

QUARTERLY PHYSICAL REPORT OF OPERATION  
As of June 30, 2024

Department: Office of the Ombudsman  
Agency  
Operating Unit  
Organization Code (UACS)

	Current year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS PREXC	Physical Targets					Physical Accomplishments					Variance as of June 30	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 7=(3+4+5+6)	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A.													
I. Operations	3000000000000000												
<b><u>Organizational Outcome: Reduced Incidence and Impact of corruption and red tape</u></b>	3100000000000000												
<b>ANTI-CORRUPTION INVESTIGATION PROGRAM</b>	3101000000000000												
<u>Outcome Indicators</u>													
1. Percentage of completed case build-up reports and fact-finding investigations and/or lifestyle checks resulting in the filing of criminal and/or administrative cases	310100100001000	9.00%	9.00%	9.00%	9.00%	9.00%	19.05%	16.46%			17.99%	8.99%	
<i>N: Number of completed investigations resulting in criminal or admin case</i>							44	26			70		
<i>D: Number of completed investigations</i>							231	158			389		
<u>Output Indicators</u>													
2. Percentage of case build-up reports and fact-finding investigations and/or lifestyle checks completed	310100100001000	21.00%	21.00%	21.00%	21.00%	21.00%	18.03%	28.17%			28.17%	7.17%	
<i>N: Number of completed investigations</i>							231	389			389		
<i>D: Total fact-finding case workload</i>							1,281	1,381			1,381		
3. Percentage of criminal and forfeiture cases investigated and resolved	310100100002000	41.00%	41.00%	41.00%	41.00%	41.00%	19.60%	28.92%			28.92%	-12.08%	
<i>N: Number of criminal and forfeiture cases resolved</i>							214	378			378		
<i>D: Total criminal and forfeiture case workload</i>							1,092	1,307			1,307		
4. Percentage of criminal and forfeiture cases investigated and resolved within a one-year period	310100100002000	18.00%	18.00%	18.00%	18.00%	18.00%	78.97%	78.84%			78.84%	60.84%	

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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
<i>N: Number of criminal and forfeiture cases resolved within one year</i>							169	298			298		
<i>D: Total Number of criminal and forfeiture cases resolved</i>							214	378			378		
<b>ANTI-CORRUPTION ENFORCEMENT PROGRAM</b> <u>Outcome Indicators</u>	31020000000000												
5. Percentage of criminal and civil cases tried in court not resulting in an approved demurrer to evidence <i>N: Number of criminal and civil cases tried in court not resulting in approved demurrer</i> <i>D: Number of criminal and civil cases with motion to demur</i>	310200100002000	13.00%	13.00%	13.00%	13.00%	13.00%	99.45%	100.00%			99.47%	86.47%	-
							182	6			188		
							183	6			189		
6. Percentage of criminal and civil cases decided by the court resulting in conviction of at least 1 accused <i>N: Number of decided criminal and civil cases resulting in conviction of at least 1 accused</i> <i>D: Total number of decided criminal and civil cases</i>	310200100002000	26.00%	26.00%	26.00%	26.00%	26.00%	34.13%	65.14%			48.51%	22.51%	✓
							43	71			114		
							126	109			235		
<u>Output Indicators</u>													
7. Percentage of administrative cases adjudicated <i>N: Number of administrative cases adjudicated</i> <i>D: Total administrative case workload</i>	310200100001000	41.00%	41.00%	41.00%	41.00%	41.00%	18.62%	28.61%			28.61%	-12.39%	✓
							222	408			408		
							1,192	1,426			1,426		
8. Percentage of administrative cases adjudicated within a one-year period <i>N: Number of administrative cases adjudicated within one year</i>	310200100001000	17.00%	17.00%	17.00%	17.00%	17.00%	82.43%	82.84%			82.84%	65.84%	✓
							183	338			338		

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1 <i>D: Number of administrative cases adjudicated</i>	2	3	4	5	6		8	9	10	11		13	14
							222	408				408	
<b>OMBUDSMAN PUBLIC ASSISTANCE PROGRAM</b> <i>Outcome Indicator</i> 9. Percentage of frontline service feedback with a rating of at least very satisfactory <i>N: Number of accomplished feedback forms with a rating of Very Satisfactory and Excellent</i> <i>D: Total number of accomplished feedback forms</i>	3103000000000000 310300100001000	81.00%	81.00%	81.00%	81.00%	81.00%	98.08%	97.45%				97.76%	16.76%
							16,672	17,238				33,910	
							16,999	17,689				34,688	
<i>Output Indicator</i> 10. Percentage of requests for assistance and grievances resolved or acted upon within the prescribed time <i>N: Number of requests for assistance and grievances resolved or acted upon within a 90-day period from receipt by the Action Officer</i> <i>D: Total requests and grievance case workload</i>	310300100001000	78.00%	78.00%	78.00%	78.00%	78.00%	98.89%	99.31%				99.13%	21.13%
							1,342	1719				3,061	
							1,357	1731				3,088	
<b>CORRUPTION PREVENTION PROGRAM</b> <i>Outcome Indicator</i> 11. Percentage of satisfied integrity promotion program beneficiaries <i>N: Number of integrity promotion program beneficiaries who rated the program as Very Satisfactory or Excellent</i> <i>D: Total number of beneficiaries who rated the program</i>	3104000000000000 310400100001000	81.00%	81.00%	81.00%	81.00%	81.00%	99.20%	98.70%				98.90%	17.90%
							1,240	1,823				3,063	
							1,250	1,847				3,097	

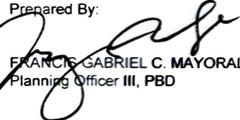
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<u>Output Indicators</u>													
12. Number of integrity and anti-corruption advocates capacitated and mobilized  Total number of external stakeholders trained under the Integrity, Transparency and Accountability in Public Service (ITAPS) Program and other integrity promotion programs	310400100001000	1,500	1,500	1,500	1,500	6,000	2,310	2,066			4,376	1,376	

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