



Republic of the Philippines
OFFICE OF THE OMBUDSMAN
 Senator Miriam Defensor-Santiago Avenue
 Diliman, Quezon City 1105

SUPPLEMENTAL/BID BULLETIN NO. 2

**PUBLIC BIDDING FOR THE PROCUREMENT OF DEDICATED/LEASED
 INTERNET SERVICE CONNECTION WITH 1 GBPS BANDWIDTH FOR THE
 OFFICE OF THE OMBUDSMAN**

23 February 2026

AMENDMENTS TO THE BIDDING DOCUMENTS

The Bids and Awards Committee-Main hereby amends/clarifies/modifies the following provisions relative to the above-mentioned project and all prospective bidders are informed of these amendments/clarifications/modifications:

1. All prospective bidders are informed of the following answers to the queries:

PROSPECTIVE BIDDER'S QUERIES/QUESTIONS	CLARIFICATIONS/RESPONSES
<p>Section VIII. Checklist of Technical and Financial Documents</p> <p>(i) Original duly signed Omnibus Sworn Statement (OSS); and if applicable, Original Notarized Secretary's Certificate in case of a corporation, partnership, or cooperative; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder.</p> <p><i>May we respectfully submit this clarification to present to you how our Secretary Certificate is structured where we have an Authorized Representative who is authorized to sign all bid related documents, and an Authorized Signatory who is authorized to sign all ensuing contracts. Please see attached cover sheet clarifying the distinction between our Authorized Representative and Authorized Signatories and providing a clear understanding of why our Authorized Signatory is required to sign the Omnibus Sworn Statement.</i></p>	<p>The bidder's internal designation of an "Authorized Representative" for bidding and an "Authorized Signatory" for contracts is noted. However, please be advised that Item No. 2 of the standard Omnibus Sworn Statement (OSS) template requires the signatory to state that they are granted "full power and authority to do, execute, and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract."</p> <p>Thus, <u>the person signing the OSS must be duly authorized by the bidder's governing body.</u> The bidder must ensure that the Secretary's Certificate identifies the "Authorized Signatory" as having the legal capacity to bind the company to the declarations made in the OSS and to participate in the bidding process.</p>
<p>General Clarification</p> <p><i>May we respectfully request this clarification to determine whether the</i></p>	<p>The Lowest Calculated Bid (LCB) represents only the price aspect. It is identified by ranking bids from lowest</p>

<p><i>evaluation and award for this procurement will be based on the Lowest Calculated Bid (LCB) or the Lowest Calculated Responsive Bid (LCRB), as this will guide our compliance and bid submission.</i></p>	<p>to highest, including arithmetical corrections and compliance checks.</p> <p>The Lowest Calculated Responsive Bid (LCRB) represents the LCB that is deemed "responsive" (compliant) after verification of documents and capability during post-qualification.</p> <p><i>Please see also Sections 26.2, 26.3(a), 27.1 and 27.2 of the Bidding Documents.</i></p>
<p>ITB Clause 17.1 - Format and Signing of Bids</p> <p><i>With reference to ITB Clause 17.1, which states that the submission procedure "shall also be observed for each lot in the case of lot procurement," we would like to request clarification on the packaging requirement for bidders participating in multiple lots.</i></p> <p><i>Specifically, are bidders required to submit a separate set of Technical and Financial Component envelopes for each lot they are bidding on? Or will a single set of Technical and Financial envelopes containing the requirements for all participated lots suffice?</i></p>	<p>The query is not applicable. Please be advised that <u>PB 2025-19 consists of a single (1) lot only</u>. Consequently, the provision regarding multiple lot submissions does not apply to this procurement.</p>
<p>Delivery Schedule</p> <p><i>May we respectfully request to adjust the delivery schedule from 5 calendar days upon receipt of NTP to 30–45 calendar days? This adjustment will allow sufficient time for preparation, coordination, and completion of all necessary requirements to ensure efficient and quality service installation.</i></p>	<p>In response to the collective request of the prospective bidders during the Pre-Bid Conference, and to ensure competitive participation, the TWG hereby recommends the extension of the delivery period. The schedule is amended from <u>five (5) calendar days to thirty (30) calendar days</u> from the receipt of the Notice to Proceed (NTP).</p>
<p>Routing Protocol</p> <p><i>May we also clarify if the required routing protocol is basic/static routing only or if advanced routing (e.g., BGP) is expected?</i></p>	<p>The requirement is for <u>Basic/Static Routing only</u>. Advanced routing protocols, such as BGP, are not required for this project.</p>
<p>Scope of Supply – Router Inclusion</p> <p><i>May we clarify if the requirement is inclusive of a router, or if the hand-off will be directly connected to the Ombudsman's existing equipment/firewall?</i></p>	<p>In accordance with the Technical Specifications Item No. 2, the supplier is responsible for providing <u>all necessary hardware—including the modem or router—to ensure a fully functional hand-off</u>. This equipment must facilitate a direct connection from the service provider's tapping point to the Ombudsman's existing firewall or</p>

