.96%	2	2.50%	4	0	0	0	0	0
Neither disagree nor agree	1	1.14%	0	0	1	13	12.74%	10	12.50%	23	0	0	3	37.50%	3
Agree	39	44.82%	43	56.57%	82	71	69.60%	65	81.25%	136	4	50.00%	5	62.50%	9
Strongly agree	47	54.02%	33	43.42%	80	14	13.72%	2	2.50%	16	4	50.00%	0	0	4
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.89 What is your response to the statement: "My lawyer is doing his/her best to protect my rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	3	2.94%	1	1.25%	4	0	0	0	0	0
Disagree	0	0	0	0	0	3	2.94%	0	0	3	0	0	0	0	0
Neither disagree nor agree	0	0	1	1.31%	1	12	11.76%	10	12.50%	22	0	0	2	25.00%	2
Agree	23	26.43%	21	27.63%	44	69	67.64%	67	83.75%	136	3	37.50%	4	50.00%	7
Strongly agree	64	73.56%	54	71.05%	118	15	14.70%	2	2.50%	17	5	62.50%	2	25.00%	7
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.90 What is your response to the statement: "My lawyer explains to me the progress of my case"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	3	2.94%	1	1.25%	4	0	0	0	0	0
Disagree	0	0	0	0	0	10	9.80%	7	8.75%	17	0	0	0	0	0
Neither disagree nor agree	0	0	1	1.31%	1	18	17.64%	7	8.75%	25	1	12.50%	1	12.50%	2
Agree	29	33.33%	23	30.26%	52	59	57.84%	61	76.25%	120	4	50.00%	6	75.00%	10
Strongly agree	58	66.66%	52	68.42%	110	12	11.76%	4	5.00%	16	3	37.50%	1	12.50%	4
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.91 What is your response to the statement: "My lawyer explains to me possible options/ strategies regarding my case"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	4	3.92%	1	1.25%	5	0	0	0	0	0
Disagree	0	0	0	0	0	11	10.78%	9	11.25%	20	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	14	13.72%	7	8.75%	21	0	0	1	12.50%	1
Agree	33	37.93%	25	32.89%	58	61	59.80%	60	75.00%	121	5	62.50%	5	62.50%	10
Strongly agree	54	62.06%	51	67.10%	105	12	11.76%	3	3.75%	15	3	37.50%	2	25.00%	5
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.92 How satisfied are you with your professional work as a Judge or Justice?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Dissatisfied	0	0	2	9.52%	2
Neither satisfied nor dissatisfied	0	0	2	9.52%	2
Satisfied	3	33.33%	8	38.09%	11
Very satisfied	6	66.66%	9	42.85%	15
Total Responses	9	100.00%	21	100.00%	30

Table 8.93 What are your sources of dissatisfaction?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Workload	0	0	1	4.76%	1
Court facilities	0	0	1	4.76%	1
Total Non-Response	9	100.00%	19	90.47%	28
Total	9	100.00%	21	100.00%	30

Table 8.94 Overall, what is your level of trust in the whole Judiciary?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Distrust	1	11.11%	0	0	1	2	2.29%	4	5.26%	6	6	5.88%	4	5.00%	10	0	0	0	0	0
Undecided	0	0	1	4.76%	1	25	28.73%	11	14.47%	36	36	35.29%	25	31.25%	61	1	12.50%	1	12.50%	2
Trust	7	77.77%	13	61.90%	20	58	66.66%	55	72.36%	113	53	51.96%	46	57.50%	99	4	50.00%	7	87.50%	11
Much Trust	1	11.11%	6	28.57%	7	2	2.29%	6	7.89%	8	3	2.94%	1	1.25%	4	3	37.50%	0	0	3
Don't know	0	0	1	4.76%	1	0	0	0	0	0	3	2.94%	4	5.00%	7	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.95 Overall, what is your level of trust in the Supreme Court?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	0	0	0	0	0	1	.98%	1	1.25%	2	0	0	0	0	0
Distrust	0	0	0	0	0	3	3.44%	1	1.31%	4	1	.98%	2	2.50%	3	0	0	0	0	0
Undecided	0	0	0	0	0	16	18.39%	7	9.21%	23	29	28.43%	10	12.50%	39	0	0	1	12.50%	1
Trust	3	33.33%	6	28.57%	9	53	60.91%	50	65.78%	103	62	60.78%	58	72.50%	120	3	37.50%	7	87.50%	10
Much Trust	5	55.55%	14	66.66%	19	15	17.24%	18	23.68%	33	8	7.84%	7	8.75%	15	5	62.50%	0	0	5
Don't know	1	11.11%	1	4.76%	2	**87**	**100.00%**	**76**	**100.00%**	**163**	1	.98%	2	2.50%	3	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	0	0	0	0	0	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.96 Overall, what is your level of trust in the Court of Appeals?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	2	2.29%	0	0	2	0	0	0	0	0	0	0	0	0	0
Distrust	1	11.11%	0	0	1	13	14.94%	3	3.94%	16	2	1.96%	2	2.50%	4	0	0	0	0	0
Undecided	1	11.11%	1	4.76%	2	32	36.78%	16	21.05%	48	39	38.23%	11	13.75%	50	0	0	1	12.50%	1
Trust	5	55.55%	12	57.14%	17	36	41.37%	46	60.52%	82	54	52.94%	58	72.50%	112	4	50.00%	7	87.50%	11
Much Trust	2	22.22%	6	28.57%	8	3	3.44%	11	14.47%	14	5	4.90%	2	2.50%	7	3	37.50%	0	0	3
Don't know	0	0	2	9.52%	2	1	1.14%	0	0	1	2	1.96%	7	8.75%	9	1	12.50%	0	0	1
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.97 Overall, what is your level of trust in the Sandiganbayan?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	1	1.14%	0	0	1	1	.98%	0	0	1	0	0	0	0	0
Distrust	0	0	0	0	0	6	6.89%	3	3.94%	9	7	6.86%	14	17.50%	21	0	0	0	0	0
Undecided	2	22.22%	2	9.52%	4	27	31.03%	18	23.68%	45	35	34.31%	13	16.25%	48	1	12.50%	2	25.00%	3
Trust	5	55.55%	10	47.61%	15	34	39.08%	42	55.26%	76	27	26.47%	44	55.00%	71	4	50.00%	2	25.00%	6
Much Trust	1	11.11%	6	28.57%	7	6	6.89%	7	9.21%	13	5	4.90%	3	3.75%	8	0	0	0	0	0
Don't know	1	11.11%	3	14.28%	4	13	14.94%	6	7.89%	19	27	26.47%	6	7.50%	33	3	37.50%	4	50.00%	7
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.98 Overall, what is your level of trust in the Court of Tax Appeals?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	0	0	0	0	0	3	2.94%	0	0	3	0	0	0	0	0
Distrust	0	0	0	0	0	8	9.19%	1	1.31%	9	8	7.84%	12	15.00%	20	0	0	0	0	0
Undecided	2	22.22%	5	23.80%	7	34	39.08%	27	35.52%	61	35	34.31%	16	20.00%	51	0	0	6	75.00%	6
Trust	6	66.66%	9	42.85%	15	18	20.68%	24	31.57%	42	21	20.58%	32	40.00%	53	3	37.50%	0	0	3
Much Trust	0	0	3	14.28%	3	3	3.44%	4	5.26%	7	0	0	3	3.75%	3	0	0	0	0	0
Don't know	1	11.11%	4	19.04%	5	24	27.58%	20	26.31%	44	35	34.31%	17	21.25%	52	5	62.50%	2	25.00%	7
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.99 Overall, what is your level of trust in Municipal Trial Courts in Cities?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Distrust	0	0	0	0	0	1	1.14%	6	7.89%	7	4	3.92%	3	3.75%	7	0	0	0	0	0
Undecided	1	11.11%	6	28.57%	7	19	21.83%	9	11.84%	28	21	20.58%	17	21.25%	38	0	0	3	37.50%	3
Trust	8	88.88%	11	52.38%	19	64	73.56%	56	73.68%	120	50	49.01%	41	51.25%	91	4	50.00%	5	62.50%	9
Much Trust	0	0	2	9.52%	2	2	2.29%	4	5.26%	6	1	.98%	3	3.75%	4	4	50.00%	0	0	4
Don't know	0	0	2	9.52%	2	1	1.14%	1	1.31%	2	25	24.50%	16	20.00%	41	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.100 Overall, what is your level of trust in Regional Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	0	0	0	0	0	0	0	1	1.25%	1	0	0	0	0	0
Distrust	0	0	0	0	0	2	2.29%	4	5.26%	6	4	3.92%	0	0	4	0	0	0	0	0
Undecided	1	11.11%	3	14.28%	4	20	22.98%	13	17.10%	33	18	17.64%	14	17.50%	32	0	0	5	62.50%	5
Trust	8	88.88%	14	66.66%	22	63	72.41%	53	69.73%	116	74	72.54%	54	67.50%	128	4	50.00%	3	37.50%	7
Much Trust	0	0	3	14.28%	3	2	2.29%	5	6.57%	7	0	0	5	6.25%	5	4	50.00%	0	0	4
Don't know	0	0	1	4.76%	1	0	0	1	1.31%	1	6	5.88%	6	7.50%	12	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.101 Overall, what is your level of trust in Metropolitan Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Distrust	1	11.11%	0	0	1	2	2.29%	4	5.26%	6	2	1.96%	2	2.50%	4	0	0	0	0	0
Undecided	1	11.11%	4	19.04%	5	22	25.28%	12	15.78%	34	18	17.64%	15	18.75%	33	1	12.50%	2	25.00%	3
Trust	5	55.55%	12	57.14%	17	55	63.21%	51	67.10%	106	11	10.78%	33	41.25%	44	3	37.50%	0	0	3
Much Trust	1	11.11%	2	9.52%	3	2	2.29%	4	5.26%	6	0	0	3	3.75%	3	1	12.50%	0	0	1
Don't know	1	11.11%	3	14.28%	4	6	6.89%	5	6.57%	11	71	69.60%	27	33.75%	98	3	37.50%	6	75.00%	9
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.102 Overall, what is your level of trust in Shari'a Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Distrust	0	0	0	0	0	0	0	1	1.31%	1	1	.98%	0	0	1	0	0	0	0	0
Undecided	1	11.11%	7	33.33%	8	9	10.46%	24	31.57%	33	15	14.70%	30	37.50%	45	1	12.50%	0	0	1
Trust	5	55.55%	7	33.33%	12	4	4.65%	11	14.47%	15	9	8.82%	5	6.25%	14	2	25.00%	0	0	2
Much Trust	0	0	0	0	0	0	0	1	1.31%	1	2	1.96%	2	2.50%	4	0	0	0	0	0
Don't know	3	33.33%	7	33.33%	10	73	84.88%	39	51.31%	112	75	73.52%	43	53.75%	118	5	62.50%	8	100.00%	13
Total Responses	9	100.00%	21	100.00%	30	86	100.00%	76	100.00%	162	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.103 Overall, what is your level of trust in the Municipal Circuit Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Distrust	0	0	0	0	0	2	2.29%	3	3.94%	5	2	1.96%	5	6.25%	7	0	0	0	0	0
Undecided	2	22.22%	5	23.80%	7	17	19.54%	16	21.05%	33	14	13.72%	9	11.25%	23	1	12.50%	1	12.50%	2
Trust	5	55.55%	11	52.38%	16	63	72.41%	44	57.89%	107	27	26.47%	38	47.50%	65	5	62.50%	1	12.50%	6
Much Trust	1	11.11%	2	9.52%	3	2	2.29%	2	2.63%	4	0	0	3	3.75%	3	1	12.50%	0	0	1
Don't know	1	11.11%	3	14.28%	4	3	3.44%	11	14.47%	14	59	57.84%	25	31.25%	84	1	12.50%	6	75.00%	7
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.104 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	0	0	0	0	0	0	0	1	1.25%	1	0	0	0	0	0
Distrust	0	0	0	0	0	1	1.14%	6	8.00%	7	3	2.94%	3	3.75%	6	0	0	0	0	0
Undecided	2	22.22%	4	19.04%	6	17	19.54%	8	10.66%	25	26	25.49%	12	15.00%	38	2	25.00%	2	25.00%	4
Trust	5	55.55%	14	66.66%	19	65	74.71%	55	73.33%	120	56	54.90%	48	60.00%	104	5	62.50%	5	62.50%	10
Much Trust	1	11.11%	2	9.52%	3	2	2.29%	5	6.66%	7	0	0	2	2.50%	2	1	12.50%	0	0	1
Don't know	1	11.11%	1	4.76%	2	2	2.29%	1	1.33%	3	17	16.66%	14	17.50%	31	0	0	1	12.50%	1
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	75	100.00%	162	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.105 How much trust do you think has the general public on the independence of your Court?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly distrust it	0	0	0	0	0	1	1.14%	1	1.31%	2
Distrust it	0	0	0	0	0	16	18.39%	13	17.10%	29
Neither distrust nor trust it	0	0	1	4.76%	1	19	21.83%	19	25.00%	38
Trust it	2	22.22%	10	47.61%	12	47	54.02%	40	52.63%	87
Strongly trust it	7	77.77%	10	47.61%	17	4	4.59%	3	3.94%	7
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.106 How much trust do you think has the general public on the impartiality of your Court?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly distrust it	0	0	0	0	0	1	1.14%	2	2.63%	3
Distrust it	0	0	0	0	0	17	19.54%	10	13.15%	27
Neither distrust nor trust it	0	0	0	0	0	20	22.98%	21	27.63%	41
Trust it	0	0	11	52.38%	11	46	52.87%	41	53.94%	87
Strongly trust it	9	100.00%	10	47.61%	19	3	3.44%	2	2.63%	5
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.107 How much trust do you think has the general public on the integrity and professionalism of your Court?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	0	0	1	1.31%	1
Distrust it	0	0	0	0	0	13	14.94%	10	13.15%	23
Neither distrust nor trust it	0	0	0	0	0	21	24.13%	22	28.94%	43
Trust it	1	11.11%	11	52.38%	12	50	57.47%	41	53.94%	91
Strongly trust it	8	88.88%	10	47.61%	18	3	3.44%	2	2.63%	5
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.108 How much trust do you think has the general public on the whole judicial system of the Philippines?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	2	2.29%	1	1.31%	3
Distrust it	1	11.11%	1	4.76%	2	15	17.24%	16	21.05%	31
Neither distrust nor trust it	2	22.22%	6	28.57%	8	32	36.78%	19	25.00%	51
Trust it	5	55.55%	14	66.66%	19	37	42.52%	39	51.31%	76
Strongly trust it	1	11.11%	0	0	1	1	1.14%	1	1.31%	2
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.109 Overall, how would you rate your court?

Responses	Judges					Lawyers				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	0	0	0	1	1.14%	1	1.31%	2
Fair	0	0	0	0	0	15	17.24%	26	34.21%	41
Good	1	11.11%	4	19.04%	5	44	50.57%	37	48.68%	81
Very Good	6	66.66%	13	61.90%	19	26	29.88%	11	14.47%	37
Excellent	2	22.22%	4	19.04%	6	1	1.14%	1	1.31%	2
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163

Table 8.110 How many Justices would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	0	0	0	0	0	3	3.44%	1	1.31%	4	4	3.92%	1	1.25%	5	0	0	0	0	0
A few	1	11.11%	0	0	1	8	9.19%	3	3.94%	11	13	12.74%	9	11.25%	22	0	0	0	0	0
Some	0	0	1	4.76%	1	13	14.94%	13	17.10%	26	26	25.49%	8	10.00%	34	2	25.00%	1	12.50%	3
Many	2	22.22%	10	47.61%	12	40	45.97%	36	47.36%	76	51	50.00%	54	67.50%	105	4	50.00%	7	87.50%	11
Very many	3	33.33%	7	33.33%	10	10	11.49%	11	14.47%	21	4	3.92%	2	2.50%	6	1	12.50%	0	0	1
Don't know	3	33.33%	3	14.28%	6	12	13.79%	12	15.78%	24	0	0	1	1.25%	1	1	12.50%	0	0	1
Total Non-Response	0	0	0	0	0	1	1.14%	0	0	1	4	3.92%	5	6.25%	9	0	0	0	0	0
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.111 How many Judges would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	1	11.11%	0	0	1	2	2.29%	2	2.63%	4	3	2.94%	1	1.25%	4	0	0	0	0	0
A few	0	0	0	0	0	9	10.34%	5	6.57%	14	12	11.76%	7	8.75%	19	0	0	1	12.50%	1
Some	1	11.11%	3	14.28%	4	18	20.68%	15	19.73%	33	33	32.35%	12	15.00%	45	1	12.50%	0	0	1
Many	5	55.55%	14	66.66%	19	48	55.17%	41	53.94%	89	46	45.09%	50	62.50%	96	5	62.50%	5	62.50%	10
Very many	2	22.22%	4	19.04%	6	9	10.34%	10	13.15%	19	3	2.94%	2	2.50%	5	2	25.00%	1	12.50%	3
Don't know	0	0	0	0	0	1	1.14%	3	3.94%	4	5	4.90%	8	10.00%	13	0	0	1	12.50%	1
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.112 How many Lawyers/PAO would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	1	11.11%	0	0	1	2	2.29%	1	1.31%	3	1	.98%	2	2.50%	3	0	0	0	0	0
A few	0	0	0	0	0	4	4.59%	2	2.63%	6	13	12.74%	9	11.25%	22	1	12.50%	0	0	1
Some	3	33.33%	4	19.04%	7	22	25.28%	12	15.78%	34	36	35.29%	11	13.75%	47	1	12.50%	1	12.50%	2
Many	4	44.44%	17	80.95%	21	49	56.32%	42	55.26%	91	43	42.15%	46	57.50%	89	2	25.00%	6	75.00%	8
Very many	0	0	0	0	0	8	9.19%	14	18.42%	22	4	3.92%	2	2.50%	6	3	37.50%	0	0	3
Don't know	1	11.11%	0	0	1	2	2.29%	5	6.57%	7	4	3.92%	10	12.50%	14	1	12.50%	1	12.50%	2
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	1	.98%	0	0	1	8	100.00%	8	100.00%	16

Table 8.113 How many Clerks of Court would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	1	11.11%	0	0	1	2	2.29%	1	1.31%	3	2	1.96%	0	0	2	0	0	0	0	0
A few	0	0	0	0	0	4	4.59%	4	5.26%	8	6	5.88%	7	8.75%	13	0	0	0	0	0
Some	1	11.11%	2	9.52%	3	24	27.58%	21	27.63%	45	26	25.49%	20	25.00%	46	2	25.00%	1	12.50%	3
Many	5	55.55%	18	85.71%	23	47	54.02%	34	44.73%	81	49	48.03%	44	55.00%	93	5	62.50%	6	75.00%	11
Very many	1	11.11%	0	0	1	6	6.89%	12	15.78%	18	3	2.94%	1	1.25%	4	1	12.50%	1	12.50%	2
Don't know	1	11.11%	1	4.76%	2	4	4.59%	4	5.26%	8	16	15.68%	8	10.00%	24	0	0	0	0	0
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.114 How many Process Servers would you say are honest in the administration of justice?

	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	8	9.19%	5	6.57%	13	2	1.96%	2	2.50%	4	0	0	0	0	0
A few	1	11.11%	0	0	1	7	8.04%	17	22.36%	24	6	5.88%	14	17.50%	20	1	12.50%	2	25.00%	3
Some	3	33.33%	5	23.80%	8	33	37.93%	19	25.00%	52	22	21.56%	19	23.75%	41	2	25.00%	1	12.50%	3
Many	3	33.33%	13	61.90%	16	29	33.33%	27	35.52%	56	44	43.13%	32	40.00%	76	3	37.50%	4	50.00%	7
Very many	2	22.22%	2	9.52%	4	6	6.89%	7	9.21%	13	3	2.94%	0	0	3	2	25.00%	0	0	2
Don't know	0	0	1	4.76%	1	4	4.59%	1	1.31%	5	25	24.50%	13	16.25%	38	0	0	1	12.50%	1
Total	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.115 How many Stenographers would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	1	1.14%	3	3.94%	4	2	1.96%	0	0	2	0	0	0	0	0
A few	0	0	0	0	0	7	8.04%	8	10.52%	15	5	4.90%	11	13.75%	16	0	0	1	12.50%	1
Some	3	33.33%	1	4.76%	4	14	16.09%	10	13.15%	24	19	18.62%	20	25.00%	39	3	37.50%	1	12.50%	4
Many	4	44.44%	17	80.95%	21	53	60.91%	42	55.26%	95	46	45.09%	31	38.75%	77	3	37.50%	6	75.00%	9
Very many	2	22.22%	3	14.28%	5	11	12.64%	11	14.47%	22	4	3.92%	0	0	4	2	25.00%	0	0	2
Don't know	0	0	0	0	0	1	1.14%	1	1.31%	2	26	25.49%	18	22.50%	44	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.116 How many Police would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	1	4.76%	1	22	25.28%	14	18.42%	36	8	7.84%	14	17.50%	22	0	0	0	0	0
A few	2	22.22%	4	19.04%	6	15	17.24%	16	21.05%	31	38	37.25%	30	37.50%	68	0	0	1	12.50%	1
Some	4	44.44%	9	42.85%	13	37	42.52%	19	25.00%	56	24	23.52%	12	15.00%	36	3	37.50%	2	25.00%	5
Many	2	22.22%	6	28.57%	8	7	8.04%	16	21.05%	23	25	24.50%	14	17.50%	39	5	62.50%	3	37.50%	8
Very many	1	11.11%	0	0	1	1	1.14%	5	6.57%	6	1	.98%	1	1.25%	2	0	0	1	12.50%	1
None	0	0	0	0	0	1	1.14%	1	1.31%	2	3	2.94%	4	5.00%	7	0	0	0	0	0
Don't know	0	0	1	4.76%	1	4	4.59%	5	6.57%	9	2	1.96%	5	6.25%	7	0	0	1	12.50%	1
Total Non-Response	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.117 How many Sheriffs would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	2	22.22%	0	0	2	13	14.94%	15	19.73%	28	9	8.82%	6	7.50%	15	0	0	2	25.00%	2
A few	1	11.11%	3	14.28%	4	22	25.28%	11	14.47%	33	16	15.68%	32	40.00%	48	0	0	1	12.50%	1
Some	4	44.44%	10	47.61%	14	33	37.93%	20	26.31%	53	30	29.41%	9	11.25%	39	3	37.50%	1	12.50%	4
Many	2	22.22%	7	33.33%	9	13	14.94%	20	26.31%	33	23	22.54%	11	13.75%	34	5	62.50%	3	37.50%	8
Very many	0	0	0	0	0	4	4.59%	4	5.26%	8	2	1.96%	0	0	2	0	0	0	0	0
None	0	0	0	0	0	1	1.14%	4	5.26%	5	0	0	0	0	0	0	0	1	12.50%	1
Don't know	0	0	1	4.76%	1	1	1.14%	2	2.63%	3	22	21.56%	22	27.50%	44	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.118 What is your response to the statement: "Overall, the court is accessible to its users"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	0	0	0	2	2.29%	0	0	2	2	1.96%	0	0	2	0	0	0	0	0
Disagree	1	11.11%	0	0	1	4	4.59%	6	7.89%	10	7	6.86%	2	2.50%	9	2	25.00%	0	0	2
Neither disagree nor agree	0	0	0	0	0	16	18.39%	9	11.84%	25	43	42.15%	26	32.50%	69	2	25.00%	2	25.00%	4
Agree	5	55.55%	15	71.42%	20	58	66.66%	53	69.73%	111	47	46.07%	49	61.25%	96	4	50.00%	3	37.50%	7
Strongly agree	3	33.33%	6	28.57%	9	7	8.04%	8	10.52%	15	1	.98%	1	1.25%	2	0	0	3	37.50%	3
Don't Know	0	0	0	0	0	0	0	0	0	0	2	1.96%	1	1.25%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	0	0	1	1.25%	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.119 What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	1	11.11%	0	0	1	1	1.14%	0	0	1	3	2.94%	1	1.25%	4	1	12.50%	0	0	1
Disagree	1	11.11%	1	4.76%	2	17	19.54%	0	0	17	26	25.49%	0	0	26	4	50.00%	1	12.50%	5
Neither disagree nor agree	2	22.22%	1	4.76%	3	6	6.89%	2	2.63%	8	5	4.90%	2	2.50%	7	0	0	0	0	0
Agree	3	33.33%	7	33.33%	10	47	54.02%	44	57.89%	91	63	61.76%	71	88.75%	134	3	37.50%	4	50.00%	7
Strongly agree	2	22.22%	12	57.14%	14	16	18.39%	30	39.47%	46	5	4.90%	5	6.25%	10	0	0	3	37.50%	3
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	1.25%	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.120 What is your response to the statement: "Court is easily accessible by public transportation"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	11.11%	0	0	1	3	3.48%	0	0	3	0	0	1	1.25%	1	1	12.50%	0	0	1
Disagree	1	11.11%	0	0	1	11	12.79%	0	0	11	17	16.66%	1	1.25%	18	2	25.00%	0	0	2
Neither disagree nor agree	0	0	0	0	0	15	17.44%	4	5.26%	19	12	11.76%	1	1.25%	13	0	0	0	0	0
Agree	5	55.55%	8	38.09%	13	45	52.32%	40	52.63%	85	67	65.68%	73	91.25%	140	5	62.50%	3	37.50%	8
Strongly agree	2	22.22%	13	61.90%	15	12	13.95%	32	42.10%	44	5	4.90%	3	3.75%	8	0	0	5	62.50%	5
Don't Know	0	0	0	0	0	0	0	0	0	0	1	.98%	1	1.25%	2	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	86	100.00%	76	100.00%	162	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.121 What is your response to the statement: "Transportation cost to and from court is affordable"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	2	22.22%	2	9.52%	4	3	3.48%	0	0	3	3	2.94%	1	1.25%	4	0	0	0	0	0
Disagree	4	44.44%	1	4.76%	5	14	16.27%	6	7.89%	20	23	22.54%	3	3.75%	26	3	37.50%	0	0	3
Neither disagree nor agree	2	22.22%	6	28.57%	8	20	23.25%	14	18.42%	34	20	19.60%	8	10.00%	28	1	12.50%	1	12.50%	2
Agree	0	0	9	42.85%	9	39	45.34%	36	47.36%	75	49	48.03%	62	77.50%	111	4	50.00%	6	75.00%	10
Strongly agree	1	11.11%	3	14.28%	4	8	9.30%	18	23.68%	26	5	4.90%	4	5.00%	9	0	0	1	12.50%	1
Don't Know	0	0	0	0	0	2	2.32%	2	2.63%	4	2	1.96%	2	2.50%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	86	100.00%	76	100.00%	162	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.122 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	1.14%	1	1.31%	2	0	0	0	0	0	0	0	0	0	0
Disagree	0	0	0	0	0	1	1.14%	5	6.57%	6	3	2.94%	4	5.00%	7	0	0	0	0	0
Neither disagree nor agree	1	11.11%	3	14.28%	4	5	5.74%	6	7.89%	11	24	23.52%	13	16.25%	37	0	0	1	12.50%	1
Agree	4	44.44%	15	71.42%	19	65	74.71%	47	61.84%	112	61	59.80%	60	75.00%	121	6	75.00%	5	62.50%	11
Strongly agree	4	44.44%	3	14.28%	7	15	17.24%	15	19.73%	30	11	10.78%	1	1.25%	12	2	25.00%	2	25.00%	4
Don't Know	0	0	0	0	0	0	0	0	0	0	1	.98%	2	2.50%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	2	2.63%	2	2	1.96%	0	0	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.123 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	0	0	0	1	1.14%	0	0	1	2	1.96%	0	0	2	0	0	0	0	0
Disagree	0	0	0	0	0	2	2.29%	3	3.94%	5	10	9.80%	5	6.25%	15	0	0	0	0	0
Neither disagree nor agree	0	0	4	19.04%	4	4	4.59%	9	11.84%	13	23	22.54%	13	16.25%	36	0	0	2	25.00%	2
Agree	5	55.55%	9	42.85%	14	68	78.16%	54	71.05%	122	56	54.90%	58	72.50%	114	7	87.50%	4	50.00%	11
Strongly agree	4	44.44%	8	38.09%	12	9	10.34%	9	11.84%	18	9	8.82%	1	1.25%	10	1	12.50%	2	25.00%	3
Don't Know	0	0	0	0	0	1	1.14%	1	1.31%	2	1	.98%	3	3.75%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	2.29%	0	0	2	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.124 What is your response to the statement: "Court provides enough information to litigants about procedures and services"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree											1	98%	2	2.50%	3	0	0	0	0	0
Disagree	1	11.11%	3	14.28%	4	13	14.94%	9	11.84%	22	11	10.78%	7	8.75%	18	0	0	0	0	0
Neither disagree nor agree	0	0	5	23.80%	5	19	21.83%	12	15.78%	31	22	21.56%	16	20.00%	38	1	12.50%	2	25.00%	3
Agree	5	55.55%	8	38.09%	13	49	56.32%	47	61.84%	96	60	58.82%	53	66.25%	113	6	75.00%	5	62.50%	11
Strongly agree	3	33.33%	5	23.80%	8	6	6.89%	7	9.21%	13	7	6.86%	0	0	7	1	12.50%	1	12.50%	2
Don't Know	0	0	0	0	0	0	0	1	1.31%	1	1	.98%	2	2.50%	3	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.125 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	2	22.22%	0	0	2	46	52.87%	20	26.31%	66	3	2.94%	0	0	3	2	25.00%	0	0	2
Disagree	1	11.11%	2	9.52%	3	24	27.58%	29	38.15%	53	43	42.15%	27	33.75%	70	4	50.00%	2	25.00%	6
Neither disagree nor agree	1	11.11%	2	9.52%	3	7	8.04%	8	10.52%	15	26	25.49%	16	20.00%	42	0	0	3	37.50%	3
Agree	4	44.44%	12	57.14%	16	7	8.04%	8	10.52%	15	26	25.49%	29	36.25%	55	1	12.50%	2	25.00%	3
Strongly agree	1	11.11%	4	19.04%	5	1	1.14%	4	5.26%	5	2	1.96%	0	0	2	0	0	1	12.50%	1
Don't Know	0	0	0	0	0	1	1.14%	6	7.89%	7	2	1.96%	8	10.00%	10	1	12.50%	0	0	1
Total Non-Response	0	0	1	4.76%	1	1	1.14%	1	1.31%	2	0	0	0	0	0	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.126 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	2	22.22%	0	0	2	2	2.29%	3	3.94%	5	3	2.94%	0	0	3	0	0	0	0	0
Disagree	1	11.11%	5	23.80%	6	2	2.29%	4	5.26%	6	6	5.88%	8	10.00%	14	1	12.50%	0	0	1
Neither disagree nor agree	1	11.11%	3	14.28%	4	4	4.59%	15	19.73%	19	17	16.66%	6	7.50%	23	2	25.00%	1	12.50%	3
Agree	5	55.55%	9	42.85%	14	28	32.18%	31	40.78%	59	69	67.64%	58	72.50%	127	5	62.50%	7	87.50%	12
Strongly agree	0	0	3	14.28%	3	49	56.32%	22	28.94%	71	5	4.90%	1	1.25%	6	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	1	.98%	7	8.75%	8	0	0	0	0	0
Total Non-Response	0	0	1	4.76%	1	2	2.29%	1	1.31%	3	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.127 What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree						2	2.29%	2	2.63%	4	1	.98%	0	0	1	0	0	0	0	0
Disagree	1	11.11%	3	14.28%	4	25	28.73%	11	14.47%	36	9	8.82%	6	7.50%	15	1	12.50%	1	12.50%	2
Neither disagree nor agree	2	22.22%	5	23.80%	7	22	25.28%	18	23.68%	40	38	37.25%	26	32.50%	64	1	12.50%	3	37.50%	4
Agree	4	44.44%	9	42.85%	13	32	36.78%	35	46.05%	67	43	42.15%	34	42.50%	77	6	75.00%	2	25.00%	8
Strongly agree	2	22.22%	4	19.04%	6	3	3.44%	6	7.89%	9	2	1.96%	1	1.25%	3	0	0	2	25.00%	2
Don't Know	0	0	0	0	0	3	3.44%	4	5.26%	7	7	6.86%	13	16.25%	20	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	2	1.96%	0	0	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.128 What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion, or ethnic origin"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	1	4.76%	1	1	1.14%	1	1.31%	2	1	.98%	0	0	1	0	0	0	0	0
Disagree	0	0	0	0	0	11	12.64%	12	15.78%	23	14	13.72%	7	8.75%	21	0	0	2	25.00%	2
Neither disagree nor agree	0	0	3	14.28%	3	19	21.83%	9	11.84%	28	31	30.39%	7	8.75%	38	0	0	1	12.50%	1
Agree	4	44.44%	11	52.38%	15	47	54.02%	45	59.21%	92	50	49.01%	65	81.25%	115	7	87.50%	3	37.50%	10
Strongly agree	5	55.55%	6	28.57%	11	8	9.19%	8	10.52%	16	3	2.94%	0	0	3	1	12.50%	2	25.00%	3
Don't Know	0	0	0	0	0	1	1.14%	1	1.31%	2	3	2.94%	1	1.25%	4	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.129 What is your response to the statement: "The court treats people fairly"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Disagree	2	2.29%	9	11.84%	11	19	18.62%	8	10.00%	27	0	0	0	0	0
Neither disagree nor agree	21	24.13%	9	11.84%	30	26	25.49%	15	18.75%	41	0	0	3	37.50%	3
Agree	54	62.06%	50	65.78%	104	47	46.07%	56	70.00%	103	7	87.50%	3	37.50%	10
Strongly agree	6	6.89%	8	10.52%	14	8	7.84%	0	0	8	1	12.50%	2	25.00%	3
Don't Know	3	3.44%	0	0	3	1	.98%	1	1.25%	2	0	0	0	0	0
Total Non-Response	1	1.14%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.130 What is your response to the statement: "The court's justice system protects both the rich and the poor"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	6	6.89%	1	1.31%	7	4	3.92%	0	0	4	0	0	0	0	0
Disagree	17	19.54%	15	19.73%	32	23	22.54%	14	17.50%	37	0	0	0	0	0
Neither disagree nor agree	29	33.33%	18	23.68%	47	42	41.17%	24	30.00%	66	1	12.50%	6	75.00%	7
Agree	32	36.78%	34	44.73%	66	30	29.41%	41	51.25%	71	6	75.00%	1	12.50%	7
Strongly agree	3	3.44%	7	9.21%	10	2	1.96%	0	0	2	0	0	0	0	0
Don't Know	0	0	1	1.31%	1	1	.98%	1	1.25%	2	1	12.50%	1	12.50%	2
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.131 What is your response to the statement: "The court responds to request for information within a reasonable time (i.e., prescribed by the court)"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree						1	.98%	0	0	1	0	0	0	0	0
Disagree	5	5.74%	8	10.52%	13	16	15.68%	14	17.50%	30	0	0	0	0	0
Neither disagree nor agree	9	10.34%	4	5.26%	13	24	23.52%	22	27.50%	46	0	0	1	12.50%	1
Agree	65	74.71%	56	73.68%	121	55	53.92%	41	51.25%	96	8	100.00%	5	62.50%	13
Strongly agree	8	9.19%	8	10.52%	16	3	2.94%	1	1.25%	4	0	0	2	25.00%	2
Don't Know	0	0	0	0	0	3	2.94%	2	2.50%	5	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.132 What is your response to the statement: " The court resolves cases within the period prescribed by law/rules"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	7	8.04%	3	3.94%	10	3	2.94%	0	0	3	0	0	0	0	0
Disagree	28	32.18%	22	28.94%	50	34	33.33%	24	30.00%	58	0	0	1	12.50%	1
Neither disagree nor agree	27	31.03%	10	13.15%	37	34	33.33%	27	33.75%	61	3	37.50%	5	62.50%	8
Agree	23	26.43%	35	46.05%	58	27	26.47%	26	32.50%	53	5	62.50%	1	12.50%	6
Strongly agree	1	1.14%	3	3.94%	4	3	2.94%	0	0	3	0	0	1	12.50%	1
Don't Know	1	1.14%	3	3.94%	4	1	.98%	3	3.75%	4	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.133 What is your response to the statement: "The court has adequate resources to do its job within a reasonable period"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	6	6.89%	3	3.94%	9	2	1.96%	0	0	2	0	0	0	0	0
Disagree	31	35.63%	18	23.68%	49	30	29.41%	20	25.00%	50	0	0	1	12.50%	1
Neither disagree nor agree	19	21.83%	14	18.42%	33	23	22.54%	21	26.25%	44	2	25.00%	4	50.00%	6
Agree	30	34.48%	37	48.68%	67	41	40.19%	36	45.00%	77	5	62.50%	3	37.50%	8
Strongly agree	0	0	3	3.94%	3	5	4.90%	1	1.25%	6	1	12.50%	0	0	1
Don't Know	1	1.14%	1	1.31%	2	1	.98%	2	2.50%	3	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.134 What is your response to the statement: "Court's decisions are enforced within the period prescribed by law/rules"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	3	3.44%	4	5.26%	7	1	.98%	0	0	1	0	0	0	0	0
Disagree	0	0	0	0	0	15	17.24%	12	15.78%	27	28	27.45%	16	20.00%	44	0	0	1	12.50%	1
Neither disagree nor agree	0	0	2	9.52%	2	25	28.73%	10	13.15%	35	32	31.37%	23	28.75%	55	1	12.50%	2	25.00%	3
Agree	3	33.33%	13	61.90%	16	40	45.97%	41	53.94%	81	34	33.33%	35	43.75%	69	7	87.50%	3	37.50%	10
Strongly agree	6	66.66%	6	28.57%	12	3	3.44%	7	9.21%	10	5	4.90%	0	0	5	0	0	2	25.00%	2
Don't Know	0	0	0	0	0	1	1.14%	2	2.63%	3	1	.98%	6	7.50%	7	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.135 What is your response to the statement: "Court has proper coordination with the police and other pillars of justice"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	1.14%	1	1.31%	2	0	0	0	0	0	0	0	0	0	0
Disagree	0	0	2	9.52%	2	6	6.89%	7	9.21%	13	9	8.82%	6	7.50%	15	0	0	0	0	0
Neither disagree nor agree	3	33.33%	9	42.85%	12	20	22.98%	11	14.47%	31	35	34.31%	18	22.50%	53	0	0	0	0	0
Agree	4	44.44%	10	47.61%	14	54	62.06%	45	59.21%	99	52	50.98%	51	63.75%	103	7	87.50%	7	87.50%	14
Strongly agree	2	22.22%	0	0	2	4	4.59%	8	10.52%	12	2	1.96%	1	1.25%	3	1	12.50%	1	12.50%	2
Don't Know	0	0	0	0	0	2	2.29%	4	5.26%	6	4	3.92%	4	5.00%	8	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.136 What is your response to the statement: "Court decisions are promulgated within the period prescribed by law/rules"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	5	5.74%	2	2.63%	7	1	.98%	0	0	1	0	0	0	0	0
Disagree	24	27.58%	12	15.78%	36	17	16.66%	10	12.50%	27	0	0	0	0	0
Neither disagree nor agree	18	20.68%	10	13.15%	28	38	37.25%	32	40.00%	70	1	12.50%	2	25.00%	3
Agree	36	41.37%	45	59.21%	81	41	40.19%	30	37.50%	71	6	75.00%	5	62.50%	11
Strongly agree	2	2.29%	4	5.26%	6	4	3.92%	1	1.25%	5	1	12.50%	1	12.50%	2
Don't Know	2	2.29%	3	3.94%	5	1	.98%	7	8.75%	8	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.137 How would you rate the overall appearance projected by the building and facilities of the court?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	3	14.28%	3	2	2.29%	9	11.84%	11	3	2.94%	7	8.75%	10	0	0	1	12.50%	1
Fair	1	11.11%	4	19.04%	5	18	20.68%	19	25.00%	37	18	17.64%	16	20.00%	34	0	0	2	25.00%	2
Good	4	44.44%	8	38.09%	12	45	51.72%	38	50.00%	83	67	65.68%	52	65.00%	119	3	37.50%	3	37.50%	6
Very Good	3	33.33%	6	28.57%	9	18	20.68%	9	11.84%	27	12	11.76%	2	2.50%	14	3	37.50%	2	25.00%	5
Excellent	1	11.11%	0	0	1	4	4.59%	1	1.31%	5	2	1.96%	0	0	2	2	25.00%	0	0	2
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	3	3.75%	3	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.138 How would you rate the design and layout of the court room?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	11.11%	3	14.28%	4	7	8.04%	9	11.84%	16	5	4.90%	5	6.25%	10	0	0	0	0	0
Fair	3	33.33%	6	28.57%	9	18	20.68%	26	34.21%	44	17	16.66%	24	30.00%	41	2	25.00%	2	25.00%	4
Good	3	33.33%	6	28.57%	9	45	51.72%	35	46.05%	80	67	65.68%	41	51.25%	108	5	62.50%	5	62.50%	10
Very Good	1	11.11%	6	28.57%	7	14	16.09%	6	7.89%	20	11	10.78%	4	5.00%	15	1	12.50%	1	12.50%	2
Excellent	1	11.11%	0	0	1	3	3.44%	0	0	3	2	1.96%	1	1.25%	3	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	5	6.25%	5	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.139 How would you rate the availability of directional signs?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	11.11%	2	9.52%	3	18	20.68%	11	14.47%	29	17	16.66%	7	8.75%	24	1	12.50%	1	12.50%	2
Fair	2	22.22%	7	33.33%	9	31	35.63%	20	26.31%	51	27	26.47%	20	25.00%	47	1	12.50%	2	25.00%	3
Good	5	55.55%	10	47.61%	15	25	28.73%	39	51.31%	64	49	48.03%	43	53.75%	92	2	25.00%	5	62.50%	7
Very Good	1	11.11%	2	9.52%	3	12	13.79%	4	5.26%	16	6	5.88%	4	5.00%	10	3	37.50%	0	0	3
Excellent	0	0	0	0	0	0	0	1	1.31%	1	3	2.94%	1	1.25%	4	1	12.50%	0	0	1
Don't Know	0	0	0	0	0	1	1.14%	1	1.31%	2	0	0	5	6.25%	5	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.140 How would you rate the court's physical environment?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	3	14.28%	3	5	5.74%	6	7.89%	11	2	1.96%	7	8.75%	9	0	0	0	0	0
Fair	3	33.33%	7	33.33%	10	27	31.03%	22	28.94%	49	18	17.64%	20	25.00%	38	2	25.00%	1	12.50%	3
Good	4	44.44%	9	42.85%	13	37	42.52%	38	50.00%	75	71	69.60%	48	60.00%	119	3	37.50%	5	62.50%	8
Very Good	1	11.11%	2	9.52%	3	16	18.39%	10	13.15%	26	9	8.82%	3	3.75%	12	3	37.50%	2	25.00%	5
Excellent	1	11.11%	0	0	1	2	2.29%	0	0	2	2	1.96%	0	0	2	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	2	2.50%	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.141 How would you rate the ventilation within the court room?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	1	11.11%	4	19.04%	5	8	9.19%	13	17.10%	21	4	3.92%	19	23.75%	23	1	12.50%	1	12.50%	2
Fair	2	22.22%	3	14.28%	5	23	26.43%	18	23.68%	41	27	26.47%	24	30.00%	51	2	25.00%	1	12.50%	3
Good	1	11.11%	7	33.33%	8	40	45.97%	38	50.00%	78	54	52.94%	32	40.00%	86	3	37.50%	3	37.50%	6
Very Good	4	44.44%	6	28.57%	10	14	16.09%	6	7.89%	20	14	13.72%	2	2.50%	16	2	25.00%	3	37.50%	5
Excellent	1	11.11%	1	4.76%	2	2	2.29%	0	0	2	3	2.94%	0	0	3	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	1	1.31%	1	0	0	3	3.75%	3	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.142 How would you rate the lighting facilities in the courtroom?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	0	0	1	4.76%	1	0	0	4	5.26%	4	0	0	5	6.25%	5	0	0	0	0	0
Fair	2	22.22%	5	23.80%	7	17	19.54%	21	27.63%	38	6	5.88%	9	11.25%	15	0	0	0	0	0
Good	1	11.11%	5	23.80%	6	50	57.47%	43	56.57%	93	77	75.49%	61	76.25%	138	4	50.00%	4	50.00%	8
Very Good	3	33.33%	9	42.85%	12	18	20.68%	8	10.52%	26	16	15.68%	2	2.50%	18	4	50.00%	4	50.00%	8
Excellent	3	33.33%	1	4.76%	4	2	2.29%	0	0	2	3	2.94%	0	0	3	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	3	3.75%	3	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.143 How would you rate acoustical environment in the courtroom?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	0	0	5	23.80%	5	5	5.74%	7	9.21%	12	7	6.86%	2	2.50%	9	0	0	0	0	0
Fair	3	33.33%	4	19.04%	7	22	25.28%	21	27.63%	43	17	16.66%	11	13.75%	28	0	0	0	0	0
Good	3	33.33%	5	23.80%	8	44	50.57%	40	52.63%	84	60	58.82%	61	76.25%	121	5	62.50%	3	37.50%	8
Very Good	1	11.11%	6	28.57%	7	13	14.94%	8	10.52%	21	14	13.72%	3	3.75%	17	2	25.00%	5	62.50%	7
Excellent	2	22.22%	1	4.76%	3	3	3.44%	0	0	3	2	1.96%	0	0	2	1	12.50%	0	0	1
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	3	3.75%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	2	1.96%	0	0	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	7	100.00%	8	100.00%	16