	network infrastructure at the 2nd Floor OMB Annex Building.
<p>Interface Requirement – Hand-Off Specification</p> <p><i>May we confirm the expected interface for the service hand-off:</i></p> <ul style="list-style-type: none"> • GE Electrical (RJ-45), or • GE Optical? <p><i>If GE Optical, kindly specify the required type:</i></p> <ul style="list-style-type: none"> • LC connector? • Multimode or Singlemode? 	The required hand-off interface is GE Electrical (<u>RJ-45</u>).
<p>Signing of Bidding Documents</p> <p><i>The bidding documents state that all pages must be certified by the Authorized Signatory of the participating bidder/company.</i></p> <p><i>As discussed and confirmed during the Pre-Bid Conference, the Authorized Representative may sign all pages of the bidding documents.</i></p> <p><i>May we kindly request that this clarification be formally documented through a Supplemental Bid Bulletin (SBB)?</i></p>	As long as the "Authorized Representative" is the person named in the submitted legal authorization to act on behalf of the company, their signature or initials on all pages of the bidding documents shall be considered compliant.

2. All prospective bidders are informed of the following amendments/modifications/clarifications to the Original Bidding Documents particularly in **Pages 61-62** of **Section VII. Technical Specifications**.

[Note: For better understanding of the contents of this Supplemental Bid Bulletin, the following rules shall apply: (1) **Single strike out** – means deletion; and (2) **Underline with highlights** – means inclusions or new item/requirements]

Particulars	ORIGINAL SPECIFICATION (see Original Bidding Documents)	AMENDMENT/CLARIFICATION/ MODIFICATION
Pages 61-62. Section VII. Technical Specifications	<p>Section VII. Technical Specifications</p> <p>TECHNICAL SPECIFICATION WITH BIDDER'S STATEMENT OF COMPLIANCE</p> <p>xxx</p> <ul style="list-style-type: none"> ▪ xxx Project implementation within 5 calendar days from the receipt of Notice to Proceed (NTP) <p>xxx</p>	<p>Section VII. Amended Technical Specifications</p> <p>AMENDED TECHNICAL SPECIFICATION WITH BIDDER'S STATEMENT OF COMPLIANCE</p> <p>xxx</p> <ul style="list-style-type: none"> ▪ Project implementation within 30 calendar days from the receipt of Notice to Proceed (NTP) <p>xxx</p>

3. Bidders are reminded to **USE and REFER to Section VII. Amended Technical Specifications**, which is attached to this Supplemental/Bid Bulletin.
4. In accordance with Section 51.5 of the Implementing Rules and Regulations of Republic Act No. 12009 (New Government Procurement Act), **this Supplemental/Bid Bulletin** is disseminated to guide and inform all prospective bidders and **shall be regarded as an integral part of the Bidding Documents issued for said the project.**
5. For further inquiries, you may coordinate with the Bids and Awards Committee Secretariat-Main at email address: **bac@ombudsman.gov.ph** and/or Telephone No.: (02) 5317-8300 local 2206/2207.

Please be guided accordingly.

Original Sgd.

ALAN R. CAÑARES

*Officer-in-Charge, General Administrative Office
Chairperson, Bids and Awards Committee - Main¹*

¹ Although the term of the Bids and Awards Committee (BAC) ends on 31 December 2025 (Office Order No. 196, series of 2025), Section 41.2.6 of the Implementing Rules and Regulations of Republic Act No. 12009 provided that the current BAC membership shall continue performing their duties until new BAC members are officially designated.

Section VII. **Amended** Technical Specifications

TECHNICAL SPECIFICATION WITH BIDDER'S STATEMENT OF COMPLIANCE

HON. ALAN R. CAÑARES

Chairperson, Bids and Awards Committee²
Office of the Ombudsman
Senator Miriam Defensor-Santiago Avenue
Brgy. Bagong Pag-asa, Diliman, 1105 Quezon City

Sir:

Herewith is our TECHNICAL PROPOSAL for your office requirement:

(INSTRUCTION TO BIDDER: **Check** the **“Comply”** box if bidder complies with the Ombudsman Specifications. A Technical Proposal containing unchecked “Comply” boxes would be automatically rated as “FAILED.”)