Table 8.144 How would you rate the availability of adequate chairs and other facilities for the public?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	2	22.22%	2	9.52%	4	12	13.79%	23	30.26%	35	30	29.41%	26	32.50%	56	3	37.50%	0	0	3
Fair	4	44.44%	9	42.85%	13	29	33.33%	25	32.89%	54	21	20.58%	23	28.75%	44	0	0	3	37.50%	3
Good	1	11.11%	6	28.57%	7	33	37.93%	22	28.94%	55	40	39.21%	25	31.25%	65	5	62.50%	5	62.50%	10
Very Good	2	22.22%	3	14.28%	5	12	13.79%	6	7.89%	18	5	4.90%	2	2.50%	7	0	0	0	0	0
Excellent	0	0	1	4.76%	1	1	1.14%	0	0	1	3	2.94%	0	0	3	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	2	1.96%	4	5.00%	6	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.145 How would you rate the availability of office equipment like typewriter and computer for court employees?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	3	33.33%	4	19.04%	7	16	18.39%	11	14.47%	27	2	1.96%	2	2.50%	4	0	0	0	0	0
Fair	3	33.33%	9	42.85%	12	33	37.93%	17	22.36%	50	22	21.56%	11	13.75%	33	3	37.50%	1	12.50%	4
Good	0	0	3	14.28%	3	27	31.03%	31	40.78%	58	59	57.84%	54	67.50%	113	3	37.50%	5	62.50%	8
Very Good	0	0	5	23.80%	5	7	8.04%	11	14.47%	18	15	14.70%	4	5.00%	19	2	25.00%	2	25.00%	4
Excellent	3	33.33%	0	0	3	3	3.44%	1	1.31%	4	2	1.96%	1	1.25%	3	0	0	0	0	0
Don't Know	0	0	0	0	0	1	1.14%	5	6.57%	6	2	1.96%	8	10.00%	10	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.146 How would you rate the availability of telecommunication equipment for court's use?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	6	66.66%	12	57.14%	18	13	14.94%	19	25.00%	32	5	4.90%	7	8.75%	12	1	12.50%	1	12.50%	2
Fair	1	11.11%	5	23.80%	6	36	41.37%	22	28.94%	58	24	23.52%	14	17.50%	38	1	12.50%	1	12.50%	2
Good	2	22.22%	4	19.04%	6	28	32.18%	28	36.84%	56	61	59.80%	45	56.25%	106	5	62.50%	4	50.00%	9
Very Good	0	0	0	0	0	8	9.19%	2	2.63%	10	8	7.84%	4	5.00%	12	1	12.50%	2	25.00%	3
Excellent	0	0	0	0	0	1	1.14%	0	0	1	1	.98%	1	1.25%	2	0	0	0	0	0
Don't Know	0	0	0	0	0	1	1.14%	5	6.57%	6	3	2.94%	9	11.25%	12	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.147 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for the public?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	7	77.77%	14	66.66%	21	52	59.77%	27	35.52%	79	42	41.17%	29	36.25%	71	0	0	0	0	0
Fair	1	11.11%	6	28.57%	7	28	32.18%	30	39.47%	58	24	23.52%	25	31.25%	49	0	0	0	0	0
Good	1	11.11%	0	0	1	5	5.74%	16	21.05%	21	28	27.45%	14	17.50%	42	1	12.50%	4	50.00%	5
Very Good	0	0	1	4.76%	1	1	1.14%	2	2.63%	3	2	1.96%	1	1.25%	3	4	50.00%	2	25.00%	6
Excellent	0	0	0	0	0	0	0	0	0	0	2	1.96%	0	0	2	3	37.50%	2	25.00%	5
Don't Know	0	0	0	0	0	1	1.14%	1	1.31%	2	4	3.92%	11	13.75%	15	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.148 How would you rate the level of assurance of safety and security of all parties?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	1	11.11%	3	14.28%	4	7	8.04%	16	21.05%	23	10	9.80%	10	12.50%	20	0	0	1	12.50%	1
Fair	4	44.44%	9	42.85%	13	33	37.93%	24	31.57%	57	15	14.70%	30	37.50%	45	2	25.00%	2	25.00%	4
Good	1	11.11%	8	38.09%	9	36	41.37%	28	36.84%	64	65	63.72%	33	41.25%	98	5	62.50%	3	37.50%	8
Very Good	3	33.33%	1	4.76%	4	10	11.49%	7	9.21%	17	7	6.86%	3	3.75%	10	1	12.50%	2	25.00%	3
Excellent	0	0	0	0	0	0	0	0	0	0	4	3.92%	0	0	4	0	0	0	0	0
Don't Know	0	0	0	0	0	1	1.14%	1	1.31%	2	1	.98%	4	5.00%	5	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.149 How would you rate the availability of special access for the disabled?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Poor	4	44.44%	9	42.85%	13	54	62.06%	31	40.78%	85	57	55.88%	45	56.25%	102	3	37.50%	3	37.50%	6
Fair	1	11.11%	4	19.04%	5	26	29.88%	23	30.26%	49	12	11.76%	20	25.00%	32	2	25.00%	0	0	2
Good	4	44.44%	5	23.80%	9	7	8.04%	17	22.36%	24	25	24.50%	7	8.75%	32	3	37.50%	4	50.00%	7
Very Good	0	0	2	9.52%	2	0	0	2	2.63%	2	1	.98%	1	1.25%	2	0	0	1	12.50%	1
Excellent	0	0	1	4.76%	1	0	0	1	1.31%	1	4	3.92%	0	0	4	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	3	2.94%	7	8.75%	10	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	2	2.63%	2	0	0	0	0	0	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.150 What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedures"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	0	0	0	1	1.14%	0	0	1	0	0	0	0	0	0	0	0	0	0
Disagree	0	0	0	0	0	7	8.04%	5	6.57%	12	5	4.90%	1	1.25%	6	0	0	0	0	0
Neither disagree nor agree	0	0	2	9.52%	2	24	27.58%	9	11.84%	33	15	14.70%	7	8.75%	22	0	0	1	12.50%	1
Agree	4	44.44%	13	61.90%	17	52	59.77%	55	72.36%	107	74	72.54%	66	82.50%	140	5	62.50%	4	50.00%	9
Strongly agree	5	55.55%	6	28.57%	11	3	3.44%	6	7.89%	9	8	7.84%	4	5.00%	12	2	25.00%	3	37.50%	5
Don't Know	0	0	0	0	0	0	0	1	1.31%	1	0	0	2	2.50%	2	1	12.50%	0	0	1
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.151 What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	1	11.11%	0	0	1	1	1.14%	0	0	1	1	.98%	0	0	1	0	0	0	0	0
Disagree	1	11.11%	1	4.76%	2	16	18.39%	13	17.10%	29	1	.98%	1	1.25%	2	0	0	0	0	0
Neither disagree nor agree	2	22.22%	8	38.09%	10	37	42.52%	24	31.57%	61	21	20.58%	9	11.25%	30	2	25.00%	4	50.00%	6
Agree	5	55.55%	10	47.61%	15	32	36.78%	35	46.05%	67	76	74.50%	67	83.75%	143	4	50.00%	3	37.50%	7
Strongly agree	0	0	2	9.52%	2	0	0	1	1.31%	1	3	2.94%	1	1.25%	4	2	25.00%	1	12.50%	3
Don't Know	0	0	0	0	0	1	1.14%	3	3.94%	4	0	0	2	2.50%	2	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.152 What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total	Angeles City		Malolos City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Disagree	1	11.11%	0	0	1	2	2.29%	2	2.63%	4	3	2.94%	1	1.25%	4	0	0	0	0	0
Neither disagree nor agree	1	11.11%	1	4.76%	2	23	26.43%	12	15.78%	35	17	16.66%	27	33.75%	44	0	0	2	25.00%	2
Agree	5	55.55%	17	80.95%	22	58	66.66%	54	71.05%	112	78	76.47%	48	60.00%	126	8	100.00%	4	50.00%	12
Strongly agree	2	22.22%	3	14.28%	5	3	3.44%	6	7.89%	9	2	1.96%	1	1.25%	3	0	0	2	25.00%	2
Don't Know	0	0	0	0	0	1	1.14%	2	2.63%	3	1	.98%	3	3.75%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0		1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.153 What is your response to the statement: "Court personnel are competent"? –

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Disagree	1	11.11%	0	0	1	5	5.74%	2	2.63%	7	4	3.92%	0	0	4	0	0	0	0	0
Neither disagree nor agree	1	11.11%	4	19.04%	5	25	28.73%	14	18.42%	39	15	14.70%	19	23.75%	34	1	12.50%	0	0	1
Agree	5	55.55%	13	61.90%	18	55	63.21%	53	69.73%	108	79	77.45%	56	70.00%	135	6	75.00%	7	87.50%	13
Strongly agree	2	22.22%	4	19.04%	6	2	2.29%	6	7.89%	8	3	2.94%	1	1.25%	4	1	12.50%	1	12.50%	2
Don't Know	0	0	0	0	0	0	0	1	1.31%	1	0	0	4	5.00%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0		0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.154 What is your response to the statement: "Court personnel have adequate knowledge about the proper procedures for all cases being heard in their sala"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Disagree	2	22.22%	0	0	2	7	8.04%	5	6.57%	12	1	.98%	0	0	1	0	0	0	0	0
Neither disagree nor agree	1	11.11%	7	33.33%	8	32	36.78%	20	26.31%	52	22	21.56%	18	22.50%	40	0	0	1	12.50%	1
Agree	5	55.55%	11	52.38%	16	46	52.87%	48	63.15%	94	74	72.54%	60	75.00%	134	8	100.00%	6	75.00%	14
Strongly agree	1	11.11%	3	14.28%	4	1	1.14%	3	3.94%	4	4	3.92%	1	1.25%	5	0	0	1	12.50%	1
Don't Know	0	0	0	0	0	1	1.14%	0	0	1	0	0	1	1.25%	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total Responses	9	100.00%	21	100.00%	30	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.155 What is your response to the statement: "Judges are promptly supplied with complete copies of all Supreme Court decisions and administrative issuances"?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Strongly Disagree	1	11.11%	0	0	1
Disagree	1	11.11%	5	23.80%	6
Neither disagree nor agree	0	0	7	33.33%	7
Agree	6	66.66%	7	33.33%	13
Strongly agree	1	11.11%	2	9.52%	3
Total Responses	9	100.00%	21	100.00%	30

Table 8.156 What is your response to the statement: "Justices/Judges have access to legal research materials."

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Strongly Disagree	1	11.11%	0	0	1
Disagree	1	11.11%	4	19.04%	5
Neither disagree nor agree	1	11.11%	5	23.80%	6
Agree	5	55.55%	10	47.61%	15
Strongly agree	1	11.11%	2	9.52%	3
Total Responses	9	100.00%	21	100.00%	30

Table 8.157 What is your response to the statement: "Training and other similar knowledge facilities made available to Justice/Judges"?

Responses	Judges				
	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0
Disagree	0	0	1	4.76%	1
Neither disagree nor agree	1	11.11%	6	28.57%	7
Agree	6	66.66%	10	47.61%	16
Strongly agree	2	22.22%	4	19.04%	6
Total Responses	9	100.00%	21	100.00%	30

Table 8.158 What is your response to the statement: "Public has full trust in the ability of the Country's judicial system to protect their rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Disagree	11	12.64%	12	15.78%	23	12	11.76%	6	7.50%	18	0	0	1	12.50%	1
Neither disagree nor agree	34	39.08%	22	28.94%	56	42	41.17%	32	40.00%	74	2	25.00%	4	50.00%	6
Agree	41	47.12%	38	50.00%	79	45	44.11%	39	48.75%	84	6	75.00%	3	37.50%	9
Strongly agree	1	1.14%	3	3.94%	4	1	.98%	1	1.25%	2	0	0	0	0	0
Don't Know	0	0	1	1.31%	1	0	0	2	2.50%	2	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.159 What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	1.31%	1	2	1.96%	0	0	2	0	0	0	0	0
Disagree	8	9.19%	14	18.42%	22	11	10.78%	7	8.75%	18	0	0	2	25.00%	2
Neither disagree nor agree	28	32.18%	24	31.57%	52	54	52.94%	36	45.00%	90	1	12.50%	4	50.00%	5
Agree	47	54.02%	33	43.42%	80	29	28.43%	31	38.75%	60	6	75.00%	0	0	6
Strongly agree	3	3.44%	2	2.63%	5	2	1.96%	0	0	2	1	12.50%	2	25.00%	3
Don't Know	1	1.14%	2	2.63%	3	3	2.94%	6	7.50%	9	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	.98%	0	0	1	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.160 What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	1.31%	1	1	.98%	0	0	1	0	0	0	0	0
Disagree	4	4.59%	8	10.52%	12	10	9.80%	2	2.50%	12	0	0	1	12.50%	1
Neither disagree nor agree	20	22.98%	27	35.52%	47	42	41.17%	39	48.75%	81	0	0	4	50.00%	4
Agree	59	67.81%	38	50.00%	97	43	42.15%	36	45.00%	79	7	87.50%	3	37.50%	10
Strongly agree	3	3.44%	2	2.63%	5	2	1.96%	0	0	2	1	12.50%	0	0	1
Don't Know	1	1.14%	0	0	1	2	1.96%	3	3.75%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	1.96%	0	0	2	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.161 What is your response to the statement: "During the course of the hearing, giving a gift to the Justices/Judges by any of the parties is definitely corruption"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.14%	1	1.31%	2	3	2.94%	2	2.50%	5	0	0	0	0	0
Disagree	6	6.89%	3	3.94%	9	18	17.64%	9	11.25%	27	4	50.00%	2	25.00%	6
Neither disagree nor agree	2	2.29%	6	7.89%	8	20	19.60%	13	16.25%	33	0	0	1	12.50%	1
Agree	46	52.87%	46	60.52%	92	51	50.00%	53	66.25%	104	4	50.00%	2	25.00%	6
Strongly agree	31	35.63%	19	25.00%	50	9	8.82%	1	1.25%	10	0	0	3	37.50%	3
Don't Know	1	1.14%	1	1.31%	2	1	98%	2	2.50%	3	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.162 What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.14%	2	2.63%	3	2	1.96%	1	1.25%	3	0	0	0	0	0
Disagree	19	21.83%	16	21.05%	35	9	8.82%	2	2.50%	11	4	50.00%	3	37.50%	7
Neither disagree nor agree	14	16.09%	11	14.47%	25	33	32.35%	14	17.50%	47	0	0	1	12.50%	1
Agree	39	44.82%	39	51.31%	78	50	49.01%	57	71.25%	107	3	37.50%	1	12.50%	4
Strongly agree	14	16.09%	6	7.89%	20	4	3.92%	1	1.25%	5	0	0	2	25.00%	2
Don't Know	0	0	2	2.63%	2	4	3.92%	5	6.25%	9	1	12.50%	1	12.50%	2
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.163 What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	1.31%	1	3	2.94%	1	1.25%	4	3	37.50%	0	0	3
Disagree	10	11.49%	8	10.52%	18	15	14.70%	4	5.00%	19	2	25.00%	2	25.00%	4
Neither disagree nor agree	23	26.43%	22	28.94%	45	42	41.17%	21	26.25%	63	2	25.00%	4	50.00%	6
Agree	44	50.57%	36	47.36%	80	30	29.41%	49	61.25%	79	1	12.50%	1	12.50%	2
Strongly agree	7	8.04%	5	6.57%	12	3	2.94%	1	1.25%	4	0	0	1	12.50%	1
Don't Know	2	2.29%	4	5.26%	6	9	8.82%	4	5.00%	13	0	0	0	0	0
Total Non-Response	1	1.14%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.164 What is your response to the statement: "There is corruption in court because court personnel can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	1.31%	1	4	3.92%	1	1.25%	5	3	37.50%	0	0	3
Disagree	8	9.19%	9	11.84%	17	21	20.58%	5	6.25%	26	3	37.50%	4	50.00%	7
Neither disagree nor agree	27	31.03%	23	30.26%	50	41	40.19%	17	21.25%	58	1	12.50%	2	25.00%	3
Agree	43	49.42%	35	46.05%	78	27	26.47%	52	65.00%	79	1	12.50%	1	12.50%	2
Strongly agree	6	6.89%	5	6.57%	11	2	1.96%	1	1.25%	3	0	0	1	12.50%	1
Don't Know	1	1.14%	3	3.94%	4	7	6.86%	4	5.00%	11	0	0	0	0	0
Total Non-Response	2	2.29%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.165 What is your response to the statement: "There is corruption in court because lawyers can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	3	3.44%	4	5.26%	7	3	2.94%	1	1.25%	4	2	25.00%	0	0	2
Disagree	18	20.68%	21	27.63%	39	15	14.70%	10	12.50%	25	2	25.00%	0	0	2
Neither disagree nor agree	30	34.48%	23	30.26%	53	34	33.33%	13	16.25%	47	2	25.00%	3	37.50%	5
Agree	28	32.18%	22	28.94%	50	42	41.17%	52	65.00%	94	1	12.50%	3	37.50%	4
Strongly agree	4	4.59%	3	3.94%	7	5	4.90%	2	2.50%	7	0	0	1	12.50%	1
Don't Know	1	1.14%	3	3.94%	4	2	1.96%	2	2.50%	4	1	12.50%	1	12.50%	2
Total Non-Response	3	3.44%	0	0	3	1	.98%	0	0	1	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.166 What is your response to the statement: "Corruption is the reason why some people do not use the court"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	2	2.29%	2	2.63%	4	2	1.96%	1	1.25%	3	0	0	0	0	0
Disagree	10	11.49%	12	15.78%	22	9	8.82%	7	8.75%	16	4	50.00%	1	12.50%	5
Neither disagree nor agree	17	19.54%	19	25.00%	36	34	33.33%	19	23.75%	53	2	25.00%	1	12.50%	3
Agree	43	49.42%	34	44.73%	77	45	44.11%	50	62.50%	95	2	25.00%	4	50.00%	6
Strongly agree	14	16.09%	8	10.52%	22	7	6.86%	1	1.25%	8	0	0	2	25.00%	2
Don't Know	1	1.14%	1	1.31%	2	3	2.94%	2	2.50%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	1.96%	0	0	2	0	0	0	0	0
Total Responses	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.167 What is your response to the statement: "People do not appeal cases to higher courts due to corruption"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	2	2.29%	1	1.31%	3	1	.98%	1	1.25%	2	0	0	0	0	0
Disagree	30	34.48%	25	32.89%	55	8	7.84%	7	8.75%	15	5	62.50%	1	12.50%	6
Neither disagree nor agree	31	35.63%	31	40.78%	62	34	33.33%	26	32.50%	60	2	25.00%	3	37.50%	5
Agree	13	14.94%	14	18.42%	27	50	49.01%	44	55.00%	94	0	0	4	50.00%	4
Strongly agree	10	11.49%	2	2.63%	12	6	5.88%	0	0	6	0	0	0	0	0
Don't Know	1	1.14%	2	2.63%	3	2	1.96%	2	2.50%	4	1	12.50%	0	0	1
Total Non-Response	0	0	1	1.31%	1	1	.98%	0	0	1	0	0	0	0	0
Total	87	100.00%	76	100.00%	163	102	100.00%	80	100.00%	182	8	100.00%	8	100.00%	16

Table 8.168 How would you rate your overall impression of the court that heard your case based on personal experience?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very negative	13	12.87%	6	7.50%	19	0	0	0	0	0
Somewhat negative	16	15.84%	16	20.00%	32	0	0	0	0	0
Undecided	28	27.72%	14	17.50%	42	0	0	1	25.00%	1
Somewhat positive	28	27.72%	42	52.50%	70	3	75.00%	1	25.00%	4
Very positive	16	15.84%	2	2.50%	18	1	25.00%	2	50.00%	3
Total Responses	101	100.00%	80	100.00%	181	4	100.00%	4	100.00%	8
Total Non-Response	1		0		1	4		4		8
Total	102		80		182	8		8		16

Table 8.169 In general, how would rate the court's performance?

Responses	Litigants					Other Stakeholders				
	Angeles City		Malolos City		Total Count	Angeles City		Malolos City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	13	12.87%	2	2.50%	15	0	0.00%	0	0.00%	0
Fair	36	35.64%	25	31.25%	61	0	0	2	33.33%	2
Good	36	35.64%	42	52.50%	78	3	37.50%	0	0	3
Very Good	14	13.86%	10	12.50%	24	4	50.00%	4	66.66%	8
Excellent	2	1.98%	1	1.25%	3	1	12.50%	0	0	1
Total Responses	101	100.00%	80	100.00%	181	8	100.00%	6	100.00%	14
Total Non-Response	1		0		1	0		2		2
Total	102		80		182	8		8		16

SET 9

AGGREGATE TABLES BY TYPE OF INTERVIEWEE IN LAPU-LAPU AND TOLEDO

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Table 9.150	What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedures"?	9-42
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Table 9.152	What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?	9-42
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Table 9.157	What is your response to the statement: "Training and other similar knowledge facilities are made available to Justices/Judges"?	9-44
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Table 9.159	What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?	9-44
Table 9.160	What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?	9-45
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Table No.	Title	Page No.
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Table 9.0 What are the top three (3) sources of information about the Philippine court system?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
School	23	42.59%	9	33.33%	32	3	33.33%	3	20.00%	6
Family and friends	34	62.96%	10	37.04%	44	0	0	2	13.33%	2
Mass media - i.e., TV, radio, newspaper	23	42.59%	8	29.63%	31	3	33.33%	5	33.33%	8
Books	8	14.81%	2	7.41%	10	3	33.33%	9	60.00%	12
Government agency	13	24.07%	7	25.93%	20	5	55.56%	10	66.67%	15
Lawyer	36	66.67%	10	37.04%	46	8	88.89%	8	53.33%	16
Social worker	2	3.70%	2	7.41%	4	0	0	0	0	0
Policeman	8	14.81%	2	7.41%	10	1	11.11%	1	6.67%	2
Barangay official/Community leader	8	14.81%	5	18.52%	13	0	0	0	0	0
Total Non-Response	7	12.96%	26	96.30%	33	2	22.22%	2	13.33%	4
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.1 Do you know of any agency or organization that assist the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	37	68.51%	22	81.48%	59	9	100.00%	15	100.00%	24
No	17	31.48%	4	14.81%	21	0	0	0	0	0
Total Non-Response	0	0	1	3.70%	1	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.2 Are you familiar with the Public Attorney's Office as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	37	68.51%	22	81.48%	59	9	100.00%	13	86.66%	22
No	17	31.48%	4	14.81%	21	0	0	2	13.33%	2
Total Non-Response	0	0	1	3.70%	1	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.3 Are you familiar with the Local Government Unit as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	3.70%	1	3.70%	3	1	11.11%	2	13.33%	3
No	52	96.29%	26	96.29%	78	8	88.88%	13	86.66%	21
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.4 Are you familiar with Private Groups/Non-Governmental Organizations or Media as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	2	22.22%	0	0	2
No	54	100.00%	27	100.00%	81	7	77.77%	15	100.00%	22
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.5 Are you familiar with Lawyers' Groups as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	2	22.22%	3	20.00%	5
No	54	100.00%	27	100.00%	81	7	77.77%	12	80.00%	19
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.6 Are you familiar with Courts/Judicial bodies as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	3.70%	0	0	2	0	0	1	6.66%	1
No	52	96.29%	27	100.00%	79	9	100.00%	14	93.33%	23
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.7 Did you learn through the school about the agency that assists the poor to access the Courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	13	24.07%	4	14.81%	17	4	44.44%	3	20.00%	7
No	41	75.92%	23	85.18%	64	5	55.55%	12	80.00%	17
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.8 Did you learn through family and friends about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	19	35.18%	7	25.92%	26	0	0	3	20.00%	3
No	35	64.81%	20	74.07%	55	9	100.00%	12	80.00%	21
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.9 Did you learn through the mass media (i.e., TV, radio, newspapers)about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	13	24.07%	6	22.22%	19	6	66.66%	4	26.66%	10
No	41	75.92%	21	77.77%	62	3	33.33%	11	73.33%	14
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.10 Did you learn through the books about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	3	5.55%	1	3.70%	4	1	11.11%	1	6.66%	2
No	51	94.44%	26	96.29%	77	8	88.88%	14	93.33%	22
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.11 Did you learn through Government agencies?about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	14	25.92%	8	29.62%	22	5	55.55%	8	53.33%	13
No	40	74.07%	19	70.37%	59	4	44.44%	7	46.66%	11
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.12 Did you learn through a Lawyer about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	21	38.88%	2	7.40%	23	3	33.33%	4	26.66%	7
No	33	61.11%	25	92.59%	58	6	66.66%	11	73.33%	17
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.13 Did you learn through a Social Worker about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	4	7.40%	0	0	4	1	11.11%	1	6.66%	2
No	50	92.59%	27	100.00%	77	8	88.88%	14	93.33%	22
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.14 Did you learn through a Policeman about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	7	12.96%	1	3.70%	8	0	0	1	6.66%	1
No	47	87.03%	26	96.29%	73	9	100.00%	14	93.33%	23
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.15 Did you learn through a Barangay Official/Community Leader about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	3.70%	4	14.81%	6	0	0	0	0	0
No	52	96.29%	23	85.18%	75	9	100.00%	15	100.00%	24
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.16 Before you filed a case in court/received a formal complaint through the court, were you aware that the courts can resolve legal disputes between two (2) parties?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	54	100.00%	24	88.88%	78	9	100.00%	15	100.00%	24
No	0	0	3	11.11%	3	0	0	0	0	0
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.17 Before you filed a case in court/received a formal complaint through the court, were you aware of the existence of the Barangay Justice System to settle civil disputes between two (2) parties from the same barangay?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	52	98.11%	27	100.00%	79	9	100.00%	14	93.33%	23
No	1	1.88%	0	0	1	0	0	1	6.66%	1
Total Responses	53	100.00%	27	100.00%	80	9	100.00%	15	100.00%	24

Table 9.18 Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	52	96.29%	18	66.66%	70	9	100.00%	15	100.00%	24
No	1	1.85%	8	29.62%	9	0	0	0	0	0
Total Non-Response	1	1.85%	1	3.70%	2	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.19 Before you filed a case in court/received a formal complaint through the court, were you aware that you need a lawyer to bring a case to court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	53	98.14%	26	96.29%	79	7	77.77%	12	80.00%	19
No	0	0	1	3.70%	1	2	22.22%	3	20.00%	5
Total Non-Response	1	1.85%	0	0	1	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.20 Before you filed a case in court/received a formal complaint through the court, were you aware that your right to access to courts is guaranteed by the constitution?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	52	96.29%	23	85.18%	75	8	88.88%	15	100.00%	23
No	1	1.85%	3	11.11%	4	1	11.11%	0	0	1
Total Non-Response	1	1.85%	1	3.70%	2	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.21 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case cannot be forced to take the witness stand?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	32	59.25%	22	81.48%	54	6	66.66%	12	80.00%	18
No	22	40.74%	5	18.51%	27	3	33.33%	3	20.00%	6
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.22 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has a right to speedy trial?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	48	88.88%	26	96.29%	74	9	100.00%	15	100.00%	24
No	6	11.11%	1	3.70%	7	0	0	0	0	0
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.23 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has the right to a lawyer and that the court must provide him/her with a lawyer if he/she cannot afford to hire one?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	53	98.14%	27	100.00%	80	9	100.00%	15	100.00%	24
No	1	1.85%	0	0	1	0	0	0	0	0
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.24 When you filed your case, how confident were you that the court will be able to resolved your case and serve justice?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not confident	0	0	1	9.09%	1	0	0	1	3.70%	1
Not confident	3	10.34%	0	0	3	3	5.55%	0	0	3
Neither confident nor not confident	8	27.58%	1	9.09%	9	8	14.81%	1	3.70%	9
Confident	15	51.72%	9	81.81%	24	15	27.77%	9	33.33%	24
Definitely confident	3	10.34%	0	0	3	3	5.55%	0	0	3
Total Non-Response	0	0	0	0	0	25	46.29%	16	59.25%	41
Total Responses	29	100.00%	11	100.00%	40	54	100.00%	27	100.00%	81

Table 9.25 How many months did it take to formally file your complaint in court from the time the incident took place?

Litigants								
Lapu-Lapu City, Cebu			Toledo City, Cebu			Mean for All Responses	CV for All Responses	Total Responses
Mean	CV	N	Mean	CV	N			
10.63	244.73	28	3.65	115.89	10	8.8	256.31	38

Table 9.26 Did you pay any fee when you filed the case?

Responses	Litigants				Total Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	17	31.48%	7	25.92%	24
No	13	24.07%	5	18.51%	18
Total Non-Response	24	44.44%	15	55.55%	39
Total	54	100.00%	27	100.00%	81

Table 9.27 Did you pay lawyer's fees upon filing the case?

Responses	Litigants				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	13	24.07%	4	14.81%	17
No	41	75.92%	23	85.18%	64
Total Responses	54	100.00%	27	100.00%	81

Table 9.28 Did you pay filing fee upon filing the case?

Responses	Litigants				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	11	20.37%	7	25.92%	18
No	43	79.62%	20	74.07%	63
Total Responses	54	100.00%	27	100.00%	81

Table 9.29 Did you pay Mediation Fee upon filing the case?