PB2025-19: PUBLIC BIDDING FOR THE PROCUREMENT OF DEDICATED/LEASED INTERNET SERVICE CONNECTION WITH 1 GBPS BANDWIDTH FOR THE OFFICE OF THE OMBUDSMAN

Item	Technical Specifications	Bidder's Statement of Compliance*
1 lot	DEDICATED/LEASED INTERNET SERVICE CONNECTION WITH 1 GBPS BANDWIDTH	<input type="checkbox"/> Comply
	GENERAL REQUIREMENTS	<input type="checkbox"/> Comply
	The project covers the supply, delivery, installation, testing and provisioning of the dedicated/leased line internet connection for the Office of the Ombudsman-Central Office in Quezon City	<input checked="" type="checkbox"/> Comply
	Provide all the necessary hardware, terminations, and other services, materials, and equipment that are required and necessary to set-up the internet connection from the tapping point to the server room (2 nd floor OMB Annex Building)	<input type="checkbox"/> Comply
	To ensure high-availability and reliability of internet services, the prospective Internet Service Provider (ISP) must not have an existing service contract with the Office of the Ombudsman in Quezon City as of 01 January 2026	<input type="checkbox"/> Comply
	One (1) year subscription	<input type="checkbox"/> Comply
	At least 1 Gbps Committed Information Rate (CIR) full bandwidth	<input type="checkbox"/> Comply
	Service Availability and Reliability must not less than 99.5% per month	<input type="checkbox"/> Comply
	Must be fiber optic connection	<input type="checkbox"/> Comply
	At Least 30 usable public IP addresses	<input type="checkbox"/> Comply
	Must be IPv6-ready and/or compliant connection	<input type="checkbox"/> Comply
	Must provide user access to Multi Router Traffic Grapher (MRTG) for monitoring of monthly bandwidth utilization	<input type="checkbox"/> Comply
	Must provide 24 x 7 x 365 customer service and technical support through phone, email or SMS and onsite support	<input type="checkbox"/> Comply
	The service provider shall provide rebates for service interruptions, and these rebates shall be credited to the Office of the Ombudsman on the subsequent monthly bill	<input type="checkbox"/> Comply

² Although the term of the Bids and Awards Committee (BAC) ends on 31 December 2025 (Office Order No. 196, series of 2025), Section 41.2.6 of the Implementing Rules and Regulations of Republic Act No. 12009 provided that the current BAC membership shall continue performing their duties until new BAC members are officially designated.

	Project implementation within 30 calendar days from the receipt of Notice to Proceed (NTP)	<input type="checkbox"/> Comply																					
	The Internet Service Provider must have a National Telecommunications Commission (NTC) Tier 1 Certification/Permit/License Authority	<input checked="" type="checkbox"/> Comply																					
	<p>Service provider undertakes to obtain a monthly score of at least 90% based on the provided criteria shown below:</p> <p>Performance Criteria:</p> <table border="1" data-bbox="228 472 1036 806"> <thead> <tr> <th></th> <th>Performance Criteria</th> <th>Weight</th> </tr> </thead> <tbody> <tr> <td>I</td> <td>Conformity to Technical Requirements</td> <td>(25)</td> </tr> <tr> <td>II</td> <td>Timeliness in the Delivery of Service</td> <td>(25)</td> </tr> <tr> <td>III</td> <td>Behavior of Personnel (Courteous, Professional, and Knowledgeable)</td> <td>(20)</td> </tr> <tr> <td>IV</td> <td>Response to Complaints</td> <td>(20)</td> </tr> <tr> <td>V</td> <td>Compliance with set of office policies for such services</td> <td>(10)</td> </tr> <tr> <td></td> <td>Performance Rating</td> <td></td> </tr> </tbody> </table>		Performance Criteria	Weight	I	Conformity to Technical Requirements	(25)	II	Timeliness in the Delivery of Service	(25)	III	Behavior of Personnel (Courteous, Professional, and Knowledgeable)	(20)	IV	Response to Complaints	(20)	V	Compliance with set of office policies for such services	(10)		Performance Rating		<input type="checkbox"/> Comply
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I hereby certify that the statement of compliance to the foregoing technical specifications are true and correct, otherwise, if found to be false either during bid evaluation or post-qualification, the same shall give rise to automatic disqualification of our bid.

Very truly yours,

Signature Over Printed Name

Position

Company

Telephone Number(s)

Email Address (es)

Date Signed

STATEMENT OF COMPLIANCE

Bidders must state “Comply” or “Not Comply” for each specification and provide the corresponding performance parameters for offered equipment. Each response must be supported by a clear documentary support in the bid and properly cross-referenced. Acceptable evidence includes unaltered manufacturer sales brochures, official specification sheets, product samples, independent test results, and similar documents.

Claims should be backed by documentary support. If the evidence contradicts the claim, the bid may be rejected. Any false statement—whether in the compliance form or supporting documents—found during evaluation, post-qualification, or contract implementation may be considered fraudulent in accordance with ITB Clause 3.1(a)(ii) and without prejudice to the imposition of appropriate administrative, civil, and criminal penalty in accordance with law.

Please also provide the following details for purposes of Bid notification required under Section 54.7 of the IRR of Republic Act No. 12009 (kindly provide details of **at least two (2)** officers of your company):

Name of Proprietor/ Managing Partner / President/Officer: _____

Position/Designation: _____

Address: _____

Email Address/es: _____

Contact Number/s: _____

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