Responses	Litigants				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	0	0	2	7.40%	2
No	54	100.00%	25	92.59%	79
Total Responses	54	100.00%	27	100.00%	81

Table 9.30 Did you experience any difficulty in scheduling the case hearings?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	29	54.71%	7	25.92%	36	12	22.22%	2	7.40%	14
No	24	45.28%	19	70.37%	43	18	33.33%	11	40.74%	29
Total Non-Response	0	0	1	3.70%	1	24	44.44%	14	51.85%	38
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.31 Was the difficulty in scheduling case hearings caused by too many cases handled by the court?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	23	43.39%	6	22.22%	29	9	16.66%	2	7.40%	11
No	30	56.60%	21	77.77%	51	45	83.33%	25	92.59%	70
Total Responses	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.32 Was the difficulty in scheduling case hearings due to the Justice/Judge being absent most of the time?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
No	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81
Total Responses	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.33 Was the difficulty in scheduling case hearings due to the court's not starting on time?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	5	9.43%	1	3.70%	6	1	1.85%	0	0	1
No	48	90.56%	26	96.29%	74	53	98.14%	27	100.00%	80
Total Responses	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.34 Was the difficulty in scheduling case hearings due to the reason that the lawyers are not always available?

Responses	Lawyers					Litigants				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	6	11.32%	3	11.11%	9	3	5.55%	0	0	3
No	47	88.67%	24	88.88%	71	51	94.44%	27	100.00%	78
Total Responses	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.35 How did you usually go to the court?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Walk	2	3.70%	4	14.81%	6	2	22.22%	4	26.66%	6
Private Vehicle	12	22.22%	5	18.51%	17	2	22.22%	2	13.33%	4
Public Vehicle	34	62.96%	14	51.85%	48	1	11.11%	3	20.00%	4
Others	2	3.70%	4	14.81%	6	1	11.11%	0	0	1
Total Non-Response	4	7.40%	0	0	4	3	33.33%	6	40.00%	9
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.36 How much does it usually cost you to travel to court?

Groups	Lapu-Lapu City, Cebu			Toledo City, Cebu			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Litigants	84	182.41	48	64.33	105.54	18	78.64	171.84	66
Stakeholders	425	168.72	4	55	126.99	8	178.33	235.59	12

Table 9.37 How often do your hearings start on time?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	1	1.88%	1	3.70%	2	3	5.55%	12	44.44%	15	0	0	1	6.66%	1
Seldom	6	11.32%	7	25.92%	13	4	7.40%	1	3.70%	5	0	0	4	26.66%	4
Sometimes	8	15.09%	6	22.22%	14	13	24.07%	5	18.51%	18	3	33.33%	0	0	3
Most of the time	29	54.71%	11	40.74%	40	28	51.85%	7	25.92%	35	2	22.22%	3	20.00%	5
All of the time	8	15.09%	2	7.40%	10	6	11.11%	2	7.40%	8	1	11.11%	1	6.66%	2
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	3	33.33%	6	40.00%	9
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.38 On the average, how long did you have to wait for a hearing to start?

Groups	Lapu-Lapu City, Cebu			Toledo City, Cebu			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Lawyers	1.33	130.57	30	0.75	46.1	17	1.12	126.79	47
Litigants	**0.95**	**90.38**	**19**	**1.53**	**61.55**	**18**	**1.23**	**75.9**	**37**
Stakeholders	**1**	**0**	**3**	**1.45**	**55.06**	**5**	**1.28**	**50.49**	**8**

Table 9.39 Who are the top three (3) causes of delay?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Justice/Judge	14	26.42%	9	33.33%	23	12	22.22%	7	25.93%	19	3	33.33%	4	26.67%	7
Lawyer	20	37.74%	15	55.56%	35	14	25.93%	7	25.93%	21	3	33.33%	5	33.33%	8
Complainant/Plaintiff	12	22.64%	6	22.22%	18	6	11.11%	5	18.52%	11	0	0.00%	1	6.67%	1
Defendant	7	13.21%	7	25.93%	14	7	12.96%	4	14.81%	11	0	0	0	0	0
Witness	13	24.53%	10	37.04%	23	6	11.11%	6	22.22%	12	0	0	0	0	0
Others	0	0	0	0	0	1	1.85%	2	7.41%	3	0	0	0	0	0
Total Non-Response	26	49.06%	9	33.33%	35	36	66.67%	12	44.44%	48	6	66.67%	10	66.67%	16
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.40 How would you rate the pace of the whole litigation process of your case?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very slow	10	18.86%	1	3.70%	11	8	14.81%	6	22.22%	14	2	22.22%	3	20.00%	5
Slow	16	30.18%	8	29.62%	24	20	37.03%	10	37.03%	30	1	11.11%	0	0	1
Just right	18	33.96%	16	59.25%	34	25	46.29%	9	33.33%	34	2	22.22%	6	40.00%	8
Fast	6	11.32%	1	3.70%	7	1	1.85%	1	3.70%	2	1	11.11%	0	0	1
Very fast	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total Non-Response	1	1.88%	1	3.70%	2	0	0	1	3.70%	1	3	33.33%	6	40.00%	9
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.41 Did you experience any difficulty in understanding the court proceedings?

Responses	Litigants				Total Count	Other Stakeholders				Total Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	15	27.77%	6	22.22%	21	0	0	1	6.66%	1
No	39	72.22%	21	77.77%	60	6	66.66%	9	60.00%	15
Total Non-Response	0	0	0	0	0	3	33.33%	5	33.33%	8
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.42 Did you experience any difficulty in understanding the court proceedings because you cannot understand English?

Responses	Litigants				Total Count	Other Stakeholders				Total Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	9	16.66%	4	14.81%	13	0	0	0	0	0
No	45	83.33%	23	85.18%	68	9	100.00%	15	100.00%	24
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.43 Did you experience any difficulty in understanding the court proceedings because you encountered difficulties in hearing the proceedings?

Responses	Litigants				Total Count	Other Stakeholders				Total Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	3.70%	4	14.81%	6	0	0	1	6.66%	1
No	52	96.29%	23	85.18%	75	9	100.00%	14	93.33%	23
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.44 Did you experience any difficulty in understanding the court proceedings due to too many technical terms?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	3.70%	4	14.81%	6	0	0	1	6.66%	1
No	52	96.29%	23	85.18%	75	9	100.00%	14	93.33%	23
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.45 Did you testify during the hearing?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	33	61.11%	12	44.44%	45	5	55.55%	6	40.00%	11
No	19	35.18%	15	55.55%	34	1	11.11%	4	26.66%	5
Total Non-Response	2	3.70%	0	0	2	3	33.33%	5	33.33%	8
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.46 Did you request for an interpreter?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	5	9.25%	1	3.70%	6	0	0	3	20.00%	3
No	26	48.14%	10	37.03%	36	5	55.55%	3	20.00%	8
Total Non-Response	23	42.59%	16	59.25%	39	4	44.44%	9	60.00%	13
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.47 Was the interpreter helpful?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very much	2	3.70%	0	0	2	0	0	3	20.00%	3
To some extent	1	1.85%	1	3.70%	2	0	0	0	0	0
Sufficient enough	2	3.70%	0	0	2	0	0	0	0	0
Total Non-Response	49	90.74%	26	96.29%	75	9	100.00%	12	80.00%	21
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.48 Did you hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	6	11.11%	3	11.11%	9	0	0	0	0	0
No	47	87.03%	24	88.88%	71	6	66.66%	10	66.66%	16
Total Non-Response	1	1.85%	0	0	1	3	33.33%	5	33.33%	8
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.49 Why did you not hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Total Non-Response	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24
Total	**54**	**100.00%**	**27**	**100.00%**	**81**	**9**	**100.00%**	**15**	**100.00%**	**24**

Table 9.50 How did the Justice/Judge address you?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Mr./ Mrs./ Ms.	33	61.11%	10	37.03%	43	4	44.44%	4	26.66%	8
First name only	5	9.25%	2	7.40%	7	2	22.22%	4	26.66%	6
Last name only	10	18.51%	8	29.62%	18	0	0	1	6.66%	1
Others	3	5.55%	4	14.81%	7	3	33.33%	6	40.00%	9
Total Non-Response	3	5.55%	3	11.11%	6	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.51 When your case was still being heard in court, was the Justice/Judge fair?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	2	3.70%	1	3.70%	3	0	0	0	0	0
Seldom	2	3.70%	1	3.70%	3	0	0	0	0	0
Sometimes	15	27.77%	5	18.51%	20	2	22.22%	2	13.33%	4
Most of the time	32	59.25%	15	55.55%	47	5	55.55%	5	33.33%	10
All of the time	3	5.55%	5	18.51%	8	2	22.22%	8	53.33%	10
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.52 When your case was still being heard in court, was the Justice/Judge in control of the proceedings?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Seldom	2	3.70%	0	0	2	0	0	0	0	0
Sometimes	5	9.25%	3	11.11%	8	1	11.11%	0	0	1
Most of the time	38	70.37%	13	48.14%	51	4	44.44%	5	33.33%	9
All of the time	9	16.66%	11	40.74%	20	4	44.44%	10	66.66%	14
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.53 When your case was still being heard in court, was the Justice/Judge attentive to the lawyer's questions?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Seldom	4	7.40%	0	0	4	0	0	1	6.66%	1
Sometimes	2	3.70%	2	7.40%	4	1	11.11%	0	0	1
Most of the time	41	75.92%	11	40.74%	52	5	55.55%	6	40.00%	11
All of the time	7	12.96%	14	51.85%	21	3	33.33%	8	53.33%	11
Total Responses	**54**	**100.00%**	**27**	**100.00%**	**81**	**9**	**100.00%**	**15**	**100.00%**	**24**

Table 9.54 When your case was still being heard in court, was the Justice/Judge attentive to the answers of the witnesses?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	1	1.85%	0	0	1	0	0	0	0	0
Seldom	1	1.85%	0	0	1	0	0	0	0	0
Sometimes	5	9.25%	1	3.70%	6	2	22.22%	1	6.66%	3
Most of the time	41	75.92%	11	40.74%	52	3	33.33%	4	26.66%	7
All of the time	6	11.11%	14	51.85%	20	4	44.44%	10	66.66%	14
Total Non-Response	0	0	1	3.70%	1	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.55 When your case was still being heard in court, was the Justice/Judge interrupted or distracted by activities in the courtroom?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	10	18.51%	12	44.44%	22	0	0	3	20.00%	3
Seldom	14	25.92%	4	14.81%	18	3	33.33%	4	26.66%	7
Sometimes	22	40.74%	5	18.51%	27	5	55.55%	7	46.66%	12
Most of the time	7	12.96%	5	18.51%	12	1	11.11%	1	6.66%	2
All of the time	1	1.85%	1	3.70%	2	0	0	0	0	0
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.56 When your case was still being heard in court, did the Justice/Judge appear knowledgeable about the proper procedure for conducting hearings?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	1	1.85%	0	0	1	0	0	0	0	0
Sometimes	5	9.25%	1	3.70%	6	0	0	0	0	0
Most of the time	39	72.22%	11	40.74%	50	4	44.44%	4	26.66%	8
All of the time	9	16.66%	15	55.55%	24	5	55.55%	11	73.33%	16
Total Responses	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.57 When your case was still being heard in court, did appearance of the Justice/Judge command respect?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	1	1.85%	0	0	1	0	0	0	0	0
Seldom	1	1.85%	0	0	1	0	0	0	0	0
Sometimes	5	9.25%	0	0	5	0	0	0	0	0
Most of the time	40	74.07%	12	44.44%	52	4	44.44%	3	20.00%	7
All of the time	6	11.11%	14	51.85%	20	5	55.55%	12	80.00%	17
Total Non-Response	1	1.85%	1	3.70%	2	0	0	0	0	0
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.58 When your case was still being heard in court, did the Justice/Judge show any bias against you because of your economic status, educational attainment, gender, religion, or ethnic origin?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	28	51.85%	21	77.77%	49	3	33.33%	5	33.33%	8
Seldom	9	16.66%	2	7.40%	11	2	22.22%	2	13.33%	4
Sometimes	11	20.37%	0	0	11	1	11.11%	1	6.66%	2
Most of the time	6	11.11%	2	7.40%	8	0	0	0	0	0
All of the time	0	0	2	7.40%	2	0	0	0	0	0
Total Non-Response	0	0	0	0	0	3	33.33%	7	46.66%	10
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.59 When your case was still being heard in court, did the court personnel show any bias against you because of your economic status, educational attainment, gender, religion, or ethnic origin?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	27	50.00%	19	70.37%	46	3	33.33%	5	33.33%	8
Seldom	8	14.81%	1	3.70%	9	2	22.22%	2	13.33%	4
Sometimes	15	27.77%	4	14.81%	19	1	11.11%	1	6.66%	2
Most of the time	4	7.40%	1	3.70%	5	0	0	0	0	0
All of the time	0	0	2	7.40%	2	0	0	0	0	0
Total Non-Response	0	0	0	0	0	3	33.33%	7	46.66%	10
Total	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.60 Based on your experience, how often do the Justice/Judges and court personnel show appropriate courtesy and respect to litigants?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Rarely	0	0	0	0	0	2	3.77%	1	3.70%	3
Undecided	0	0	0	0	0	0	0	2	7.40%	2
Usually	2	50.00%	1	25.00%	3	34	64.15%	13	48.14%	47
Always	2	50.00%	3	75.00%	5	17	32.07%	11	40.74%	28
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.61 How confident are you that Justices/Judges of this court are able to remain neutral and avoid suspicions of favoritism and partiality?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Confident	3	75.00%	1	25.00%	4
Definitely confident	1	25.00%	3	75.00%	4
Total Responses	4	100.00%	4	100.00%	8

Table 9.62 Is this court, as an institution, free from external controls, influence or pressure?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	1	1.88%	0	0	1
Not free	0	0	0	0	0	3	5.66%	1	3.70%	4
Neither free nor not free	0	0	0	0	0	8	15.09%	5	18.51%	13
Free	2	50.00%	1	25.00%	3	34	64.15%	13	48.14%	47
Definitely free	2	50.00%	3	75.00%	5	6	11.32%	8	29.62%	14
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.63 Are the individual Justices/Judges of this court free to make decisions without undue pressure or influence?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	1	1.88%	1	3.70%	2
Neither free nor not free	0	0	0	0	0	9	16.98%	4	14.81%	13
Free	2	50.00%	1	25.00%	3	37	69.81%	16	59.25%	53
Definitely free	2	50.00%	3	75.00%	5	6	11.32%	6	22.22%	12
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.64 Did you personally witness any form of corruption in this court?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	1	1.88%	1	3.70%	2	3	5.55%	1	3.70%	4	4	44.44%	3	20.00%	7
No	4	100.00%	4	100.00%	8	52	98.11%	24	88.88%	76	51	94.44%	26	96.29%	77	5	55.55%	12	80.00%	17
Total Non-Response	0	0	0	0	0	0	0	2	7.40%	2	0	0	0	0	0	0	0	0	0	
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.65 Did corruption manifest through the intentional delay of the case?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	1	3.70%	1	0	0	1	3.70%	1	3	33.33%	0	0	3
No	4	100.00%	4	100.00%	8	53	100.00%	26	96.29%	79	54	100.00%	26	96.29%	80	6	66.66%	15	100.00%	21
Total Response	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.66 Did corruption manifest in the bribery of the Justice/Judge and/or court personnel for a favorable decision?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	1	11.11%	1	6.66%	2
No	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	26	96.29%	80	8	88.88%	14	93.33%	22
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.67 Did corruption manifest through the intentional delay in the decision regarding the case?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	1	3.70%	1	2	3.70%	1	3.70%	3	1	11.11%	1	6.66%	2
No	4	100.00%	4	100.00%	8	53	100.00%	26	96.29%	79	52	96.29%	26	96.29%	78	8	88.88%	14	93.33%	22
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.68 Did you witness bribery for the issuance of Temporary Restraining Order?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
No	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	26	96.29%	80	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.69 Is there a formal system for handling complaints against personnel and Justices/Judges in this court?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	2	50.00%	2	50.00%	4
No	2	50.00%	2	50.00%	4
Total Responses	4	100.00%	4	100.00%	8

Table 9.70 Do you think the existing system is adequate in handling complaints?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	1	25.00%	2	50.00%	3
No	1	25.00%	0	0	1
Total Non-Response	2	50.00%	2	50.00%	4
Total	4	100.00%	4	100.00%	8

Table 9.71 Were there administrative complaints filed against court personnel and Justices/Judges in the past six (6) months?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	50.00%	1	25.00%	3	2	3.77%	0	0	2	1	1.85%	1	3.70%	2	1	11.11%	0	0	1
No	2	50.00%	3	75.00%	5	50	94.33%	26	96.29%	76	53	98.14%	26	96.29%	79	8	88.88%	15	100.00%	23
Total Non-Response	0	0	0	0	0	1	1.88%	1	3.70%	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.72 Was the complaint due to the inappropriate demeanor of the Justice/Judge or court personnel?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	25.00%	1	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
No	4	100.00%	3	75.00%	7	53	100.00%	27	100.00%	80	54	100.00%	26	96.29%	80	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.73 Was the complaint due to inefficiency?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	25.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
No	3	75.00%	4	100.00%	7	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.74 Was the complaint due to incompetence?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	25.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
No	3	75.00%	4	100.00%	7	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.75 Was the complaint due to lack of integrity?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
No	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.76 Was the complaint due to unfairness and partiality?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	0	0	0
No	4	100.00%	4	100.00%	8	52	98.11%	27	100.00%	79	53	98.14%	27	100.00%	80	9	100.00%	15	100.00%	24
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.77 Were the lawyers mostly the complainants?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	1	25.00%	0	0	1
No	3	75.00%	4	100.00%	7
Total Responses	4	100.00%	4	100.00%	8

Table 9.78 Were the litigants mostly the complainants?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Yes	0	0	1	25.00%	1
No	4	100.00%	3	75.00%	7
Total Responses	4	100.00%	4	100.00%	8

Table 9.79 Were the Justices/Judges mostly the complainants?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
No	4	100.00%	4	100.00%	8
Total Responses	4	100.00%	4	100.00%	8

Table 9.80 Were the court personnel from your own court mostly the complainants?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
No	4	100.00%	4	100.00%	8
Total Responses	4	100.00%	4	100.00%	8

Table 9.81 Were the court personnel from other courts mostly the complainants?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
No	4	100.00%	4	100.00%	8
Total Responses	4	100.00%	4	100.00%	8

Table 9.82 What happened to this complaint?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Dismissed	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Nothing happened	1	1.88%	0	0	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Still pending	0	0	0	0	0	0	0	0	0	0	1	11.11%	0	0	1
Total Non-Response	51	96.22%	27	100.00%	78	53	98.14%	26	96.29%	79	8	88.88%	15	100.00%	23
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.83 How confident are you that his case will be resolved satisfactorily?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Not confident	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Confident	1	25.00%	1	25.00%	2	0	0	0	0	0	1	1.85%	0	0	1	1	11.11%	0	0	1
Definitely confident	1	25.00%	0	0	1	0	0	0	0	0	0	0	1	3.70%	1	8	88.88%	15	100.00%	23
Total Non-Response	2	50.00%	3	75.00%	5	52	98.11%	27	100.00%	79	53	98.14%	26	96.29%	79	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.84 How much did the administrative complaint affect your court negatively?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Moderate	1	25.00%	0	0	1
Not at all	1	25.00%	1	25.00%	2
Total Non-Response	2	50.00%	3	75.00%	5
Total	4	100.00%	4	100.00%	8

Table 9.85 How much did the administrative complaint affect your case negatively?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very Much	0	0	0	0	0	0	0	1	3.70%	1
Moderate	1	1.88%	0	0	1	1	1.85%	0	0	1
Not Much	1	1.88%	0	0	1	0	0	0	0	0
Total Non-Response	51	96.22%	27	100.00%	78	53	98.14%	26	96.29%	79
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81

Table 9.86 How satisfied or dissatisfied were you with your experience with the court?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very dissatisfied	1	1.88%	0	0	1	2	3.70%	3	11.11%	5	0	0	0	0	0
Dissatisfied	2	3.77%	0	0	2	2	3.70%	4	14.81%	6	1	11.11%	1	6.66%	2
Neither satisfied nor dissatisfied	8	15.09%	3	11.11%	11	22	40.74%	5	18.51%	27	1	11.11%	0	0	1
Satisfied	37	69.81%	20	74.07%	57	25	46.29%	15	55.55%	40	5	55.55%	7	46.66%	12
Very satisfied	5	9.43%	4	14.81%	9	2	3.70%	0	0	2	1	11.11%	4	26.66%	5
Total Non-Response						1	1.85%	0	0	1	1	11.11%	3	20.00%	4
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.87 What is your response to the statement: "My lawyer' is concerned about protecting my rights"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	1.85%	1	3.70%	2	0	0	0	0	0
Disagree	0	0	2	7.40%	2	2	3.70%	1	3.70%	3	0	0	0	0	0
Agree	11	20.75%	10	37.03%	21	40	74.07%	16	59.25%	56	7	77.77%	9	60.00%	16
Strongly agree	41	77.35%	15	55.55%	56	11	20.37%	9	33.33%	20	2	22.22%	6	40.00%	8
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.88 What is your response to the statement: "My lawyer" has adequate knowledge and training in law to protect my rights and interest"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	1	3.70%	1	0	0	2	7.40%	2	0	0	1	6.66%	1
Neither agree nor disagree	0	0	0	0	0	1	1.85%	2	7.40%	3	1	11.11%	1	6.66%	2
Agree	16	30.18%	17	62.96%	33	0	0	0	0	0	7	77.77%	9	60.00%	16
Strongly agree	36	67.92%	9	33.33%	45	42	77.77%	15	55.55%	57	1	11.11%	4	26.66%	5
Total Non-Response	1	1.88%	0	0	1	11	20.37%	8	29.62%	19	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.89 What is your response to the statement: "My lawyer is doing his/her best in protecting my rights"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree						1	1.85%	1	3.70%	2	0	0	0	0	0
Disagree	0	0	1	3.70%	1	0	0	2	7.40%	2	0	0	1	6.66%	1
Neither disagree nor agree	0	0	1	3.70%	1	0	0	0	0	0	0	0	1	6.66%	1
Agree	10	19.23%	9	33.33%	19	37	68.51%	14	51.85%	51	8	88.88%	11	73.33%	19
Strongly agree	42	80.76%	16	59.25%	58	16	29.62%	10	37.03%	26	1	11.11%	2	13.33%	3
Total Responses	52	100.00%	27	100.00%	79	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.90 What is your response to the statement: "My lawyer explains to me the progress of my case"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Disagree	0	0	0	0	0	0	0	2	7.40%	2	0	0	0	0	0
Neither disagree nor agree	1	1.88%	0	0	1	1	1.85%	0	0	1	1	11.11%	2	13.33%	3
Agree	20	37.73%	12	44.44%	32	40	74.07%	15	55.55%	55	8	88.88%	9	60.00%	17
Strongly agree	31	58.49%	15	55.55%	46	13	24.07%	9	33.33%	22	0	0	4	26.66%	4
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.91 What is your response to the statement: "My lawyer explains to me possible options/strategies regarding my case"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1					
Disagree	0	0	0	0	0	0	0	3	11.11%	3	1	11.11%	0	0	1
Neither disagree nor agree	1	1.88%	0	0	1	0	0	1	3.70%	1	0	0	1	6.66%	1
Agree	14	26.41%	12	44.44%	26	39	72.22%	14	51.85%	53	8	88.88%	8	53.33%	16
Strongly agree	37	69.81%	15	55.55%	52	14	25.92%	8	29.62%	22	0	0	6	40.00%	6
Total Non-Response	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.92 How satisfied are you with your professional work as a Judge or Justice?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Very dissatisfied	1	25.00%	0	0	1
Neither satisfied nor dissatisfied	1	25.00%	0	0	1
Satisfied	2	50.00%	2	50.00%	4
Very satisfied	0	0	2	50.00%	2
Total Responses	4	100.00%	4	100.00%	8

Table 9.93 What is/are the source/s of your dissatisfaction?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Total Non-Response	4	100.00%	4	100.00%	8
Total	4	100.00%	4	100.00%	8

Table 9.94 Overall, what is your level of trust in the whole Judiciary?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	2	3.77%	0	0	2	2	3.70%	5	18.51%	7	0	0	0	0	0
Undecided						6	11.32%	3	11.11%	9	17	31.48%	4	14.81%	21	0	0	2	13.33%	2
Trust	3	75.00%	1	25.00%	4	43	81.13%	24	88.88%	67	19	35.18%	13	48.14%	32	5	55.55%	9	60.00%	14
Much Trust	1	25.00%	3	75.00%	4	2	3.77%	0	0	2	1	1.85%	3	11.11%	4	4	44.44%	4	26.66%	8
Don't know	0	0	0	0	0	0	0	0	0	0	15	27.77%	2	7.40%	17	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.95 Overall, what is your level of trust in the Supreme Court?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	0	0	0	0	0	1	1.85%	1	3.70%	2	0	0	0	0	0
Distrust	0	0	0	0	0	1	1.88%	0	0	1	0	0	1	3.70%	1	0	0	0	0	0
Undecided	0	0	0	0	0	7	13.20%	2	7.40%	9	13	24.07%	5	18.51%	18	0	0	1	6.66%	1
Trust	1	25.00%	0	0	1	34	64.15%	17	62.96%	51	20	37.03%	15	55.55%	35	5	55.55%	10	66.66%	15
Much Trust	3	75.00%	4	100.00%	7	9	16.98%	7	25.92%	16	2	3.70%	2	7.40%	4	3	33.33%	3	20.00%	6
Don't know	0	0	0	0	0	2	3.77%	1	3.70%	3	18	33.33%	3	11.11%	21	1	11.11%	1	6.66%	2
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.96 Overall, what is your level of trust in the Court of Appeals?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	1	1.88%	0	0	1	0	0	1	3.70%	1	0	0	0	0	0
Distrust	0	0	0	0	0	1	1.88%	2	7.40%	3	1	1.85%	2	7.40%	3	0	0	0	0	0
Undecided	2	50.00%	0	0	2	10	18.86%	5	18.51%	15	16	29.62%	5	18.51%	21	0	0	2	13.33%	2
Trust	0	0	2	50.00%	2	38	71.69%	16	59.25%	54	15	27.77%	10	37.03%	25	6	66.66%	9	60.00%	15
Much Trust	1	25.00%	2	50.00%	3	1	1.88%	3	11.11%	4	2	3.70%	1	3.70%	3	2	22.22%	3	20.00%	5
Don't know	1	25.00%	0	0	1	2	3.77%	1	3.70%	3	20	37.03%	8	29.62%	28	1	11.11%	1	6.66%	2
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.97 Overall, what is your level of trust in the Sandiganbayan?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	0	0	0	0	0	0	0	2	7.40%	2	0	0	1	6.66%	1
Undecided	0	0	0	0	0	13	24.52%	2	7.40%	15	12	22.22%	3	11.11%	15	0	0	2	13.33%	2
Trust	1	25.00%	0	0	1	32	60.37%	17	62.96%	49	14	25.92%	10	37.03%	24	7	77.77%	7	46.66%	14
Much Trust	2	50.00%	4	100.00%	6	1	1.88%	2	7.40%	3	3	5.55%	0	0	3	1	11.11%	3	20.00%	4
Don't know	1	25.00%	0	0	1	7	13.20%	6	22.22%	13	24	44.44%	12	44.44%	36	1	11.11%	2	13.33%	3
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.98 Overall, what is your level of trust in the Court of Tax Appeals?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	2	3.77%	0	0	2	0	0	2	7.40%	2	0	0	0	0	0
Distrust	0	0	0	0	0	0	0	0	0	0	2	3.70%	2	7.40%	4	0	0	2	13.33%	2
Undecided	0	0	0	0	0	11	20.75%	4	14.81%	15	9	16.66%	4	14.81%	13	2	22.22%	3	20.00%	5
Trust	0	0	1	25.00%	1	21	39.62%	15	55.55%	36	8	14.81%	6	22.22%	14	4	44.44%	5	33.33%	9
Much Trust	1	25.00%	1	25.00%	2	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	3	20.00%	3
Don't know	3	75.00%	2	50.00%	5	18	33.96%	8	29.62%	26	34	62.96%	13	48.14%	47	3	33.33%	2	13.33%	5
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.99 Overall, what is your level of trust in Municipal Trial Courts in Cities?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0	0	0	0	0	0
Distrust	0	0	0	0	0	1	1.88%	2	7.40%	3	1	1.85%	1	3.70%	2	0	0	1	6.66%	1
Undecided	0	0	0	0	0	6	11.32%	4	14.81%	10	19	35.18%	5	18.51%	24	0	0	1	6.66%	1
Trust	3	75.00%	1	25.00%	4	37	69.81%	15	55.55%	52	17	31.48%	13	48.14%	30	6	66.66%	9	60.00%	15
Much Trust	1	25.00%	3	75.00%	4	6	11.32%	2	7.40%	8	3	5.55%	2	7.40%	5	2	22.22%	4	26.66%	6
Don't know	0	0	0	0	0	2	3.77%	3	11.11%	5	14	25.92%	6	22.21%	20	1	11.11%	0	0	1
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.100 Overall, what is your level of trust in Regional Trial Courts?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Undecided	0	0	0	0	0	5	9.43%	5	18.51%	10	21	38.88%	6	22.22%	27	0	0	1	6.66%	1
Trust	0	0	0	0	0	42	79.24%	19	70.37%	61	23	42.59%	15	55.55%	38	6	66.66%	11	73.33%	17
Much Trust	3	75.00%	1	25.00%	4	4	7.54%	2	7.40%	6	4	7.40%	1	3.70%	5	3	33.33%	3	20.00%	6
Don't know	1	25.00%	3	75.00%	4	1	1.88%	0	0	1	5	9.25%	4	14.81%	9	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.101 Overall, what is your level of trust in Metropolitan Trial Courts?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	0	0	1	0	0	1	6.66%	1
Undecided	0	0	0	0	0	8	15.09%	4	14.81%	12	13	24.07%	5	18.51%	18	0	0	2	13.33%	2
Trust	0	0	1	25.00%	1	35	66.03%	16	59.25%	51	15	27.77%	10	37.03%	25	6	66.66%	8	53.33%	14
Much Trust	1	25.00%	2	50.00%	3	1	1.88%	1	3.70%	2	1	1.85%	0	0	1	0	0	2	13.33%	2
Don't know	3	75.00%	1	25.00%	4	8	15.09%	5	18.51%	13	23	42.59%	12	44.44%	35	3	33.33%	2	13.33%	5
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.102 Overall, what is your level of trust in Shari'a Courts?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	0	0	1	3.70%	1	0	0	1	3.70%	1	0	0	0	0	0
Undecided	0	0	0	0	0	10	18.86%	3	11.11%	13	14	25.92%	3	11.11%	17	1	11.11%	3	20.00%	4
Trust	0	0	0	0	0	10	18.86%	6	22.22%	16	3	5.55%	3	11.11%	6	2	22.22%	4	26.66%	6
Much Trust	0	0	1	25.00%	1	1	1.88%	0	0	1						0	0	1	6.66%	1
Don't know	4	100.00%	3	75.00%	7	29	54.71%	17	62.96%	46	37	68.51%	20	74.07%	57	6	66.66%	7	46.66%	13
Total Non-Response	0	0	0	0	0	3	5.66%	0	0	3	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.103 Overall, what is your level of trust in the Municipal Circuit Trial Courts?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Distrust	0	0	0	0	0	1	1.88%	1	3.70%	2	0	0	0	0	0	0	0	1	6.66%	1
Undecided	0	0	0	0	0	7	13.20%	3	11.11%	10	11	20.37%	5	18.51%	16	0	0	1	6.66%	1
Trust	3	75.00%	1	25.00%	4	34	64.15%	19	70.37%	53	16	29.62%	9	33.33%	25	6	66.66%	10	66.66%	16
Much Trust	1	25.00%	3	75.00%	4	1	1.88%	2	7.40%	3	2	3.70%	1	3.70%	3	0	0	3	20.00%	3
Don't know	0	0	0	0	0	8	15.09%	2	7.40%	10	25	46.29%	12	44.44%	37	3	33.33%	0	0	3
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.104 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	0	0	1	0	0	0	0	0
Distrust	0	0	0	0	0	1	1.88%	0	0	1	0	0	1	3.70%	1	0	0	1	6.66%	1
Undecided	0	0	0	0	0	8	15.09%	3	11.11%	11	19	35.18%	5	18.51%	24	0	0	2	13.33%	2
Trust	2	50.00%	1	25.00%	3	36	67.92%	21	77.77%	57	20	37.03%	12	44.44%	32	7	77.77%	9	60.00%	16
Much Trust	2	50.00%	3	75.00%	5	1	1.88%	2	7.40%	3	1	1.85%	0	0	1	0	0	2	13.33%	2
Don't know	0	0	0	0	0	5	9.43%	0	0	5	13	24.07%	9	33.33%	22	2	22.22%	1	6.66%	3
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.105 How much trust do you think has the general public on the independence of your Court?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	0	0	1	3.70%	1
Distrust it	0	0	0	0	0	0	0	1	3.70%	1
Neither distrust nor trust it	1	25.00%	0	0	1	15	28.30%	2	7.40%	17
Trust it	2	50.00%	1	25.00%	3	35	66.03%	20	74.07%	55
Strongly trust it	1	25.00%	3	75.00%	4	1	1.88%	3	11.11%	4
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.106 How much trust do you think has the general public on the impartiality of your Court?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	0	0	1	3.70%	1
Distrust it	0	0	0	0	0	0	0	2	7.40%	2
Neither distrust nor trust it	1	25.00%	0	0	1	15	28.30%	2	7.40%	17
Trust it	2	50.00%	2	50.00%	4	34	64.15%	18	66.66%	52
Strongly trust it	1	25.00%	2	50.00%	3	2	3.77%	4	14.81%	6
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.107 How much trust do you think has the general public on the integrity and professionalism of your Court?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	0	0	1	3.70%	1
Distrust it	0	0	0	0	0	1	1.88%	2	7.40%	3
Neither distrust nor trust it	1	25.00%	0	0	1	15	28.30%	2	7.40%	17
Trust it	2	50.00%	1	25.00%	3	33	62.26%	18	66.66%	51
Strongly trust it	1	25.00%	3	75.00%	4	2	3.77%	4	14.81%	6
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.108 How much trust do you think has the general public on the whole judicial system of the Philippines?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	0	0	1	3.70%	1
Distrust it	1	25.00%	0	0	1	2	3.77%	3	11.11%	5
Neither distrust nor trust it	2	50.00%	0	0	2	14	26.41%	2	7.40%	16
Trust it	1	25.00%	2	50.00%	3	34	64.15%	21	77.77%	55
Strongly trust it	0	0	2	50.00%	2	1	1.88%	0	0	1
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.109 Overall, how would rate your court?

Responses	Judges					Lawyers				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	0	0	0	1	1.88%	0	0	1
Fair	0	0	0	0	0	15	28.30%	9	33.33%	24
Good	1	25.00%	0	0	1	21	39.62%	10	37.03%	31
Very Good	2	50.00%	4	100.00%	6	14	26.41%	7	25.92%	21
Excellent	1	25.00%	0	0	1	1	1.88%	1	3.70%	2
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80

Table 9.110 How many Justices would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	2	3.77%	2	7.40%	4	1	1.85%	0	0	1	1	11.11%	0	0	1
A few	0	0	0	0	0	4	7.54%	1	3.70%	5	9	16.66%	2	7.40%	11	0	0	2	13.33%	2
Some	1	25.00%	0	0	1	8	15.09%	5	18.51%	13	14	25.92%	5	18.51%	19	3	33.33%	4	26.66%	7
Many	3	75.00%	1	25.00%	4	20	37.73%	6	22.22%	26	10	18.51%	3	11.11%	13	4	44.44%	4	26.66%	8
Very many	0	0	3	75.00%	3	6	11.32%	1	3.70%	7	0	0	1	3.70%	1	0	0	1	6.66%	1
None	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	2	13.33%	2
Don't know	0	0	0	0	0	8	15.09%	3	11.11%	11	12	22.22%	6	22.22%	18					
Total Non-Response	0	0	0	0	0	5	9.43%	9	33.33%	14	7	12.96%	10	37.03%	17	1	11.11%	2	13.33%	3
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.111. How many Judges would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	3	5.66%	0	0	3	1	1.85%	1	3.70%	2	1	11.11%	1	6.66%	2
A few	0	0	0	0	0	5	9.43%	3	11.11%	8	11	20.37%	3	11.11%	14	1	11.11%	2	13.33%	3
Some	0	0	0	0	0	12	22.64%	5	18.51%	17	19	35.18%	2	7.40%	21	3	33.33%	3	20.00%	6
Many	4	100.00%	2	50.00%	6	26	49.05%	14	51.85%	40	15	27.77%	15	55.55%	30	4	44.44%	7	46.66%	11
Very many	0	0	2	50.00%	2	4	7.54%	5	18.51%	9	1	1.85%	1	3.70%	2	0	0	2	13.33%	2
None	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Don't know	0	0	0	0	0	1	1.88%	0	0	1	6	11.11%	5	18.51%	11	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.112 How many Lawyers/PAO would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	2	3.77%	1	3.70%	3	3	5.55%	2	7.40%	5	2	22.22%	0	0	2
A few	0	0	0	0	0	5	9.43%	2	7.40%	7	12	22.22%	4	14.81%	16	0	0	1	6.66%	1
Some	0	0	0	0	0	12	22.64%	4	14.81%	16	13	24.07%	5	18.51%	18	4	44.44%	3	20.00%	7
Many	4	100.00%	4	100.00%	8	23	43.39%	13	48.14%	36	23	42.59%	13	48.14%	36	3	33.33%	11	73.33%	14
Very many	0	0	0	0	0	9	16.98%	5	18.51%	14	0	0	0	0	0	0	0	0	0	0
None	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Don't know	0	0	0	0	0	0	0	1	3.70%	1	2	3.70%	3	11.11%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	1	3.70%	3	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.113 How many Clerks of Court would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	1	1.88%	1	3.70%	2	4	7.40%	1	3.70%	5	1	11.11%	0	0	1
A few	0	0	0	0	0	7	13.20%	2	7.40%	9	10	18.51%	5	18.51%	15	0	0	2	13.33%	2
Some	1	25.00%	0	0	1	11	20.75%	5	18.51%	16	13	24.07%	3	11.11%	16	4	44.44%	1	6.66%	5
Many	2	50.00%	3	75.00%	5	22	41.50%	12	44.44%	34	20	37.03%	11	40.74%	31	4	44.44%	11	73.33%	15
Very many	1	25.00%	1	25.00%	2	11	20.75%	6	22.22%	17	1	1.85%	2	7.40%	3	0	0	1	6.66%	1
Don't know	0	0	0	0	0	0	0	1	3.70%	1	6	11.11%	5	18.51%	11	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.114 How many Process Servers would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	3	5.66%	1	3.70%	4	4	7.40%	0	0	4	1	11.11%	0	0	1
A few	0	0	1	25.00%	1	9	16.98%	4	14.81%	13	9	16.66%	4	14.81%	13	0	0	0	0	0
Some	4	100.00%	3	75.00%	7	13	24.52%	9	33.33%	22	14	25.92%	3	11.11%	17	5	55.55%	3	20.00%	8
Many	0	0	0	0	0	19	35.84%	8	29.62%	27	20	37.03%	9	33.33%	29	2	22.22%	12	80.00%	14
Very many	0	0	0	0	0	6	11.32%	3	11.11%	9	0	0	1	3.70%	1	1	11.11%	0	0	1
Don't know	0	0	0	0	0	1	1.88%	2	7.40%	3	7	12.96%	10	37.03%	17	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.115 How many Stenographers would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	1	1.88%	1	3.70%	2	5	9.25%	0	0	5	1	11.11%	0	0	1
A few	0	0	0	0	0	7	13.20%	2	7.40%	9	7	12.96%	2	7.40%	9	0	0	0	0	0
Some	0	0	0	0	0	13	24.52%	8	29.62%	21	12	22.22%	4	14.81%	16	6	66.66%	3	20.00%	9
Many	4	100.00%	3	75.00%	7	24	45.28%	11	40.74%	35	21	38.88%	14	51.85%	35	1	11.11%	9	60.00%	10
Very many	0	0	1	25.00%	1	6	11.32%	4	14.81%	10	1	1.85%	2	7.40%	3	1	11.11%	3	20.00%	4
Don't know	0	0	0	0	0	0	0	1	3.70%	1	8	14.81%	5	18.51%	13	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.116 How many Police would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	8	15.09%	3	11.11%	11	3	5.55%	5	18.51%	8	1	11.11%	2	13.33%	3
A few	0	0	0	0	0	12	22.64%	8	29.62%	20	22	40.74%	7	25.92%	29	0	0	0	0	0
Some	2	50.00%	0	0	2	21	39.62%	10	37.03%	31	18	33.33%	9	33.33%	27	5	55.55%	5	33.33%	10
Many	2	50.00%	2	50.00%	4	8	15.09%	3	11.11%	11	7	12.96%	5	18.51%	12	2	22.22%	8	53.33%	10
Very many	0	0	0	0	0	1	1.88%	2	7.40%	3	0	0	0	0	0	0	0	0	0	0
None	0	0	0	0	0	0	0	0	0	0	2	3.70%	0	0	2	0	0	0	0	0
Don't know	0	0	2	50.00%	2	1	1.88%	1	3.70%	2	2	3.70%	1	3.70%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	1	11.11%	0	0	1
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.117 How many Sheriffs would you assess to be honest in the administration of justice?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	8	15.09%	3	11.11%	11	4	7.40%	2	7.40%	6	1	11.11%	0	0	1
A few	0	0	1	25.00%	1	13	24.52%	5	18.51%	18	19	35.18%	6	22.22%	25	1	11.11%	1	6.66%	2
Some	2	50.00%	0	0	2	15	28.30%	11	40.74%	26	15	27.77%	4	14.81%	19	5	55.55%	3	20.00%	8
Many	1	25.00%	1	25.00%	2	11	20.75%	5	18.51%	16	11	20.37%	5	18.51%	16	2	22.22%	11	73.33%	13
Very many	0	0	1	25.00%	1	3	5.66%	2	7.40%	5	0	0	0	0	0	0	0	0	0	0
None	0	0	1	25.00%	1	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Don't know	1	25.00%	0	0	1	0	0	1	3.70%	1	5	9.25%	10	37.03%	15	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.118 What is your response to the statement: "Overall, the court is accessible to its users"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	1	25.00%	0	0	1	2	3.77%	0	0	2	2	3.70%	1	3.70%	3	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	7	13.20%	6	22.22%	13	10	18.51%	3	11.11%	13	1	11.11%	0	0	1
Agree	3	75.00%	3	75.00%	6	31	58.49%	15	55.55%	46	34	62.96%	20	74.07%	54	5	55.55%	7	46.66%	12
Strongly agree	0	0	1	25.00%	1	13	24.52%	6	22.22%	19	7	12.96%	3	11.11%	10	3	33.33%	8	53.33%	11
Don't know	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.119 What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Disagree	0	0	1	25.00%	1						1	1.85%	1	3.70%	2	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	1	3.70%	2	0	0	1	6.66%	1
Agree	3	75.00%	1	25.00%	4	32	60.37%	18	66.66%	50	43	79.62%	17	62.96%	60	6	66.66%	9	60.00%	15
Strongly agree	1	25.00%	2	50.00%	3	20	37.73%	8	29.62%	28	8	14.81%	6	22.22%	14	3	33.33%	5	33.33%	8
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.120 What is your response to the statement: "Court is easily accessible by public transportation"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	0	0	2	7.40%	2	1	1.85%	1	3.70%	2	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0	0	0	0	0	0
Agree	3	75.00%	3	75.00%	6	30	56.60%	13	48.14%	43	44	81.48%	20	74.07%	64	5	55.55%	9	60.00%	14
Strongly agree	1	25.00%	1	25.00%	2	23	43.39%	11	40.74%	34	8	14.81%	6	22.22%	14	4	44.44%	6	40.00%	10
Don't know	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.121 What is your response to the statement: "Transportation cost to and from court is affordable"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	1.88%	1	3.70%	2	0	0	1	3.70%	1	0	0	0	0	0
Disagree	0	0	1	25.00%	1	0	0	4	14.81%	4	5	9.25%	4	14.81%	9	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	9	16.98%	4	14.81%	13	11	20.37%	1	3.70%	12	0	0	1	6.66%	1
Agree	3	75.00%	2	50.00%	5	27	50.94%	11	40.74%	38	34	62.96%	17	62.96%	51	5	55.55%	9	60.00%	14
Strongly agree	1	25.00%	1	25.00%	2	17	32.07%	8	29.62%	25	4	7.40%	3	11.11%	7	4	44.44%	5	33.33%	9
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.122 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Disagree	0	0	0	0	0	1	1.88%	2	7.40%	3	2	3.70%	2	7.40%	4	0	0	0	0	0
Neither disagree nor agree	2	50.00%	0	0	2	6	11.32%	4	14.81%	10	17	31.48%	3	11.11%	20	1	11.11%	0	0	1
Agree	2	50.00%	4	100.00%	6	33	62.26%	11	40.74%	44	31	57.40%	20	74.07%	51	5	55.55%	10	66.66%	15
Strongly agree	0	0	0	0	0	13	24.52%	10	37.03%	23	3	5.55%	2	7.40%	5	3	33.33%	5	33.33%	8
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.123 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	1	1.88%	0	0	1	5	9.25%	1	3.70%	6	0	0	0	0	0
Neither disagree nor agree	1	25.00%	0	0	1	8	15.09%	5	18.51%	13	19	35.18%	3	11.11%	22	0	0	2	13.33%	2
Agree	3	75.00%	3	75.00%	6	33	62.26%	13	48.14%	46	21	38.88%	18	66.66%	39	6	66.66%	6	40.00%	12
Strongly agree	0	0	1	25.00%	1	11	20.75%	9	33.33%	20	5	9.25%	3	11.11%	8	3	33.33%	7	46.66%	10
Don't Know	0	0	0	0	0	0	0	0	0	0	4	7.40%	2	7.40%	6	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.124 What is your response to the statement: "Court provides enough information to litigants about procedures and services"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1	0	0	1	3.70%	1	0	0	0	0	0
Disagree	1	25.00%	0	0	1	5	9.43%	5	18.51%	10	1	1.85%	4	14.81%	5	0	0	0	0	0
Neither disagree nor agree	1	25.00%	0	0	1	9	16.98%	7	25.92%	16	15	27.77%	3	11.11%	18	1	11.11%	1	6.66%	2
Agree	2	50.00%	4	100.00%	6	33	62.26%	11	40.74%	44	33	61.11%	15	55.55%	48	5	55.55%	6	40.00%	11
Strongly agree	0	0	0	0	0	6	11.32%	2	7.40%	8	4	7.40%	3	11.11%	7	3	33.33%	8	53.33%	11
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.125 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	7	13.20%	2	7.40%	9	1	1.85%	4	14.81%	5	0	0	1	6.66%	1
Disagree	0	0	0	0	0	20	37.73%	14	51.85%	34	17	31.48%	3	11.11%	20	1	11.11%	2	13.33%	3
Neither disagree nor agree	2	50.00%	0	0	2	11	20.75%	5	18.51%	16	14	25.92%	4	14.81%	18	1	11.11%	2	13.33%	3
Agree	2	50.00%	4	100.00%	6	10	18.86%	2	7.40%	12	16	29.62%	10	37.03%	26	4	44.44%	7	46.66%	11
Strongly agree	0	0	0	0	0	2	3.77%	3	11.11%	5	3	5.55%	4	14.81%	7	2	22.22%	3	20.00%	5
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	3	5.55%	2	7.40%	5	1	11.11%	0	0	1
Total Non-Response	0	0	0	0	0	3	5.66%	0	0	3	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.126 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	25.00%	1	3	5.66%	0	0	3	1	1.85%	0	0	1	2	22.22%	1	6.66%	3
Disagree	1	25.00%	1	25.00%	2	7	13.20%	3	11.11%	10	2	3.70%	4	14.81%	6	1	11.11%	5	33.33%	6
Neither disagree nor agree	1	25.00%	1	25.00%	2	12	22.64%	3	11.11%	15	13	24.07%	1	3.70%	14	2	22.22%	3	20.00%	5
Agree	2	50.00%	1	25.00%	3	19	35.84%	13	48.14%	32	28	51.85%	10	37.03%	38	3	33.33%	1	6.66%	4
Strongly agree	0	0	0	0	0	12	22.64%	7	25.92%	19	8	14.81%	7	25.92%	15	1	11.11%	5	33.33%	6
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	2	3.70%	5	18.51%	7	0	0	0	0	0
Total Responses	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.127 What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	2	7.40%	2	0	0	1	3.70%	1	1	11.11%	0	0	1
Disagree	2	50.00%	0	0	2	7	13.20%	4	14.81%	11	2	3.70%	5	18.51%	7	0	0	0	0	0
Neither disagree nor agree	2	50.00%	0	0	2	16	30.18%	8	29.62%	24	20	37.03%	6	22.22%	26	1	11.11%	2	13.33%	3
Agree	0	0	4	100.00%	4	22	41.50%	9	33.33%	31	25	46.29%	7	25.92%	32	5	55.55%	7	46.66%	12
Strongly agree	0	0	0	0	0	5	9.43%	0	0	5	3	5.55%	2	7.40%	5	2	22.22%	6	40.00%	8
Don't Know	0	0	0	0	0	2	3.77%	4	14.81%	6	4	7.40%	6	22.22%	10	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.128. What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion or ethnic origin"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Disagree	0	0	0	0	0	4	7.54%	3	11.11%	7	6	11.11%	0	0	6	0	0	1	6.66%	1
Neither disagree nor agree	1	25.00%	0	0	1	7	13.20%	2	7.40%	9	11	20.37%	5	18.51%	16	1	11.11%	1	6.66%	2
Agree	3	75.00%	1	25.00%	4	32	60.37%	15	55.55%	47	33	61.11%	16	59.25%	49	6	66.66%	7	46.66%	13
Strongly agree	0	0	3	75.00%	3	9	16.98%	6	22.22%	15	3	5.55%	4	14.81%	7	2	22.22%	6	40.00%	8
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.129. What is your response to the statement: "The court treats people fairly"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Disagree	5	9.43%	2	7.40%	7	11	20.37%	0	0	11	0	0	0	0	0
Neither disagree nor agree	10	18.86%	2	7.40%	12	15	27.77%	3	11.11%	18	1	11.11%	2	13.33%	3
Agree	28	52.83%	16	59.25%	44	24	44.44%	17	62.96%	41	5	55.55%	4	26.66%	9
Strongly agree	9	16.98%	7	25.92%	16	4	7.40%	5	18.51%	9	3	33.33%	9	60.00%	12
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.130 What is your response to the statement: "The Country's justice system protects both the rich and the poor"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.88%	1	3.70%	2	2	3.70%	3	11.11%	5	0	0	0	0	0
Disagree	15	28.30%	5	18.51%	20	8	14.81%	5	18.51%	13	0	0	1	6.66%	1
Neither disagree nor agree	12	22.64%	5	18.51%	17	23	42.59%	3	11.11%	26	3	33.33%	2	13.33%	5
Agree	21	39.62%	10	37.03%	31	18	33.33%	12	44.44%	30	4	44.44%	5	33.33%	9
Strongly agree	3	5.66%	5	18.51%	8	2	3.70%	2	7.40%	4	2	22.22%	7	46.66%	9
Don't Know	0	0	0	0	0	1	1.85%	2	7.40%	3	0	0	0	0	0
Total Non-Response	1	1.88%	1	3.70%	2	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.131 What is your response to the statement: "The court responds to request for information in a reasonable time (i.e., prescribed by the court)"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	2	7.40%	2	0	0	0	0	0
Disagree	8	15.09%	2	7.40%	10	7	12.96%	1	3.70%	8	0	0	1	6.66%	1
Neither disagree nor agree	9	16.98%	8	29.62%	17	19	35.18%	3	11.11%	22	3	33.33%	1	6.66%	4
Agree	31	58.49%	16	59.25%	47	26	48.14%	15	55.55%	41	4	44.44%	6	40.00%	10
Strongly agree	4	7.54%	1	3.70%	5	1	1.85%	3	11.11%	4	2	22.22%	7	46.66%	9
Don't Know	0	0	0	0	0	1	1.85%	3	11.11%	4	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.132 What is your response to the statement: "The court resolves cases within the period prescribed by law/rules"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	3	5.66%	0	0	3	2	3.70%	1	3.70%	3	0	0	0	0	0
Disagree	15	28.30%	7	25.92%	22	6	11.11%	5	18.51%	11	2	22.22%	2	13.33%	4
Neither disagree nor agree	19	35.84%	12	44.44%	31	25	46.29%	3	11.11%	28	3	33.33%	1	6.66%	4
Agree	13	24.52%	6	22.22%	19	17	31.48%	14	51.85%	31	4	44.44%	7	46.66%	11
Strongly agree	2	3.77%	2	7.40%	4	2	3.70%	4	14.81%	6	0	0	5	33.33%	5
Don't Know	0	0	0	0	0	2	3.70%	0	0	2	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.133 What is your response to the statement: "he court has adequate resources to do its job within a reasonable period"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	4	7.54%	0	0	4	0	0	0	0	0	0	0	0	0	0
Disagree	11	20.75%	11	40.74%	22	7	12.96%	6	22.22%	13	2	22.22%	3	20.00%	5
Neither disagree nor agree	19	35.84%	7	25.92%	26	26	48.14%	2	7.40%	28	4	44.44%	1	6.66%	5
Agree	17	32.07%	7	25.92%	24	19	35.18%	14	51.85%	33	3	33.33%	6	40.00%	9
Strongly agree	1	1.88%	1	3.70%	2	1	1.85%	4	14.81%	5	0	0	5	33.33%	5
Don't Know	0	0	1	3.70%	1	1	1.85%	1	3.70%	2	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.134 What is your response to the statement: "Court's decisions are enforced within a reasonable time"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	9	16.98%	5	18.51%	14	8	14.81%	6	22.22%	14	0	0	1	6.66%	1
Neither disagree nor agree	0	0	1	25.00%	1	18	33.96%	11	40.74%	29	27	50.00%	4	14.81%	31	6	66.66%	2	13.33%	8
Agree	4	100.00%	3	75.00%	7	21	39.62%	10	37.03%	31	16	29.62%	12	44.44%	28	3	33.33%	7	46.66%	10
Strongly agree	0	0	0	0	0	3	5.66%	1	3.70%	4	1	1.85%	3	11.11%	4	0	0	5	33.33%	5
Don't Know	0	0	0	0	0	1	1.88%	0	0	1	2	3.70%	2	7.40%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.135 What is your response to the statement: "Court has proper coordination with the police and other pillars of justice"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	1	1.88%	0	0	1	4	7.40%	0	0	4	0	0	0	0	0
Neither disagree nor agree	1	25.00%	0	0	1	13	24.52%	4	14.81%	17	13	24.07%	2	7.40%	15	1	11.11%	2	13.33%	3
Agree	3	75.00%	4	100.00%	7	33	62.26%	20	74.07%	53	34	62.96%	19	70.37%	53	7	77.77%	5	33.33%	12
Strongly agree	0	0	0	0	0	5	9.43%	2	7.40%	7	1	1.85%	3	11.11%	4	1	11.11%	8	53.33%	9
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	2	3.70%	3	11.11%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1		0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.136 What is your response to the statement: "Court decisions are promulgated within the period prescribed by law/rules"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Disagree	12	22.64%	9	33.33%	21	7	12.96%	2	7.40%	9	2	22.22%	0	0	2
Neither disagree nor agree	15	28.30%	8	29.62%	23	27	50.00%	3	11.11%	30	3	33.33%	2	13.33%	5
Agree	22	41.50%	7	25.92%	29	18	33.33%	15	55.55%	33	2	22.22%	8	53.33%	10
Strongly agree	2	3.77%	2	7.40%	4	1	1.85%	5	18.51%	6	2	22.22%	5	33.33%	7
Don't Know	0	0	1	3.70%	1	1	1.85%	2	7.40%	3	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.137 How would you rate the overall appearance projected by the building and facilities of the court?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	2	50.00%	2	0	0	13	48.14%	13	1	1.85%	2	7.40%	3	1	11.11%	5	33.33%	6
Fair	1	25.00%	0	0	1	14	26.41%	8	29.62%	22	15	27.77%	4	14.81%	19	3	33.33%	4	26.66%	7
Good	2	50.00%	2	50.00%	4	30	56.60%	6	22.22%	36	33	61.11%	15	55.55%	48	1	11.11%	6	40.00%	7
Very Good	1	25.00%	0	0	1	7	13.20%	0	0	7	3	5.55%	4	14.81%	7	4	44.44%	0	0	4
Excellent	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	0	0	0
Don't know											1	1.85%	2	7.40%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.138 How would you rate the design and layout of the court room?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	2	50.00%	3	6	11.32%	11	40.74%	17	1	1.85%	1	3.70%	2	1	11.11%	3	20.00%	4
Fair	2	50.00%	1	25.00%	3	19	35.84%	10	37.03%	29	15	27.77%	8	29.62%	23	2	22.22%	9	60.00%	11
Good	1	25.00%	1	25.00%	2	23	43.39%	6	22.22%	29	34	62.96%	14	51.85%	48	4	44.44%	3	20.00%	7
Very Good	0	0	0	0	0	4	7.54%	0	0	4	3	5.55%	4	14.81%	7	2	22.22%	0	0	2
Excellent	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.139 How would you rate the availability of directional signs?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	1	25.00%	2	14	26.41%	13	48.14%	27	19	35.18%	3	11.11%	22	1	11.11%	3	20.00%	4
Fair	2	50.00%	1	25.00%	3	24	45.28%	9	33.33%	33	11	20.37%	10	37.03%	21	2	22.22%	6	40.00%	8
Good	1	25.00%	1	25.00%	2	9	16.98%	4	14.81%	13	18	33.33%	11	40.74%	29	2	22.22%	5	33.33%	7
Very Good	0	0	1	25.00%	1	4	7.54%	0	0	4	6	11.11%	1	3.70%	7	3	33.33%	1	6.66%	4
Excellent	0	0	0	0	0	0	0	1	3.70%	1	0	0	1	3.70%	1	1	11.11%	0	0	1
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.140 How would you rate the court's physical environment?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	1	25.00%	2	6	11.32%	10	37.03%	16	2	3.70%	3	11.11%	5	2	22.22%	3	20.00%	5
Fair	0	0	1	25.00%	1	15	28.30%	7	25.92%	22	14	25.92%	10	37.03%	24	1	11.11%	4	26.66%	5
Good	2	50.00%	2	50.00%	4	18	33.96%	6	22.22%	24	31	57.40%	11	40.74%	42	4	44.44%	6	40.00%	10
Very Good	0	0	0	0	0	9	16.98%	0	0	9	7	12.96%	2	7.40%	9	2	22.22%	2	13.33%	4
Excellent	1	25.00%	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Non-Response	0	0	0	0	0	5	9.43%	4	14.81%	9	0	0	1	3.70%	1	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.141 How would you rate the ventilation within the court room?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	1	25.00%	2	10	18.86%	10	37.03%	20	2	3.70%	3	11.11%	5	2	22.22%	8	53.33%	10
Fair	2	50.00%	1	25.00%	3	17	32.07%	8	29.62%	25	22	40.74%	9	33.33%	31	1	11.11%	2	13.33%	3
Good	0	0	2	50.00%	2	14	26.41%	5	18.51%	19	26	48.14%	8	29.62%	34	3	33.33%	4	26.66%	7
Very Good	0	0	0	0	0	10	18.86%	4	14.81%	14	4	7.40%	7	25.92%	11	3	33.33%	1	6.66%	4
Excellent	1	25.00%	0	0	1	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.142 How would you rate the lighting facilities?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	0	0	0	4	7.54%	3	11.11%	7	2	3.70%	2	7.40%	4	2	22.22%	4	26.66%	6
Fair	3	75.00%	0	0	3	20	37.73%	14	51.85%	34	21	38.88%	4	14.81%	25	1	11.11%	7	46.66%	8
Good	0	0	3	75.00%	3	17	32.07%	7	25.92%	24	27	50.00%	12	44.44%	39	2	22.22%	2	13.33%	4
Very Good	1	25.00%	1	25.00%	2	10	18.86%	3	11.11%	13	4	7.40%	5	18.51%	9	3	33.33%	2	13.33%	5
Excellent	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	4	14.81%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	1	11.11%	0	0	1
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.143 How would you rate the acoustical environment?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	2	50.00%	3	7	13.20%	6	22.22%	13	3	5.55%	0	0	3	2	22.22%	3	20.00%	5
Fair	1	25.00%	1	25.00%	2	14	26.41%	12	44.44%	26	17	31.48%	4	14.81%	21	2	22.22%	6	40.00%	8
Good	1	25.00%	1	25.00%	2	24	45.28%	7	25.92%	31	30	55.55%	17	62.96%	47	1	11.11%	4	26.66%	5
Very Good	1	25.00%	0	0	1	6	11.32%	2	7.40%	8	4	7.40%	6	22.22%	10	4	44.44%	2	13.33%	6
Excellent	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.144 How would you rate the availability of adequate chairs and other facilities for the public?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	2	50.00%	3	17	32.07%	10	37.03%	27	5	9.25%	6	22.22%	11	1	11.11%	6	40.00%	7
Fair	1	25.00%	1	25.00%	2	18	33.96%	13	48.14%	31	24	44.44%	7	25.92%	31	2	22.22%	1	6.66%	3
Good	2	50.00%	1	25.00%	3	10	18.86%	3	11.11%	13	18	33.33%	10	37.03%	28	3	33.33%	6	40.00%	9
Very Good	0	0	0	0	0	7	13.20%	1	3.70%	8	5	9.25%	3	11.11%	8	3	33.33%	2	13.33%	5
Excellent	0	0	0	0	0	0	0	0	0	0	2	3.70%	0	0	2	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	1	3.70%	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.145 How would you rate the availability of office equipment like typewriter and computer for court employees?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	1	25.00%	1	10	18.86%	9	33.33%	19	6	11.11%	1	3.70%	7	0	0	3	20.00%	3
Fair	1	25.00%	1	25.00%	2	27	50.94%	12	44.44%	39	19	35.18%	6	22.22%	25	4	44.44%	5	33.33%	9
Good	1	25.00%	1	25.00%	2	11	20.75%	4	14.81%	15	24	44.44%	13	48.14%	37	1	11.11%	5	33.33%	6
Very Good	2	50.00%	1	25.00%	3	3	5.66%	2	7.40%	5	0	0	4	14.81%	4	4	44.44%	1	6.66%	5
Excellent	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	0	0	1	0	0	1	6.66%	1
Don't Know	0	0	0	0	0	0	0	0	0	0	4	7.40%	3	11.11%	7	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.146 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for court's use?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	1	25.00%	2	15	28.30%	8	29.62%	23	9	16.66%	1	3.70%	10	1	11.11%	3	20.00%	4
Fair	0	0	2	50.00%	2	25	47.16%	15	55.55%	40	21	38.88%	6	22.22%	27	2	22.22%	7	46.66%	9
Good	2	50.00%	1	25.00%	3	9	16.98%	2	7.40%	11	17	31.48%	11	40.74%	28	5	55.55%	3	20.00%	8
Very Good	1	25.00%	0	0	1	2	3.77%	2	7.40%	4	1	1.85%	4	14.81%	5	1	11.11%	2	13.33%	3
Excellent	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	6	11.11%	5	18.51%	11	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.147 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for the public?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	2	50.00%	3	75.00%	5	25	47.16%	14	51.85%	39	15	27.77%	4	14.81%	19	4	44.44%	6	40.00%	10
Fair	2	50.00%	0	0	2	20	37.73%	11	40.74%	31	15	27.77%	8	29.62%	23	1	11.11%	5	33.33%	6
Good	0	0	0	0	0	4	7.54%	1	3.70%	5	18	33.33%	7	25.92%	25	2	22.22%	2	13.33%	4
Very Good	0	0	1	25.00%	1	3	5.66%	1	3.70%	4	1	1.85%	2	7.40%	3	1	11.11%	2	13.33%	3
Don't Know	0	0	0	0	0	0	0	0	0	0	5	9.25%	6	22.22%	11	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0		1	11.11%	0	0	1
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.148 How would you rate the level of assurance of safety and security of all parties?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	25.00%	0	0	1	9	16.98%	6	22.22%	15	4	7.40%	1	3.70%	5	1	11.11%	2	13.33%	3
Fair	2	50.00%	2	50.00%	4	25	47.16%	12	44.44%	37	23	42.59%	6	22.22%	29	1	11.11%	6	40.00%	7
Good	1	25.00%	2	50.00%	3	10	18.86%	6	22.22%	16	19	35.18%	13	48.14%	32	3	33.33%	6	40.00%	9
Very Good	0	0	0	0	0	8	15.09%	1	3.70%	9	5	9.25%	4	14.81%	9	4	44.44%	1	6.66%	5
Excellent	0	0	0	0	0	0	0	2	7.40%	2	1	1.85%	0	0	1	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	2	3.70%	3	11.11%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.149 How would you rate the availability of special access for the disabled?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	4	100.00%	2	50.00%	6	23	43.39%	14	51.85%	37	19	35.18%	9	33.33%	28	1	11.11%	6	40.00%	7
Fair	0	0	1	25.00%	1	20	37.73%	13	48.14%	33	13	24.07%	7	25.92%	20	4	44.44%	5	33.33%	9
Good	0	0	1	25.00%	1	6	11.32%	0	0	6	15	27.77%	5	18.51%	20	2	22.22%	4	26.66%	6
Very Good	0	0	0	0	0	3	5.66%	0	0	3	1	1.85%	1	3.70%	2	2	22.22%	0	0	2
Excellent	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	5	9.25%	5	18.51%	10	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.150. What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedures"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	4	7.54%	2	7.40%	6	2	3.70%	1	3.70%	3	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	5	9.43%	5	18.51%	10	10	18.51%	1	3.70%	11	1	11.11%	0	0	1
Agree	3	75.00%	1	25.00%	4	33	62.26%	17	62.96%	50	35	64.81%	17	62.96%	52	6	66.66%	6	40.00%	12
Strongly agree	1	25.00%	3	75.00%	4	10	18.86%	3	11.11%	13	4	7.40%	6	22.22%	10	2	22.22%	9	60.00%	11
Don't Know	0	0	0	0	0	0	0	0	0	0	3	5.55%	2	7.40%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.151 What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Disagree	0	0	0	0		7	13.20%	4	14.81%	11	3	5.55%	1	3.70%	4	0	0	0	0	0
Neither disagree nor agree	2	50.00%	0	0	2	15	28.30%	11	40.74%	26	16	29.62%	3	11.11%	19	3	33.33%	1	6.66%	4
Agree	0	0	1	25.00%	1	26	49.05%	10	37.03%	36	28	51.85%	15	55.55%	43	6	66.66%	13	86.66%	19
Strongly agree	2	50.00%	3	75.00%	5	3	5.66%	1	3.70%	4	3	5.55%	4	14.81%	7	0	0	1	6.66%	1
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	4	7.40%	4	14.81%	8	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.152 What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	1	25.00%	0	0	1	5	9.43%	0	0	5	1	1.85%	1	3.70%	2	0	0	0	0	0
Neither disagree nor agree	3	75.00%	3	75.00%	6	13	24.52%	6	22.22%	19	15	27.77%	1	3.70%	16	2	22.22%	2	13.33%	4
Agree	0	0	1	25.00%	1	31	58.49%	19	70.37%	50	32	59.25%	17	62.96%	49	6	66.66%	8	53.33%	14
Strongly agree	0	0	0	0	0	3	5.66%	2	7.40%	5	3	5.55%	5	18.51%	8	1	11.11%	4	26.66%	5
Don't Know	0	0	0	0	0	0	0	0	0	0	3	5.55%	3	11.11%	6	0	0	1	6.66%	1
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.153 What is your response to the statement: "Court personnel are competent"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	1	1.85%	0	0	1	0	0	0	0	0
Disagree	1	25.00%	0	0	1	3	5.66%	1	3.70%	4	1	1.85%	1	3.70%	2	0	0	0	0	0
Neither disagree nor agree	1	25.00%	0	0	1	13	24.52%	5	18.51%	18	18	33.33%	3	11.11%	21	3	33.33%	4	26.66%	7
Agree	2	50.00%	4	100.00%	6	33	62.26%	20	74.07%	53	29	53.70%	15	55.55%	44	5	55.55%	8	53.33%	13
Strongly agree	0	0	0	0	0	3	5.66%	1	3.70%	4	3	5.55%	5	18.51%	8	1	11.11%	3	20.00%	4
Don't Know	0	0	0	0	0	0	0	0	0	0	2	3.70%	3	11.11%	5	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.154 What is your response to the statement: "Court personnel have adequate knowledge about the proper procedure for all cases being heard in their sala"?

Responses	Judges				TOTAL Count	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	1	25.00%	0	0	1	6	11.32%	1	3.70%	7	3	5.55%	1	3.70%	4	0	0	0	0	0
Neither disagree nor agree	1	25.00%	0	0	1	15	28.30%	5	18.51%	20	18	33.33%	3	11.11%	21	1	11.11%	3	20.00%	4
Agree	2	50.00%	4	100.00%	6	30	56.60%	20	74.07%	50	28	51.85%	15	55.55%	43	6	66.66%	9	60.00%	15
Strongly agree	0	0	0	0	0	1	1.88%	0	0	1	1	1.85%	5	18.51%	6	2	22.22%	3	20.00%	5
Don't Know	0	0	0	0	0	0	0	1	3.70%	1	4	7.40%	3	11.11%	7	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	4	100.00%	4	100.00%	8	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.155 What is your response to the statement: "Judges are promptly supplied with complete copies of all Supreme Court decisions and administrative issuances"?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Strongly Disagree	1	25.00%	0	0	1
Disagree	1	25.00%	0	0	1
Neither disagree nor agree	2	50.00%	2	50.00%	4
Agree	0	0	1	25.00%	1
Strongly agree	0	0	1	25.00%	1
Total Responses	4	100.00%	4	100.00%	8

Table 9.156 What is your response to the statement: "Justices/Judges have access to legal research materials"?

Responses	Judges				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Disagree	1	25.00%	0	0	1
Neither disagree nor agree	2	50.00%	1	25.00%	3
Agree	1	25.00%	2	50.00%	3
Strongly agree	0	0	1	25.00%	1
Total Responses	4	100.00%	4	100.00%	8

Table 9.157 What is your response to the statement: "Training and other similar knowledge facilities are made available to Justices/Judges"?

Responses	Judge				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct	
Disagree	1	25.00%	0	0	1
Neither disagree nor agree	1	25.00%	0	0	1
Agree	2	50.00%	3	75.00%	5
Strongly agree	0	0	1	25.00%	1
Total Responses	4	100.00%	4	100.00%	8

Table 9.158 What is your response to the statement: "Public has full trust in the ability of the Country's judicial system to protect their rights"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Disagree	2	3.77%	4	14.81%	6	0	0	1	3.70%	1	0	0	1	6.66%	1
Neither disagree nor agree	14	26.41%	8	29.62%	22	18	33.33%	2	7.40%	20	0	0	2	13.33%	2
Agree	33	62.26%	14	51.85%	47	32	59.25%	16	59.25%	48	7	77.77%	9	60.00%	16
Strongly agree	2	3.77%	0	0	2	2	3.70%	5	18.51%	7	2	22.22%	3	20.00%	5
Don't Know	0	0	1	3.70%	1	2	3.70%	3	11.11%	5	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.159 What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Disagree	4	7.54%	2	7.40%	6	4	7.40%	2	7.40%	6	0	0	1	6.66%	1
Neither disagree nor agree	18	33.96%	8	29.62%	26	18	33.33%	6	22.22%	24	1	11.11%	2	13.33%	3
Agree	24	45.28%	15	55.55%	39	30	55.55%	11	40.74%	41	5	55.55%	8	53.33%	13
Strongly agree	5	9.43%	2	7.40%	7	2	3.70%	6	22.22%	8	3	33.33%	4	26.66%	7
Don't Know	0	0	0	0	0	0	0	2	7.40%	2	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.160 What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	2	3.77%	4	14.81%	6	0	0	1	3.70%	1	0	0	1	6.66%	1
Neither disagree nor agree	14	26.41%	6	22.22%	20	20	37.03%	4	14.81%	24	1	11.11%	1	6.66%	2
Agree	30	56.60%	15	55.55%	45	30	55.55%	17	62.96%	47	5	55.55%	8	53.33%	13
Strongly agree	6	11.32%	2	7.40%	8	2	3.70%	4	14.81%	6	3	33.33%	5	33.33%	8
Don't Know	0	0	0	0	0	2	3.70%	1	3.70%	3	0	0	0	0	0
Total Non-Response	1	1.88%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.161 What is your response to the statement: "During the course of the hearing, giving a gift to the Justices/Judges by any of the parties is definitely corruption"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Agree	0	0	0	0	0	1	1.85%	0	0	1	1	11.11%	0	0	1
Disagree	3	5.66%	1	3.70%	4	7	12.96%	6	22.22%	13	0	0	2	13.33%	2
Neither disagree nor agree	3	5.66%	1	3.70%	4	4	7.40%	0	0	4	0	0	1	6.66%	1
Agree	22	41.50%	17	62.96%	39	32	59.25%	13	48.14%	45	5	55.55%	5	33.33%	10
Strongly agree	23	43.39%	8	29.62%	31	10	18.51%	6	22.22%	16	3	33.33%	7	46.66%	10
Don't Know	0	0	0	0	0	0	0	2	7.40%	2	0	0	0	0	0
Total Non-Response	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.162 What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	1	11.11%	0	0	1
Disagree	4	7.54%	4	14.81%	8	4	7.40%	3	11.11%	7	0	0	1	6.66%	1
Neither disagree nor agree	5	9.43%	5	18.51%	10	9	16.66%	1	3.70%	10	1	11.11%	3	20.00%	4
Agree	30	56.60%	14	51.85%	44	32	59.25%	14	51.85%	46	4	44.44%	6	40.00%	10
Strongly agree	12	22.64%	2	7.40%	14	6	11.11%	5	18.51%	11	3	33.33%	5	33.33%	8
Don't Know	0	0	1	3.70%	1	3	5.55%	4	14.81%	7	0	0	0	0	0
Total Non-Response	2	3.77%	1	3.70%	3	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.163 What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	0	0	0	0	0	1	11.11%	Missing	Missing	1
Disagree	4	7.54%	4	14.81%	8	4	7.40%	3	11.11%	7	0	0	1	6.66%	1
Neither disagree nor agree	5	9.43%	5	18.51%	10	9	16.66%	1	3.70%	10	1	11.11%	3	20.00%	4
Agree	30	56.60%	14	51.85%	44	32	59.25%	14	51.85%	46	4	44.44%	6	40.00%	10
Strongly agree	12	22.64%	2	7.40%	14	6	11.11%	5	18.51%	11	3	33.33%	5	33.33%	8
Don't Know	0	0	1	3.70%	1	3	5.55%	4	14.81%	7	0	0	0	0	0
Total Non-Response	2	3.77%	1	3.70%	3	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.164 What is your response to the statement "There is corruption in court because court personnel can be bribed."?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	3	5.66%	0	0	3	0	0	0	0	0	3	33.33%	0	0	3
Disagree	5	9.43%	5	18.51%	10	5	9.25%	5	18.51%	10	0	0	3	20.00%	3
Neither disagree nor agree	13	24.52%	5	18.51%	18	12	22.22%	2	7.40%	14	2	22.22%	3	20.00%	5
Agree	20	37.73%	15	55.55%	35	25	46.29%	12	44.44%	37	3	33.33%	4	26.66%	7
Strongly agree	9	16.98%	2	7.40%	11	7	12.96%	4	14.81%	11	1	11.11%	5	33.33%	6
Don't Know	0	0	0	0	0	5	9.25%	4	14.81%	9	0	0	0	0	0
Total Non-Response	3	5.66%	0	0	3	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.165 What is your response to the statement: "There is corruption in court because lawyers can be bribed"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	2	3.77%	2	7.40%	4	0	0	0	0	0	1	11.11%	0	0	1
Disagree	9	16.98%	5	18.51%	14	10	18.51%	3	11.11%	13	2	22.22%	3	20.00%	5
Neither disagree nor agree	17	32.07%	4	14.81%	21	7	12.96%	2	7.40%	9	2	22.22%	3	20.00%	5
Agree	15	28.30%	12	44.44%	27	28	51.85%	12	44.44%	40	3	33.33%	3	20.00%	6
Strongly agree	7	13.20%	4	14.81%	11	6	11.11%	6	22.22%	12	1	11.11%	6	40.00%	7
Don't Know	1	1.88%	0	0	1	3	5.55%	4	14.81%	7	0	0	0	0	0
Total Non-Response	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.166 What is your response to with the statement: "Corruption is the reason why some people do not use the court"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	2	3.77%	0	0	2	0	0	0	0	0	1	11.11%	0	0	1
Disagree	5	9.43%	6	22.22%	11	8	14.81%	10	37.03%	18	1	11.11%	5	33.33%	6
Neither disagree nor agree	18	33.96%	10	37.03%	28	13	24.07%	4	14.81%	17	0	0	2	13.33%	2
Agree	21	39.62%	11	40.74%	32	27	50.00%	11	40.74%	38	6	66.66%	4	26.66%	10
Strongly agree	4	7.54%	0	0	4	4	7.40%	2	7.40%	6	1	11.11%	4	26.66%	5
Don't Know	1	1.88%	0	0	1	2	3.70%	0	0	2	0	0	0	0	0
Total Non-Response	2	3.77%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.167 What is your response to the statement: "People do not appeal cases to higher courts due to corruption"?

Responses	Lawyers				TOTAL Count	Litigants				TOTAL Count	Other Stakeholders				TOTAL Count
	Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu			Lapu-Lapu City, Cebu		Toledo City, Cebu		
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	3	5.66%	2	7.40%	5	0	0	1	3.70%	1	2	22.22%	0	0	2
Disagree	10	18.86%	12	44.44%	22	7	12.96%	10	37.03%	17	3	33.33%	7	46.66%	10
Neither disagree nor agree	20	37.73%	9	33.33%	29	18	33.33%	4	14.81%	22	3	33.33%	1	6.66%	4
Agree	15	28.30%	3	11.11%	18	23	42.59%	11	40.74%	34	1	11.11%	5	33.33%	6
Strongly agree	2	3.77%	0	0	2	4	7.40%	0	0	4	0	0	2	13.33%	2
Don't Know	1	1.88%	1	3.70%	2	1	1.85%	1	3.70%	2	0	0	0	0	0
Total Non-Response	2	3.77%	0	0	2	1	1.85%	0	0	1	0	0	0	0	0
Total	53	100.00%	27	100.00%	80	54	100.00%	27	100.00%	81	9	100.00%	15	100.00%	24

Table 9.168 How would you rate your overall impression of the court that heard your case based on personal experience?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very negative	3	5.66%	1	3.70%	4	0	0	0	0	0
Somewhat negative	5	9.43%	1	3.70%	6	0	0	1	12.50%	1
Undecided	18	33.96%	6	22.22%	24	2	33.33%	0	0	2
Somewhat positive	22	41.50%	18	66.66%	40	2	33.33%	6	75.00%	8
Very positive	5	9.43%	1	3.70%	6	2	33.33%	1	12.50%	3
Total Responses	53	100.00%	27	100.00%	80	6	100.00%	8	100.00%	14
Total Non-Response	1		0		1	3		7		10
Total	54		27		81	9		15		24

Table 9.169 In general, how would rate the court's performance?

Responses	Litigants					Other Stakeholders				
	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count	Lapu-Lapu City, Cebu		Toledo City, Cebu		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	2	3.77%	1	3.70%	3	1	14.28%	0	0	1
Fair	30	56.60%	6	22.22%	36	1	14.28%	3	25.00%	4
Good	18	33.96%	17	62.96%	35	1	14.28%	4	33.33%	5
Very Good	1	1.88%	2	7.40%	3	4	57.14%	5	41.66%	9
Excellent	2	3.77%	1	3.70%	3	0	0	0	0	0
Total Responses	53	100.00%	27	100.00%	80	7	100.00%	12	100.00%	19
Total Non-Response	1		0		1	2		3		5
Total	54		27		81	9		15		24

SET 10

AGGREGATE TABLES BY TYPE OF INTERVIEWEE IN CAGAYAN DE ORO AND DAVAO

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Table 10.2	Are you familiar with the Public Attorney's Office as an organization that assists the poor to access the court?	10-1
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Table 10.7	Did you learn through the school about the agency that assists the poor to access the courts?	10-3
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Table 10.18	Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?	10-6
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Table 10.22	Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has a right to a speedy trial?	10-7
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Table 10.24	When you filed your case, how confident were you that the court will be able to resolve your case and serve justice?	10-7
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Tale 10.84	How much did the administrative complaint affect your court negatively?	10-23
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Table 10.0 What are the top three (3) sources of information about the Philippine court system?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
School	36	23.68%	104	33.77%	140	12	85.71%	6	46.15%	18
Family and friends	56	36.84%	88	28.57%	144	4	28.57%	2	15.38%	6
Mass media - i.e., TV, radio, newspaper	54	35.53%	160	51.95%	214	5	35.71%	8	61.54%	13
Books	11	7.24%	53	17.21%	64	4	28.57%	3	23.08%	7
Government agency	24	15.79%	66	21.43%	90	2	14.29%	6	46.15%	8
Lawyer	7	4.61%	7	2.27%	14	4	28.57%	2	15.38%	6
Social worker	0	0	6	1.95%	6	0	0	0	0	0
Policeman	18	11.84%	60	19.48%	78	2	14.29%	1	7.69%	3
Barangay official/Community leader	34	22.37%	96	31.17%	130	2	14.29%	1	7.69%	3
Others	7	4.61%	4	1.30%	11	3	21.43%	3	23.08%	6
Total Non-Response	171	112.50%	118	38.31%	289	6	42.86%	10	76.92%	16
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.1 Do you know of any agency or organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	145	95.39%	275	89.28%	420	14	100.00%	13	100.00%	27
No	6	3.94%	33	10.71%	39	0	0	0	0	0
Total Non-Response	1	65%	0	0	1	0	0	0	0	0
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.2 Are you familiar with the Public Attorney's Office as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	134	88.15%	259	84.09%	393	11	78.57%	12	92.30%	23
No	18	11.84%	49	15.90%	67	3	21.42%	1	7.69%	4
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.3 Are you familiar with the Local Government Unit as an organization that assists the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	10	6.57%	14	4.54%	24	2	14.28%	2	15.38%	4
No	142	93.42%	294	95.45%	436	12	85.71%	11	84.61%	23
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.4 Are you familiar with Private Groups/Non-Governmental Organizations or Media as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	3	1.97%	4	1.29%	7	2	14.28%	2	15.38%	4
No	149	98.02%	304	98.70%	453	12	85.71%	11	84.61%	23
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.5 Are you familiar with Lawyers' Groups as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	1.31%	5	1.62%	7	1	7.14%	4	30.76%	5
No	150	98.68%	303	98.37%	453	13	92.85%	9	69.23%	22
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.6 Are you familiar with Courts/Judicial bodies as organizations that assist the poor to access the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	1.31%	2	64%	4	0	0	0	0	0
No	150	98.68%	306	99.35%	456	14	100.00%	13	100.00%	27
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.7 Did you learn through the school about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	21	13.81%	70	22.72%	91	3	21.42%	2	15.38%	5
No	131	86.18%	238	77.27%	369	11	78.57%	11	84.61%	22
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.8 Did you learn through family and friends about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	40	26.31%	140	45.45%	180	0	0	1	7.69%	1
No	112	73.68%	168	54.54%	280	14	100.00%	12	92.30%	26
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.9 Did you learn through the mass media (i.e., TV, radio, newspapers) about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	40	26.31%	160	51.94%	200	40	26.31%	160	51.94%	200
No	112	73.68%	148	48.05%	260	112	73.68%	148	48.05%	260
Total Responses	152	100.00%	308	100.00%	460	152	100.00%	308	100.00%	460

Table 10.10 Did you learn through the books about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	10	6.57%	27	8.76%	37	1	7.14%	1	7.69%	2
No	142	93.42%	281	91.23%	423	13	92.85%	12	92.30%	25
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.11 Did you learn through Government agencies about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	27	17.76%	93	30.19%	120	2	14.28%	5	38.46%	7
No	125	82.23%	215	69.80%	340	12	85.71%	8	61.53%	20
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.12 Did you learn through a lawyer about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	33	21.71%	176	57.14%	209	3	21.42%	3	23.07%	6
No	119	78.28%	132	42.85%	251	11	78.57%	10	76.92%	21
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.13 Did you learn through a social worker about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	3	1.97%	16	5.19%	19	0	0	0	0	0
No	149	98.02%	292	94.80%	441	14	100.00%	13	100.00%	27
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.14 Did you learn through a policeman about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	17	11.18%	110	35.71%	127	0	0	1	7.69%	1
No	135	88.81%	198	64.28%	333	14	100.00%	12	92.30%	26
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.15 Did you learn through a Barangay Official/Community Leader about the agency that assists the poor to access the courts?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	20	13.15%	124	40.25%	144	0	0	0	0	0
No	132	86.84%	184	59.74%	316	14	100.00%	13	100.00%	27
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.16 Before you filed a case in court/received a formal complaint through the court, were you aware that the courts can resolve legal disputes between two (2) parties?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	141	92.76%	297	96.42%	438	14	100.00%	12	92.30%	26
No	11	7.23%	10	3.24%	21	0	0	1	7.69%	1
Total Non-Response	0	0	1	32%	1	0	0	0	0	0
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.17 Before you filed a case in court/received a formal complaint through the court, were you aware of the existence of the Barangay Justice System to settle civil disputes between two (2) parties from the same barangay?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	134	88.15%	234	75.97%	368	12	85.71%	8	61.53%	20
No	17	11.18%	72	23.37%	89	2	14.28%	5	38.46%	7
Total Non-Response	1	65%	2	64%	3	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.18 Before you filed a case in court/received a formal complaint through the court, were you aware that you can appeal cases decided unfavorably by the lower court to the Court of Appeals and Supreme Court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	138	90.78%	284	92.20%	422	14	100.00%	12	92.30%	26
No	13	8.55%	22	7.14%	35	0	0	1	7.69%	1
Total Non-Response	1	65%	2	64%	3	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.19 Before you filed a case in court/received a formal complaint through the court, were you aware that you need a lawyer to bring a case to court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	142	93.42%	295	95.77%	437	13	92.85%	13	100.00%	26
No	10	6.57%	12	3.89%	22	1	7.14%	0	0	1
Total Non-Response	0	0	1	32%	1	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.20 Before you filed a case in court/received a formal complaint through the court, were you aware that your right to access the courts is guaranteed by the constitution?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	143	94.07%	295	95.77%	438	14	100.00%	13	100.00%	27
No	9	5.92%	11	3.57%	20	0	0	0	0	0
Total Non-Response	0	0	2	64%	2	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.21 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case cannot be forced to take the witness stand?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	102	67.10%	213	69.15%	315	12	85.71%	11	84.61%	23
No	50	32.89%	93	30.19%	143	2	14.28%	2	15.38%	4
Total Non-Response	0	0	2	64%	2	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.22 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has a right to a speedy trial?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	138	90.78%	270	87.66%	408	14	100.00%	12	92.30%	26
No	14	9.21%	37	12.01%	51	0	0	1	7.69%	1
Total Non-Response	0	0	1	32%	1	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.23 Before you filed a case in court/received a formal complaint through the court, were you aware that the accused in a criminal case has the right to a lawyer and that the court must provide him with a lawyer if he cannot afford to hire one?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		TOTAL Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	150	98.68%	303	98.37%	453	14	100.00%	13	100.00%	27
No	2	1.31%	4	1.29%	6	0	0	0	0	0
Total Non-Response	0	0	1	32%	1	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.24 When you filed your case, how confident were you that the court will be able to resolve your case and serve justice?

Responses	Litigants				
	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct	
Definitely not confident	2	1.31%	6	1.94%	8
Not confident	10	6.57%	3	97%	13
Neither confident nor not confident	11	7.23%	21	6.81%	32
Confident	33	21.71%	95	30.84%	128
Definitely confident	13	8.55%	22	7.14%	35
Total Non-Response	83	54.60%	161	52.27%	244
Total	152	100.00%	308	100.00%	460

Table 10.25 How many months did it take to formally file your complaint in court from the time the incident took place?

Litigants								
Cagayan de Oro City, Misamis Oriental			Davao City, Davao del Sur			Mean for All Responses	CV for All Responses	Total Responses
Mean	CV	N	Mean	CV	N			
5.39	305.76	61	4.97	148.35	141	5.1	214.07	202

Table 10.26 Did you pay any fee when you filed the case?

Responses	Litigants				
	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	32	21.05%	102	33.11%	134
No	33	21.71%	43	13.96%	76
Total Non-Response	87	57.23%	163	52.92%	250
Total	152	100.00%	308	100.00%	460

Table 10.27 Did you pay lawyer's fee upon filing the case?

Responses	Litigants				
	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	21	13.81%	82	26.62%	103
No	131	86.18%	226	73.37%	357
Total	0	0	0	0	0

Table 10.28 Did you pay filing fee upon filing the case?

Responses	Litigants				
	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct	
Yes	22	14.47%	95	30.84%	117
No	130	85.52%	213	69.15%	343
Total Responses	152	100.00%	308	100.00%	460

Table 10.29 Did you pay Mediation Fee upon filing the case?

Responses	Litigants				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Yes	5	3.28%	37	12.01%	42
No	147	96.71%	271	87.98%	418
Total Responses	152	100.00%	308	100.00%	460

Table 10.30 Did you experience any difficulty in scheduling the case hearings?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	13	8.55%	23	7.46%	36	67	46.52%	119	42.04%	186
No	53	34.86%	124	40.25%	177	76	52.77%	164	57.95%	240
Total Non-Response	86	56.57%	161	52.27%	247	1	69%	0	0	1
Total	152	100.00%	308	100.00%	460	144	100.00%	283	100.00%	427

Table 10.31 Was the difficulty in scheduling case hearings caused by too many cases handled by the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	7	4.60%	11	3.57%	18	39	27.08%	108	38.16%	147
No	145	95.39%	297	96.42%	442	105	72.91%	175	61.83%	280
Total Responses	152	100.00%	308	100.00%	460	144	100.00%	283	100.00%	427

Table 10.32 Was the difficulty in scheduling case hearings due to the Justice/Judge being absent most of the time?

Responses	Litigants					Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	2	1.31%	2	64%	4	5	3.47%	15	5.30%	20
No	150	98.68%	306	99.35%	456	139	96.52%	268	94.69%	407
Total Responses	152	100.00%	308	100.00%	460	144	100.00%	283	100.00%	427

Table 10.33 Was the difficulty in scheduling case hearings due to the court's not starting on time?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		TOTAL Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	3	1.97%	10	3.24%	13	14	9.72%	30	10.60%	44
No	149	98.02%	298	96.75%	447	130	90.27%	253	89.39%	383
Total Responses	152	100.00%	308	100.00%	460	144	100.00%	283	100.00%	427

Table 10.34 Was the difficulty in scheduling case hearings due to the reason that the lawyers are not always available?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	4	2.63%	8	2.59%	12	9	6.25%	46	16.25%	55
No	148	97.36%	300	97.40%	448	135	93.75%	237	83.74%	372
Total Responses	152	100.00%	308	100.00%	460	144	100.00%	283	100.00%	427

Table 10.35 How did you usually go to the court?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Walk	4	2.63%	11	3.57%	15	2	14.28%	0	0	2
Private Vehicle	28	18.42%	83	26.94%	111	2	14.28%	2	15.38%	4
Public Vehicle	94	61.84%	182	59.09%	276	6	42.85%	5	38.46%	11
Others	21	13.81%	26	8.44%	47	0	0	2	15.38%	2
Total Non-Response	5	3.28%	6	1.94%	11	4	28.57%	4	30.76%	8
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.36 How much does it usually cost you to go to the court?

Groups	Cagayan de Oro City, Misamis Oriental			Davao City, Davao del Sur			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Litigants	67.56	246.77	107	82.51	137.48	233	77.8	170.24	340
Other Stakeholders	183.85	171.66	10	487.86	227.26	7	309.03	237.96	17

Table 10.37 How often do your hearings start on time?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	27	18.75%	5	1.76%	32	48	31.57%	19	6.16%	67	1	7.14%	1	7.69%	2
Seldom	50	34.72%	16	5.65%	66	44	28.94%	31	10.06%	75	1	7.14%	0	0	1
Sometimes	25	17.36%	99	34.98%	124	23	15.13%	30	9.74%	53	3	21.42%	2	15.38%	5
Most of the time	26	18.05%	128	45.22%	154	14	9.21%	181	58.76%	195	5	35.71%	4	30.76%	9
All of the time	13	9.02%	34	12.01%	47	15	9.86%	46	14.93%	61	0	0	2	15.38%	2
Total Non-Response	3	2.08%	1	35%	4	8	5.26%	1	32%	9	4	28.57%	4	30.76%	8
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.38 On the average, how long did you have to wait for a hearing to start?

Groups	Cagayan de Oro City, Misamis Oriental			Davao City, Davao del Sur			Mean for All Responses	CV for All Responses	Total Responses
	Mean	CV	N	Mean	CV	N			
Lawyers	0.8	102.62	112	1.34	64.87	74	1.01	86.64	186
Litigants	0.79	67.67	119	0.78	41.03	192	0.78	52.96	311
Other Stakeholders	0.55	49.79	5	1.5	33.33	3	0.91	65.84	8

Table 10.39 Who are the top three (3) causes of delay?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Justice/Judge	80	55.56%	116	40.99%	196	62	40.79%	37	12.01%	99	4	28.57%	2	15.38%	6
Lawyer	81	56.25%	163	57.60%	244	53	34.87%	44	14.29%	97	4	28.57%	1	7.69%	5
Complainant/Plaintiff	17	11.81%	51	18.02%	68	14	9.21%	27	8.77%	41	2	14.29%	1	7.69%	3
Defendant	18	12.50%	40	14.13%	58	12	7.89%	39	12.66%	51	0	0.00%	1	7.69%	1
Witness	37	25.69%	99	34.98%	136	8	5.26%	22	7.14%	30	0	0	0	0	0
Others	0	0.00%	62	21.91%	62	7	4.61%	0	0.00%	7	0	0	0	0	0
Total Non-Response	38	26.38%	97	34.27%	135	54	35.52%	236	76.62%	290	9	64.29%	10	76.92%	19
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.40 How would you rate the pace of the whole litigation process of your case?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very slow	23	15.97%	38	13.42%	61	34	22.36%	33	10.71%	67	2	14.28%	4	30.76%	6
Slow	63	43.75%	108	38.16%	171	46	30.26%	97	31.49%	143	7	50.00%	3	23.07%	10
Just right	42	29.16%	122	43.10%	164	52	34.21%	137	44.48%	189	0	0	2	15.38%	2
Fast	14	9.72%	10	3.53%	24	11	7.23%	25	8.11%	36	1	7.14%	0	0	1
Very fast	2	1.38%	2	70%	4	6	3.94%	11	3.57%	17	0	0	0	0	0
Total Non-Response	0	0	3	1.06%	3	3	1.97%	5	1.62%	8	4	28.57%	4	30.76%	8
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.41 Did you experience any difficulty in understanding the court proceeding?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	61	40.13%	61	19.80%	122	3	21.42%	5	38.46%	8
No	88	57.89%	247	80.19%	335	7	50.00%	4	30.76%	11
Total Non-Response	3	1.97%	0	0	3	4	28.57%	4	30.76%	8
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.42 Did you experience any difficulty in understanding the court proceedings because you cannot understand English?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	22	14.47%	9	2.92%	31	1	7.14%	0	0	1
No	130	85.52%	299	97.07%	429	13	92.85%	13	100.00%	26
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.43 Did you experience any difficulty in understanding the court proceedings because you encountered difficulties in hearing the proceedings?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	65%	13	4.22%	14	0	0	0	0	0
No	151	99.34%	295	95.77%	446	14	100.00%	13	100.00%	27
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.44 Did you experience any difficulty in understanding the court proceedings due to too many technical terms?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	25	16.44%	38	12.33%	63	1	7.14%	5	38.46%	6
No	127	83.55%	270	87.66%	397	13	92.85%	8	61.53%	21
Total Responses	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.45 Did you testify during the hearing?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	70	46.05%	234	75.97%	304	5	35.71%	5	38.46%	10
No	78	51.31%	72	23.37%	150	5	35.71%	4	30.76%	9
Total Non-Response	4	2.63%	2	64%	6	4	28.57%	4	30.76%	8
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.46 Did you request for an interpreter?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	42	27.63%	46	14.93%	88	0	0	1	7.69%	1
No	28	18.42%	186	60.38%	214	5	35.71%	4	30.76%	9
Total Non-Response	82	53.94%	76	24.67%	158	9	64.28%	8	61.53%	17
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.47 Was the interpreter helpful?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very much	24	15.78%	22	7.14%	46	0	0	0	0	0
To some extent	9	5.92%	13	4.22%	22	0	0	1	7.69%	1
Sufficient enough	4	2.63%	8	2.59%	12	0	0	0	0	0
Very little	2	1.31%	1	32%	3	0	0	0	0	0
Not at all	1	65%	0	0	1	0	0	0	0	0
Total Non-Response	112	73.68%	264	85.71%	376	14	100.00%	12	92.30%	26
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.48 Did you hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	10	6.57%	247	80.19%	257	2	14.28%	1	7.69%	3
No	136	89.47%	57	18.50%	193	7	50.00%	8	61.53%	15
Total Non-Response	6	3.94%	4	1.29%	10	5	35.71%	4	30.76%	9
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.49 Why did you not hear the court proceedings clearly?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Extraneous noise outside the courtroom	0	0	2	64%	2	0	0	0	0	0
Noise inside the courtroom contribute to inaudibility	1	65%	2	64%	3	0	0	0	0	0
Poor room arrangement for audience to hear proceedings	0	0	3	97%	3	0	0	0	0	0
Others	0	0	2	64%	2	0	0	0	0	0
Total Non-Response	151	99.34%	299	97.07%	450	14	100.00%	13	100.00%	27
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.50 How did the Justice/Judge address you?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Mr./ Mrs./ Ms.	40	26.31%	117	37.98%	157	0	0	5	38.46%	5
First name only	24	15.78%	71	23.05%	95	3	21.42%	1	7.69%	4
Last name only	51	33.55%	81	26.29%	132	0	0	3	23.07%	3
Others	28	18.42%	28	9.09%	56	7	50.00%	4	30.76%	11
Total Non-Response	9	5.92%	11	3.57%	20	4	28.57%	0	0	4
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.51 When your case was still being heard in the court, was the Justice/Judge fair?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	7	4.60%	3	97%	10	0	0	0	0	0
Seldom	7	4.60%	15	4.87%	22	1	7.14%	2	15.38%	3
Sometimes	29	19.07%	78	25.32%	107	3	21.42%	3	23.07%	6
Most of the time	51	33.55%	143	46.42%	194	8	57.14%	7	53.84%	15
All of the time	55	36.18%	68	22.07%	123	2	14.28%	1	7.69%	3
Total Non-Response	3	1.97%	1	32%	4	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.52 When your case was still being heard in court, was the Justice/Judge in control of the proceedings?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	2	1.31%	0	0	2	0	0	0	0	0
Seldom	5	3.28%	7	2.27%	12	0	0	0	0	0
Sometimes	11	7.23%	35	11.36%	46	2	14.28%	1	7.69%	3
Most of the time	57	37.50%	167	54.22%	224	9	64.28%	4	30.76%	13
All of the time	75	49.34%	98	31.81%	173	3	21.42%	8	61.53%	11
Total Non-Response	2	1.31%	1	32%	3	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.53 When your case was still being heard in court, was the Justice/Judge attentive to the lawyer's questions?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	2	1.31%	2	64%	4	0	0	0	0	0
Seldom	4	2.63%	4	1.29%	8	0	0	0	0	0
Sometimes	15	9.86%	37	12.01%	52	2	14.28%	3	23.07%	5
Most of the time	51	33.55%	167	54.22%	218	10	71.42%	5	38.46%	15
All of the time	76	50.00%	96	31.16%	172	2	14.28%	5	38.46%	7
Total Non-Response	4	2.63%	2	64%	6	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.54 When your case was still being heard in court, was the Justice/Judge attentive to the answers of the witnesses?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	3	1.97%	3	97%	6	0	0	0	0	0
Seldom	4	2.63%	18	5.84%	22	0	0	0	0	0
Sometimes	12	7.89%	59	19.15%	71	2	14.28%	4	30.76%	6
Most of the time	58	38.15%	141	45.77%	199	9	64.28%	3	23.07%	12
All of the time	72	47.36%	86	27.92%	158	3	21.42%	6	46.15%	9
Total Non-Response	3	1.97%	1	32%	4	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.55 When your case was still being heard in court, was the Justice/Judge interrupted or distracted by activities in the courtroom?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	71	46.71%	108	35.06%	179	2	14.28%	3	23.07%	5
Seldom	20	13.15%	89	28.89%	109	5	35.71%	1	7.69%	6
Sometimes	35	23.02%	69	22.40%	104	5	35.71%	3	23.07%	8
Most of the time	12	7.89%	32	10.38%	44	2	14.28%	3	23.07%	5
All of the time	10	6.57%	9	2.92%	19	0	0	3	23.07%	3
Total Non-Response	4	2.63%	1	32%	5	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.56 When your case was still being heard in court, did the Justice/Judge appear knowledgeable about proper procedure for conducting hearing?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	3	1.97%	1	32%	4	0	0	0	0	0
Seldom	4	2.63%	1	32%	5	1	7.14%	2	15.38%	3
Sometimes	5	3.28%	14	4.54%	19	1	7.14%	1	7.69%	2
Most of the time	59	38.81%	167	54.22%	226	7	50.00%	3	23.07%	10
All of the time	78	51.31%	124	40.25%	202	5	35.71%	7	53.84%	12
Total Non-Response	3	1.97%	1	32%	4	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.57 When your case was still being heard in court, did the Justice/Judge appearance command respect?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	4	2.63%	2	64%	6	0	0	0	0	0
Seldom	1	65%	3	97%	4	0	0	1	7.69%	1
Sometimes	4	2.63%	32	10.38%	36	0	0	1	7.69%	1
Most of the time	58	38.15%	151	49.02%	209	9	64.28%	4	30.76%	13
All of the time	82	53.94%	119	38.63%	201	5	35.71%	7	53.84%	12
Total Non-Response	3	1.97%	1	32%	4	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.58 When your case was still being heard in court, did the Justice/Judge show any bias against you because of your economic status, educational attainment, gender, religion, and ethnic origin?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	96	63.15%	156	50.64%	252	8	57.14%	6	46.15%	14
Seldom	17	11.18%	74	24.02%	91	0	0	2	15.38%	2
Sometimes	23	15.13%	50	16.23%	73	2	14.28%	3	23.07%	5
Most of the time	8	5.26%	19	6.16%	27	4	28.57%	2	15.38%	6
All of the time	6	3.94%	7	2.27%	13	0	0	0	0	0
Total Non-Response	2	1.31%	2	64%	4	0	0	0	0	0
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.59 When your case was still being heard in court, did the court personnel show any bias against you because of your economic status, educational attainment, gender, religion, and ethnic origin?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Never	96	63.15%	147	47.72%	243	7	50.00%	3	23.07%	10
Seldom	14	9.21%	74	24.02%	88	0	0	2	15.38%	2
Sometimes	27	17.76%	64	20.77%	91	3	21.42%	2	15.38%	5
Most of the time	8	5.26%	16	5.19%	24	4	28.57%	2	15.38%	6
All of the time	5	3.28%	6	1.94%	11	0	0	0	0	0
Total Non-Response	2	1.31%	1	32%	3	0	0	4	30.76%	4
Total	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.60 Based on your experience, how often do the Justices/Judges and court personnel show appropriate courtesy and respect to litigants?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Rarely	0	0	0	0	0	10	6.94%	2	70%	12
Sometimes	0	0	0	0	0	23	15.97%	25	8.83%	48
Undecided	0	0	0	0	0	6	4.16%	16	5.65%	22
Usually	3	16.66%	6	31.57%	9	60	41.66%	152	53.71%	212
Always	15	83.33%	13	68.42%	28	45	31.25%	88	31.09%	133
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.61 How confident are you that Justices/Judges of this court are able to remain neutral and avoid suspicions of favoritism and partiality?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Neither confident nor not confident	1	5.55%	1	5.26%	2
Confident	9	50.00%	10	52.63%	19
Definitely confident	8	44.44%	8	42.10%	16
Total Responses	18	100.00%	19	100.00%	37

Table 10.62 Is this court, as an institution, free from external controls, influence or pressure? –

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	15	10.48%	14	4.94%	29
Not free	1	5.55%	1	5.26%	2	46	32.16%	59	20.84%	105
Neither free nor not free	0	0	2	10.52%	2	29	20.27%	69	24.38%	98
Free	10	55.55%	8	42.10%	18	41	28.67%	122	43.10%	163
Definitely free	7	38.88%	8	42.10%	15	12	8.39%	19	6.71%	31
Total Responses	18	100.00%	19	100.00%	37	143	100.00%	283	100.00%	426

Table 10.63 Are the individual Justices/Judges of this court free to make decisions without undue pressure or influence?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not free	0	0	0	0	0	10	6.94%	2	70%	12
Not free	1	5.55%	0	0	1	29	20.13%	55	19.43%	84
Neither free nor not free	0	0	0	0	0	34	23.61%	64	22.61%	98
Free	9	50.00%	9	47.36%	18	63	43.75%	134	47.34%	197
Definitely free	7	38.88%	10	52.63%	17	7	4.86%	27	9.54%	34
Total Non-Response	1	5.55%	0	0	1	1	69%	1	35%	2
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.64 did you personally witness any form of corruption in this court?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	5.55%	2	10.52%	3	39	27.08%	49	17.31%	88	13	8.55%	10	3.24%	23	4	28.57%	2	15.38%	6
No	17	94.44%	17	89.47%	34	104	72.22%	234	82.68%	338	132	86.84%	298	96.75%	430	10	71.42%	11	84.61%	21
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	7	4.60%	0	0	7	0	0	0	0	0
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.65 Did corruption manifest thorough the intentional delay of the case?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	0	0	0	7	4.86%	23	8.12%	30	2	1.31%	7	2.27%	9	1	7.14%	1	7.69%	2
No	18	100.00%	19	100.00%	37	137	95.13%	260	91.87%	397	150	98.68%	301	97.72%	451	13	92.85%	12	92.30%	25
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.66 Did corruption manifest in the bribery of the Justice/Judge and/or court personnel for a favorable decision?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	5.26%	1	13	9.02%	30	10.60%	43	7	4.60%	4	1.29%	11	1	7.14%	1	7.69%	2
No	18	100.00%	18	94.73%	36	131	90.97%	253	89.39%	384	145	95.39%	304	98.70%	449	13	92.85%	12	92.30%	25
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.67 Did corruption manifest through intentional delay in the decision regarding the case?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	5.26%	1	7	4.86%	14	4.94%	21	0	0	4	1.29%	4	1	7.14%	2	15.38%	3
No	18	100.00%	18	94.73%	36	137	95.13%	269	95.05%	406	152	100.00%	304	98.70%	456	13	92.85%	11	84.61%	24
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.68 Did you witness bribery in the issuance of Temporary Restraining Order?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes						10	6.94%	10	3.53%	20	1	65%	1	32%	2	1	7.14%	0	0	1
No	18	100.00%	19	100.00%	37	134	93.05%	273	96.46%	407	151	99.34%	307	99.67%	458	13	92.85%	13	100.00%	26
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.69 Is there a formal system for handling complaints against personnel and Justices/Judges in this court?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Yes	14	77.77%	13	68.42%	27
No	4	22.22%	6	31.57%	10
Total Responses	18	100.00%	19	100.00%	37

Table 10.70 Do you think the existing system is adequate in handling complaints?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Yes	10	55.55%	10	52.63%	20
No	4	22.22%	3	15.78%	7
Total Non-Response	4	22.22%	6	31.57%	10
Total	18	100.00%	19	100.00%	37

Table 10.71 Were there administrative complaints filed against court personnel and Justices/Judges in the past six (6) months?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	4	22.22%	8	42.10%	12	12	8.33%	18	6.36%	30	3	1.97%	3	97%	6	2	14.28%	2	15.38%	4
No	14	77.77%	11	57.89%	25	132	91.66%	265	93.63%	397	130	85.52%	305	99.02%	435	12	85.71%	11	84.61%	23
Total Non-Response	0	0	0	0	0	0	0	0	0	0	19	12.50%	0	0	19	0	0	0	0	0
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.72 Was the complaint due to the Inappropriate demeanor of the Justice/Judge or court personnel?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	1	5.26%	1	1	69%	0	0	1	0	0	0	0	0	0	0	2	15.38%	2
No	18	100.00%	18	94.73%	36	143	99.30%	283	100.00%	426	152	100.00%	308	100.00%	460	14	100.00%	11	84.61%	25
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.73 Was the complaint due to inefficiency?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	5.55%	2	10.52%	3	1	69%	4	1.41%	5	1	65%	1	32%	2	0	0	1	7.69%	1
No	17	94.44%	17	89.47%	34	143	99.30%	279	98.58%	422	151	99.34%	307	99.67%	458	14	100.00%	12	92.30%	26
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.74 Was the complaint due to incompetence?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	1	5.55%	0	0	1	2	1.38%	6	2.12%	8	1	65%	1	32%	2	1	7.14%	0	0	1
No	17	94.44%	19	100.00%	36	142	98.61%	277	97.87%	419	151	99.34%	307	99.67%	458	13	92.85%	13	100.00%	26
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.75 Was the complaint due to lack of integrity?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	2	10.52%	2	1	69%	6	2.12%	7	0	0	1	32%	1	1	7.14%	0	0	1
No	18	100.00%	17	89.47%	35	143	99.30%	277	97.87%	420	152	100.00%	307	99.67%	459	13	92.85%	13	100.00%	26
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.76 Was the complaint due to unfairness and partiality?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Yes	0	0	7	36.84%	7	6	4.16%	7	2.47%	13	0	0	1	32%	1	2	14.28%	2	15.38%	4
No	18	100.00%	12	63.15%	30	138	95.83%	276	97.52%	414	152	100.00%	307	99.67%	459	12	85.71%	11	84.61%	23
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.77 Were the lawyers mostly the complainants?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Yes	1	5.55%	2	10.52%	3
No	17	94.44%	17	89.47%	34
Total Responses	18	100.00%	19	100.00%	37

Table 10.78 Were the litigants mostly the complainants?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Yes	3	16.66%	6	31.57%	9
No	15	83.33%	13	68.42%	28
Total Responses	18	100.00%	19	100.00%	37

Table 10.79 Were the Justices/Judges mostly the complainants?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
No	18	100.00%	19	100.00%	37
Total Responses	18	100.00%	19	100.00%	37

Table 10.80 Were the court personnel from your own court mostly the complainants?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
No	18	100.00%	19	100.00%	37
Total Responses	18	100.00%	19	100.00%	37

Table 10.81 Were the court personnel from other courts mostly the complainants?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
No	18	100.00%	19	100.00%	37
Total Responses	18	100.00%	19	100.00%	37

Table 10.82 What happened to this complaint?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Still pending	6	4.16%	7	2.47%	13	1	65%	0	0	1	1	7.14%	2	15.38%	3
Dismissed	2	1.38%	6	2.12%	8	0	0	1	32%	1	1	7.14%	0	0	1
Nothing happened	2	1.38%	2	70%	4	0	0	1	32%	1	12	85.71%	11	84.61%	23
Total Non-Response	134	93.05%	268	94.69%	402	151	99.34%	306	99.35%	457	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.83 How confident are you that his case will be resolved satisfactorily?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Definitely not confident	0	0	0	0	0	2	1.38%	1	35%	3	0	0	0	0	0	0	0	0	0	0
Not confident	0	0	0	0	0	3	2.08%	3	1.06%	6	0	0	1	32%	1	1	7.14%	0	0	1
Neither confident nor not confident	0	0	1	5.26%	1	0	0	1	35%	1	0	0	0	0	0	0	0	0	0	0
Confident	2	11.11%	2	10.52%	4	5	3.47%	6	2.12%	11	1	65%	0	0	1	0	0	0	0	0
Definitely confident	2	11.11%	5	26.31%	7	1	69%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total Non-Response	14	77.77%	11	57.89%	25	133	92.36%	272	96.11%	405	151	99.34%	307	99.67%	458	13	92.85%	13	100.00%	26
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.84 How much did the administrative complaint affect your court negatively?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very Much	5	3.47%	1	35%	6	0	0	1	32%	1	0	0	1	5.26%	1
Much	2	1.38%	1	35%	3	0	0	1	32%	1	0	0	1	5.26%	1
Moderate	1	69%	3	1.06%	4	0	0	0	0	0	1	5.55%	1	5.26%	2
Not Much	3	2.08%	3	1.06%	6	0	0	0	0	0	0	0	1	5.26%	1
Not at all	1	69%	9	3.18%	10	1	65%	0	0	1	3	16.66%	4	21.05%	7
Total Non-Response	132	91.66%	266	93.99%	398	151	99.34%	306	99.35%	457	14	77.77%	11	57.89%	25
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	18	100.00%	19	100.00%	37

Tale 10.85 How much did the administrative complaint affect your court negatively?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Very Much	0	0	1	5.26%	1
Much	0	0	1	5.26%	1
Moderate	1	5.55%	1	5.26%	2
Not Much	0	0	1	5.26%	1
Not at all	3	16.66%	4	21.05%	7
Total Non-Response	14	77.77%	11	57.89%	25
Total	18	100.00%	19	100.00%	37

Table 10.86 How satisfied or dissatisfied were you with your experience with the court?

Responses	Judges					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very dissatisfied	5	3.47%	3	1.06%	8	13	8.55%	7	2.27%	20	0	0	1	7.69%	1
Dissatisfied	26	18.05%	18	6.36%	44	26	17.10%	26	8.44%	52	2	14.28%	1	7.69%	3
Neither satisfied nor dissatisfied	29	20.13%	46	16.25%	75	20	13.15%	71	23.05%	91	0	0	1	7.69%	1
Satisfied	76	52.77%	187	66.07%	263	71	46.71%	182	59.09%	253	2	14.28%	2	15.38%	4
Very satisfied	8	5.55%	28	9.89%	36	18	11.84%	18	5.84%	36	1	7.14%	0	0	1
Total Non-Response	0	0	1	35%	1	4	2.63%	4	1.29%	8	9	64.28%	8	61.53%	17
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.87 What is your response to the statement: "My lawyer is concerned about protecting my rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	35%	1	2	1.31%	3	97%	5	0	0	0	0	0
Disagree	0	0	1	35%	1	6	3.94%	2	64%	8	0	0	0	0	0
Neither disagree nor agree	0	0	1	35%	1	7	4.60%	21	6.81%	28	2	14.28%	1	7.69%	3
Agree	43	29.86%	96	33.92%	139	76	50.00%	182	59.09%	258	9	64.28%	8	61.53%	17
Strongly agree	101	70.13%	184	65.01%	285	57	37.50%	100	32.46%	157	3	21.42%	4	30.76%	7
Total Non-Response	0	0	0	0	0	4	2.63%	0	0	4	0	0	0	0	0
Total Responses	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.88 What is your response to the statement: "My lawyer has adequate knowledge and training in law to protect my rights and interest"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.31%	2	64%	4	0	0	0	0	0
Disagree	0	0	0	0	0	3	1.97%	6	1.94%	9	2	14.28%	1	7.69%	3
Neither disagree nor agree	2	1.38%	3	1.06%	5	2	1.31%	23	7.46%	25	2	14.28%	3	23.07%	5
Agree	59	40.97%	133	46.99%	192	78	51.31%	173	56.16%	251	10	71.42%	5	38.46%	15
Strongly agree	83	57.63%	147	51.94%	230	63	41.44%	104	33.76%	167	0	0	4	30.76%	4
Total Non-Response	0	0	0	0	0	4	2.63%	0	0	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.89 What is your response to the statement: "My lawyer is doing his/her best to protect my rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.31%	2	64%	4	0	0	0	0	0
Disagree	0	0	0	0	0	3	1.97%	6	1.94%	9	2	14.28%	1	7.69%	3
Neither disagree nor agree	2	1.38%	3	1.06%	5	2	1.31%	23	7.46%	25	2	14.28%	3	23.07%	5
Agree	59	40.97%	133	46.99%	192	78	51.31%	173	56.16%	251	10	71.42%	5	38.46%	15
Strongly agree	83	57.63%	147	51.94%	230	63	41.44%	104	33.76%	167	0	0	4	30.76%	4
Total Non-Response	0	0	0	0	0	4	2.63%	0	0	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.90 What is your response to the statement: "My lawyer explains to me the progress of my case"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	4	2.63%	3	97%	7	0	0	1	7.69%	1
Disagree	0	0	0	0	0	8	5.26%	8	2.59%	16	1	7.14%	0	0	1
Neither disagree nor agree	2	1.38%	0	0	2	4	2.63%	38	12.33%	42	2	14.28%	1	7.69%	3
Agree	57	39.58%	108	38.16%	165	83	54.60%	159	51.62%	242	9	64.28%	7	53.84%	16
Strongly agree	85	59.02%	175	61.83%	260	49	32.23%	99	32.14%	148	2	14.28%	4	30.76%	6
Total Non-Response	0	0	0	0	0	4	2.63%	1	32%	5	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.91 What is your response to the statement: "My lawyer explains to me possible options/strategies regarding my case"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	4	2.63%	1	32%	5	0	0	1	7.69%	1
Disagree	1	69%	0	0	1	10	6.57%	8	2.59%	18	1	7.14%	1	7.69%	2
Neither disagree nor agree	5	3.47%	1	35%	6	7	4.60%	39	12.66%	46	2	14.28%	2	15.38%	4
Agree	49	34.02%	108	38.16%	157	81	53.28%	166	53.89%	247	9	64.28%	5	38.46%	14
Strongly agree	89	61.80%	174	61.48%	263	46	30.26%	94	30.51%	140	2	14.28%	4	30.76%	6
Total Non-Response	0	0	0	0	0	4	2.63%	0	0	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.92 How satisfied are you with your professional work as a Judge or Justice?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Total Non-Response	18	100.00%	19	100.00%	37
Total	18	100.00%	19	100.00%	37

Table 10.93 What are your sources of dissatisfaction?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Total Non-Response	18	100.00%	19	100.00%	37
Total	18	100.00%	19	100.00%	37

Table 10.94 Overall, what is your level of trust in the whole Judiciary?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	4	2.77%	2	70%	6	7	4.60%	2	64%	9	1	7.14%	0	0	1
Distrust	0	0	1	5.26%	1	20	13.88%	12	4.24%	32	10	6.57%	10	3.24%	20	2	14.28%	4	30.76%	6
Undecided	1	5.55%	1	5.26%	2	27	18.75%	33	11.66%	60	33	21.71%	61	19.80%	94	8	57.14%	9	69.23%	17
Trust	11	61.11%	12	63.15%	23	86	59.72%	207	73.14%	293	55	36.18%	186	60.38%	241	0	0	0	0	0
Much Trust	6	33.33%	5	26.31%	11	7	4.86%	23	8.12%	30	17	11.18%	38	12.33%	55	2	14.28%	0	0	2
Don't know	0	0	0	0	0	0	0	1	35%	1	28	18.42%	7	2.27%	35	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	5	1.76%	5	2	1.31%	4	1.29%	6	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.95 Overall, what is your level of trust in the Supreme Court?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	2	1.38%	4	1.41%	6	1	65%	2	64%	3	1	7.14%	0	0	1
Distrust	1	5.55%	0	0	1	12	8.33%	4	1.41%	16	5	3.28%	4	1.29%	9	3	21.42%	4	30.76%	7
Undecided	0	0	0	0	0	26	18.05%	28	9.89%	54	23	15.13%	55	17.85%	78	0	0	0	0	0
Trust	7	38.88%	6	31.57%	13	73	50.69%	164	57.95%	237	63	41.44%	179	58.11%	242	6	42.85%	9	69.23%	15
Much Trust	10	55.55%	12	63.15%	22	27	18.75%	77	27.20%	104	22	14.47%	54	17.53%	76	4	28.57%	0	0	4
Don't know	0	0	0	0	0	4	2.77%	3	1.06%	7	35	23.02%	10	3.24%	45	0	0	0	0	0
Total Non-Response	0	0	1	5.26%	1	0	0	3	1.06%	3	3	1.96%	4	1.29%	7	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.96 Overall, what is your level of trust in the Court of Appeals?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	1	5.26%	1	2	1.38%	6	2.12%	8	1	65%	0	0	1	2	14.28%	0	0	2
Distrust	1	5.55%	0	0	1	15	10.41%	23	8.12%	38	10	6.57%	13	4.22%	23	0	0	3	23.07%	3
Undecided	0	0	1	5.26%	1	36	25.00%	50	17.66%	86	28	18.42%	60	19.48%	88	0	0	1	7.69%	1
Trust	12	66.66%	12	63.15%	24	74	51.38%	168	59.36%	242	52	34.21%	172	55.84%	224	9	64.28%	7	53.84%	16
Much Trust	4	22.22%	5	26.31%	9	14	9.72%	30	10.60%	44	18	11.84%	45	14.61%	63	3	21.42%	1	7.69%	4
Don't know	1	5.55%	0	0	1	3	2.08%	3	1.06%	6	41	26.97%	14	4.54%	55	0	0	1	7.69%	1
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	4	1.29%	6	0	0	0	0	0
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.97 Overall, what is you level of trust in the Sandiganbayan?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	1	5.55%	0	0	1	6	4.16%	5	1.76%	11	2	1.31%	3	97%	5	1	7.14%	2	15.38%	3
Distrust	0	0	1	5.26%	1	12	8.33%	16	5.65%	28	8	5.26%	9	2.92%	17	2	14.28%	0	0	2
Undecided	4	22.22%	1	5.26%	5	46	31.94%	60	21.20%	106	34	22.36%	97	31.49%	131	0	0	3	23.07%	3
Trust	6	33.33%	12	63.15%	18	51	35.41%	156	55.12%	207	39	25.65%	136	44.15%	175	8	57.14%	7	53.84%	15
Much Trust	3	16.66%	5	26.31%	8	5	3.47%	23	8.12%	28	16	10.52%	33	10.71%	49	3	21.42%	0	0	3
Don't know	4	22.22%	0	0	4	24	16.66%	19	6.71%	43	51	33.55%	24	7.79%	75	0	0	1	7.69%	1
Total Non-Response	0	0	0	0	0	0	0	4	1.41%	4	2	1.31%	6	1.94%	8	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.98 Overall, what is your level of trust in the Court of Tax Appeals?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	1	5.55%	1	5.26%	2	3	2.08%	5	1.76%	8	3	1.97%	5	1.62%	8	1	7.14%	1	7.69%	2
Distrust	0	0	2	10.52%	2	12	8.33%	11	3.88%	23	6	3.94%	18	5.84%	24	1	7.14%	1	7.69%	2
Undecided	4	22.22%	1	5.26%	5	48	33.33%	76	26.85%	124	35	23.02%	110	35.71%	145	4	28.57%	4	30.76%	8
Trust	4	22.22%	9	47.36%	13	33	22.91%	121	42.75%	154	27	17.76%	113	36.68%	140	3	21.42%	4	30.76%	7
Much Trust	3	16.66%	2	10.52%	5	4	2.77%	17	6.00%	21	9	5.92%	25	8.11%	34	0	0	0	0	0
Don't know	6	33.33%	4	21.05%	10	43	29.86%	49	17.31%	92	70	46.05%	33	10.71%	103	5	35.71%	3	23.07%	8
Total Non-Response	0	0	0	0	0	1	69%	4	1.41%	5	2	1.31%	4	1.29%	6	0	0	0	0	0
Total Responses	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.99 Overall, what is your level of trust in Municipal Trial Courts in Cities?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	1	69%	2	70%	3	4	2.63%	2	64%	6	1	7.14%	0	0	1
Distrust	0	0	0	0	0	18	12.50%	8	2.82%	26	7	4.60%	4	1.29%	11	1	7.14%	3	23.07%	4
Undecided	1	5.55%	0	0	1	14	9.72%	29	10.24%	43	31	20.39%	82	26.62%	113	1	7.14%	1	7.69%	2
Trust	13	72.22%	12	63.15%	25	97	67.36%	217	76.67%	314	65	42.76%	184	59.74%	249	8	57.14%	8	61.53%	16
Much Trust	4	22.22%	6	31.57%	10	13	9.02%	24	8.48%	37	15	9.86%	31	10.06%	46	2	14.28%	1	7.69%	3
Don't know	0	0	1	5.26%	1	1	69%	0	0	1	28	18.42%	2	64%	30	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.100 Overall, what is your level of trust in Regional Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	1	69%	2	70%	3	5	3.28%	1	32%	6	1	7.14%	1	7.69%	2
Distrust	0	0	0	0	0	21	14.58%	12	4.24%	33	12	7.89%	9	2.92%	21	1	7.14%	3	23.07%	4
Undecided	1	5.55%	0	0	1	23	15.97%	30	10.60%	53	30	19.73%	77	25.00%	107	0	0	0	0	0
Trust	12	66.66%	11	57.89%	23	88	61.11%	208	73.49%	296	70	46.05%	175	56.81%	245	9	64.28%	9	69.23%	18
Much Trust	5	27.77%	8	42.10%	13	9	6.25%	26	9.18%	35	19	12.50%	39	12.66%	58	2	14.28%	0	0	2
Don't know	0	0	0	0	0	2	1.38%	2	70%	4	14	9.21%	4	1.29%	18	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.101 Overall, what is your level of trust in Metropolitan Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Much Distrust	0	0	0	0	0	1	69%	0	0	1	4	2.63%	1	32%	5	1	7.14%	0	0	1
Distrust	0	0	0	0	0	14	9.72%	9	3.18%	23	5	3.28%	14	4.54%	19	1	7.14%	1	7.69%	2
Undecided	5	27.77%	1	5.26%	6	32	22.22%	64	22.61%	96	24	15.78%	94	30.51%	118	0	0	1	7.69%	1
Trust	8	44.44%	8	42.10%	16	56	38.88%	148	52.29%	204	32	21.05%	134	43.50%	166	5	35.71%	7	53.84%	12
Much Trust	3	16.66%	3	15.78%	6	6	4.16%	12	4.24%	18	6	3.94%	22	7.14%	28	1	7.14%	0	0	1
Don't know	2	11.11%	7	36.84%	9	35	24.30%	46	16.25%	81	79	51.97%	38	12.33%	117	6	42.85%	4	30.76%	10
Total Non-Response	0	0	0	0	0	0	0	4	1.41%	4	2	1.31%	5	1.62%	7	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.102 Overall, what is your level of trust in Shari'a Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	3	2.08%	5	1.76%	8	3	1.97%	4	1.29%	7	2	14.28%	0	0	2
Distrust	0	0	0	0	0	5	3.47%	7	2.47%	12	6	3.94%	24	7.79%	30	0	0	0	0	0
Undecided	3	16.66%	3	15.78%	6	44	30.55%	78	27.56%	122	20	13.15%	74	24.02%	94	2	14.28%	2	15.38%	4
Trust	4	22.22%	4	21.05%	8	9	6.25%	37	13.07%	46	20	13.15%	60	19.48%	80	0	0	0	0	0
Much Trust	1	5.55%	1	5.26%	2	1	69%	5	1.76%	6	7	4.60%	15	4.87%	22	2	14.28%	6	46.15%	8
Don't know	10	55.55%	11	57.89%	21	82	56.94%	145	51.23%	227	94	61.84%	127	41.23%	221	8	57.14%	5	38.46%	13
Total Non-Response	0	0	0	0	0	0	0	6	2.12%	6	2	1.31%	4	1.29%	6	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.103 Overall, what is your level of trust in the Municipal Circuit Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	1	69%	1	35%	2	4	2.63%	1	32%	5	1	7.14%	0	0	1
Distrust	0	0	0	0	0	20	13.88%	11	3.88%	31	6	3.94%	11	3.57%	17	0	0	0	0	0
Undecided	2	11.11%	1	5.26%	3	24	16.66%	47	16.60%	71	27	17.76%	101	32.79%	128	1	7.14%	4	30.76%	5
Trust	11	61.11%	8	42.10%	19	83	57.63%	183	64.66%	266	38	25.00%	127	41.23%	165	8	57.14%	7	53.84%	15
Much Trust	5	27.77%	2	10.52%	7	10	6.94%	17	6.00%	27	11	7.23%	24	7.79%	35	2	14.28%	0	0	2
Don't know	0	0	8	42.10%	8	6	4.16%	21	7.42%	27	64	42.10%	39	12.66%	103	2	14.28%	2	15.38%	4
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	5	1.62%	7	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.104 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Much Distrust	0	0	0	0	0	1	69%	1	35%	2	3	1.97%	2	64%	5	1	7.14%	0	0	1
Distrust	0	0	0	0	0	17	11.80%	10	3.53%	27	9	5.92%	10	3.24%	19	0	0	1	7.69%	1
Undecided	2	11.11%	1	5.26%	3	24	16.66%	44	15.54%	68	27	17.76%	102	33.11%	129	0	0	2	15.38%	2
Trust	11	61.11%	9	47.36%	20	86	59.72%	187	66.07%	273	49	32.23%	143	46.42%	192	10	71.42%	10	76.92%	20
Much Trust	5	27.77%	3	15.78%	8	10	6.94%	17	6.00%	27	12	7.89%	25	8.11%	37	3	21.42%	0	0	3
Don't know	0	0	6	31.57%	6	6	4.16%	21	7.42%	27	50	32.89%	26	7.13%	72	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	4	1.29%	6	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.105 How much trust do you think has the general public on the independence of your Court?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	10	6.94%	4	1.41%	14
Distrust it	0	0	0	0	0	30	20.83%	40	14.13%	70
Neither distrust nor trust it	1	5.55%	1	5.26%	2	33	22.91%	72	25.44%	105
Trust it	8	44.44%	15	78.94%	23	68	47.22%	151	53.35%	219
Strongly trust it	9	50.00%	3	15.78%	12	3	2.08%	14	4.94%	17
Total Non-Response	0	0	0	0	0	0	0	2	70%	2
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.106 How much trust do you think has the general public on the impartiality of your Court?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	7	4.86%	3	1.06%	10
Distrust it	0	0	0	0	0	31	21.52%	37	13.07%	68
Neither distrust nor trust it	1	5.55%	1	5.26%	2	41	28.47%	82	28.97%	123
Trust it	8	44.44%	12	63.15%	20	62	43.05%	150	53.00%	212
Strongly trust it	9	50.00%	6	31.57%	15	3	2.08%	9	3.18%	12
Total Non-Response	0	0	0	0	0	0	0	2	70%	2
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.107 How much trust do you think has the general public on the integrity and professionalism of your Court?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	10	6.94%	3	1.06%	13
Distrust it	0	0	0	0	0	25	17.36%	33	11.66%	58
Neither distrust nor trust it	1	5.55%	1	5.26%	2	34	23.61%	82	28.97%	116
Trust it	9	50.00%	11	57.89%	20	72	50.00%	155	54.77%	227
Strongly trust it	8	44.44%	7	36.84%	15	3	2.08%	8	2.82%	11
Total Non-Response	0	0	0	0	0	0	0	2	70%	2
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.108 How much trust do you think has the general public trusts the whole judicial system of the Philippines?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly distrust it	0	0	0	0	0	13	9.02%	8	2.82%	21
Distrust it	1	5.55%	3	15.78%	4	34	23.61%	45	15.90%	79
Neither distrust nor trust it	3	16.66%	2	10.52%	5	43	29.86%	90	31.80%	133
Trust it	10	55.55%	13	68.42%	23	51	35.41%	132	46.64%	183
Strongly trust it	4	22.22%	1	5.26%	5	2	1.38%	5	1.76%	7
Total Non-Response	0	0	0	0	0	1	69%	3	1.06%	4
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.109 Overall, how would you rate your court?

Responses	Judges					Lawyers				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	0	0	0	13	9.02%	12	4.24%	25
Fair	0	0	0	0	0	60	41.66%	93	32.86%	153
Good	4	22.22%	3	15.78%	7	48	33.33%	133	46.99%	181
Very Good	11	61.11%	13	68.42%	24	20	13.88%	39	13.78%	59
Excellent	3	16.66%	3	15.78%	6	2	1.38%	4	1.41%	6
Total Non-Response	0	0	0	0	0	1	.69%	2	70%	3
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427

Table 10.110 How many Justices would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	0	0	0	0	0	16	11.11%	10	3.53%	26	7	4.60%	10	3.24%	17	1	7.14%	3	23.07%	4
A few	1	5.55%	1	5.26%	2	14	9.72%	11	3.88%	25	26	17.10%	33	10.71%	59	2	14.28%	2	15.38%	4
Some	1	5.55%	0	0	1	25	17.36%	49	17.31%	74	28	18.42%	84	27.27%	112	2	14.28%	2	15.38%	4
Many	6	33.33%	9	47.36%	15	46	31.94%	139	49.11%	185	42	27.63%	130	42.20%	172	5	35.71%	5	38.46%	10
Very many	6	33.33%	4	21.05%	10	18	12.50%	53	18.72%	71	9	5.92%	33	10.71%	42	0	0	1	7.69%	1
None	1	5.55%	0	0	1	2	1.38%	0	0	2	38	25.00%	14	4.54%	52	3	21.42%	0	0	3
Don't know	3	16.66%	5	26.31%	8	22	15.27%	19	6.71%	41	2	1.31%	4	1.29%	6	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	0	0	0	0	0	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.111 How many Justices would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	0	0	0	0	0	15	10.41%	7	2.47%	22	6	3.94%	7	2.27%	13	0	0	3	23.07%	3
A few	0	0	0	0	0	23	15.97%	14	4.94%	37	36	23.68%	32	10.38%	68	3	21.42%	1	7.69%	4
Some	3	16.66%	0	0	3	41	28.47%	55	19.43%	96	25	16.44%	80	25.97%	105	0	0	4	30.76%	4
Many	9	50.00%	12	63.15%	21	52	36.11%	164	57.95%	216	54	35.52%	145	47.07%	199	9	64.28%	5	38.46%	14
Very many	5	27.77%	6	31.57%	11	9	6.25%	39	13.78%	48	12	7.89%	37	12.01%	49	2	14.28%	0	0	2
None	0	0	0	0	0	0	0	0	0	0	1	65%	0	0	1	0	0	0	0	0
Don't know	1	5.55%	1	5.26%	2	4	2.77%	2	70%	6	15	9.86%	4	1.29%	19	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	3	1.97%	3	97%	6	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.112 How many Lawyers/PAO would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	0	0	1	5.26%	1	4	2.77%	5	1.76%	9	10	6.57%	7	2.27%	17	0	0	3	23.07%	3
A few	2	11.11%	1	5.26%	3	15	10.41%	8	2.82%	23	32	21.05%	40	12.98%	72	4	28.57%	1	7.69%	5
Some	3	16.66%	4	21.05%	7	42	29.16%	58	20.49%	100	32	21.05%	88	28.57%	120	1	7.14%	6	46.15%	7
Many	8	44.44%	7	36.84%	15	60	41.66%	166	58.65%	226	49	32.23%	128	41.55%	177	7	50.00%	3	23.07%	10
Very many	2	11.11%	2	10.52%	4	14	9.72%	39	13.78%	53	11	7.23%	40	12.98%	51	0	0	0	0	0
None	1	5.55%	1	5.26%	2	1	69%	0	0	1	2	1.31%	0	0	2	1	7.14%	0	0	1
Don't know	2	11.11%	3	15.78%	5	8	5.55%	5	1.76%	13	14	9.21%	2	64%	16	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.113 How many Clerks of Court would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	1	5.55%	1	5.26%	2	2	1.38%	6	2.12%	8	5	3.28%	5	1.62%	10	0	0	3	23.07%	3
A few	1	5.55%	1	5.26%	2	16	11.11%	9	3.18%	25	24	15.78%	24	7.79%	48	1	7.14%	2	15.38%	3
Some	1	5.55%	1	5.26%	2	29	20.13%	59	20.84%	88	34	22.36%	102	33.11%	136	2	14.28%	2	15.38%	4
Many	9	50.00%	11	57.89%	20	72	50.00%	169	59.71%	241	42	27.63%	138	44.80%	180	8	57.14%	6	46.15%	14
Very many	5	27.77%	2	10.52%	7	16	11.11%	34	12.01%	50	12	7.89%	33	10.71%	45	1	7.14%	0	0	1
None	0	0	1	5.26%	1	0	0	0	0	0	0	0	0	0	0	1	7.14%	0	0	1
Don't know	1	5.55%	2	10.52%	3	9	6.25%	4	1.41%	13	33	21.71%	3	97%	36	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.114 How many Process Servers would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	1	5.55%	1	5.26%	2	17	11.80%	11	3.88%	28	8	5.26%	6	1.94%	14	0	0	3	23.07%	3
A few	1	5.55%	1	5.26%	2	18	12.50%	21	7.42%	39	19	12.50%	32	10.38%	51	3	21.42%	2	15.38%	5
Some	3	16.66%	3	15.78%	6	37	25.69%	95	33.56%	132	26	17.10%	118	38.31%	144	4	28.57%	3	23.07%	7
Many	9	50.00%	11	57.89%	20	53	36.80%	126	44.52%	179	35	23.02%	116	37.66%	151	5	35.71%	4	30.76%	9
Very many	2	11.11%	0	0	2	9	6.25%	22	7.77%	31	11	7.23%	31	10.06%	42	1	7.14%	1	7.69%	2
Don't know	2	11.11%	3	15.78%	5	10	6.94%	6	2.12%	16	51	33.55%	2	64%	53	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.115 How many Stenographers would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	0	0	0	0	0	5	3.47%	10	3.53%	15	6	3.94%	2	64%	8	0	0	3	23.07%	3
A few	1	5.55%	1	5.26%	2	15	10.41%	16	5.65%	31	21	13.81%	31	10.06%	52	1	7.14%	3	23.07%	4
Some	2	11.11%	1	5.26%	3	23	15.97%	79	27.91%	102	27	17.76%	103	33.44%	130	1	7.14%	1	7.69%	2
Many	11	61.11%	14	73.68%	25	69	47.91%	145	51.23%	214	45	29.60%	123	39.93%	168	9	64.28%	4	30.76%	13
Very many	2	11.11%	1	5.26%	3	21	14.58%	27	9.54%	48	11	7.23%	32	10.38%	43	1	7.14%	2	15.38%	3
None	0	0	1	5.26%	1	1	69%	0	0	1	40	0	0	0	0	1	7.14%	0	0	1
Don't know	2	11.11%	1	5.26%	3	10	6.94%	4	1.41%	14	2	26.31%	12	3.89%	52	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	**152**	1.31%	5	1.62%	7	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427		100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.116 How many Police would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Very few	0	0	2	10.52%	2	33	22.91%	30	10.60%	63	24	15.78%	43	13.96%	67	1	7.14%	3	23.07%	4
A few	4	22.22%	3	15.78%	7	37	25.69%	59	20.84%	96	35	23.02%	58	18.83%	93	5	35.71%	6	46.15%	11
Some	5	27.77%	8	42.10%	13	37	25.69%	112	39.57%	149	22	14.47%	98	31.81%	120	2	14.28%	3	23.07%	5
Many	3	16.66%	3	15.78%	6	20	13.88%	59	20.84%	79	33	21.71%	85	27.59%	118	3	21.42%	1	7.69%	4
Very many	1	5.55%	0	0	1	5	3.47%	13	4.59%	18	4	2.63%	17	5.51%	21	2	14.28%	0	0	2
None	1	5.55%	0	0	1	2	1.38%	1	35%	3	3	1.97%	1	32%	4	0	0	0	0	0
Don't know	4	22.22%	3	15.78%	7	10	6.94%	7	2.47%	17	29	19.07%	3	97%	32	1	7.14%	0	0	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.117 How many Sheriffs would you say are honest in the administration of justice?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very few	2	11.11%	1	5.26%	3	31	21.52%	35	12.36%	66	15	9.86%	34	11.03%	49	1	7.14%	4	30.76%	5
A few	3	16.66%	1	5.26%	4	28	19.44%	48	16.96%	76	35	23.02%	59	19.15%	94	2	14.28%	5	38.46%	7
Some	4	22.22%	6	31.57%	10	32	22.22%	114	40.28%	146	23	15.13%	110	35.71%	133	5	35.71%	3	23.07%	8
Many	8	44.44%	8	42.10%	16	33	22.91%	64	22.61%	97	36	23.68%	64	20.77%	100	3	21.42%	1	7.69%	4
Very many	1	5.55%	0	0	1	7	4.86%	14	4.94%	21	6	3.94%	19	6.16%	25	2	14.28%	0	0	2
None	0	0	3	15.78%	3	3	2.08%	0	0	3	0	0	2	.64%	2	1	7.14%	0	0	1
Don't know	0	0	0	0	0	9	6.25%	6	2.12%	15	35	23.02%	17	5.51%	52	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	.69%	2	.70%	3	2	1.31%	3	.97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.118 What is your response to the statement: "Overall, the court is accessible to its users"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	5.26%	1	4	2.77%	1	35%	5	1	65%	4	1.29%	5	0	0	0	0	0
Disagree	0	0	1	5.26%	1	10	6.94%	16	5.65%	26	5	3.28%	19	6.16%	24	2	14.28%	4	30.76%	6
Neither disagree nor agree	0	0	0	0	0	16	11.11%	36	12.72%	52	8	5.26%	67	21.75%	75	1	7.14%	1	7.69%	2
Agree	10	55.55%	13	68.42%	23	92	63.88%	204	72.08%	296	90	59.21%	157	50.97%	247	6	42.85%	4	30.76%	10
Strongly agree	8	44.44%	4	21.05%	12	21	14.58%	26	9.18%	47	44	28.94%	47	15.25%	91	5	35.71%	4	30.76%	9
Don't Know	0	0	0	0	0	0	0	0	0	0	2	1.31%	13	4.22%	15	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.119 What is your response to the statement: "Court is centrally located or is near the center of economic activity of the city or municipality"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	5.26%	1	2	1.38%	0	0	2	0	0	0	0	0	1	7.14%	0	0	1
Disagree	0	0	1	5.26%	1	3	2.08%	4	1.41%	7	8	5.26%	17	5.51%	25	1	7.14%	1	7.69%	2
Neither disagree nor agree	8	44.44%	14	73.68%	22	1	69%	7	2.47%	8	5	3.28%	14	4.54%	19	1	7.14%	1	7.69%	2
Agree	10	55.55%	3	15.78%	13	79	54.86%	175	61.83%	254	76	50.00%	219	71.10%	295	6	42.85%	5	38.46%	11
Strongly agree	0	0	0	0	0	58	40.27%	97	34.27%	155	57	37.50%	55	17.85%	112	5	35.71%	6	46.15%	11
Don't Know	0	0	0	0	0	0	0	0	0	0	4	2.63%	3	97%	7	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	0	0	2	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.120 What is your response to the statement: "Court is easily accessible by public transportation"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Disagree	0	0	0	0	0	0	0	2	70%	2	4	2.63%	5	1.62%	9	0	0	0	0	0
Neither disagree nor agree	0	0	0	0	0	1	69%	4	1.41%	5	1	65%	8	2.59%	9	1	7.14%	1	7.69%	2
Agree	7	38.88%	13	68.42%	20	73	50.69%	161	56.89%	234	77	50.65%	213	69.15%	290	6	42.85%	5	38.46%	11
Strongly agree	11	61.11%	6	31.57%	17	69	47.91%	116	40.98%	185	67	44.07%	82	26.62%	149	7	50.00%	7	53.84%	14
Don't Know	0	0	0	0	0	0	0	0	0	0	1	65%	0	0	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	0	0	2	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.121 What is your response to the statement: "Transportation cost to and from court is affordable"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	3	2.08%	1	35%	4	0	0	3	97%	3	0	0	1	7.69%	1
Disagree	0	0	0	0	0	5	3.47%	10	3.53%	15	10	6.57%	14	4.54%	24	0	0	1	7.69%	1
Neither disagree nor agree	0	0	3	15.78%	3	16	11.11%	15	5.30%	31	2	1.31%	20	6.49%	22	1	7.14%	1	7.69%	2
Agree	9	50.00%	11	57.89%	20	64	44.44%	162	57.24%	226	81	53.28%	224	72.72%	305	7	50.00%	7	53.84%	14
Strongly agree	9	50.00%	5	26.31%	14	55	38.19%	93	32.86%	148	56	36.84%	47	15.25%	103	6	42.85%	3	23.07%	9
Don't Know	0	0	0	0	0	0	0	2	70%	2	1	65%	0	0	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	0	0	2	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.122 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	3	2.08%	1	35%	4	3	1.97%	2	64%	5	0	0	1	7.69%	1
Disagree	2	11.11%	4	21.05%	6	11	7.63%	15	5.30%	26	11	7.23%	16	5.19%	27	2	14.28%	0	0	2
Neither disagree nor agree	1	5.55%	2	10.52%	3	11	7.63%	41	14.48%	52	12	7.89%	31	10.06%	43	2	14.28%	3	23.07%	5
Agree	9	50.00%	12	63.15%	21	78	54.16%	166	58.65%	244	92	60.52%	206	66.88%	298	5	35.71%	6	46.15%	11
Strongly agree	6	33.33%	1	5.26%	7	40	27.77%	59	20.84%	99	29	19.07%	48	15.58%	77	5	35.71%	3	23.07%	8
Don't Know	0	0	0	0	0						2	1.31%	4	1.29%	6	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	1	35%	2	3	1.97%	1	32%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.123 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.38%	0	0	2	5	3.28%	0	0	5	0	0	1	7.69%	1
Disagree	0	0	0	0	0	13	9.02%	17	6.00%	30	12	7.89%	13	4.22%	25	1	7.14%	1	7.69%	2
Neither disagree nor agree	0	0	1	5.26%	1	17	11.80%	53	18.72%	70	13	8.55%	42	13.63%	55	3	21.42%	2	15.38%	5
Agree	0	0	2	10.52%	2	82	56.94%	168	59.36%	250	78	51.31%	195	63.31%	273	4	28.57%	7	53.84%	11
Strongly agree	13	72.22%	13	68.42%	26	27	18.75%	44	15.54%	71	29	19.07%	49	15.90%	78	6	42.85%	2	15.38%	8
Don't Know	5	27.77%	3	15.78%	8	2	1.38%	0	0	2	13	8.55%	8	2.59%	21	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	1	35%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.124What is your response to the statement: "Court provides enough information to litigants about procedures and services"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	8	5.55%	6	2.12%	14	7	4.60%	6	1.94%	13	0	0	0	0	0
Disagree	2	11.11%	3	15.78%	5	44	30.55%	53	18.72%	97	6	3.94%	9	2.92%	15	3	21.42%	2	15.38%	5
Neither disagree nor agree	2	11.11%	2	10.52%	4	28	19.44%	82	28.97%	110	16	10.52%	33	10.71%	49	2	14.28%	1	7.69%	3
Agree	12	66.66%	13	68.42%	25	48	33.33%	126	44.52%	174	88	57.89%	204	66.23%	292	7	50.00%	4	30.76%	11
Strongly agree	2	11.11%	1	5.26%	3	13	9.02%	15	5.30%	28	31	20.39%	51	16.55%	82	2	14.28%	5	38.46%	7
Don't Know	0	0	0	0	0	2	1.38%	1	35%	3	2	1.31%	3	97%	5	0	0	1	7.69%	1
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.125 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	46	31.94%	86	30.38%	132	13	8.55%	8	2.59%	21	1	7.14%	3	23.07%	4
Disagree	3	16.66%	2	10.52%	5	50	34.72%	121	42.75%	171	25	16.44%	39	12.66%	64	6	42.85%	4	30.76%	10
Neither disagree nor agree	2	11.11%	9	47.36%	11	21	14.58%	36	12.72%	57	17	11.18%	50	16.23%	67	1	7.14%	2	15.38%	3
Agree	11	61.11%	7	36.84%	18	19	13.19%	35	12.36%	54	62	40.78%	161	52.27%	223	3	21.42%	3	23.07%	6
Strongly agree	2	11.11%	1	5.26%	3	2	1.38%	2	70%	4	16	10.52%	33	10.71%	49	2	14.28%	0	0	2
Don't Know	0	0	0	0	0	5	3.47%	2	70%	7	16	10.52%	15	4.87%	31	1	7.14%	1	7.69%	2
Total Non-Response	0	0	0	0	0	1	69%	1	35%	2	3	1.97%	2	64%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.126 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	6	4.16%	6	2.12%	12	6	3.94%	4	1.29%	10	1	7.14%	1	7.69%	2
Disagree	7	38.88%	6	31.57%	13	6	4.16%	11	3.88%	17	20	13.15%	20	6.49%	40	5	35.71%	2	15.38%	7
Neither disagree nor agree	1	5.55%	5	26.31%	6	10	6.94%	21	7.42%	31	15	9.86%	29	9.41%	44	1	7.14%	2	15.38%	3
Agree	8	44.44%	6	31.57%	14	65	45.13%	139	49.11%	204	68	44.73%	151	49.02%	219	5	35.71%	2	15.38%	7
Strongly agree	1	5.55%	2	10.52%	3	52	36.11%	104	36.74%	156	24	15.78%	90	29.22%	114	2	14.28%	5	38.46%	7
Don't Know	0	0	0	0	0	4	2.77%	2	70%	6	16	10.52%	13	4.22%	29	0	0	1	7.69%	1
Total Non-Response	1	5.55%	0	0	1	1	69%	0	0	1	3	1.97%	1	32%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.127 What is your response to the statement: "The court attempts to meet the special needs of litigants with physical disabilities"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	5.26%	1	13	9.02%	18	6.36%	31	8	5.26%	4	1.29%	12	2	14.28%	2	15.38%	4
Disagree	4	22.22%	5	26.31%	9	37	25.69%	50	17.66%	87	11	7.23%	32	10.38%	43	3	21.42%	0	0	3
Neither disagree nor agree	2	11.11%	1	5.26%	3	28	19.44%	85	30.03%	113	18	11.84%	84	27.27%	102	1	7.14%	2	15.38%	3
Agree	10	55.55%	11	57.89%	21	43	29.86%	106	37.45%	149	74	48.68%	116	37.66%	190	5	35.71%	7	53.84%	12
Strongly agree	2	11.11%	1	5.26%	3	8	5.55%	11	3.88%	19	20	13.15%	31	10.06%	51	1	7.14%	2	15.38%	3
Don't Know	0	0	0	0	0	14	9.72%	13	4.59%	27	19	12.50%	39	12.66%	58	2	14.28%	0	0	2
Total Non-Response	0	0	0	0	0	1	69%	0	0	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.128 What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion or ethnic origin"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	8	5.55%	2	70%	10	10	6.57%	8	2.59%	18	2	14.28%	1	7.69%	3
Disagree	0	0	0	0	0	21	14.58%	39	13.78%	60	22	14.47%	25	8.11%	47	2	14.28%	5	38.46%	7
Neither disagree nor agree	0	0	0	0	0	20	13.88%	72	25.44%	92	17	11.18%	68	22.07%	85	0	0	1	7.69%	1
Agree	9	50.00%	9	47.36%	18	71	49.30%	140	49.46%	211	75	49.34%	162	52.59%	237	7	50.00%	2	15.38%	9
Strongly agree	9	50.00%	10	52.63%	19	21	14.58%	29	10.24%	50	21	13.81%	42	13.63%	63	3	21.42%	3	23.07%	6
Don't Know	0	0	0	0	0	2	1.38%	0	0	2	5	3.28%	2	64%	7	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	1	35%	2	2	1.31%	1	32%	3	0	0	1	7.69%	1
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.129 What is your response to the statement: "The court treats people fairly"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	5	3.47%	1	35%	6	14	9.21%	3	97%	17	1	7.14%	1	7.69%	2
Disagree	33	22.91%	46	16.25%	79	25	16.44%	32	10.38%	57	2	14.28%	4	30.76%	6
Neither disagree nor agree	19	13.19%	66	23.32%	85	14	9.21%	72	23.37%	86	0	0	3	23.07%	3
Agree	65	45.13%	141	49.82%	206	72	47.36%	154	50.00%	226	7	50.00%	3	23.07%	10
Strongly agree	20	13.88%	27	9.54%	47	19	12.50%	43	13.96%	62	4	28.57%	2	15.38%	6
Don't Know	2	1.38%	0	0	2	6	3.94%	3	97%	9	0	0	0	0	0
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.130 What is your response to the statement: "The country's justice system protects both the rich and the poor"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	21	14.58%	17	6.00%	38	21	13.81%	23	7.46%	44	2	14.28%	2	15.38%	4
Disagree	48	33.33%	55	19.43%	103	40	26.31%	72	23.37%	112	2	14.28%	3	23.07%	5
Neither disagree nor agree	24	16.66%	72	25.44%	96	23	15.13%	76	24.67%	99	0	0	1	7.69%	1
Agree	41	28.47%	117	41.34%	158	51	33.55%	103	33.44%	154	8	57.14%	4	30.76%	12
Strongly agree	8	5.55%	17	6.00%	25	11	7.23%	22	7.14%	33	2	14.28%	3	23.07%	5
Don't Know	2	1.38%	2	70%	4	4	2.63%	11	3.57%	15	0	0	0	0	0
Total Non-Response	0	0	3	1.06%	3	2	1.31%	1	.32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.131 What is your response to the statement: "The court responds to request for information in a reasonable time (i.e., prescribed by the court)"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	8	5.55%	2	70%	10	8	5.26%	2	64%	10	1	7.14%	1	7.69%	2
Disagree	36	25.00%	44	15.54%	80	12	7.89%	30	9.74%	42	2	14.28%	1	7.69%	3
Neither disagree nor agree	15	10.41%	49	17.31%	64	17	11.18%	75	24.35%	92	1	7.14%	1	7.69%	2
Agree	74	51.38%	170	60.07%	244	88	57.89%	163	52.92%	251	8	57.14%	9	69.23%	17
Strongly agree	9	6.25%	15	5.30%	24	19	12.50%	33	10.71%	52	2	14.28%	1	7.69%	3
Don't Know	2	1.38%	1	35%	3	6	3.94%	4	1.29%	10	0	0	0	0	0
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.132 What is your response to the statement: "The court resolves cases within the period prescribed by law/rules"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	20	13.88%	15	5.30%	35	11	7.23%	8	2.59%	19	4	28.57%	2	15.38%	6
Disagree	71	49.30%	109	38.51%	180	32	21.05%	45	14.61%	77	4	28.57%	5	38.46%	9
Neither disagree nor agree	24	16.66%	71	25.08%	95	14	9.21%	82	26.62%	96	2	14.28%	1	7.69%	3
Agree	23	15.97%	81	28.62%	104	73	48.02%	134	43.50%	207	3	21.42%	4	30.76%	7
Strongly agree	5	3.47%	5	1.76%	10	16	10.52%	34	11.03%	50	1	7.14%	0	0	1
Don't Know	1	69%	0	0	1	3	1.97%	4	1.29%	7	0	0	1	7.69%	1
Total Non-Response	0	0	2	70%	2	3	1.97%	1	32%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.133 What is your response to the statement: "The court has adequate resources to do its job within a reasonable period"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	19	13.19%	20	7.06%	39	13	8.55%	5	1.62%	18	2	14.28%	1	7.69%	3
Disagree	66	45.83%	100	35.33%	166	16	10.52%	29	9.41%	45	5	35.71%	8	61.53%	13
Neither disagree nor agree	20	13.88%	76	26.85%	96	16	10.52%	88	28.57%	104	1	7.14%	0	0	1
Agree	27	18.75%	79	27.91%	106	79	51.97%	140	45.45%	219	4	28.57%	3	23.07%	7
Strongly agree	5	3.47%	6	2.12%	11	18	11.84%	33	10.71%	51	2	14.28%	0	0	2
Don't Know	7	4.86%	0	0	7	8	5.26%	12	3.89%	20	0	0	1	7.69%	1
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.134 What is your response to the statement: "Court's decisions are enforced within a reasonable time"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	11	7.63%	15	5.30%	26	13	8.55%	2	64%	15	1	7.14%	2	15.38%	3
Disagree	1	5.55%	1	5.26%	2	56	38.88%	91	32.15%	147	24	15.78%	24	7.79%	48	7	50.00%	6	46.15%	13
Neither disagree nor agree	0	0	3	15.78%	3	26	18.05%	83	29.32%	109	19	12.50%	64	20.77%	83	0	0	1	7.69%	1
Agree	10	55.55%	8	42.10%	18	45	31.25%	88	31.09%	133	68	44.73%	173	56.16%	241	6	42.85%	4	30.76%	10
Strongly agree	7	38.88%	7	36.84%	14	5	3.47%	3	1.06%	8	17	11.18%	37	12.01%	54	0	0	0	0	0
Don't Know	0	0	0	0	0	1	69%	0	0	1	9	5.92%	7	2.27%	16	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	3	1.06%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.135 What is your response to the statement: "Court has proper coordination with the police and other pillars of justice"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	4	2.77%	1	35%	5	4	2.63%	2	64%	6	2	14.28%	0	0	2
Disagree	3	16.66%	1	5.26%	4	20	13.88%	28	9.89%	48	16	10.52%	4	1.29%	20	0	0	1	7.69%	1
Neither disagree nor agree	5	27.77%	8	42.10%	13	33	22.91%	69	24.38%	102	21	13.81%	49	15.90%	70	1	7.14%	2	15.38%	3
Agree	9	50.00%	8	42.10%	17	69	47.91%	173	61.13%	242	74	48.68%	196	63.63%	270	7	50.00%	6	46.15%	13
Strongly agree	1	5.55%	2	10.52%	3	8	5.55%	7	2.47%	15	20	13.15%	42	13.63%	62	3	21.42%	3	23.07%	6
Don't Know	0	0	0	0	0	10	6.94%	3	1.06%	13	15	9.86%	14	4.54%	29	1	7.14%	1	7.69%	2
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.136 What is your response to the statement: "Court decisions are promulgated within the period prescribed by law/rules"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	10	6.94%	16	5.65%	26	9	5.92%	5	1.62%	14	1	7.14%	2	15.38%	3
Disagree	67	46.52%	93	32.86%	160	14	9.21%	15	4.87%	29	3	21.42%	3	23.07%	6
Neither disagree nor agree	15	10.41%	68	24.02%	83	17	11.18%	39	12.66%	56	2	14.28%	0	0	2
Agree	44	30.55%	96	33.92%	140	83	54.60%	196	63.63%	279	6	42.85%	6	46.15%	12
Strongly agree	5	3.47%	6	2.12%	11	14	9.21%	45	14.61%	59	2	14.28%	2	15.38%	4
Don't Know	3	2.08%	0	0	3	13	8.55%	7	2.27%	20	0	0	0	0	0
Total Non-Response	0	0	4	1.41%	4	2	1.31%	1	.32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.137 What is your response to the overall appearance projected by the building and facilities of the court"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	1	5.55%	5	26.31%	6	18	12.50%	78	27.56%	96	5	3.28%	18	5.84%	23	3	21.42%	3	23.07%	6
Fair	6	33.33%	7	36.84%	13	56	38.88%	132	46.64%	188	46	30.26%	64	20.77%	110	4	28.57%	7	53.84%	11
Good	8	44.44%	7	36.84%	15	50	34.72%	64	22.61%	114	59	38.81%	186	60.38%	245	5	35.71%	1	7.69%	6
Very Good	3	16.66%	0	0	3	13	9.02%	7	2.47%	20	27	17.76%	25	8.11%	52	2	14.28%	2	15.38%	4
Excellent	0	0	0	0	0	5	3.47%	0	0	5	12	7.89%	11	3.57%	23	0	0	0	0	0
Don't Know	0	0	0	0	0	1	69%	0	0	1	1	65%	3	97%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.138 How would you rate the design and layout of the court room?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	2	11.11%	6	31.57%	8	22	15.27%	94	33.21%	116	3	1.97%	20	6.49%	23	6	42.85%	4	30.76%	10
Fair	7	38.88%	6	31.57%	13	65	45.13%	123	43.46%	188	39	25.65%	85	27.59%	124	1	7.14%	7	53.84%	8
Good	7	38.88%	5	26.31%	12	43	29.86%	58	20.49%	101	61	40.13%	157	50.97%	218	4	28.57%	2	15.38%	6
Very Good	2	11.11%	2	10.52%	4	10	6.94%	6	2.12%	16	33	21.71%	29	9.41%	62	3	21.42%	0	0	3
Excellent	0	0	0	0	0	3	2.08%	0	0	3	13	8.55%	13	4.22%	26	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	1	65%	3	97%	4	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.139 How would you rate the availability of directional signs?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	6	33.33%	6	31.57%	12	40	27.77%	107	37.80%	147	13	8.55%	43	13.96%	56	5	35.71%	6	46.15%	11
Fair	7	38.88%	5	26.31%	12	52	36.11%	124	43.81%	176	33	21.71%	97	31.49%	130	4	28.57%	3	23.07%	7
Good	1	5.55%	7	36.84%	8	44	30.55%	43	15.19%	87	59	38.81%	124	40.25%	183	3	21.42%	2	15.38%	5
Very Good	4	22.22%	1	5.26%	5	7	4.86%	4	1.41%	11	29	19.07%	31	10.06%	60	2	14.28%	1	7.69%	3
Excellent	0	0	0	0	0	0	0	1	35%	1	13	8.55%	9	2.92%	22	0	0	1	7.69%	1
Don't Know	0	0	0	0	0	0	0	1	35%	1	3	1.97%	3	97%	6	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	3	1.06%	4	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.140 How would you rate the court's physical environment?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	3	16.66%	7	36.84%	10	29	20.13%	71	25.08%	100	4	2.63%	31	10.06%	35	3	21.42%	5	38.46%	8
Fair	5	27.77%	5	26.31%	10	51	35.41%	145	51.23%	196	39	25.65%	110	35.71%	149	6	42.85%	2	15.38%	8
Good	7	38.88%	5	26.31%	12	46	31.94%	51	18.02%	97	62	40.78%	126	40.90%	188	4	28.57%	5	38.46%	9
Very Good	3	16.66%	2	10.52%	5	10	6.94%	7	2.47%	17	29	19.07%	24	7.79%	53	1	7.14%	1	7.69%	2
Excellent	0	0	0	0	0	1	69%	0	0	1	15	9.86%	14	4.54%	29	0	0	0	0	0
Don't Know	0	0	0	0	0	0	0	0	0	0	1	65%	2	64%	3	0	0	0	0	0
Total Non-Response	0	0	0	0	0	7	4.86%	9	3.18%	16	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.141 How would you rate the ventilation within the court room?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	6	33.33%	5	26.31%	11	44	30.55%	73	25.79%	117	7	4.60%	24	7.79%	31	5	35.71%	4	30.76%	9
Fair	4	22.22%	6	31.57%	10	49	34.02%	137	48.40%	186	45	29.60%	60	19.48%	105	3	21.42%	5	38.46%	8
Good	5	27.77%	7	36.84%	12	41	28.47%	65	22.96%	106	56	36.84%	166	53.89%	222	4	28.57%	2	15.38%	6
Very Good	3	16.66%	1	5.26%	4	8	5.55%	6	2.12%	14	24	15.78%	40	12.98%	64	2	14.28%	1	7.69%	3
Excellent	0	0	0	0	0	1	69%	0	0	1	17	11.18%	17	5.51%	34	0	0	1	7.69%	1
Don't Know	0	0	0	0	0	0	0	0	0	0	1	65%	0	0	1	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.142 How would you rate the lighting facilities?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	0	0	1	5.26%	1	17	11.80%	49	17.31%	66	2	1.31%	10	3.24%	12	0	0	1	7.69%	1
Fair	5	27.77%	8	42.10%	13	65	45.13%	135	47.70%	200	35	23.02%	80	25.97%	115	1	7.14%	4	30.76%	5
Good	9	50.00%	9	47.36%	18	47	32.63%	85	30.03%	132	64	42.10%	161	52.27%	225	11	78.57%	6	46.15%	17
Very Good	4	22.22%	1	5.26%	5	12	8.33%	11	3.88%	23	34	22.36%	35	11.36%	69	2	14.28%	1	7.69%	3
Excellent	0	0	0	0	0	1	69%	0	0	1	15	9.86%	19	6.16%	34	0	0	1	7.69%	1
Don't Know	0	0	0	0	0	1	69%	0	0	1	0	0	0	0	0	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	3	1.06%	4	2	1.31%	3	97%	5	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.143 How would you rate acoustical environment?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	2	11.11%	4	21.05%	6	23	15.97%	68	24.02%	91	4	2.63%	22	7.14%	26	3	21.42%	2	15.38%	5
Fair	5	27.77%	5	26.31%	10	62	43.05%	131	46.28%	193	34	22.36%	98	31.81%	132	5	35.71%	3	23.07%	8
Good	8	44.44%	9	47.36%	17	44	30.55%	70	24.73%	114	67	44.07%	128	41.55%	195	5	35.71%	5	38.46%	10
Very Good	2	11.11%	1	5.26%	3	12	8.33%	10	3.53%	22	27	17.76%	37	12.01%	64	1	7.14%	1	7.69%	2
Excellent	0	0	0	0	0	0	0	0	0	0	18	11.84%	21	6.81%	39	0	0	2	15.38%	2
Don't Know	0	0	0	0	0	2	1.38%	0	0	2	0	0	0	0	0	0	0	0	0	0
Total Non-Response	1	5.55%	0	0	1	1	69%	4	1.41%	5	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.144 How would you rate the availability of adequate chairs and other facilities for the public?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	6	33.33%	5	26.31%	11	50	34.72%	132	46.64%	182	14	9.21%	27	8.76%	41	4	28.57%	4	30.76%	8
Fair	7	38.88%	9	47.36%	16	51	35.41%	102	36.04%	153	43	28.28%	81	26.29%	124	7	50.00%	3	23.07%	10
Good	4	22.22%	5	26.31%	9	32	22.22%	41	14.48%	73	57	37.50%	144	46.75%	201	2	14.28%	5	38.46%	7
Very Good	1	5.55%	0	0	1	9	6.25%	5	1.76%	14	24	15.78%	32	10.38%	56	1	7.14%	0	0	1
Excellent	0	0	0	0	0	1	69%	1	35%	2	12	7.89%	22	7.14%	34	0	0	1	7.69%	1
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.145 How would you rate the availability of office equipment like typewriter and computer for court employees?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	5	27.77%	6	31.57%	11	45	31.25%	124	43.81%	169	5	3.28%	9	2.92%	14	3	21.42%	6	46.15%	9
Fair	8	44.44%	7	36.84%	15	50	34.72%	81	28.62%	131	37	24.34%	55	17.85%	92	4	28.57%	4	30.76%	8
Good	4	22.22%	5	26.31%	9	36	25.00%	61	21.55%	97	60	39.47%	189	61.36%	249	5	35.71%	2	15.38%	7
Very Good	1	5.55%	1	5.26%	2	7	4.86%	10	3.53%	17	24	15.78%	34	11.03%	58	2	14.28%	1	7.69%	3
Excellent	0	0	0	0	0	0	0	0	0	0	16	10.52%	19	6.16%	35	0	0	0	0	0
Don't Know	0	0	0	0	0	5	3.47%	5	1.76%	10	8	5.26%	1	32%	9	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.146 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for court's use?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	13	72.22%	10	52.63%	23	82	56.94%	148	52.29%	230	10	6.57%	19	6.16%	29	6	42.85%	2	15.38%	8
Fair	3	16.66%	3	15.78%	6	38	26.38%	83	29.32%	121	36	23.68%	63	20.45%	99	2	14.28%	6	46.15%	8
Good	0	0	5	26.31%	5	14	9.72%	39	13.78%	53	57	37.50%	170	55.19%	227	2	14.28%	5	38.46%	7
Very Good	1	5.55%	1	5.26%	2	6	4.16%	6	2.12%	12	20	13.15%	35	11.36%	55	2	14.28%	0	0	2
Excellent	1	5.55%	0	0	1	0	0	0	0	0	15	9.86%	14	4.54%	29	0	0	0	0	0
Don't Know	0	0	0	0	0	3	2.08%	5	1.76%	8	12	7.89%	6	1.94%	18	2	14.28%	0	0	2
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.147 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for the public?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	15	83.33%	13	68.42%	28	95	65.97%	208	73.49%	303	25	16.44%	65	21.10%	90	8	57.14%	6	46.15%	14
Fair	1	5.55%	4	21.05%	5	33	22.91%	52	18.37%	85	39	25.65%	92	29.87%	131	1	7.14%	4	30.76%	5
Good	0	0	2	10.52%	2	8	5.55%	15	5.30%	23	45	29.60%	108	35.06%	153	4	28.57%	3	23.07%	7
Very Good	1	5.55%	0	0	1	4	2.77%	1	35%	5	17	11.18%	21	6.81%	38	1	7.14%	0	0	1
Excellent	0	0	0	0	0	0	0	0	0	0	13	8.55%	12	3.89%	25	0	0	0	0	0
Don't Know	0	0	0	0	0	3	2.08%	5	1.76%	8	11	7.23%	9	2.92%	20	0	0	0	0	0
Total Non-Response	1	5.55%	0	0	1	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.148 How would you rate the level of assurance of safety and security of all parties?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	7	38.88%	5	26.31%	12	40	27.77%	42	14.84%	82	18	11.84%	9	2.92%	27	4	28.57%	2	15.38%	6
Fair	5	27.77%	6	31.57%	11	61	42.36%	91	32.15%	152	33	21.71%	76	24.67%	109	4	28.57%	4	30.76%	8
Good	5	27.77%	6	31.57%	11	27	18.75%	130	45.93%	157	53	34.86%	155	50.32%	208	6	42.85%	4	30.76%	10
Very Good	1	5.55%	1	5.26%	2	11	7.63%	13	4.59%	24	24	15.78%	39	12.66%	63	0	0	3	23.07%	3
Excellent	0	0	1	5.26%	1	1	69%	3	1.06%	4	17	11.18%	23	7.46%	40	0	0	0	0	0
Don't Know	0	0	0	0	0	3	2.08%	2	70%	5	5	3.28%	5	1.62%	10	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	2	70%	3	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.149 How would you rate the availability of special access for the disabled?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	8	44.44%	10	52.63%	18	88	61.11%	182	64.31%	270	51	33.55%	113	36.68%	164	10	71.42%	5	38.46%	15
Fair	8	44.44%	6	31.57%	14	35	24.30%	65	22.96%	100	38	25.00%	84	27.27%	122	2	14.28%	4	30.76%	6
Good	1	5.55%	3	15.78%	4	7	4.86%	28	9.89%	35	26	17.10%	54	17.53%	80	2	14.28%	4	30.76%	6
Very Good	1	5.55%	0	0	1	8	5.55%	4	1.41%	12	13	8.55%	17	5.51%	30	0	0	0	0	0
Excellent	0	0	0	0	0	0	0	0	0	0	9	5.92%	13	4.22%	22	0	0	0	0	0
Don't Know	0	0	0	0	0	4	2.77%	2	70%	6	13	8.55%	26	8.44%	39	0	0	0	0	0
Total Non-Response	0	0	0	0	0	2	1.38%	2	70%	4	2	1.31%	1	32%	3	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.150. What is your response to the statement: "Justices/Judges in court are fully knowledgeable of law and legal procedure"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	5	3.47%	6	2.12%	11	1	65%	2	64%	3	1	7.14%	0	0	1
Disagree	0	0	0	0	0	30	20.83%	30	10.60%	60	9	5.92%	5	1.62%	14	1	7.14%	2	15.38%	3
Neither disagree nor agree	3	16.66%	0	0	3	26	18.05%	88	31.09%	114	13	8.55%	18	5.84%	31	0	0	0	0	0
Agree	8	44.44%	9	47.36%	17	75	52.08%	140	49.46%	215	72	47.36%	188	61.03%	260	9	64.28%	9	69.23%	18
Strongly agree	7	38.88%	9	47.36%	16	7	4.86%	18	6.36%	25	54	35.52%	90	29.22%	144	3	21.42%	2	15.38%	5
Don't Know	0	0	0	0	0	1	69%	0	0	1	1	65%	3	97%	4	0	0	0	0	0
Total Non-Response	0	0	1	5.26%	1	0	0	1	35%	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.151 What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	8	5.55%	9	3.18%	17	1	65%	0	0	1	2	14.28%	0	0	2
Disagree	3	16.66%	2	10.52%	5	34	23.61%	41	14.48%	75	6	3.94%	8	2.59%	14	3	21.42%	3	23.07%	6
Neither disagree nor agree	3	16.66%	4	21.05%	7	46	31.94%	102	36.04%	148	26	17.10%	56	18.18%	82	1	7.14%	0	0	1
Agree	8	44.44%	12	63.15%	20	48	33.33%	121	42.75%	169	83	54.60%	195	63.31%	278	7	50.00%	10	76.92%	17
Strongly agree	4	22.22%	1	5.26%	5	3	2.08%	3	1.06%	6	27	17.76%	41	13.31%	68	1	7.14%	0	0	1
Don't Know	0	0	0	0	0	4	2.77%	6	2.12%	10	7	4.60%	6	1.94%	13	0	0	0	0	0
Total Non-Response	0	0	0	0	0	1	69%	1	35%	2	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.152 What is your response to the statement: "In general, court personnel are efficient in providing support to the Justice/Judge"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	0	2	1.38%	6	2.12%	8	1	65%	0	0	1	1	7.14%	0	0	1
Disagree	1	5.55%	1	5.26%	2	19	13.19%	29	10.24%	48	4	2.63%	8	2.59%	12	1	7.14%	2	15.38%	3
Neither disagree nor agree	0	0	3	15.78%	3	38	26.38%	70	24.73%	108	27	17.76%	85	27.59%	112	1	7.14%	3	23.07%	4
Agree	14	77.77%	13	68.42%	27	73	50.69%	165	58.30%	238	80	52.63%	160	51.94%	240	8	57.14%	8	61.53%	16
Strongly agree	3	16.66%	2	10.52%	5	5	3.47%	8	2.82%	13	27	17.76%	39	12.66%	66	3	21.42%	0	0	3
Don't Know	0	0	0	0	0	7	4.86%	4	1.41%	11	11	7.23%	14	4.54%	25	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	1	35%	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.153 What is your response to the statement: "Court personnel are competent"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	5.55%	1	5.26%	2	4	2.77%	2	70%	6						1	7.14%	0	0	1
Disagree	2	11.11%	4	21.05%	6	21	14.58%	35	12.36%	56	8	5.26%	10	3.24%	18	3	21.42%	2	15.38%	5
Neither disagree nor agree	14	77.77%	13	68.42%	27	37	25.69%	75	26.50%	112	27	17.76%	86	27.92%	113	1	7.14%	2	15.38%	3
Agree	1	5.55%	1	5.26%	2	74	51.38%	161	56.89%	235	84	55.26%	166	53.89%	250	7	50.00%	8	61.53%	15
Strongly agree	0	0	0	0	0	5	3.47%	7	2.47%	12	20	13.15%	36	11.68%	56	2	14.28%	0	0	2
Don't Know	0	0	0	0	0	3	2.08%	1	35%	4	11	7.23%	8	2.59%	19	0	0	1	7.69%	1
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.154 What is your response to the statement: "Court personnel have adequate knowledge about the proper procedures for all cases being heard in their sala"?

Responses	Judges					Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	0	0	0	3	2.08%	4	1.41%	7	1	65%	0	0	1	1	7.14%	0	0	1
Disagree	1	5.55%	2	10.52%	3	29	20.13%	43	15.19%	72	10	6.57%	10	3.24%	20	2	14.28%	3	23.07%	5
Neither disagree nor agree	2	11.11%	8	42.10%	10	36	25.00%	86	30.38%	122	29	19.07%	61	19.80%	90	2	14.28%	1	7.69%	3
Agree	13	72.22%	8	42.10%	21	66	45.83%	137	48.40%	203	76	50.00%	189	61.36%	265	8	57.14%	9	69.23%	17
Strongly agree	2	11.11%	1	5.26%	3	6	4.16%	5	1.76%	11	24	15.78%	39	12.66%	63	1	7.14%	0	0	1
Don't Know	0	0	0	0	0	4	2.77%	6	2.12%	10	10	6.57%	7	2.27%	17	0	0	0	0	0
Total Non-Response	0	0	0	0	0	0	0	2	70%	2	2	1.31%	2	64%	4	0	0	0	0	0
Total	18	100.00%	19	100.00%	37	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.155 What is your response to the statement: "Judges are promptly supplied with complete copies of all Supreme Court decisions and administrative issuances"?

Responses	Judges				
	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	2	10.52%	2
Disagree	2	11.11%	2	10.52%	4
Neither disagree nor agree	1	5.55%	3	15.78%	4
Agree	12	66.66%	11	57.89%	23
Strongly agree	3	16.66%	1	5.26%	4
Total	18	100.00%	19	100.00%	37

Table 10.156 What is your response to the statement: "Justices/Judges have access to legal research materials"?

Responses	Judges				
	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	1	5.26%	1
Disagree	4	22.22%	2	10.52%	6
Neither disagree nor agree	2	11.11%	2	10.52%	4
Agree	11	61.11%	13	68.42%	24
Strongly agree	1	5.55%	1	5.26%	2
Total Responses	18	100.00%	19	100.00%	37

Table 10.157 What is your response to the statement: "Training and other similar knowledge facilities are made available to Justice/Judges"?

Responses	Judges				
	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	5.26%	1
Neither disagree nor agree	1	5.55%	2	10.52%	3
Agree	12	66.66%	14	73.68%	26
Strongly agree	5	27.77%	2	10.52%	7
Total Responses	18	100.00%	19	100.00%	37

Table 10.158 What is your response to the statement: "Public has full trust in the ability of the Country's judicial system to protect their rights"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	12	8.33%	10	3.53%	22	9	5.92%	0	0	9	2	14.28%	1	7.69%	3
Disagree	42	29.16%	43	15.19%	85	18	11.84%	24	7.79%	42	2	14.28%	2	15.38%	4
Neither disagree nor agree	34	23.61%	97	34.27%	131	29	19.07%	95	30.84%	124	1	7.14%	5	38.46%	6
Agree	47	32.63%	120	42.40%	167	68	44.73%	142	46.10%	210	7	50.00%	4	30.76%	11
Strongly agree	4	2.77%	12	4.24%	16	20	13.15%	31	10.06%	51	1	7.14%	1	7.69%	2
Don't Know	5	3.47%	0	0	5	6	3.94%	14	4.54%	20	1	7.14%	0	0	1
Total Non-Response	0	0	1	35%	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.159 What is your response to the statement: "In general, Justices/Judges in court are honest, trustworthy and incorruptible"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	11	7.63%	5	1.76%	16	8	5.26%	5	1.62%	13	2	14.28%	1	7.69%	3
Disagree	34	23.61%	34	12.01%	68	19	12.50%	34	11.03%	53	1	7.14%	3	23.07%	4
Neither disagree nor agree	39	27.08%	81	28.62%	120	38	25.00%	110	35.71%	148	3	21.42%	4	30.76%	7
Agree	54	37.50%	147	51.94%	201	62	40.78%	117	37.98%	179	6	42.85%	4	30.76%	10
Strongly agree	1	69%	14	4.94%	15	19	12.50%	28	9.09%	47	2	14.28%	1	7.69%	3
Don't Know	5	3.47%	1	35%	6	4	2.63%	12	3.89%	16	0	0	0	0	0
Total Non-Response	0	0	1	35%	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.160 What is your response to the statement: "In general, Justices/Judges in court can be relied on to give just and fair decisions"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	9	6.25%	2	70%	11	7	4.60%	3	97%	10	2	14.28%	0	0	2
Disagree	31	21.52%	25	8.83%	56	14	9.21%	23	7.46%	37	1	7.14%	3	23.07%	4
Neither disagree nor agree	38	26.38%	82	28.97%	120	34	22.36%	69	22.40%	103	1	7.14%	2	15.38%	3
Agree	61	42.36%	158	55.83%	219	67	44.07%	163	52.92%	230	7	50.00%	7	53.84%	14
Strongly agree	3	2.08%	15	5.30%	18	21	13.81%	41	13.31%	62	3	21.42%	1	7.69%	4
Don't Know	2	1.38%	0	0	2	7	4.60%	7	2.27%	14	0	0	0	0	0
Total Non-Response	0	0	1	35%	1	2	1.31%	2	64%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.161 What is your response to the statement: "During the course of the hearing, giving a gift to the Justices/Judges by any of the parties is definitely corruption"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	69%	3	1.06%	4	11	7.23%	12	3.89%	23					
Disagree	4	2.77%	8	2.82%	12	21	13.81%	40	12.98%	61	2	14.28%	0	0	2
Neither disagree nor agree	8	5.55%	9	3.18%	17	12	7.89%	54	17.53%	66	0	0	4	30.76%	4
Agree	79	54.86%	126	44.52%	205	53	34.86%	135	43.83%	188	6	42.85%	4	30.76%	10
Strongly agree	52	36.11%	130	45.93%	182	45	29.60%	62	20.12%	107	6	42.85%	5	38.46%	11
Don't Know	0	0	5	1.76%	5	8	5.26%	4	1.29%	12	0	0	0	0	0
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.162 What is your response to the statement: "There is great opportunity for corruption when the dockets of the court are clogged"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	0	0	2	70%	2	7	4.60%	6	1.94%	13	0	0	0	0	0
Disagree	13	9.02%	29	10.24%	42	16	10.52%	18	5.84%	34	1	7.14%	2	15.38%	3
Neither disagree nor agree	21	14.58%	49	17.31%	70	21	13.81%	51	16.55%	72	1	7.14%	2	15.38%	3
Agree	81	56.25%	123	43.46%	204	62	40.78%	173	56.16%	235	9	64.28%	4	30.76%	13
Strongly agree	27	18.75%	72	25.44%	99	32	21.05%	56	18.18%	88	3	21.42%	5	38.46%	8
Don't Know	2	1.38%	6	2.12%	8	12	7.89%	3	97%	15	0	0	0	0	0
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.163 What is your response to the statement: "There is corruption in court because Justices/Judges can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total	Cagayan de Oro		Davao City		Total
	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count	Count	Pct	Count	Pct	Count
Strongly Disagree	1	69%	9	3.18%	10	3	1.97%	4	1.29%	7	0	0	1	7.69%	1
Disagree	10	6.94%	33	11.66%	43	21	13.81%	28	9.09%	49	2	14.28%	0	0	2
Neither disagree nor agree	22	15.27%	44	15.54%	66	20	13.15%	46	14.93%	66	1	7.14%	2	15.38%	3
Agree	81	56.25%	126	44.52%	207	52	34.21%	155	50.32%	207	6	42.85%	6	46.15%	12
Strongly agree	24	16.66%	63	22.26%	87	42	27.63%	67	21.75%	109	4	28.57%	3	23.07%	7
Don't Know	6	4.16%	6	2.12%	12	12	7.89%	7	2.27%	19	1	7.14%	1	7.69%	2
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.164 What is your response to the statement: "There is corruption in court because court personnel can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	0	0	4	1.41%	4	5	3.28%	3	97%	8	0	0	1	7.69%	1
Disagree	13	9.02%	33	11.66%	46	18	11.84%	25	8.11%	43	1	7.14%	2	15.38%	3
Neither disagree nor agree	34	23.61%	45	15.90%	79	21	13.81%	54	17.53%	75	3	21.42%	1	7.69%	4
Agree	73	50.69%	136	48.05%	209	50	32.89%	161	52.27%	211	6	42.85%	3	23.07%	9
Strongly agree	18	12.50%	57	20.14%	75	43	28.28%	54	17.53%	97	3	21.42%	5	38.46%	8
Don't Know	6	4.16%	6	2.12%	12	13	8.55%	10	3.24%	23	1	7.14%	1	7.69%	2
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.165 What is your response to the statement: "There is corruption in court because lawyers can be bribed"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	6	4.16%	11	3.88%	17	2	1.31%	2	64%	4	0	0	0	0	0
Disagree	27	18.75%	42	14.84%	69	14	9.21%	26	8.44%	40	2	14.28%	0	0	2
Neither disagree nor agree	39	27.08%	55	19.43%	94	15	9.86%	45	14.61%	60	1	7.14%	3	23.07%	4
Agree	48	33.33%	120	42.40%	168	64	42.10%	169	54.87%	233	7	50.00%	6	46.15%	13
Strongly agree	21	14.58%	46	16.25%	67	45	29.60%	57	18.50%	102	3	21.42%	3	23.07%	6
Don't Know	3	2.08%	7	2.47%	10	10	6.57%	8	2.59%	18	1	7.14%	1	7.69%	2
Total Non-Response	0	0	2	70%	2	2	1.31%	1	32%	3	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.166 What is your response to the statement: "Corruption is the reason why some people do not use the court"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	1	69%	5	1.76%	6	7	4.60%	9	2.92%	16	0	0	0	0	0
Disagree	20	13.88%	31	10.95%	51	13	8.55%	79	25.64%	92	1	7.14%	1	7.69%	2
Neither disagree nor agree	27	18.75%	79	27.91%	106	13	8.55%	59	19.15%	72	1	7.14%	3	23.07%	4
Agree	70	48.61%	115	40.63%	185	67	44.07%	119	38.63%	186	5	35.71%	7	53.84%	12
Strongly agree	24	16.66%	43	15.19%	67	35	23.02%	35	11.36%	70	5	35.71%	2	15.38%	7
Don't Know	2	1.38%	7	2.47%	9	15	9.86%	5	1.62%	20	2	14.28%	0	0	2
Total Non-Response	0	0	3	1.06%	3	2	1.31%	2	64%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.167 What is your response to the statement: "People do not appeal cases to higher courts due to corruption"?

Responses	Lawyers					Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Strongly Disagree	3	2.08%	7	2.47%	10	7	4.60%	6	1.94%	13	0	0	0	0	0
Disagree	51	35.41%	67	23.67%	118	19	12.50%	90	29.22%	109	6	42.85%	3	23.07%	9
Neither disagree nor agree	38	26.38%	101	35.68%	139	20	13.15%	69	22.40%	89	0	0	2	15.38%	2
Agree	36	25.00%	81	28.62%	117	63	41.44%	108	35.06%	171	4	28.57%	6	46.15%	10
Strongly agree	11	7.63%	18	6.36%	29	27	17.76%	26	8.44%	53	2	14.28%	2	15.38%	4
Don't Know	5	3.47%	7	2.47%	12	14	9.21%	7	2.27%	21	2	14.28%	0	0	2
Total Non-Response	0	0	2	70%	2	2	1.31%	2	64%	4	0	0	0	0	0
Total	144	100.00%	283	100.00%	427	152	100.00%	308	100.00%	460	14	100.00%	13	100.00%	27

Table 10.168 How would you rate your overall impression of the court that heard your case based on personal experience?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Very negative	11	7.43%	4	1.32%	15	0	0	0	0	0
Somewhat negative	26	17.56%	20	6.64%	46	2	16.66%	3	25.00%	5
Undecided	24	16.21%	48	15.94%	72	2	16.66%	3	25.00%	5
Somewhat positive	63	42.56%	179	59.46%	242	7	58.33%	5	41.66%	12
Very positive	24	16.21%	50	16.61%	74	1	8.33%	1	8.33%	2
Total Responses	148	100.00%	301	100.00%	449	12	100.00%	12	100.00%	24
Total Non-Response	4		7		11	2		1		3
Total	152		308		460	14		13		27

Table 10.169 In general, how would rate the court's performance?

Responses	Litigants					Other Stakeholders				
	Cagayan de Oro		Davao City		Total Count	Cagayan de Oro		Davao City		Total Count
	Count	Pct	Count	Pct		Count	Pct	Count	Pct	
Poor	18	12.00%	9	2.98%	27	2	14.28%	4	30.76%	6
Fair	50	33.33%	99	32.78%	149	3	21.42%	2	15.38%	5
Good	54	36.00%	121	40.06%	175	4	28.57%	6	46.15%	10
Very Good	15	10.00%	44	14.56%	59	3	21.42%	1	7.69%	4
Excellent	13	8.66%	29	9.60%	42	2	14.28%	0	0	2
Total Responses	150	100.00%	302	100.00%	452	14	100.00%	13	100.00%	27
Total Non-Response	2		6		8	0		0		0
Total	152		308		460	14		13		27

SET 11

AGGREGATE TABLES PER RESPONSE OF JUSTICES BY TYPE OF COURT

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Table 11.0 What is your response to the statement: "Overall, the court is accessible to its users"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	0	0	4	33.33%	0	0	4
Neither disagree nor agree	1	14.28%	0	0	0	0	0	0	1
Agree	3	42.85%	50	84.74%	7	58.33%	2	40.00%	62
Strongly agree	3	42.85%	9	15.25%	1	8.33%	3	60.00%	16
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.1 What is your response to the statement: "The court is centrally located or is near the center of economic activity of the city or municipality"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	1	8.33%	0	0	1
Disagree	0	0	1	1.69%	4	33.33%	2	40.00%	7
Neither disagree nor agree	0	0	0	0	1	8.33%	0	0	1
Agree	3	42.85%	38	64.40%	5	41.66%	2	40.00%	48
Strongly agree	4	57.14%	20	33.89%	1	8.33%	1	20.00%	26
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.3 What is your response to the statement: "The court is accessible by public transportation"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	0	0	2	16.66%	0	0	2
Neither disagree nor agree	0	0	1	1.69%	0	0	0	0	1
Agree	2	28.57%	38	64.40%	7	58.33%	4	80.00%	51
Strongly agree	5	71.42%	19	32.20%	3	25.00%	1	20.00%	28
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.4 What is your response to the statement: "Transportation cost to and from the court is affordable"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	1	8.33%	0	0	1
Disagree	0	0	1	1.69%	3	25.00%	0	0	4
Neither disagree nor agree	0	0	6	10.16%	3	25.00%	0	0	9
Agree	3	42.85%	40	67.79%	3	25.00%	4	80.00%	50
Strongly agree	4	57.14%	12	20.33%	2	16.66%	1	20.00%	19
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.5 What is your response to the statement: "Court proceedings are easy to understand and follow"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	2	28.57%	3	5.08%	0	0	0	0	5
Neither disagree nor agree	2	28.57%	7	11.86%	1	8.33%	0	0	10
Agree	2	28.57%	40	67.79%	8	66.66%	3	60.00%	53
Strongly agree	1	14.28%	8	13.55%	3	25.00%	2	40.00%	14
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.6 What is your response to the statement: "Court decisions are easy to understand"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	1	14.28%	1	1.69%	0	0	0	0	2
Neither disagree nor agree	1	14.28%	7	11.86%	0	0	2	40.00%	10
Agree	4	57.14%	44	74.57%	7	58.33%	1	20.00%	56
Strongly agree	1	14.28%	6	10.16%	5	41.66%	2	40.00%	14
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.7 What is your response to the statement: "The court provides enough information to the litigants about its procedures and services"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	2	28.57%	5	8.47%	2	16.66%	0	0	9
Neither disagree nor agree	1	14.28%	7	11.86%	1	8.33%	0	0	9
Agree	3	42.85%	43	72.88%	5	41.66%	3	60.00%	54
Strongly agree	1	14.28%	4	6.77%	4	33.33%	2	40.00%	11
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.8 What is your response to the statement: "Filing fees paid to the court are reasonable"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither disagree nor agree	0	0	5	8.47%	4	33.33%	0	0	9
Agree	5	71.42%	50	84.74%	3	25.00%	4	80.00%	62
Strongly agree	2	28.57%	4	6.77%	3	25.00%	1	20.00%	10
Total Non-Response	0	0	0	0	2	16.66%	0	0	2
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.9 What is your response to the statement: "It costs too much to file a case in court"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	2	28.57%	0	0	0	0	0	0	2
Disagree	2	28.57%	28	47.45%	5	41.66%	5	100.00%	40
Neither disagree nor agree	1	14.28%	8	13.55%	2	16.66%	0	0	11
Agree	2	28.57%	20	33.89%	3	25.00%	0	0	25
Strongly agree	0	0	1	1.69%	0	0	0	0	1
Total Non-Response	0	0	2	3.38%	2	16.66%	0	0	4
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.10 What is your response to the statement: "The court attempts to meet special needs of litigants with physical disabilities"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	0	0	1	1.69%	0	0	0	0	1
Disagree	1	14.28%	3	5.08%	0	0	0	0	4
Neither disagree nor agree	1	14.28%	13	22.03%	2	16.66%	1	20.00%	17
Agree	1	14.28%	38	64.40%	8	66.66%	3	60.00%	50
Strongly agree	3	42.85%	4	6.77%	2	16.66%	1	20.00%	10
Total Non-Response	1	14.28%	0	0	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.11 What is your response to the statement: "The court does not treat individuals differently because of income, gender, age, religion or ethnic origin"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither disagree nor agree	0	0	1	1.69%	0	0	0	0	1
Agree	2	28.57%	33	55.93%	5	41.66%	2	40.00%	42
Strongly agree	5	71.42%	25	42.37%	7	58.33%	3	60.00%	40
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.12 How would you rate the overall appearance projected by the building and facilities of the court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	4	6.77%	0	0	0	0	4
Fair	0	0	7	11.86%	0	0	0	0	7
Good	1	14.28%	30	50.84%	0	0	2	40.00%	33
Very Good	4	57.14%	15	25.42%	8	66.66%	3	60.00%	30
Excellent	2	28.57%	3	5.08%	4	33.33%	0	0	9
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.13 How would you rate the design and layout of the court room?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	2	3.38%	0	0	0	0	2
Fair	0	0	8	13.55%	0	0	1	20.00%	9
Good	1	14.28%	30	50.84%	1	8.33%	1	20.00%	33
Very Good	3	42.85%	15	25.42%	6	50.00%	3	60.00%	27
Excellent	3	42.85%	4	6.77%	5	41.66%	0	0	12
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.14 How would you rate the availability of directional signs?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	5	8.47%	0	0	0	0	5
Fair	2	28.57%	19	32.20%	0	0	1	20.00%	22
Good	2	28.57%	24	40.67%	3	25.00%	3	60.00%	32
Very Good	2	28.57%	6	10.16%	6	50.00%	1	20.00%	15
Excellent	0	0	5	8.47%	3	25.00%	0	0	8
Total Non-Response	1	14.28%	0	0	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.15 How would you rate the court's physical environment?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	5	8.47%	0	0	0	0	5
Fair	0	0	7	11.86%	2	16.66%	2	40.00%	11
Good	5	71.42%	27	45.76%	0	0	2	40.00%	34
Very Good	2	28.57%	17	28.81%	7	58.33%	1	20.00%	27
Excellent	0	0	3	5.08%	3	25.00%	0	0	6
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.16 How would you rate the ventilation within the court room?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	3	5.08%	0	0	0	0	3
Fair	0	0	4	6.77%	0	0	0	0	4
Good	1	14.28%	32	54.23%	2	16.66%	3	60.00%	38
Very Good	2	28.57%	14	23.72%	6	50.00%	1	20.00%	23
Excellent	4	57.14%	6	10.16%	4	33.33%	1	20.00%	15
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.17 How would you rate the lighting facilities?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Fair	0	0	3	5.08%	0	0	0	0	3
Good	2	28.57%	31	52.54%	1	8.33%	2	40.00%	36
Very Good	0	0	19	32.20%	7	58.33%	2	40.00%	28
Excellent	5	71.42%	6	10.16%	4	33.33%	1	20.00%	16
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.18 How would you rate the acoustical environment?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	3	5.08%	0	0	0	0	3
Fair	1	14.28%	6	10.16%	0	0	2	40.00%	9
Good	1	14.28%	31	52.54%	1	8.33%	0	0	33
Very Good	1	14.28%	14	23.72%	8	66.66%	3	60.00%	26
Excellent	4	57.14%	5	8.47%	3	25.00%	0	0	12
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.19 How would you rate the availability of adequate chairs and other facilities for the public?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	2	3.38%	0	0	0	0	2
Fair	0	0	15	25.42%	0	0	1	20.00%	16
Good	2	28.57%	23	38.98%	2	16.66%	1	20.00%	28
Very Good	2	28.57%	15	25.42%	5	41.66%	2	40.00%	24
Excellent	3	42.85%	4	6.77%	5	41.66%	1	20.00%	13
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.20 How would you rate the availability of office equipment like typewriter and computer for court employees?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	3	5.08%	0	0	0	0	3
Fair	0	0	7	11.86%	1	8.33%	2	40.00%	10
Good	3	42.85%	29	49.15%	4	33.33%	0	0	36
Very Good	1	14.28%	17	28.81%	5	41.66%	3	60.00%	26
Excellent	3	42.85%	3	5.08%	2	16.66%	0	0	8
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.21 How would you rate the availability of telecommunication equipment (telephone, facsimile machine) for the court's use?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	5	8.47%	0	0	0	0	5
Fair	1	14.28%	11	18.64%	2	16.66%	2	40.00%	16
Good	1	14.28%	29	49.15%	7	58.33%	1	20.00%	38
Very Good	2	28.57%	13	22.03%	3	25.00%	2	40.00%	20
Excellent	3	42.85%	1	1.69%	0	0	0	0	4
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.22 How would you rate the availability of telecommunication equipment(telephone, facsimile machine) for the public?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	3	42.85%	16	27.11%	3	25.00%	0	0	22
Fair	1	14.28%	25	42.37%	4	33.33%	4	80.00%	34
Good	1	14.28%	15	25.42%	4	33.33%	0	0	20
Very Good	1	14.28%	1	1.69%	0	0	1	20.00%	3
Excellent	1	14.28%	0	0	1	8.33%	0	0	2
Total Non-Response	0	0	2	3.38%	0	0	0	0	2
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.23 How would you rate the assurance of safety and security of all parties?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	0	0	3	5.08%	0	0	0	0	3
Fair	1	14.28%	11	18.64%	1	8.33%	2	40.00%	15
Good	3	42.85%	29	49.15%	4	33.33%	0	0	36
Very Good	0	0	15	25.42%	5	41.66%	3	60.00%	23
Excellent	3	42.85%	0	0	2	16.66%	0	0	5
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.24 How would you rate the availability of special access for the disabled?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Poor	1	14.28%	12	20.33%	1	8.33%	0	0	14
Fair	0	0	14	23.72%	1	8.33%	2	40.00%	17
Good	2	28.57%	29	49.15%	3	25.00%	0	0	34
Very Good	4	57.14%	2	3.38%	5	41.66%	3	60.00%	14
Excellent	0	0	1	1.69%	2	16.66%	0	0	3
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.25 What is your response to the statement: "Justices/Judges are fully knowledgeable of law and legal procedures"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither disagree nor agree	0	0	1	1.69%	0	0	0	0	1
Agree	1	14.28%	33	55.93%	4	33.33%	4	80.00%	42
Strongly agree	6	85.71%	25	42.37%	8	66.66%	1	20.00%	40
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.26 What is your response to the statement: "Court personnel have adequate knowledge about law and legal procedures"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	0	0	1	8.33%	0	0	1
Neither disagree nor agree	0	0	6	10.16%	2	16.66%	0	0	8
Agree	3	42.85%	49	83.05%	5	41.66%	4	80.00%	61
Strongly agree	4	57.14%	4	6.77%	4	33.33%	1	20.00%	13
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.27 What is your response to the statement: "Court personnel are efficient in providing support to the Justice/Judge in general"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither disagree nor agree	0	0	1	1.69%	1	8.33%	0	0	2
Agree	4	57.14%	46	77.96%	8	66.66%	5	100.00%	63
Strongly agree	3	42.85%	12	20.33%	3	25.00%	0	0	18
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.28 What is your response to the statement: "Court personnel are competent"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither disagree nor agree	0	0	1	1.69%	4	33.33%	0	0	5
Agree	5	71.42%	48	81.35%	7	58.33%	5	100.00%	65
Strongly agree	2	28.57%	10	16.94%	1	8.33%	0	0	13
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.29 What is your response to the statement: "Court personnel have adequate knowledge about the proper procedures for all cases being heard in the sala."?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	2	3.38%	2	16.66%	0	0	4
Neither disagree nor agree	0	0	5	8.47%	3	25.00%	0	0	8
Agree	4	57.14%	44	74.57%	4	33.33%	4	80.00%	56
Strongly agree	3	42.85%	8	13.55%	3	25.00%	1	20.00%	15
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.30 What is your response to the statement "Judges are promptly supplied with complete copies of all Supreme Court decisions and administrative issuances"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Strongly Disagree	0	0	0	0	1	8.33%	0	0	1
Disagree	0	0	11	18.64%	0	0	0	0	11
Neither disagree nor agree	0	0	4	6.77%	1	8.33%	4	80.00%	9
Agree	0	0	35	59.32%	6	50.00%	1	20.00%	42
Strongly agree	7	100.00%	7	11.86%	4	33.33%	0	0	18
Total Non-Response	0	0	2	3.38%	0	0	0	0	2
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.31 What is your response to the statement: "Justices/Judges have access to legal research materials"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	3	5.08%	0	0	0	0	3
Neither disagree nor agree	0	0	3	5.08%	1	8.33%	0	0	4
Agree	0	0	42	71.18%	8	66.66%	4	80.00%	54
Strongly agree	7	100.00%	10	16.94%	3	25.00%	1	20.00%	21
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.32 What is your response to the statement: "Training and other similar knowledge facilities are made available to Justices/Judges"?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Disagree	0	0	3	5.08%	0	0	0	0	3
Neither disagree nor agree	0	0	3	5.08%	0	0	2	40.00%	5
Agree	1	14.28%	43	72.88%	9	75.00%	3	60.00%	56
Strongly agree	6	85.71%	9	15.25%	3	25.00%	0	0	18
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.33 Is there a formal system for handling complaints against court personnel and Justices/Judges in this court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	7	100.00%	58	98.30%	9	75.00%	1	20.00%	75
No	0	0	1	1.69%	3	25.00%	4	80.00%	8
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.34 Do you think the existing system is adequate in handling complaints?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	6	85.71%	51	86.44%	6	50.00%	1	20.00%	64
No	1	14.28%	3	5.08%	2	16.66%	0	0	6
Total Non-Response	0	0	5	8.47%	4	33.33%	4	80.00%	13
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.35 Were there administrative complaints filed against court personnel and Justices/Judges in the past six (6) months?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	7	100.00%	14	23.72%	1	8.33%	0	0	22
No	0	0	44	74.57%	11	91.66%	5	100.00%	60
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.36 Was the complaint filed for inappropriate demeanor of Justice/Judge or court personnel?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	4	57.14%	3	5.08%	0	0	0	0	7
No	3	42.85%	56	94.91%	12	100.00%	5	100.00%	76
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.37 Was the complaint filed for inefficiency?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	3	42.85%	5	8.47%	0	0	0	0	8
No	4	57.14%	54	91.52%	12	100.00%	5	100.00%	75
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.38 Was the compliant filed for Incompetence?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	3	42.85%	4	6.77%	0	0	0	0	7
No	4	57.14%	55	93.22%	12	100.00%	5	100.00%	76
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.39 Was the complaint filed for lack of integrity?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	2	28.57%	3	5.08%	0	0	0	0	5
No	5	71.42%	56	94.91%	12	100.00%	5	100.00%	78
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.40 Was the complaint filed for Unfairness and partiality?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	3	42.85%	6	10.16%	0	0	0	0	9
No	4	57.14%	53	89.83%	12	100.00%	5	100.00%	74
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.41 Were the lawyers mostly the complainants?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	0	0	6	10.16%	0	0	0	0	6
No	7	100.00%	53	89.83%	12	100.00%	5	100.00%	77
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.42 Were the litigants mostly the complainants?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	2	28.57%	9	15.25%	1	8.33%	0	0	12
No	5	71.42%	50	84.74%	11	91.66%	5	100.00%	71
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.43 Were the Justices/Judges mostly the complainants?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
No	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.44 Were the court personnel from your own court mostly the complainants?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	3	42.85%	0	0	0	0	0	0	3
No	4	57.14%	59	100.00%	12	100.00%	5	100.00%	80
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.45 Were the court personnel from other courts mostly the complainants?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	3	42.85%	1	1.69%	0	0	0	0	4
No	4	57.14%	58	98.30%	12	100.00%	5	100.00%	79
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.46 How confident are you that this case will be resolved satisfactorily?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	1	1.69%	0	0	0	0	1
Confident	2	28.57%	11	18.64%	1	8.33%	0	0	14
Definitely confident	5	71.42%	2	3.38%	0	0	0	0	7
Total Non-Response	0	0	45	76.27%	11	91.66%	5	100.00%	61
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.47 How much did the administrative complaint affect your court negatively?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very Much	0	0	2	3.38%	0	0	0	0	2
Much	1	14.28%	2	3.38%	0	0	0	0	3
Moderate	0	0	3	5.08%	0	0	0	0	3
Not Much	3	42.85%	5	8.47%	1	8.33%	0	0	9
Not at all	3	42.85%	2	3.38%	0	0	0	0	5
Total Non-Response	0	0	45	76.27%	11	91.66%	5	100.00%	61
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.48 How many Justices would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
A few	0	0	1	1.69%	0	0	0	0	1
Some	0	0	0	0	1	8.33%	0	0	1
Many	0	0	29	49.15%	5	41.66%	0	0	34
Very many	7	100.00%	29	49.15%	4	33.33%	5	100.00%	45
Don't know	0	0	0	0	2	16.66%	0	0	2
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.49 How many Judges would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
A few	1	14.28%	0	0	0	0	0	0	1
Some	0	0	4	6.77%	2	16.66%	0	0	6
Many	4	57.14%	31	52.54%	7	58.33%	1	20.00%	43
Very many	2	28.57%	17	28.81%	1	8.33%	2	40.00%	22
Don't know	0	0	7	11.86%	2	16.66%	2	40.00%	11
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.50 How many Lawyers/PAO would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
A few	0	0	1	1.69%	1	8.33%	0	0	2
Some	1	14.28%	7	11.86%	2	16.66%	0	0	10
Many	5	71.42%	37	62.71%	8	66.66%	3	60.00%	53
Very many	1	14.28%	11	18.64%	0	0	1	20.00%	13
Don't know	0	0	3	5.08%	1	8.33%	1	20.00%	5
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.51 How many Clerks of Court would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	1	14.28%	0	0	0	0	0	0	1
A few	0	0	1	1.69%	1	8.33%	0	0	2
Some	0	0	5	8.47%	1	8.33%	0	0	6
Many	4	57.14%	37	62.71%	7	58.33%	3	60.00%	51
Very many	2	28.57%	11	18.64%	2	16.66%	1	20.00%	16
Don't know	0	0	4	6.77%	1	8.33%	1	20.00%	6
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.52 How many Process Servers would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
A few	1	14.28%	3	5.08%	1	8.33%	0	0	5
Some	1	14.28%	10	16.94%	1	8.33%	0	0	12
Many	3	42.85%	31	52.54%	8	66.66%	3	60.00%	45
Very many	0	0	9	15.25%	1	8.33%	1	20.00%	11
Don't know	1	14.28%	6	10.16%	1	8.33%	1	20.00%	9
Total Non-Response	1	14.28%	0	0	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.53 How many Stenographers would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
A few	0	0	2	3.38%	0	0	0	0	2
Some	0	0	7	11.86%	2	16.66%	0	0	9
Many	6	85.71%	34	57.62%	9	75.00%	2	40.00%	51
Very many	1	14.28%	13	22.03%	0	0	2	40.00%	16
Don't know	0	0	3	5.08%	1	8.33%	1	20.00%	5
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.54 How many Police would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	1	14.28%	1	1.69%	1	8.33%	0	0	3
A few	0	0	13	22.03%	0	0	0	0	13
Some	2	28.57%	19	32.20%	4	33.33%	1	20.00%	26
Many	2	28.57%	14	23.72%	5	41.66%	1	20.00%	22
Very many	0	0	3	5.08%	0	0	0	0	3
None	0	0	0	0	0	0	1	20.00%	1
Don't know	1	14.28%	9	15.25%	2	16.66%	2	40.00%	14
Total Non-Response	1	14.28%	0	0	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.55 How many Sheriffs would you assess to be honest in the administration of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Very few	2	28.57%	1	1.69%	0	0	0	0	3
A few	0	0	9	15.25%	2	16.66%	0	0	11
Some	1	14.28%	16	27.11%	4	33.33%	1	20.00%	22
Many	2	28.57%	21	35.59%	3	25.00%	2	40.00%	28
Very many	0	0	6	10.16%	1	8.33%	1	20.00%	8
Don't know	1	14.28%	6	10.16%	2	16.66%	1	20.00%	10
Total Non-Response	1	14.28%	0	0	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.56 How satisfied are you with your professional work as a Judge or Justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Dissatisfied	0	0	0	0	0	0	2	40.00%	2
Satisfied	0	0	19	32.20%	6	50.00%	0	0	25
Very satisfied	7	100.00%	39	66.10%	6	50.00%	3	60.00%	55
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11. 57 What are the top three (3) sources of dissatisfaction?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Workload	0	0	0	0	0	0	2	40.00%	2
Court personnel	0	0	0	0	0	0	2	40.00%	2
Court facilities	0	0	0	0	0	0	2	40.00%	2
Total Non-Response	7	100.00%	59	100.00%	12	100.00%	3	60.00%	81
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.58 How confident are you that the Justices/Judges in your court strictly adhere to the requirements of substantive and procedural due process, jurisprudence, relevant laws and established policies?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Confident	2	28.57%	33	55.93%	3	25.00%	4	80.00%	42
Definitely confident	5	71.42%	26	44.06%	9	75.00%	1	20.00%	41
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.59 How often do Justices/Judges of this court expeditiously dispose of their cases with minimal delay?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	0	0	1	1.69%	0	0	0	0	1
Seldom	0	0	1	1.69%	0	0	0	0	1
Sometimes	1	14.28%	5	8.47%	1	8.33%	0	0	7
Most of the time	5	71.42%	47	79.66%	8	66.66%	4	80.00%	64
All of the time	1	14.28%	4	6.77%	3	25.00%	1	20.00%	9
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.60 How often do Justices/Judges adhere to periods prescribed by the rules of court in deciding a case and/or motions?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Seldom	0	0	2	3.38%	0	0	0	0	2
Sometimes	2	28.57%	9	15.25%	1	8.33%	0	0	12
Most of the time	3	42.85%	44	74.57%	9	75.00%	3	60.00%	59
All of the time	2	28.57%	4	6.77%	2	16.66%	2	40.00%	10
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.61 How often do Justices/Judges make proper use of pre-trial proceedings for efficient disposition of cases?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Never	0	0	10	16.94%	0	0	0	0	10
Seldom	0	0	3	5.08%	0	0	0	0	3
Sometimes	0	0	12	20.33%	1	8.33%	0	0	13
Most of the time	0	0	22	37.28%	7	58.33%	3	60.00%	32
All of the time	1	14.28%	7	11.86%	4	33.33%	2	40.00%	14
Total Non-Response	6	85.71%	5	8.47%	0	0	0	0	11
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.62 How confident are you that this court's decisions are enforced within reasonable amount of time?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Definitely not confident	0	0	0	0	1	8.33%	0	0	1
Not confident	0	0	1	1.69%	1	8.33%	0	0	2
Neither confident nor not confident	0	0	8	13.55%	0	0	0	0	8
Confident	4	57.14%	36	61.01%	7	58.33%	4	80.00%	51
Definitely confident	3	42.85%	13	22.03%	3	25.00%	1	20.00%	20
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11. 63 How would you rate the working relationship of this court with the police and other pillars of justice?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Fair	0	0	4	6.77%	1	8.33%	1	20.00%	6
Good	2	28.57%	35	59.32%	5	41.66%	3	60.00%	45
Very Good	3	42.85%	17	28.81%	3	25.00%	1	20.00%	24
Excellent	1	14.28%	2	3.38%	3	25.00%	0	0	6
Total Non-Response	1	14.28%	1	1.69%	0	0	0	0	2
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.64 How confident are you that Justices/Judges of this court are knowledgeable about laws, procedures and their developments?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	1	1.69%	0	0	0	0	1
Confident	1	14.28%	33	55.93%	4	33.33%	4	80.00%	42
Definitely confident	6	85.71%	25	42.37%	8	66.66%	1	20.00%	40
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.65 How confident are you that Justices/Judges are well-trained in the application of legal principles when hearing and deciding cases?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	2	3.38%	0	0	0	0	2
Confident	1	14.28%	29	49.15%	5	41.66%	4	80.00%	39
Definitely confident	6	85.71%	28	47.45%	7	58.33%	1	20.00%	42
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.66 How confident are you that Justices/Judges and court personnel of this court exhibit and promote high standards of judicial conduct?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	3	5.08%	0	0	0	0	3
Confident	1	14.28%	33	55.93%	7	58.33%	4	80.00%	45
Definitely confident	6	85.71%	23	38.98%	5	41.66%	1	20.00%	35
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.67 Did you personally witness any form of corruption in this court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	0	0	5	8.47%	0	0	0	0	5
No	7	100.00%	54	91.52%	12	100.00%	5	100.00%	78
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.68 Did corruption manifest through the intentional delay of the case?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
No	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.69 Did corruption manifest in the bribery of the Justice/Judge or court personnel for a favorable decision?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
No	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.70 Did corruption manifest through intentional delay in the decision regarding the case?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
No	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.71 Did you witness bribery in the issuance of Temporary Restraining Order?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Yes	0	0	3	5.08%	0	0	0	0	3
No	7	100.00%	56	94.91%	12	100.00%	5	100.00%	80
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.72 Do Justices/Judges and court personnel of this court show appropriate courtesy and respect to litigants and to the public?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Sometimes	0	0	1	1.69%	0	0	0	0	1
Undecided	0	0	1	1.69%	0	0	0	0	1
Usually	1	14.28%	25	42.37%	4	33.33%	3	60.00%	33
Always	6	85.71%	32	54.23%	8	66.66%	2	40.00%	48
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.73 Are court personnel responsive to the needs of the litigants especially on matters concerning court proceedings?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Seldom	0	0	1	1.69%	0	0	1	20.00%	2
Sometimes	0	0	3	5.08%	0	0	0	0	3
Most of the time	2	28.57%	23	38.98%	5	41.66%	2	40.00%	32
All of the time	5	71.42%	32	54.23%	7	58.33%	2	40.00%	46
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.74 How confident are you that Justice/Judges of this court are able to remain neutral and avoid suspicions of favoritism and partiality?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither confident nor not confident	0	0	1	1.69%	0	0	0	0	1
Confident	2	28.57%	33	55.93%	5	41.66%	4	80.00%	44
Definitely confident	5	71.42%	25	42.37%	7	58.33%	1	20.00%	38
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.75 Is this court, as an institution, free from external controls, influence or pressure?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Not free	0	0	4	6.77%	0	0	0	0	4
Neither free nor not free	0	0	6	10.16%	1	8.33%	0	0	7
Free	4	57.14%	34	57.62%	7	58.33%	3	60.00%	48
Definitely free	3	42.85%	14	23.72%	4	33.33%	2	40.00%	23
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.76 Are the individual Justices/Judges of this court free to make decisions without undue pressure or influence?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither free nor not free	0	0	3	5.08%	0	0	0	0	3
Free	2	28.57%	39	66.10%	3	25.00%	2	40.00%	46
Definitely free	5	71.42%	17	28.81%	9	75.00%	3	60.00%	34
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.77 How often do you think Justices/Judges of this court are fair and impartial in deciding on cases submitted for resolution?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Sometimes	0	0	4	6.77%	0	0	0	0	4
Most of the time	1	14.28%	31	52.54%	6	50.00%	4	80.00%	42
All of the time	6	85.71%	24	40.67%	6	50.00%	1	20.00%	37
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.78 How much trust do you think has the general public on the independence of your court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust it	0	0	3	5.08%	0	0	0	0	3
Neither distrust nor trust it	0	0	7	11.86%	1	8.33%	0	0	8
Trust it	4	57.14%	38	64.40%	4	33.33%	2	40.00%	48
Strongly trust it	3	42.85%	11	18.64%	7	58.33%	3	60.00%	24
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.79 How much trust do you think has the general public on the impartiality of your court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust it	0	0	2	3.38%	0	0	0	0	2
Neither distrust nor trust it	0	0	3	5.08%	0	0	0	0	3
Trust it	3	42.85%	45	76.27%	4	33.33%	1	20.00%	53
Strongly trust it	4	57.14%	8	13.55%	8	66.66%	4	80.00%	24
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.80 How much trust do you think has the general public on the integrity and professionalism of your court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither distrust nor trust it	0	0	6	10.16%	1	8.33%	0	0	7
Trust it	3	42.85%	40	67.79%	5	41.66%	3	60.00%	51
Strongly trust it	4	57.14%	12	20.33%	6	50.00%	2	40.00%	24
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.81 How much trust do you think has the general public on the whole judicial system of the Philippines?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither distrust nor trust it	0	0	10	16.94%	1	8.33%	0	0	11
Trust it	7	100.00%	44	74.57%	10	83.33%	4	80.00%	65
Strongly trust it	0	0	4	6.77%	1	8.33%	1	20.00%	6
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.82 Overall, how would you rate your court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Fair	0	0	1	1.69%	0	0	0	0	1
Good	0	0	9	15.25%	1	8.33%	0	0	10
Very Good	4	57.14%	43	72.88%	7	58.33%	2	40.00%	56
Excellent	3	42.85%	6	10.16%	4	33.33%	3	60.00%	16
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.83 How would you rate the whole judicial system of the Philippines?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Fair	0	0	3	5.08%	2	16.66%	1	20.00%	6
Good	4	57.14%	36	61.01%	3	25.00%	1	20.00%	44
Very Good	3	42.85%	20	33.89%	6	50.00%	2	40.00%	31
Excellent	0	0	0	0	1	8.33%	1	20.00%	2
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.84 Do you have more confidence now than five (5) years ago about the Judiciary's ability to initiate reforms?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Neither distrust nor trust it	0	0	1	1.69%	0	0	0	0	1
Trust it	1	14.28%	28	47.45%	6	50.00%	3	60.00%	38
Strongly trust it	6	85.71%	30	50.84%	6	50.00%	2	40.00%	44
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.85 Overall, what is your level of trust in the Supreme Court?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	1	1.69%	0	0	0	0	1
Undecided	0	0	1	1.69%	0	0	0	0	1
Trust	1	14.28%	29	49.15%	5	41.66%	3	60.00%	38
Much Trust	6	85.71%	28	47.45%	6	50.00%	2	40.00%	42
Don't know	0	0	0	0	1	8.33%	0	0	1
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.86 Overall, what is your level of trust in the Court of Appeals?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Undecided	2	28.57%	1	1.69%	1	8.33%	1	20.00%	5
Trust	2	28.57%	27	45.76%	7	58.33%	3	60.00%	39
Much Trust	3	42.85%	31	52.54%	3	25.00%	1	20.00%	38
Don't know	0	0	0	0	1	8.33%	0	0	1
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.87 Overall, what is your level of trust in the Sandiganbayan?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Much Distrust	0	0	1	1.69%	0	0	0	0	1
Undecided	0	0	5	8.47%	0	0	1	20.00%	6
Trust	4	57.14%	38	64.40%	2	16.66%	3	60.00%	47
Much Trust	3	42.85%	12	20.33%	10	83.33%	1	20.00%	26
Don't know	0	0	2	3.38%	0	0	0	0	2
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.88 Overall, what is your level of trust in the Court of Tax Appeals?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Undecided	0	0	5	8.47%	1	8.33%	0	0	6
Trust	4	57.14%	35	59.32%	4	33.33%	2	40.00%	45
Much Trust	3	42.85%	14	23.72%	4	33.33%	3	60.00%	24
Don't know	0	0	4	6.77%	3	25.00%	0	0	7
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.89 Overall, what is your level of trust in the Municipal Trial Court in Cities?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	0	0	2	16.66%	0	0	2
Undecided	1	14.28%	5	8.47%	2	16.66%	1	20.00%	9
Trust	5	71.42%	41	69.49%	6	50.00%	4	80.00%	56
Much Trust	1	14.28%	8	13.55%	2	16.66%	0	0	11
Don't know	0	0	4	6.77%	0	0	0	0	4
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.90 Overall, what is your level of trust in the Regional Trial Courts?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	0	0	1	8.33%	0	0	1
Undecided	1	14.28%	4	6.77%	2	16.66%	1	20.00%	8
Trust	5	71.42%	44	74.57%	6	50.00%	4	80.00%	59
Much Trust	1	14.28%	8	13.55%	3	25.00%	0	0	12
Don't know	0	0	2	3.38%	0	0	0	0	2
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.91 Overall, what is your level of trust in the Shari'a Courts?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Undecided	0	0	7	11.86%	3	25.00%	2	40.00%	12
Trust	5	71.42%	32	54.23%	1	8.33%	2	40.00%	40
Much Trust	1	14.28%	3	5.08%	1	8.33%	0	0	5
Don't know	1	14.28%	15	25.42%	7	58.33%	1	20.00%	24
Total Non-Response	0	0	2	3.38%	0	0	0	0	2
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.92 Overall, what is your level of trust in the Municipal Circuit Trial Courts?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	0	0	1	8.33%	0	0	1
Undecided	1	14.28%	6	10.16%	3	25.00%	1	20.00%	11
Trust	5	71.42%	39	66.10%	4	33.33%	4	80.00%	52
Much Trust	1	14.28%	7	11.86%	3	25.00%	0	0	11
Don't know	0	0	6	10.16%	1	8.33%	0	0	7
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.93 Overall, what is your level of trust in the Municipal Trial Courts?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	0	0	1	8.33%	0	0	1
Undecided	1	14.28%	5	8.47%	3	25.00%	1	20.00%	10
Trust	5	71.42%	42	71.18%	4	33.33%	4	80.00%	55
Much Trust	1	14.28%	7	11.86%	3	25.00%	0	0	11
Don't know	0	0	4	6.77%	1	8.33%	0	0	5
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.94 Overall, what is your level of trust in the Metropolitan Trial Courts?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Distrust	0	0	0	0	1	8.33%	0	0	1
Undecided	1	14.28%	4	6.77%	3	25.00%	1	20.00%	9
Trust	5	71.42%	40	67.79%	5	41.66%	4	80.00%	54
Much Trust	1	14.28%	8	13.55%	3	25.00%	0	0	12
Don't know	0	0	6	10.16%	0	0	0	0	6
Total Non-Response	0	0	1	1.69%	0	0	0	0	1
Total	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83

Table 11.95 Overall, what is your level of trust in the Whole Judiciary?

Responses	Type of Court								Total Count
	Supreme Court		Court of Appeals		Sandiganbayan		Court of Tax Appeals		
	Count	Pct	Count	Pct	Count	Pct	Count	Pct	
Undecided	0	0	2	3.38%	2	16.66%	1	20.00%	5
Trust	5	71.42%	45	76.27%	7	58.33%	3	60.00%	60
Much Trust	2	28.57%	11	18.64%	3	25.00%	1	20.00%	17
Don't know	0	0	1	1.69%	0	0	0	0	1
Total Responses	7	100.00%	59	100.00%	12	100.00%	5	100.00%	83